

Citizens Property Insurance Board of Governors Meeting Agenda
Wednesday, September 21, 2022 • 8:30 a.m. – 12:00 p.m. (Eastern Daylight Time)
Renaissance World Golf Resort, 500 S. Legacy Trail, St. Augustine, FL 32092

In accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

1. Chairman’s Report Chairman Beruff

- ▲ September Chairman’s Report
 - ▲ Board of Governors Meeting Minutes, July 13, 2022 [AI Index A]
-

2. President’s Report Barry Gilway

- ▲ September President’s Report
-

3. Chief Financial Officer Report Jennifer Montero

- ▲ Finance & Investment Committee Report, Erin Knight, Chair
 - Updated Layer Charts
 - Reinsurance Management Software Solution [AI Index B]
 - ▲ **Actuarial** & Underwriting Committee Report, Carlos Beruff, Chair
 - Product Changes – FIGA Assessment [AI Index C]
 - ▲ 2Q2022 Results of Operations and Financial Position (unaudited)
 - ▲ 2Q2022 Results of Operations and Financial Position – Commentary
-

4. Chief Operating Officer Report Kelly Booten

- ▲ Information Systems Advisory Committee Report, Jason Butts, Chair
 - Technology Infrastructure, Software, and Professional and Staff Augmentation Services – Part 1 [AI Index D]
 - ▲ Actuarial & **Underwriting** Committee Report, Carlos Beruff, Chair
 - Product Updates – Deferred to December 2022 [AI Index E]
 - ▲ Language Interpretation and Transcription Services [AI Index F]
 - ▲ Exposure Reduction Committee Report, Nelson Telemaco, Chair
 - ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair
-

5. Chief Communications, Legislative & External Affairs Report Christine Ashburn

- ▲ Consumer Services Committee Report, Jillian Hasner, Chair
-

6. Chief Claims Officer Report Jay Adams

- ▲ Claims Committee Report, Scott Thomas, Chair
 - Roof and Property Reporting Services [AI Index G]
-

7. Chief of Internal Audit Report Joe Martins

- ▲ Audit Committee Report, JoAnne Leznoff, Chair
 - ▲ Executive Summary and OIA Dashboard
-

8. Chief Human Resources Officer Report Violet Bloom

- ▲ Medical Plan and Prescription Drug Coverage Administrative Services [AI Index H]
 - ▲ Dental Insurance Coverage [AI Index I]
 - ▲ Outgoing Shipping Services [AI Index J]
-

9. Chief Legal Officer & General Counsel Tim Cerio

- ▲ General Corporate Legal Services [AI Index K]
 - ▲ Cyber Liability Insurance [AI Index L]
 - ▲ Directors & Officers Insurance [AI Index M]
-

New Business / Adjourn

Action Index: Items **requiring** detailed explanation to the Board of Governors

- A.** Board of Governors Meeting Minutes, July 13, 2022
- B.** Reinsurance Management Software Solution
- C.** Product Changes – FIGA Assessment
- D.** Technology Infrastructure, Software, Professional Services, and Staff Augmentation
- E.** Product Updates – Deferred to December 2022
- F.** Language Interpretation and Transcription Services
- G.** Roof and Property Reporting Services
- H.** Medical Plan and Prescription Drug Coverage Administrative Services
- I.** Dental Insurance Coverage
- J.** Outgoing Shipping Services
- K.** General Corporate Legal Services
- L.** Cyber Liability Insurance
- M.** Directors & Officers Insurance

Consent Index: Items **not requiring** detailed explanation to the Board of Governors. Consents are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

Approval of Increases Required by 627.351 Fla Statute
Multifunction Copier Lease

Board of Governor's December Meeting

December 6-7, 2022
The Alford Inn, Winter Park, FL