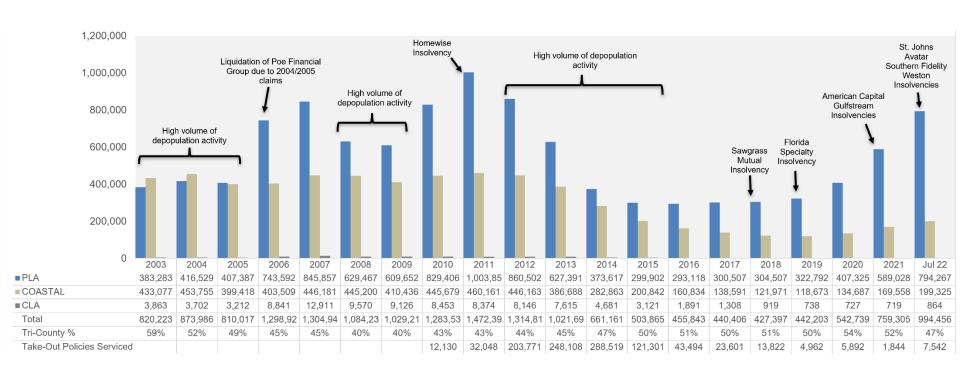
Market Update

Kelly Booten
Chief Operating Officer





Citizens' Policies In Force

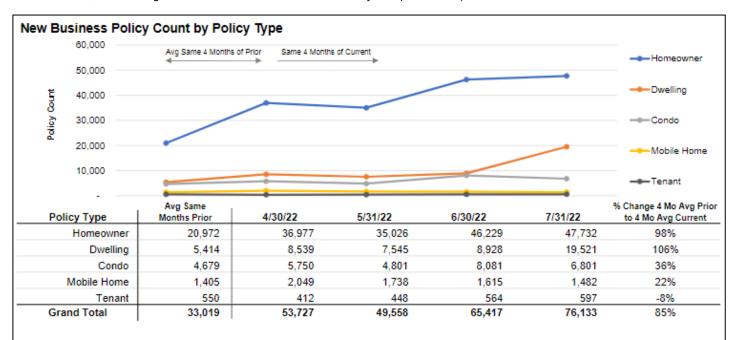




Citizens' New-Business Trend

Personal Residential Policy Types (Apr '22 to Jul '22 Average Prior vs. Current)

(includes policies from Avatar, FedNat, Lighthouse, Monarch and Southern Fidelity except as noted)



New Business Policy Count by Geographic Region

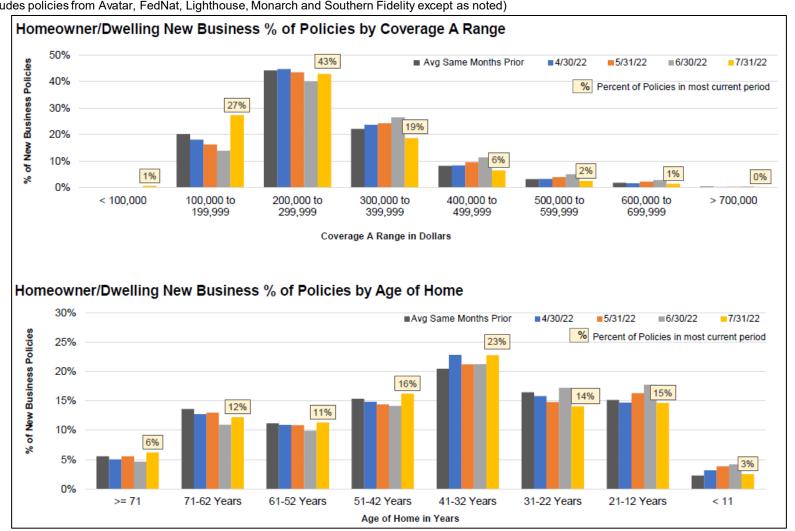
| County/Regions | Avg Same Months Prior | 4/30/22 | 5/31/22 | 6/30/22 | 7/31/22 | Current Four Month Trend |
|-------------------|---|---------|---------|---------|---------|-----------------------------|
| South Florida | 16,612 | 21,060 | 18,431 | 25,612 | 20,787 | |
| Tampa Bay Area | 5,438 | 11,798 | 10,045 | 10,664 | 14,437 | |
| Southwest Florida | 2,742 | 5,049 | 4,460 | 6,633 | 7,596 | |
| Monroe | 474 | 444 | 368 | 528 | 295 | |
| Orlando | 2,113 | 4,498 | 4,506 | 4,435 | 7,977 | |
| All Other | 5,641 | 10,878 | 11,748 | 17,545 | 25,041 | |
| Grand Total | 33,019 | 53,727 | 49,558 | 65,417 | 76,133 | |
| | (red dot indicates the peak in the trend line | | | | | |



Citizens' New-Business Trend

Personal Residential Policy Types (Apr '22 to Jul '22 Average Prior vs. Current)

(includes policies from Avatar, FedNat, Lighthouse, Monarch and Southern Fidelity except as noted)

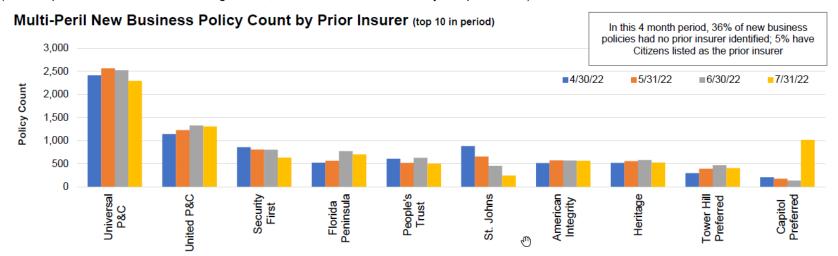




Citizens' New-Business Trend

Personal Residential Policy Types (Apr '22 to Jul '22 Average Prior vs. Current)

(includes policies from Avatar, FedNat, Lighthouse, Monarch and Southern Fidelity except as noted)



Notes:

1. Policy types are defined as follows:

Homeowner - HO-3, HO-8, HW-2

Dwelling - DP-1 D, DP-3 D, DW-2

Condo - HO-6, HW-6, DP-1 C, DP-3 C

Mobile Home - MHO-3, MDP-1, MW-2, MD-1

bilo fiorilo mirro o, mbr 1, mvv 2, mb 1

Tenant - HO-4, HW-4, MHO-4, DP-1 T, DP-3 T

2. Regions are defined by county boundary as follows:

South Florida - Broward, Miami-Dade, Palm Beach

Tampa Bay Area - Hernando, Hillsborough, Pasco, Pinellas

Orlando Area - Lake, Orange, Osceola, Seminole, Sumter

Southwest Florida - Charlotte, Collier, Lee, Manatee, Sarasota

Monroe County - Monroe

All Other Counties - Remaining 49 Florida counties not otherwise grouped above

- 3. Prior Insurer list includes the top 10 by policy count with a multi-peril policy in the current four month period; Citizens, "No Carrier Found"/"null" values and wind only policies are excluded from the graph. Wind only policies are excluded due to prior insurer information, specific to the current ex-wind policy or previous multi peril policy, which can create misleading results. Excludes Avatar which was listed as the prior carrier for 11,917 policies in April, Lighthouse which was listed as the prior carrier for 5,893 policies in May, Monarch and FedNat that were listed as the prior carrier for and 1,426 and 14,952 policies respectively in June and Southern Fidelity that was listed as the prior carrier for 32,111 policies in July.
- New Business Written is the count of new bound submissions at the month end snapshot



Personal Lines Insolvencies and Early Cancellations

| Carrier | Effective Date | Original Policy Count | Total Policies to Citizens | % of Original Policy Count Written by Citizens | Consent Order Comments | Top 3 Counties | Top 3 Policy Forms |
|-------------------|-------------------|-----------------------------|-------------------------------------|---|---------------------------------|---------------------------------------|-----------------------|
| Florida Specialty | 11/1/2019 | 90,059 | 22,454 | 24% | Insolvency | Orange, Polk, Lee | HO-3, MH-3, HO-6 |
| Capitol Preferred | 6/1/2020 | 23,000 | 1,036 | 5% | OIR-Ordered Early Cancellations | Orange, Palm Beach, Seminole | HO-3, HO-6, DP-3 |
| Gulfstream | 6/1/2021 | 14,328 | 3,034 | 21% | OIR-Ordered Early Cancellations | Miami-Dade, Palm Beach, Broward | HO-3, DP-3, HO-6 |
| Universal | 6/1/2021 | 13,294 | 2,781 | 21% | OIR-Ordered Early Cancellations | Miami-Dade, Okaloosa, Palm Beach | HO-3, DP-3, DP-1 |
| Southern Fidelity | 6/1/2021 | 2,178 | 465 | 21% | OIR-Ordered Early Cancellations | Palm Beach, Miami- Dade, Broward | HO-3, DP-3, DP-1 |
| Gulfstream | 7/1/2021 | 32,324 | 5,048 | 16% | Insolvency | Miami-Dade, Palm Beach, Broward | HO-3, DP-3, HO-6 |
| Avatar | 4/13/2022 | 36,569 | 14,854 | 41% | Insolvency | Hillsborough, Pinellas, Palm Beach | HO-3, DP-3, HO-6 |
| Lighthouse | 5/4/2022 | 27,244 | 7,571 | 28% | Insolvency | Pinellas, Hillsborough, Duval | HO-3, DP-3, HO-6 |
| FedNat | 6/29/2022 | 65,442 | 19,644 | 30% | OIR-Ordered Early Cancellations | Palm Beach, Broward, Escambia | HO-3, HO-6, DP-3 |
| Southern Fidelity | 7/15/2022 | 77,008 | 27,088 | 35% | Insolvency | Hillsborough, Duval, Orange | HO-3, DP-3, DP-1 |
| TOTAL | | 381,446 | 103,975 | 27% | | | |



Commercial Lines Insolvencies and Early Cancellations

| Carrier | Effective Date | Policy | Total Policies Submitted (Undbound) to Citizens | Total Policies Written (Bound) by Citizens | % of Original Policy Count Written (Bound) by Citizens | Consent Order Comments | Top Counties | Top 3 Policy Forms |
|---|-------------------|--------|---|--|--|---------------------------------------|---|-------------------------------|
| Weston (Midterm cancellation) | 4/15/202 1 | 391 | 94 | 57 | 14.6% | OIR-Ordered Early Cancellations | Miami Dade (50%),Broward , Palm Beach | CRW, CNRW |
| American Capital Assurance - AMCAP | 5/14/202 | 1,700 | 52 | 20 | 1.2% | Insolvency | Pinellas, Collier | CRM, CRW, CNRW |
| Avatar Property & Casualty | 4/13/202 | 153 | 55 | 44 | 28.8% | Insolvency | Pinellas, Miami-Dade, Hillsborough | CRM, CNRM, CRW, CNRW |
| Weston | 9/7/2022 | 2,963 | TBD | TBD | TBD | Insolvency | TBD | CNRW, CRW |