

Consumer Services Committee (CSC) Meeting

Wednesday, November 16, 2022 • 12:30 p.m. – 1:30 p.m. (Eastern Time)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Public Teleconference Number: 786-635-1003 • Participant Code: 977 8143 2199

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| 1. Approval of Prior Meeting's Minutes
^ August 31, 2022 [Action Item] | Chairman Hasner |
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| 2. Hurricane Ian Overview
^ Hurricane Ian Overview | Jay Adams
Christine Ashburn
Jeremy Pope
Kelly Booten |
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| 3. Florida Public Media Sponsorship
^ Florida Public Media Sponsorship [Action Item] | Christine Ashburn |
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| 4. Business Process Outsourcing
^ Business Process Outsourcing (BPO) - Call Center Services [Consent Item] | Jeremy Pope |

New Business

Adjourn
