

New Suits Received Analysis for June 2022

Claims Committee
September 1 , 2022

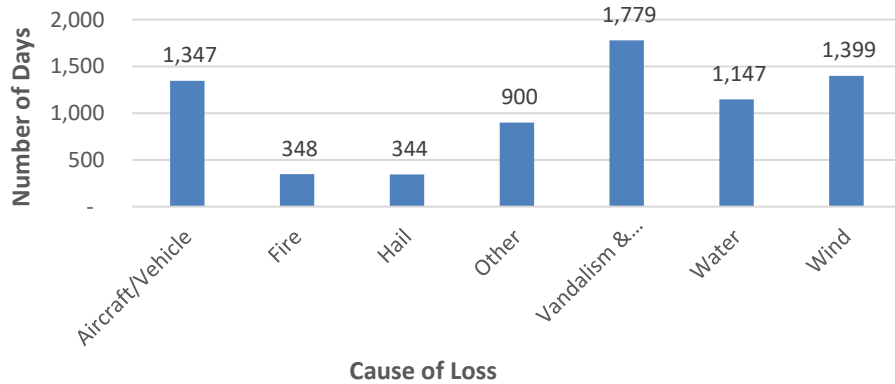


Manual File Review Conducted

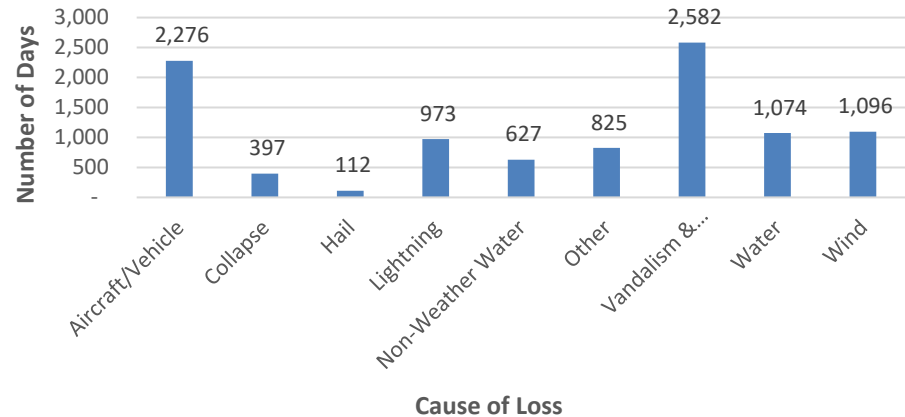
- Review was to obtain additional information not contained in our current systems
- Identify trends and look for additional training opportunities for litigation avoidance
- All new 1st Party and AOB suits for the month of June 2022
 - 1,031 suits reviewed
 - 537 1st Party
 - 504 AOB

Average Days To Report Claim From Policy Effective Date

Average Days To Report Claim From Policy Effective Date (AOB)



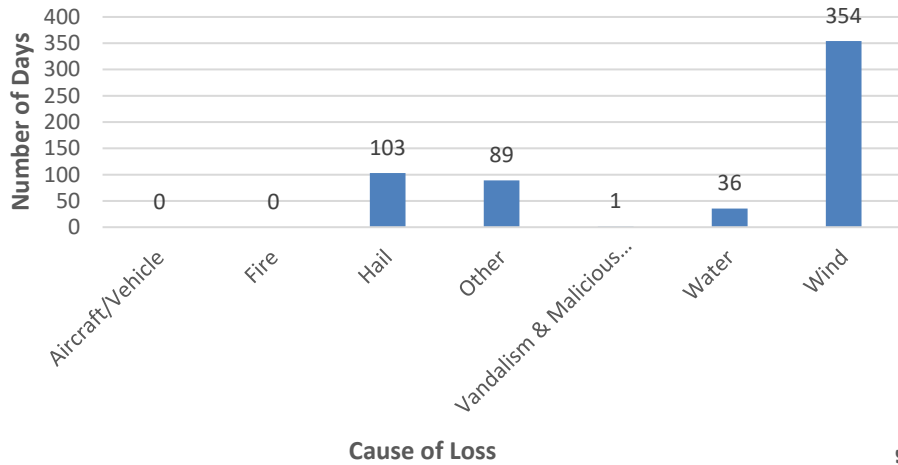
Average Days To Report Claim From Policy Effective Date (1st Party)



Citizens recent growth of new policies does not seem to be a driver in the current monthly litigation receipts. However, as policies in force continue to increase, we expect to see additional litigation as litigation lags behind the growth and claims submissions.

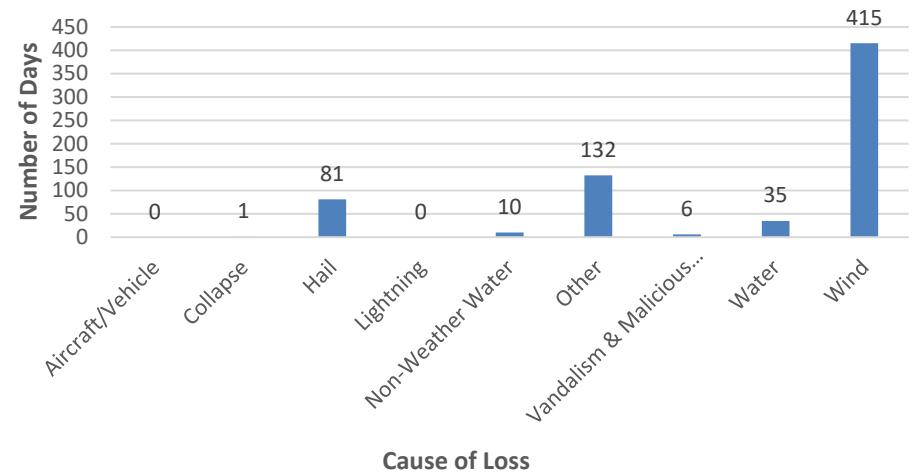
Average Days From DOL To FNOL

Average Days From DOL To FNOL (AOB)



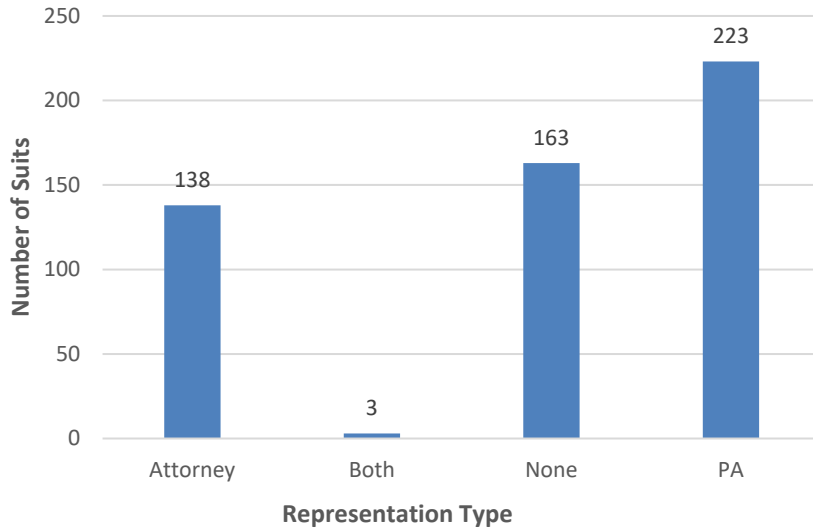
Late reported claims are a significant driver of the new suits received, especially with the cause of loss of wind and hail.

Average Days From DOL To FNOL (1st Party)



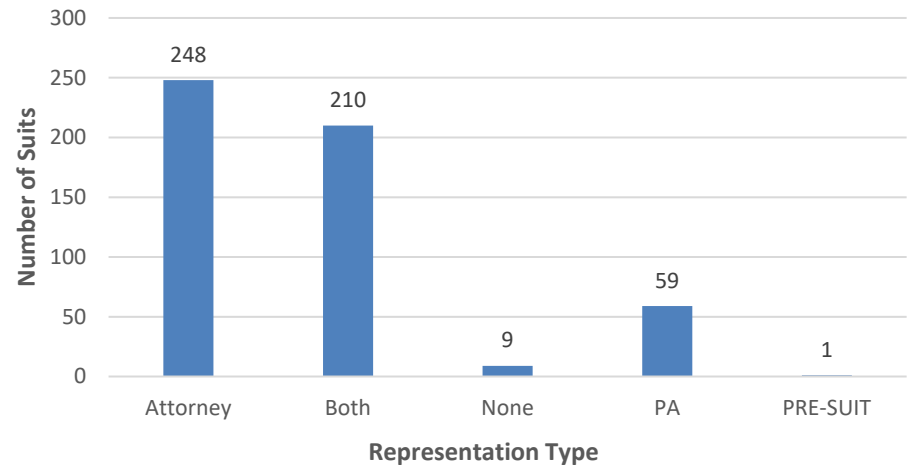
Was There Representation Pre-Suit

Representation At FNOL



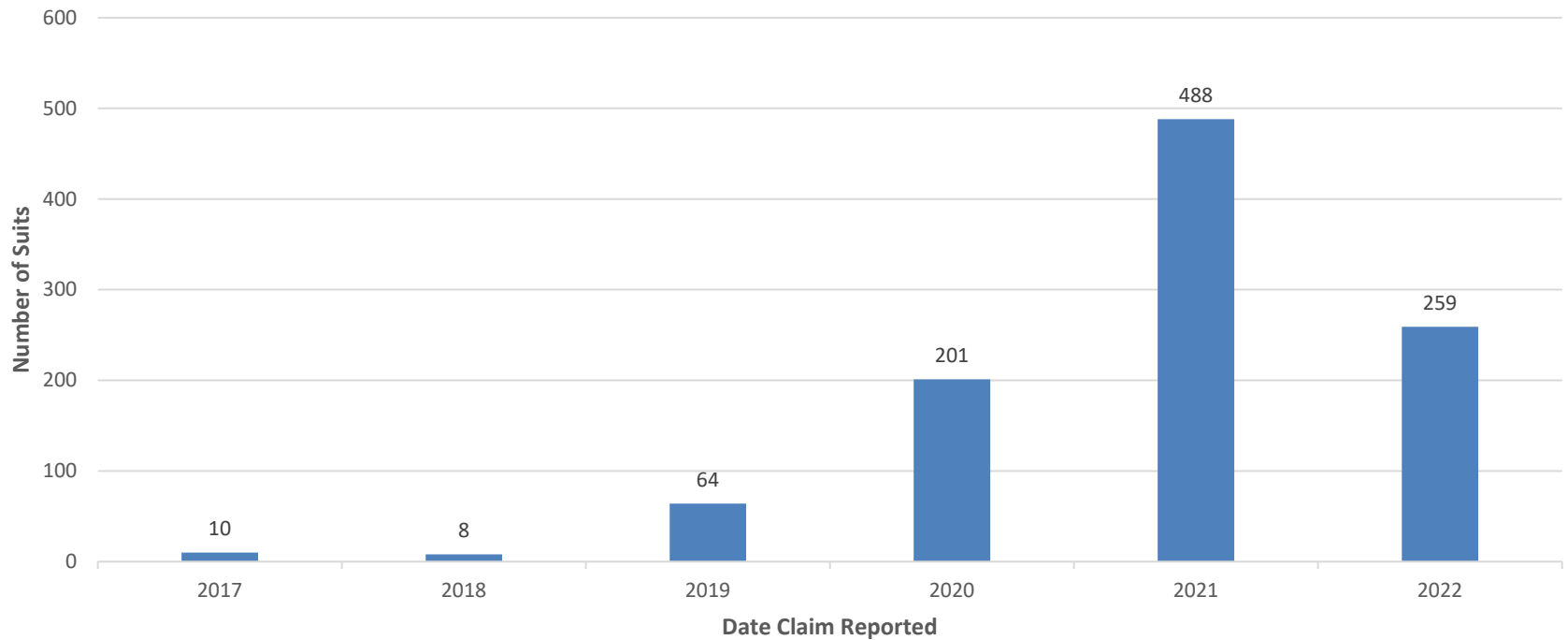
Many of the suits have representation at FNOL or prior to any pre-suit noticing which indicates that the claim was set up for a future suit.

Representation Pre-Suit



Suit Counts By Date Claim Reported

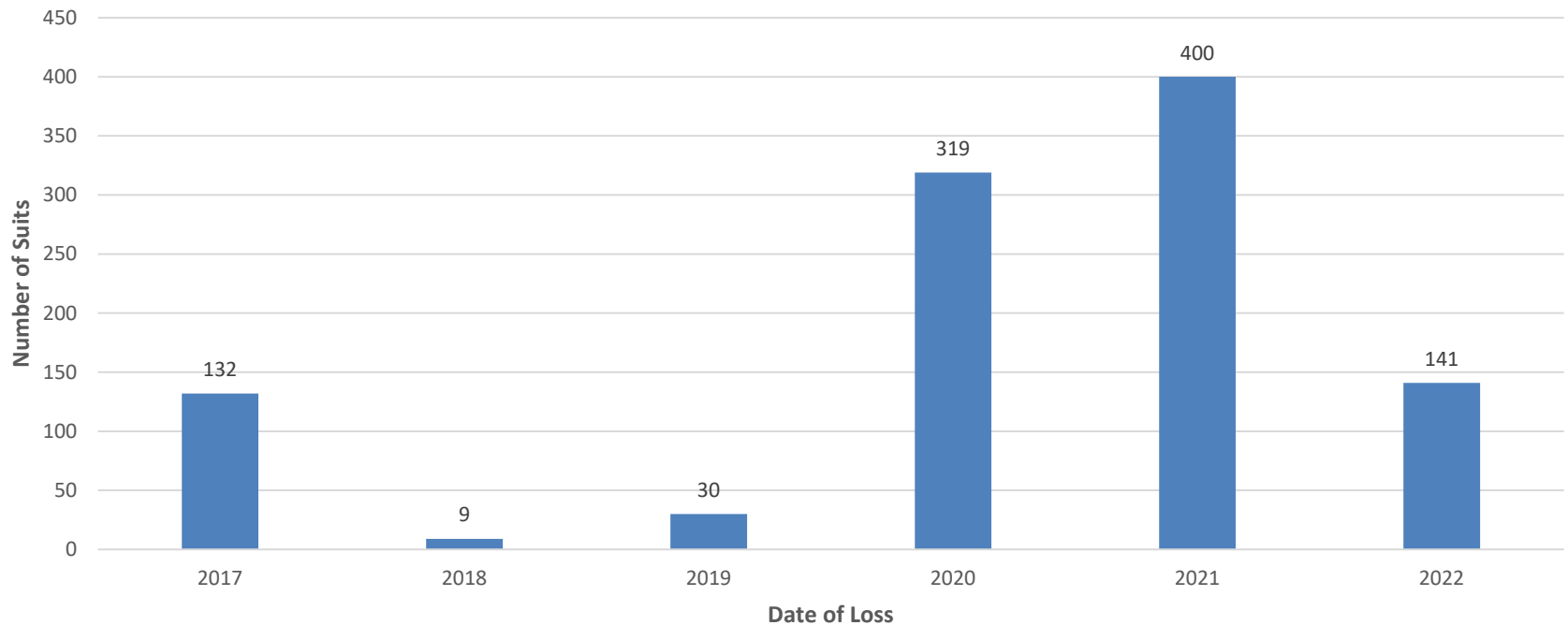
Suits Counts Reported by Date Claim Reported



Suits are being filed on older reported date claims.

Suit Counts By Date Of Loss

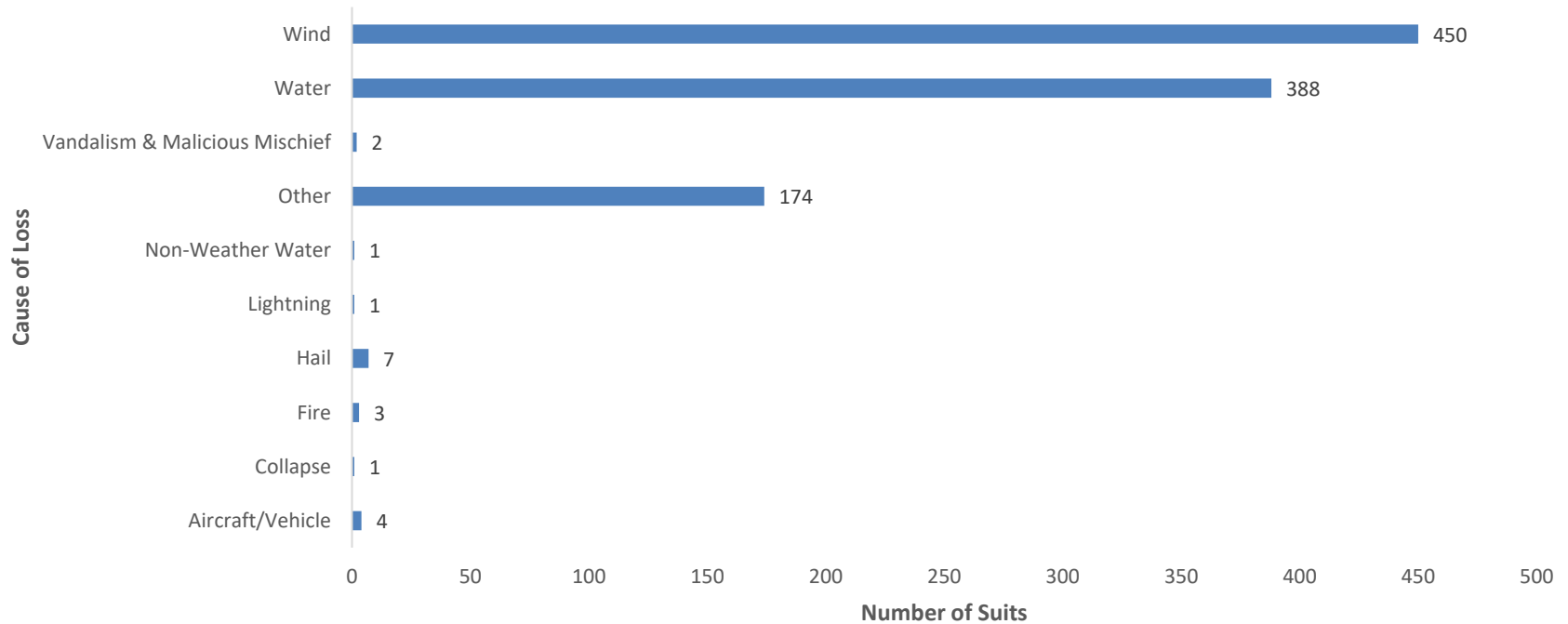
Suits Counts Reported by Date of Loss



Suits are being filed on older date of loss claims.

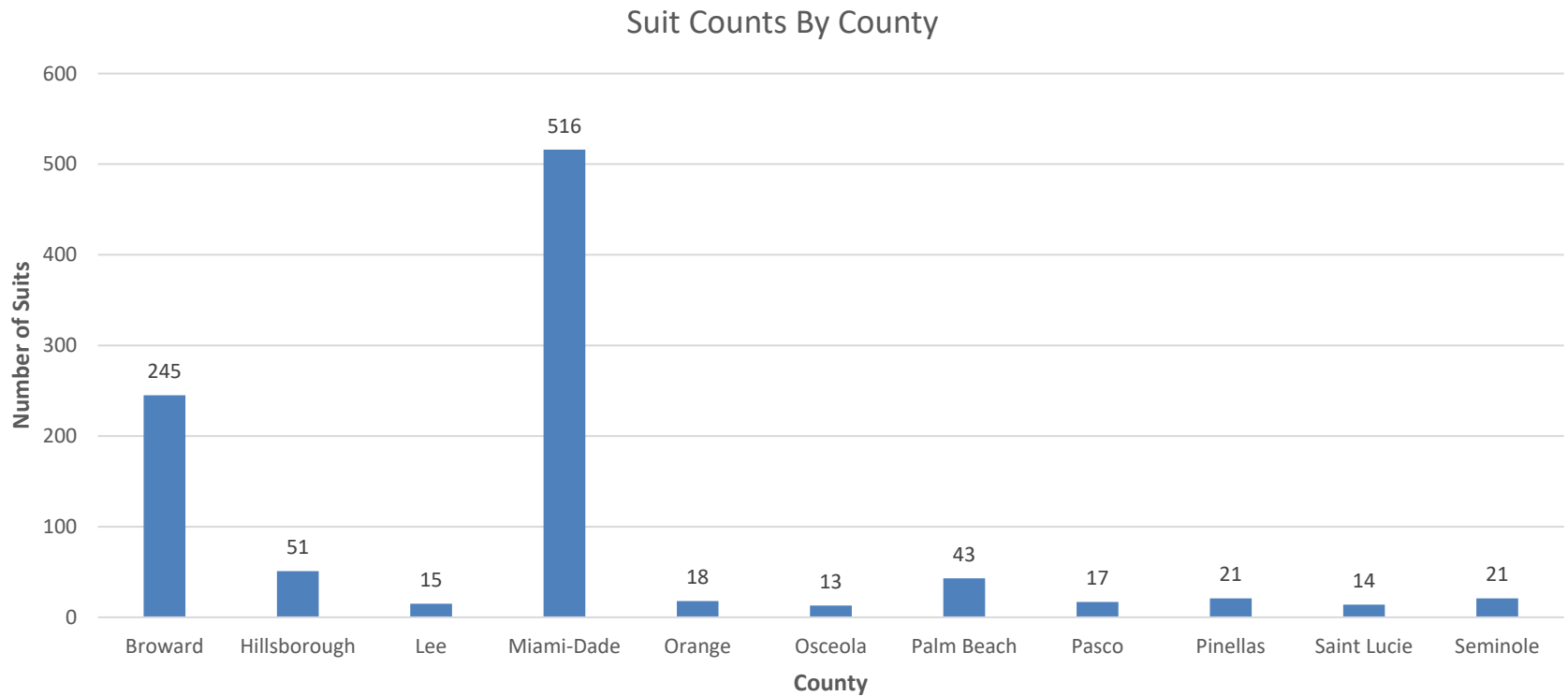
Suit Counts By Cause Of Loss

Suits By Cause Of Loss



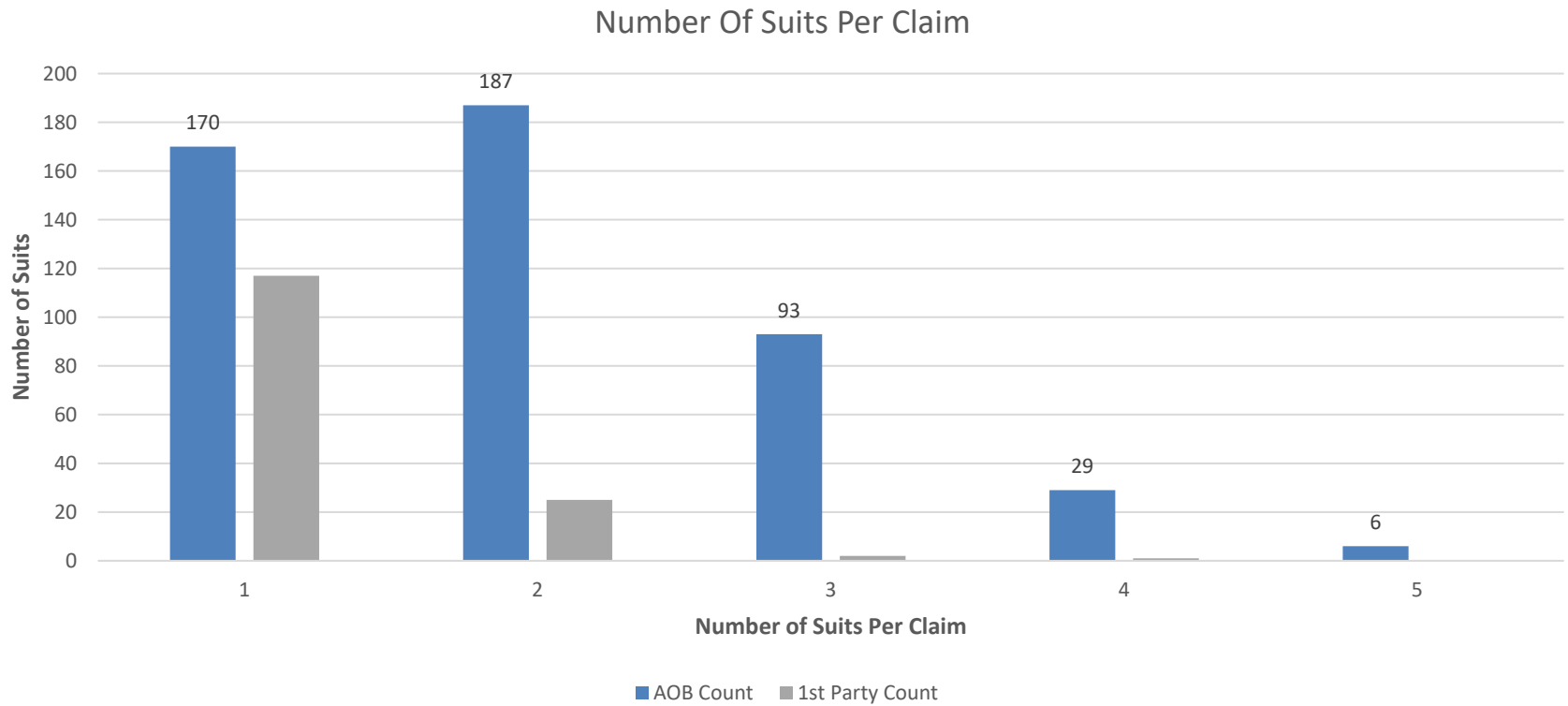
Wind and water are the major drivers of suits filed.

Suit Counts By County (With >10 Suits)



Hillsborough, Palm Beach, Broward and Miami-Dade are the largest suit volume counties.

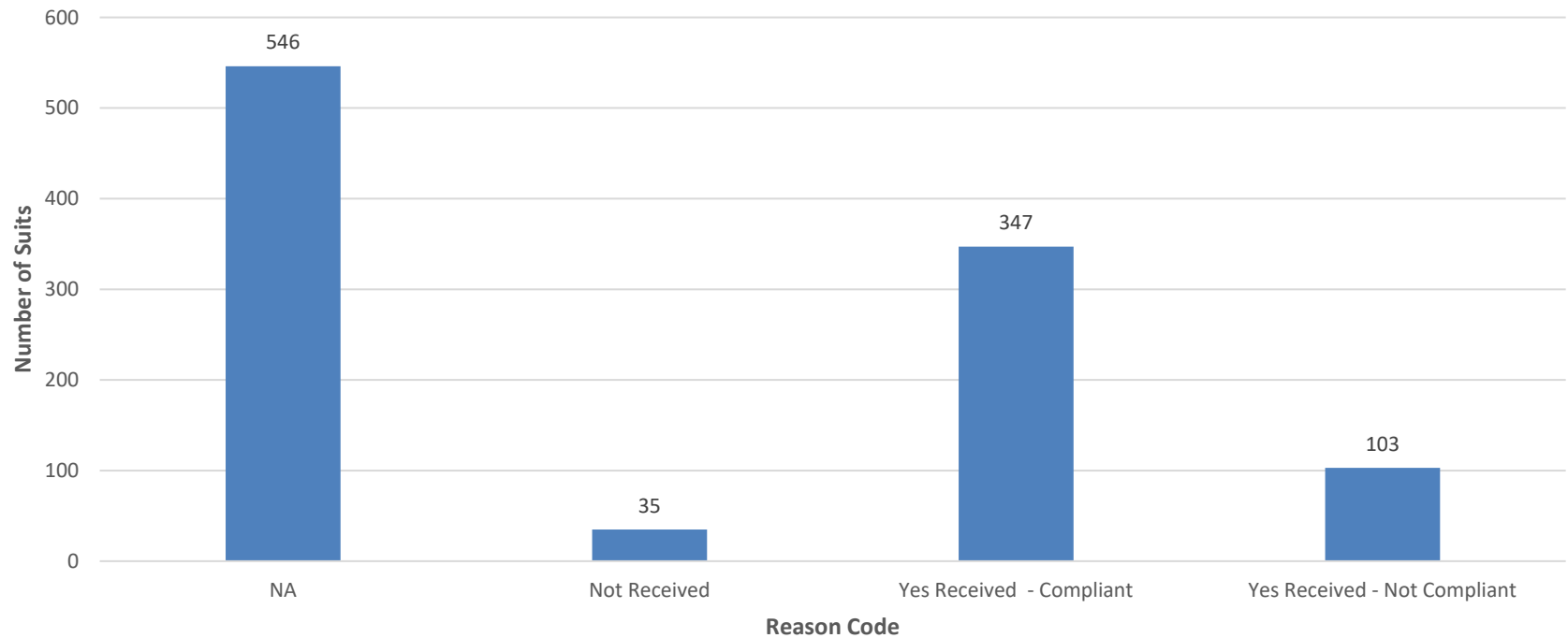
Number Of Suits Filed Per Claim



AOB vendors tend to file multiple suits against a single claim.

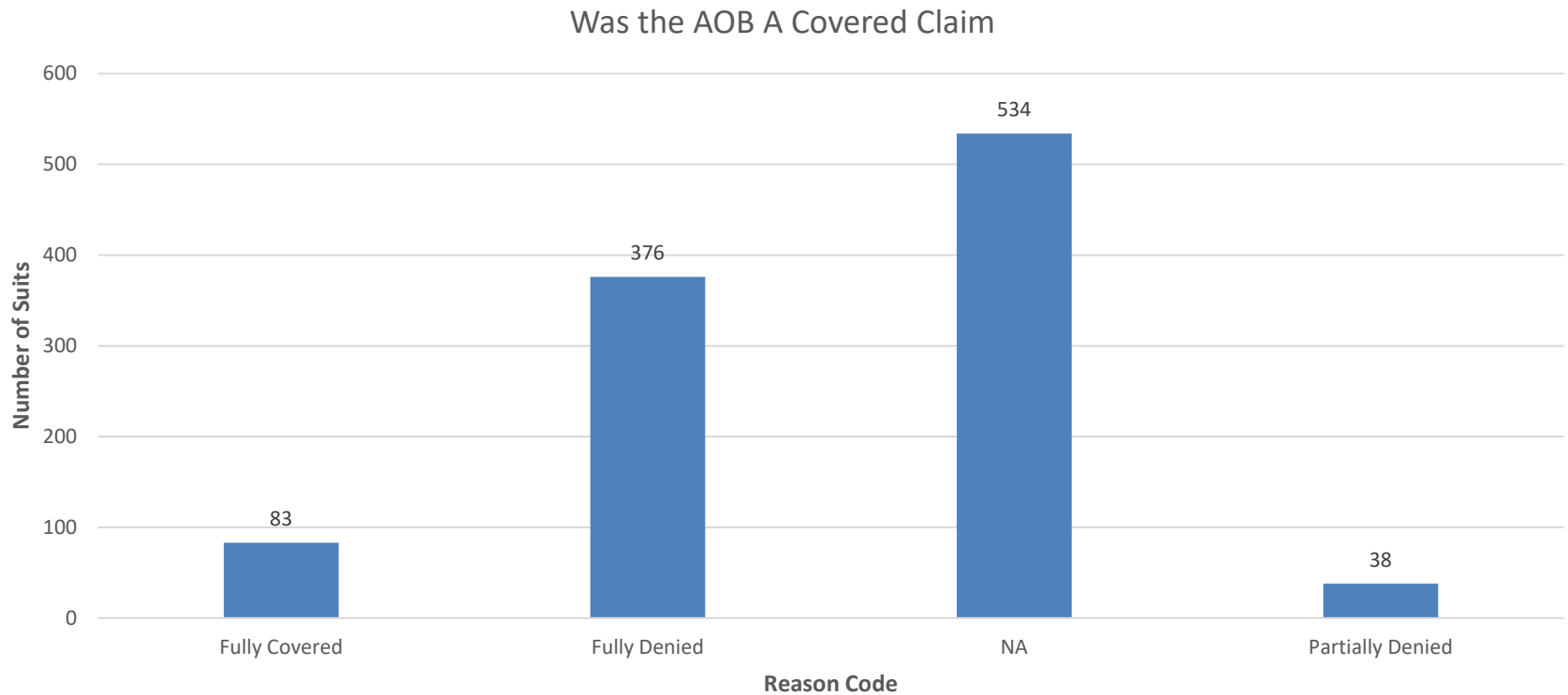
Was HB 7065 (AOB) Followed By Plaintiff

Was HB 7065 (AOB) Followed By Plaintiff



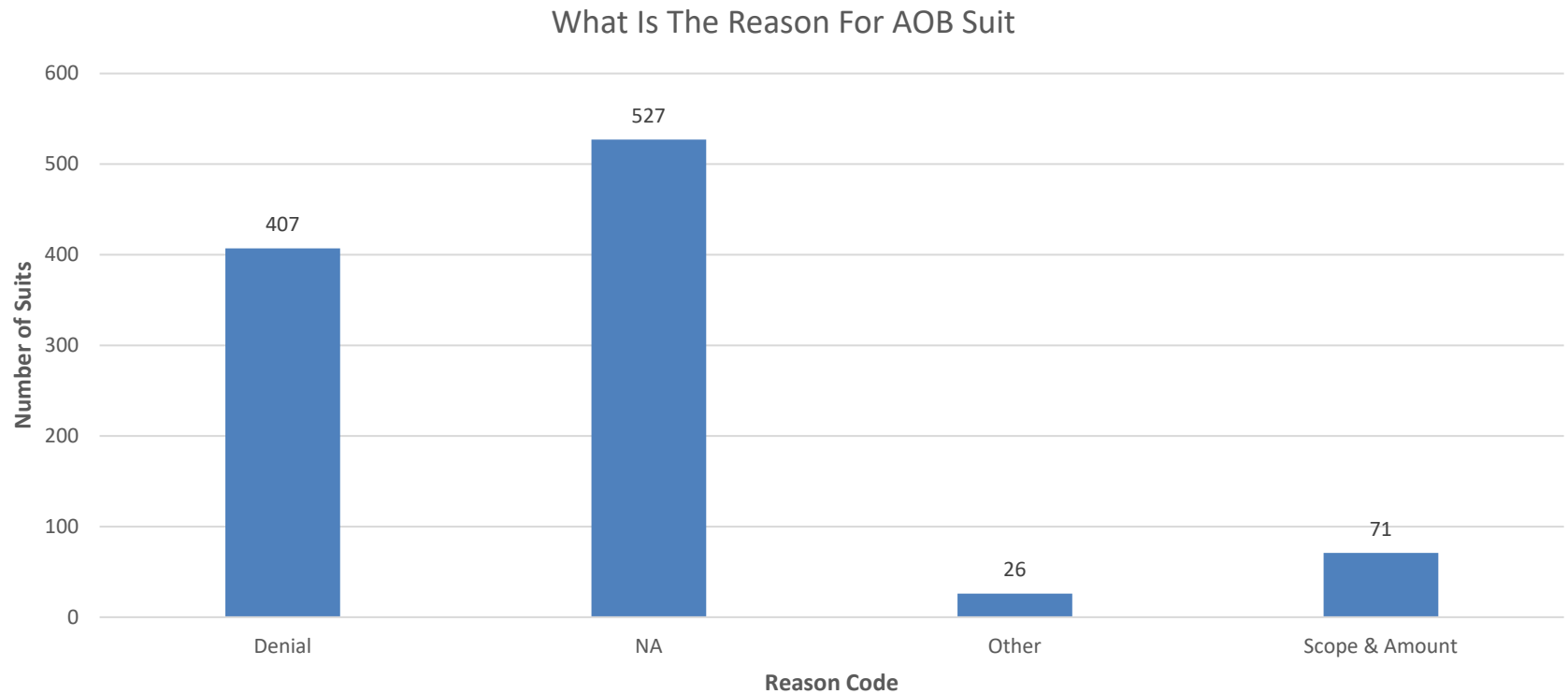
Reason Code for “NA” indicates that an NOI was not received and the AOB did not follow HB 7065 which could mean that the AOB pre-dated the legislative requirements.

Was the AOB A Covered Claim



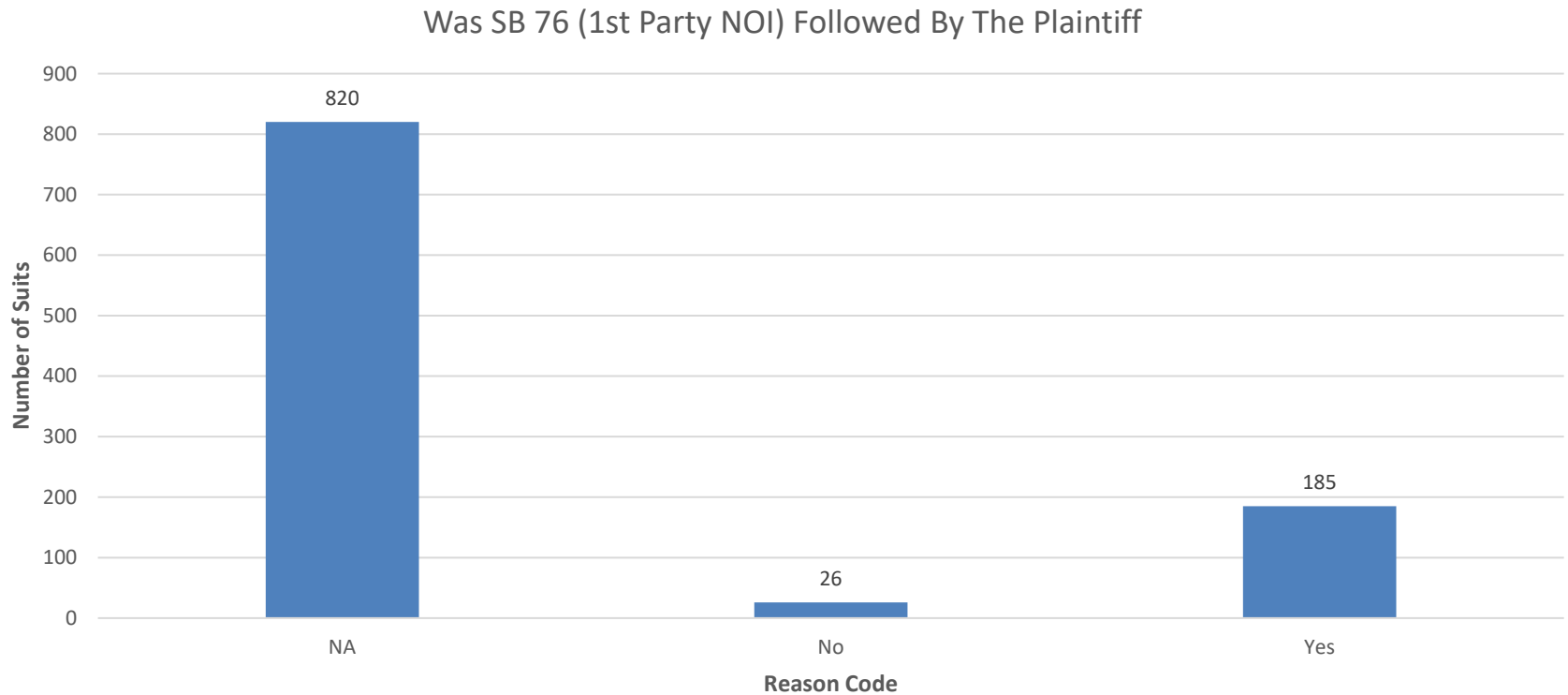
Reason Code for “NA” could be any of the following: (1) NPIF, (2) Suit filed prior to a coverage decision being made, (3) Suit represents FNOL, and (4) May be a 1st Party suit.

What Is The Reason For AOB Suit



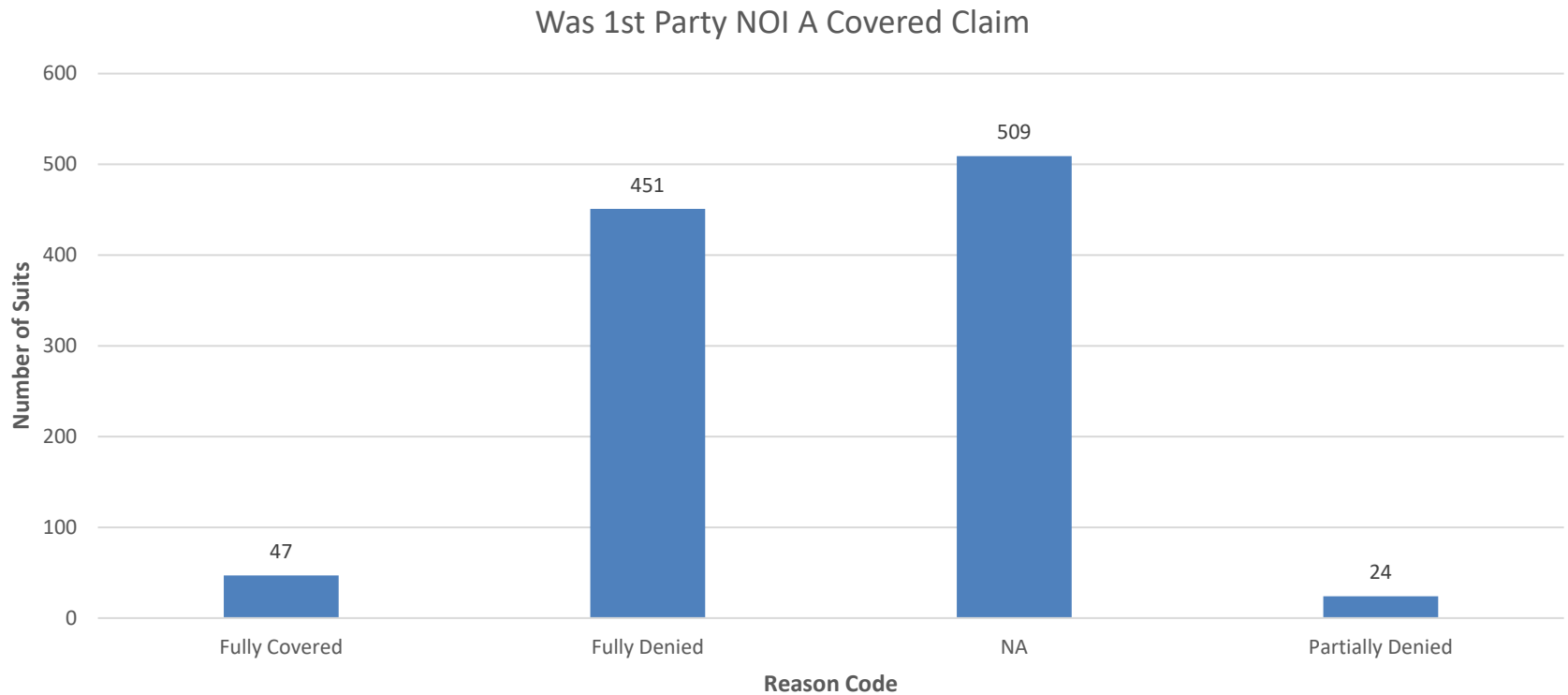
Reason Code for "NA" represents 1st Party suits where AOB does not apply.

Was SB 76 (1st Party NOI) Followed By The Plaintiff



Reason Code for “NA” could be any of the following: (1) NPIF, (2) Suit filed prior to a coverage decision being made, (3) Suit represents FNOL, and (4) May be a 1st Party suit.

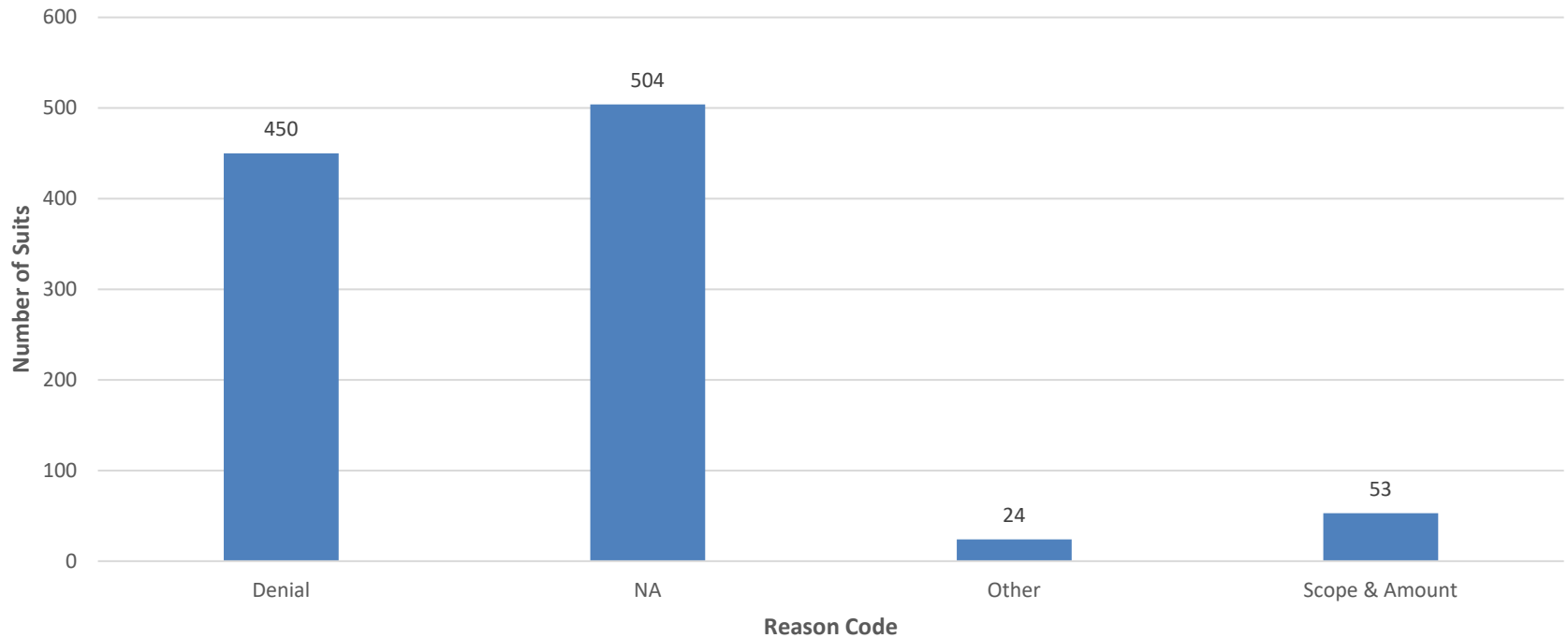
Was The 1st Party NOI A Covered Claim



Reason Code for “NA” could be any of the following: (1) NPIF, (2) Suit filed prior to a coverage decision being made, (3) Suit represents FNOL, and (4) May be an AOB suit.

What Is The Reason For 1st Party NOI Suit

What Is The Reason For 1st Party Suit



Reason Code for "NA" represents AOB suits where 1st Party does not apply.

- Claims are being reported significantly after the date of loss
 - Many are not eligible under HB 7065 or SB 76 processes
- Older claims are being mined for current suit submissions
 - Many are wind related due to older tropical activity
- Wind and Water represent the majority of all suit COL's
- Hillsborough, Broward, Palm Beach and Miami-Dade account for the majority of all suits
- 75-85% of suits are a result of a denial of coverage
- AOB Vendors are filing multiple suits for individual claims
- Average 1,200 new suits/month and only receive 550 Notice of Intents/month
 - Balance of suits do not qualify for recent legislation processes

- Denial of coverage is reviewed by multiple teams prior to our litigation decision to defend our position
 - Our contract does not allow for payments in these instances and results in a defense position to prevent further litigation being filed for these types of claims
- Waiting on court decisions for applicability of AOB fees
- Fully leveraging HB7065 and SB 76 to resolve all eligible claims
 - Leveraging additional alternative dispute resolution methods prior to litigation and exploring new alternatives such as using DOAH to resolve additional matters



Questions?