Consumer Services Committee, November 16, 2022 Board of Governors Meeting, December 7, 2022

CONTRACT ID:	Florida Public Media 2023-2026 (SS22-2006) RECOMMENDED VENDOR Florida Public Media/Florida Public Radio Emergency Network			
BUDGETED ITEM	Yes. Funding for the first year of this sponsorship is included in the 2023 Annual Operating Budget. Funding for the remaining years of the contract term will be budgeted in the appropriate subsequent years.			
CONTRACT AMOUNT	The cost of the sponsorship for three years is \$726,960. • Year 1 Radio investment: \$173,784 • Radio sponsorship messages – 2,704 spots • Radio promos – 2,079 spots • Year 1 Digital investment: \$60,576 • Television promos – 810 spots • Digital coverage – 204 spots • Years 2 and 3 Radio investment: \$365,352 • Radio sponsorship messages – 5,200 spots • Radio promos – 4,158 spots • Years 2 and 3 Digital investment: \$127,248 • Television promos – 1,620 spots • Digital coverage – 360 spots An overview of the title sponsorship package as provided by Florida Public Media is included with this Action Item.			
PURPOSE / SCOPE	This Action Item requests the Citizens Board of Governors' approval to authorize staff to enter into a sponsorship agreement for content via radio, television, digital and social media within the Florida Public Media/Florida Public Radio Emergency Network. Sponsorships on this network are purely informational in nature and do not advertise or prompt a call to action. Citizens' sponsored spots on these channels help to inform customers and stakeholders of current programs and educational/informational initiatives at Citizens such as <i>Contact Citizens First</i> and assessment education. During hurricane season, sponsorship assets are leveraged to promote preparedness efforts, broadcast claims reporting information and notify customers of Catastrophe Response Center and insurance village locations. Participating in this sponsorship allows Citizens to provide relevant and timely information to our customers and stakeholders through a comprehensive network of stations in a variety of communications mediums across the state.			

Consumer Services Committee, November 16, 2022 Board of Governors Meeting, December 7, 2022

CONTRACT ID:	Florida Public Media 2023-2026 (SS22-2006) RECOMMENDED VENDOR Florida Public Media/Florida Public Radio Emergency Network		
CONTRACT TERM(S)	The title sponsorship is a three (3) year term starting April 24, 2023, and ending April 19, 2026.		
PROCUREMENT METHOD	Posted as SS22-2006 on October 24 for the required 15 days and 72-hour Intent to Award notice, the sole source procurement of Florida Public Media (FPM) is unique in that FPM is a publicly funded broadcaster. All sponsored content on this network is restricted in nature to be purely informational without advertisement or direct call to action. FPM is a non-profit organization of 28 public radio and television stations in Florida. Research was conducted via Google and on fpbs.org.		
RECOMMENDATION	Citizens staff recommends the Board of Governors: a) Approve the recommended award and resulting sponsorship agreement to Florida Public Media; b) Authorize staff to take any appropriate or necessary actions consistent with this Action Item; c) Approve the three-year Florida statewide title sponsorship not to exceed \$726,960.		
Contacts	Christine Ashburn, Chief of Communications, Legislative and External Affairs		

Florida Public Radio Emergency Network

FLORIDA STATEWIDE TITLE SPONSOR 2023-2026

















Thank you to Citizens Property Insurance!

Citizens Property Insurance continued support of the Florida Public Radio Emergency Network has helped Floridians receive life saving, weather-related information year-round.

Whether watching important storm news on a Facebook Live update, listening to their favorite NPR station at home, by car or with their Alexa enabled device, or on the go with the Florida Storms app, Floridians are kept informed 24/7 with the Florida Public Radio Emergency Network supported by Citizens Property Insurance.

With continued support from Citizens Property Insurance, Floridians will continue to have the resources necessary to prepare for and recover from a storm that impacts Florida.

Through traditional NPR messaging, social media recognition, promotion of FPREN on NPR radio and PBS Television, Citizens Property Insurance will enjoy the halo effect of supporting trusted public media stations in Florida, while providing a service to keep Floridians safe in inclement weather.

Thank you Citizens Property Insurance for you continued support!

















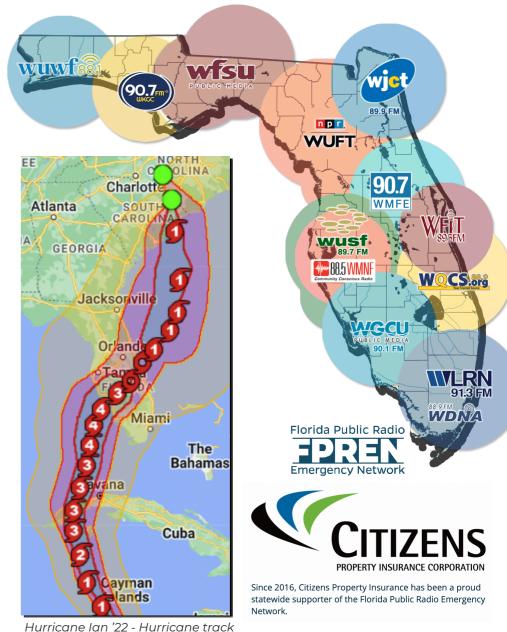
Florida dodged a busy '21 hurricane season but was hit with a historic Category 4 Hurricane with Ian in '22

The busy 2021 Atlantic Hurricane Season saw 21 named storms and seven hurricanes. Of those seven hurricanes, four were major, making 2021 another above-average year for storms. The most destructive storm of 2021 was category 4 Hurricane Ida, which came ashore near Port Fourchon, Louisiana, on August 29th. Florida once again was spared from a major hurricane.

That all changed in 2022...

Hurricane Ian was a strong category 4 Hurricane with peak sustained winds of 155mph making landfall at Pirate Harbor near Punta Gorda on September 28th. Ian was a large and destructive Category 4 Atlantic hurricane and was the deadliest hurricane to strike the state of Florida since Labor Day in 1935.

FPREN is committed to ensuring all Floridians are informed for the any severe storms now and in the future. Since 2016, Citizens Property Insurance has been providing support to keep over 22 million Floridians informed with life-saving hurricane updates and severe weather reports through its partnership with the Florida Public Radio Emergency Network on the air and online.





support year after year of FPREN helps keep Floridians safe during peak and non-peak hurricane season supporting this important public safety resource provided for all Floridians, while educating Floridians about Citizens Property Insurance.

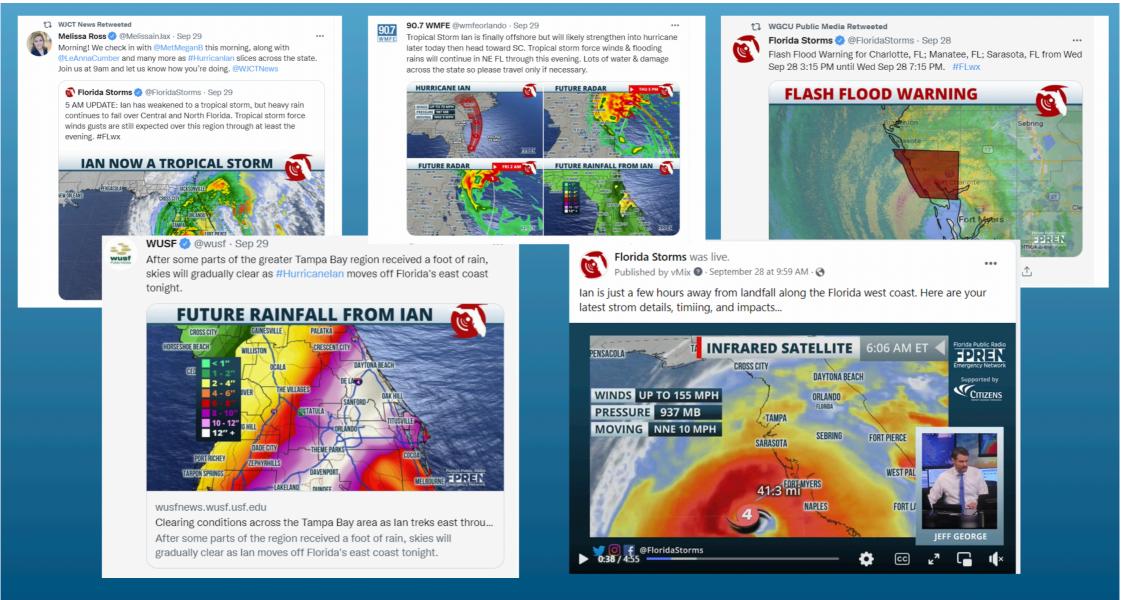








FPREN - SPONSORSHIP 2023-2026



FPREN's team of meteorologists kept Floridians informed for 17 full hours of hourly updates before Ian made landfall. The team delivered 16 pre-storm stories and 19 hours of wall to wall coverage for impacted areas during Hurricane Ian's landfall.

In addition to Citizens' normal social media presence, <u>Florida Storms reached</u> 1,379,758 Twitter <u>Impressions</u> and <u>699,000 Facebook engagements</u> during Hurricane lan's approach and landfall including special thank you messaging to Citizens during coverage and extra branded live forecasts and branded elements.







FPREN - SPONSORSHIP 2023-2026 Florida Public Media Stations











Ft. Myers

Weekly Cume Persons: 126,600 # of Homes 2021: 608,460

Ft. Pierce Weekly Cume Persons: 75,000

Gainesville/Ocala Weekly Cume Persons: 73,200

of Homes 2021: 135,120

Jacksonville

Melbourne Weekly Cume Persons: 120,700 Weekly Cume Persons: 16,100 # of Homes 2021: 414,000











Miami

Weekly Cume Persons: 48,200

Miami

of Homes 2021: 1,693,450

Miami

Orlando Weekly Cume Persons: 358,500 Weekly Cume Persons: 1,693,450 Weekly Cume Persons: 190,400

Weekly Cume Persons: 108,100 # of Homes 2021: 1,731,360

Orlando











Panama City

Weekly Cume Persons: 8,200

Pensacola

of Homes 2021: 72,000

Pensacola Weekly Cume Persons: 44,900 Tallahassee

Weekly Cume Persons: 61,000 # of Homes 2021: 281,680

Tampa

of Homes 2021: 2,035,250











Tampa

Weekly Cume Persons: 94,400

Tampa

Weekly Cume Persons: 295,000

West Palm

of Homes 2021:870,720

Sources: # of Homes 2021- Nielsen DMA rankings

Weekly Cume Persons - SP21 Nielsen Data 2021











FPREN - SPONSORSHIP 2023-2026 National Public Radio Overview

Citizens continued support will be featured year-round on Florida's public radio stations with full awareness messages during drive time paired with digital awareness on air and online.

Social Media and presence on FPREN storm center pages connect users to citizensfla.com. Seasonally, FPREN Public Radio and Public TV promotional messages air during hurricane season encouraging Floridians to contact Citizens whether preparing or recovering and to get more information online.



- WUWF FM Pensacola
- WFSU FM Tallahassee
- WKGC FM Panama City
- WUFT FM Gainesville/Ocala
- WJCT FM Jacksonville
- WMFE FM Orlando
- WUCF FM Orlando NEW
- WMNF FM Tampa/St.Pete
- WUSF FM Tampa/St.Pete
- WFIT FM Melbourne
- WQCS FM Ft. Pierce
- WGCU FM Ft. Myers/Naples
- WLRN FM Miami





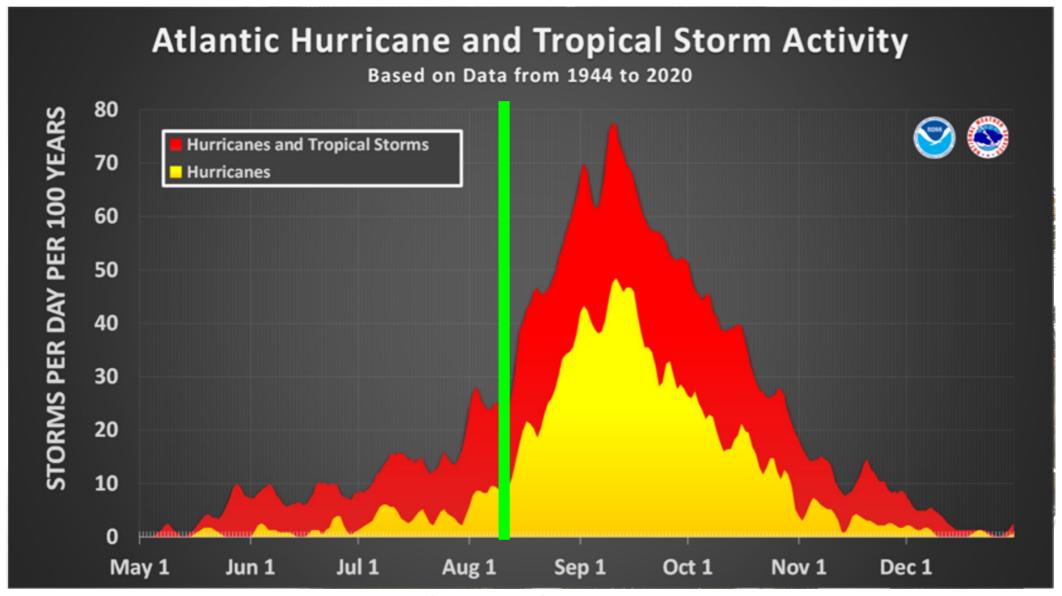






Shared by: Andy Nichols, Director - Statewide Sales, Florida Public Media anichols@floridapublicmedia.org / 813-662-2343

Citizens sponsorship ramps up exposure during hurricane season!



Citizens Branded TV/Radio/Social Messaging May-Nov







FPREN - SPONSORSHIP 2023-2026 National Public Radio Overview



NPR Radio

Broadcast radio reaches more people in the U.S. each week than any other medium — and we're proud to say public radio plays a big part.

After nearly 50 years on the air, NPR reaches around 26M listeners each week across 1,000+ Member stations and is home to the #1 and #2 most-listened-to drive time news/talk programs in the U.S.¹

And that's just NPR. The public radio network at large has even broader reach and influence. Combined with just a few minutes of sponsor messages per hour and a deeply loyal audience, public radio delivers a powerful platform for brands. Sources: (1) ACT 1 based on Nielsen Nationwide, Spring 202 radio delivers a powerful platform for brands.



support will be featured again on Florida's NPR stations with full awareness messages and on station FPREN promotional messages.









FPREN - SPONSORSHIP 2023-2026
FPM/National Public Radio Stats

INSURANC



Ranker

NATIONAL REGIONAL DATABASE (User Defined Survey Area) FA21

Station Rankings Based on: User Selected

Florida Public Media Stations Reach over 1.4 Million Floridians weekly!

Persons 12+								
M-Su 6a-12m								
	Station	Weekly Cume Persons*	Average Persons	Weekly Cume Rating	Weekly TSL (Hr:Min)			
1	WLRN-FM	335,300	10,300	1.7	4:00			
2	WUSF-FM	285,000	8,800	1.4	4:00			
3	WMFE-FM	154,900	6,400	0.8	5:00			
4	WGCU-FM	109,600	4,700	0.5	5:30			
5	WSMR-FM	103,000	4,300	0.5	5:15			
6	WJCT-FM	91,500	2,900	0.5	4:00			
7	WMNF-FM	85,500	2,300	0.4	3:30			
8	WUCF-FM	72,400	1,100	0.4	1:45			
9	WUFT-FM	58,200	3,000	0.3	6:30			
10	WQCS-FM	56,300	2,200	0.3	4:45			
11	WFSU-FM	56,100	2,900	0.3	6:30			
12	WDNA-FM	47,700	1,000	0.2	2:45			
13	WUWF-FM	47,400	2,200	0.2	5:45			
14	WFIT-FM	27,000	900	0.1	4:15			
15	WJUF-FM	14,700	400	0.1	3:00			
16	WFSW-FM	13,200	400	0.1	3:30			
17	WFSQ-FM	12,500	500	0.1	4:30			
18t	WKGC-FM	6,400	400	0.0	7:45			
18t	WMFV-FM	6,400	200	0.0	3:30			
	Analysis Total	1,438,300	54,500	7.1	4:45			

When it comes to insurance, NPR Listeners are your best customers!

A large segment of our listeners are business leaders and executives who have many reasons to purchase insurance services, both professionally and personally. Compared with the U.S. population as a whole, NPR news listeners are:

- 27% more likely to have a 401K account
- 85% more likely to have an IRA account
- 87% more likely to influence business purchasing of property and group insurance
- 96% more likely to have life insurance of \$500,000+
- 96% more likely to use a financial planner or CFP
- 100% more likely to have homeowner's insurance for \$500,000+
- 118% more likely to hold securities valued over \$150,000
- 29% more likely to be a president of a corporation
- 27% more likely to be involved in the investment of corporate or employees' funds
- 57% more likely to be involved in business purchases worth \$1,000,000+
- 66% more likely to be a business owner or partner
- 72% more like to have a household income of \$150,000+
- 103% more likely to have a household income of \$200,000+
- 226% more likely to hold an advanced college degree

Source: GfK MRI Doublebase 2018 Base: Total U.S. Adults







FPREN - SPONSORSHIP 2023-2026 FPM/National Public Radio Stats



NPR News Audience Profile

NPR News attracts a distinguished audience. They are educated, business decision makers that are active in their communities.



DEMOGRAPHICS

55% Men **45%** Women

49% Aged 25 to 54 **19**% Aged 18 to 34 **34**% Aged 35 to 54

70% College degree or beyond36% Post graduate degree

82% HHI \$50,000+ **67%** HHI \$75,000+ **Median HHI:** \$103,000

63% Married21% Never married

67% Employed49% View job as "career"29% Professional occupation17% Involved in business purchases of\$1,000+ each year8% Work in top management

LIFESTYLES*

94% Involved in public activities75% Voted26% Participated in fundraising

54% Consider themselves somewhat or very liberal17% Somewhat/ very conservative26% Middle of the road

44% Theatre/concert/dance attendance66% Dine out48% Read books34% Went to zoo or museum

52% Participate in a regular fitness program31% Walk for exercise21% Swim

30% Own any financial securities17% Own stock or bond mutual funds13% Own common or preferred stocks

88% Own a smartphone61% Visited a site on phone for news

72% Domestic travel in past 12 months **46%** Foreign travel over past 3 years

NPR: Leading in Media.

Across platforms, NPR reaches listeners whenever, wherever they are.

Delivering impact, delivering engagement.

80%

of NPR listeners consider NPR "personally important" to them

74%

of NPR listeners hold a more positive opinion of companies that support NPR

87%

of NPR listeners take action in response to something heard on NPR

72%

of NPR listeners prefer to do business with companies that support NPR

Source: Kantar, NPR State of Sponsorship Survey, March 2022.

#1

and #2 drive time news/talk radio programs in America²

89%

of listeners agree that NPR provides them with information that other media outlets do not provide⁴



Sources: (1) ACT 1 based on Nielsen Audio Nationwide, Spring 2021, Persons 12+, based on program broadcast times, Mon-Sun Midnight-Midnight; Google Analytics, 09/10/20 – 12/02/20; Splunk, 09/10/20 – 12/02/20; overlap calculated based on comScore data. (2) Nielsen Audio Nationwide, Spring 2021; (3) Podtrac, 2022, US unique monthly audience; (4) NPR Impact Study, July 2019. (4) NPR Impact Study, July 2019.

FPREN - SPONSORSHIP 2023-2026
PBS Sponsor Support Benefits

The PBS experience is better for both viewers and sponsors

PBS is an uninterrupted, uncluttered, and category-exclusive environment for sponsors

64%

of viewers say PBS sponsor messages are different and better than ads on other networks

54%

of viewers say they are more likely to pay attention to a sponsor message on PBS

86%

of parents say they appreciate the clutter-free, noncommercial environment on PBS Only two :60 sponsor pods per program



Source: KANTAR Media/SGPTV Viewer Attitudes and Behaviors Study, 4/27-5/16 2020



support will be featured again On Florida's PBS stations with promotional Spots for FPREN.







Citizens sponsorship ramps up exposure during hurricane season! PBS delivers a valuable audience to sponsors

Reach a premium audience of engaged, affluent, educated, influential consumers

71%

more likely to have a doctorate degree

opinion leaders who influence opinion leaders who inhidend science issues watch NOVA

48%

more likely to have an investment portfolio worth \$250K+

80%

more likely to be a member of any group that tries to influence public policy/gov't

Source: MRI Simmons Fall 2021 Doublebase, PBS Primetime Programs | Erdos & Morgan Opinion Leaders Study, 2021



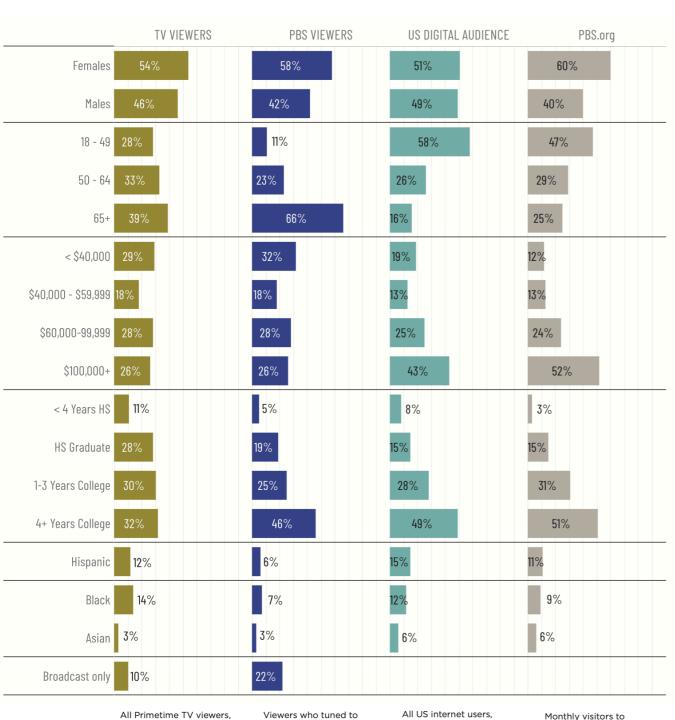






PBS AUDIENCE COMPOSITION

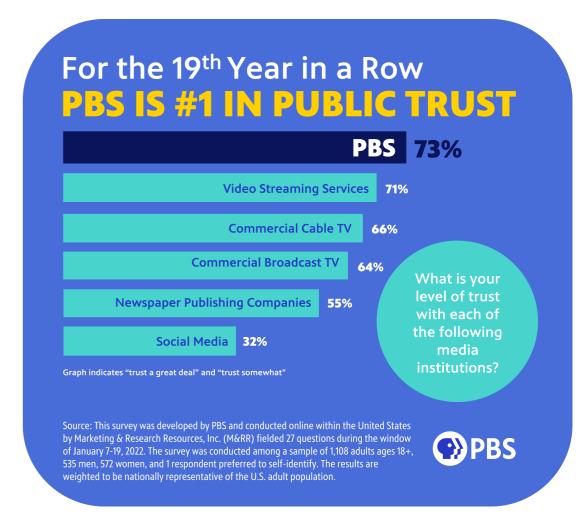
On-air and online, the PBS audience skews older, more female, and less diverse than the typical broadcast TV and digital media consumers. PBS's digital users are younger, more upscale, and more diverse than its broadcast viewers.



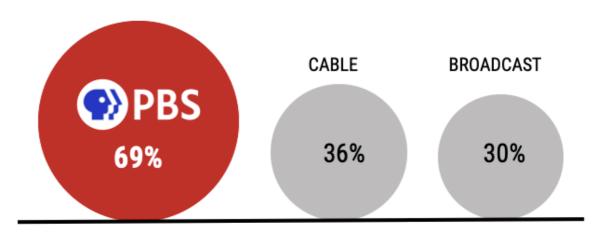
regardless of which networks they watched PBS Primetime within the 2020-2021 season. regardless of which sites they visited

PBS.org

FPREN - SPONSORSHIP 2023-2026 **PBS Sponsor Support Benefits**



he PBS "Halo Effect": Viewers believe PBS sponsors have a greate ommitment to quality and excellence



urce: Lightspeed Research/SGPTV Viewer Attitudes & Behaviors Study, March 2018 2018 n=5,105

FPREN - SPONSORSHIP 2023-2026
NPR's Morning Edition Sponsorship

morning edition ner

Every weekday for over three decades, *Morning Edition* has taken listeners around the country and the world with two hours of multi-faceted stories and commentaries that inform, challenge and occasionally amuse. *Morning Edition* is the most listened-to news radio program in the country.



will have featured spots <u>again</u> on Morning Edition in Florida - the most listened-to news radio program in the country 12 months, 52 weeks in the year! Messages can be switched out throughout the year.



Steve Inskeep, Host Morning Edition







FPREN - SPONSORSHIP 2023-2026
NPR Underwriting & Promo Messages

morning edition

FPREN/Underwriting messages - (7,800):15 -:30 statewide messages airing in AM Drive featuring the #1 Most Listened to News Program in America - Morning Edition + BONUS between April 24, 2023 – April 19, 2026. 4 spots per station. In music/AAA station, morning drive is substitute for Morning Edition RADIO UNDERWRITING DATES - 2023 - 4/24/23-4/21/24 - 2024 - 4/22/24-4/20/25 - 2025 - 4/21/25-4/19/26

(:15-:30) RADIO Underwriting Messaging on AM Drive and ROS

WGCU, WQCS, WUFT, WJCT, WFIT, WLRN, WUWF, WFSU, WMNF, WUSF, WUCF

(:15) Support for (ex. WMNF) comes from...(-or- We're funded by our members and...)

...Citizens Property Insurance. Whether recovering ...or preparing, Citizens is available. Claims can be tracked at Citizens F-L-A (dot) com or reported by calling a live Citizens rep 24/7.

WMFE

(:20) Support for 90.7 News comes from Citizens Property Insurance. Whether recovering or preparing for the next storm, Citizens is available to their customers. Claims can be tracked online at Citizens F-L-A (dot) com or reported by calling a live Citizens representative 24/7.

WFIT/ WKGC

(:30) Support for WFIT/WKGC comes from Citizens Property Insurance, a proud sponsor of the Florida Public Radio Emergency Network. Whether recovering or preparing for the next storm, Citizens is available to their customers. Claims can be tracked at Citizens F-L-A (dot) com or reported by calling a live Citizens representative 24/7. More information including hurricane tips and storm updates is at Citizens F-L-A (dot) com and by following Citizens on social media.

32,791,200 Total Impressions NPR UNDERWRITING SPOTS!

46,545,000 Radio Underwriting + Promo Impressions!*

• FPREN Radio Promos with Citizens Tag- (6,237):30 promo tags. Citizens will be featured during Hurricane Season 2023,2024,2025 in 6 spots/weekly per station, 5 spots/weekly on WMFE Orlando.

TV/RADIO PROMO DATES - 2023 - 5/29/23-12/3/23 - 2024 - 5/27/24-12/1/24 - 2025 - 5/26/25-11/30/25

(:30) RADIO/TV PROMO (voice scripts) - ALL Stations (Subject to revision)

Hurricanes, lightning, flooding and tornados affect the entire state of Florida and the team of Meteorologists from the Florida Public Radio Emergency Network keep you informed around the clock. All year long, we are committed to providing indepth weather coverage, both over the radio and on he mobile app Florida Storms. The Florida Public Radio Emergency Network is supported by this station and Citizens Property Insurance. Online at CitizensF-L-A dot com.

\$779.625 value!

13753800 Total Impressions RADIO/TV PROMOS!







Shared by: Andy Nichols, Director - Statewide Sales, Florida Public Media anichols@floridapublicmedia.org / 813-662-2343

Avg. \$125/Spot Value

FPREN - SPONSORSHIP 2023-2026 Sponsorship Benefits - TV Promos



- FPREN TV PROMOS with Citizens Tag (2,430):30 FPREN promo messages on FPREN TV stations 5 spots a week per station (June-Nov 2023,2024,2025).
- TV Promos will air during Hurricane Season on all FPREN TV stations.

Estimated 1,033,335,104 Total Viewers*! \$486,000 Value!

Avg. \$200/Spot Value





(screen grabs from TV Promo)

*Nielsen Live+7 Data, 2021 TV DMAS - Average HH Rating by series 2021 PBS Audience Insight + Avg. Rating PBS Primetime Divided in half 2 to accommodate rating for full day



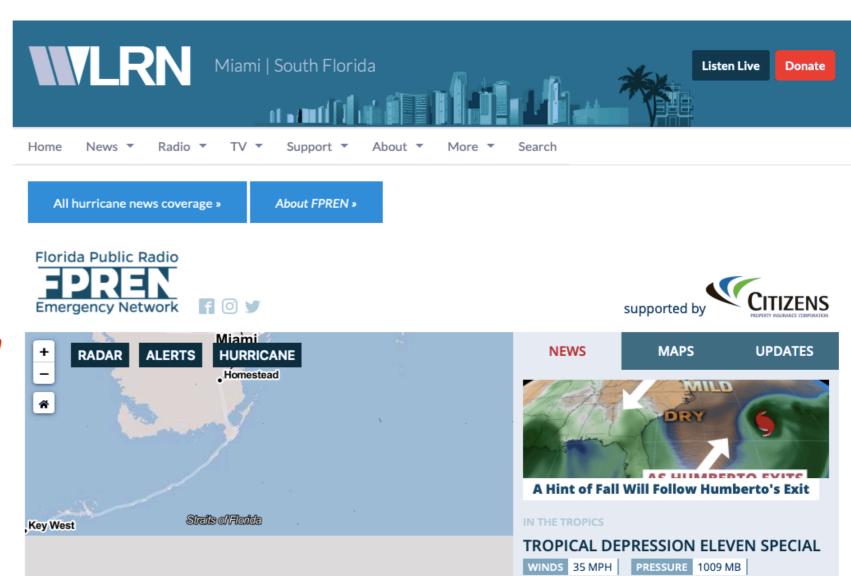






FPREN - SPONSORSHIP 2023-2026 Sponsorship Benefits - Digital

- Digital statewide coverage 1/23/23 - 4/23/23 extended bonus!
 Contracted 4/24/23-4/19/26
- Integrated Web tile on Citizens storm safety page statewide with link to page from home page. (Est. 1,906,117 Page Views Monthly or 63,537,200 page views in 3-year exposure!)
- Name Branding of the FPREN forecast page appearing on <u>all</u> FPREN station websites.
- Additional recognition on FPREN social media + Enewsletters, websites when available.









FPREN - SPONSORSHIP 2023-2026 Sponsorship Benefits - Social/Digital

Citizens will be branded in a minimum of 4 Social media posts including Facebook and/or Facebook live forecasts monthly FEB 2023-JAN 2026 in the form of an opening graphic, on set logo, in-forecast logo, or on-air mention.



Facebook live forecasts

Actual screenshot of Facebook Live

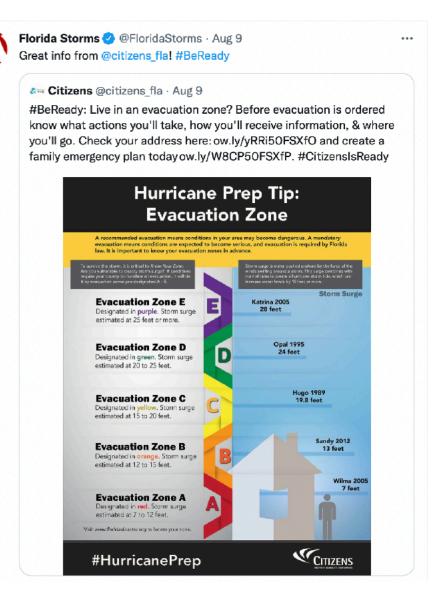


Tropical Updates w/Forecast



Tropical Update with Sponsorship Recognition (spoken & logo)













Shared by: Andy Nichols, Director - Statewide Sales, Florida Public Media anichols@floridapublicmedia.org / 813-662-2343

FPREN - SPONSORSHIP 2023-2026 Sponsorship Benefits - Events/Press

- Citizens will have the opportunity to be featured as a sponsor with at all FPREN Storm Safety events.
 - Citizens will have opportunity to address the crowd about working with the community to help during times of disaster.
 - Citizens can offer giveaways, opportunity for booth at event.
 - Citizens will be mentioned in all press releases, etc.
 - Dates/Times to be determined.

Estimated \$15,000 Value (\$5,000 per season)

















Florida Public Radio Emergency Network FLORIDA STATEWIDE TITLE SPONSOR 2023-2026



Digital BONUS Schedule - 1/23/23-4/23/23

Paid Digital/Radio Dates - 4/24/23-4/21/24 • 4/22/24-4/20/25 • 4/21/25-4/19/26 TV/RADIO Promo Dates - 5/29/23-12/3/23 • 5/27/24-12/1/24 • 5/26/25-11/30/25



<u>Total Sponsorship package:</u>

\$726,960 - Title Sponsor

\$234,360 Year 1 - \$246,300 Year 2 (5% increase) - \$246,300 Year 3



4/24/23-4/19/26 - FPREN Statewide Public Media Digital Branding

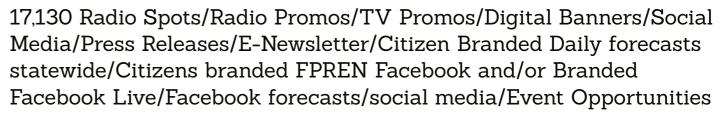
PLUS - Digital BONUS Schedule Included - 1/23/23 - 4/23/23



4/24/23-4/19/26 - FPREN Statewide Radio Underwriting Spots Copy can be customized by market or changed as needed!



Orlando Market Added expanding Radio & TV audience! 2023 Hurricane Season, 2024 Hurricane Season, 2025 Hurricane Season Air Dates: 5/29/23-12/3/23 · 5/27/24-12/1/24 · 5/26/25-11/30/25



Estimated 125 Million Digital/Social impressions Estimated TV/Radio audience listeners/viewers: 1.31 Billion





Value of Package - \$2,195,409





