

**Citizens Property Insurance Board of Governors Meeting Agenda**  
Wednesday, July 13, 2022 • 8:30 a.m. – 12:00 p.m. (Eastern Daylight Time)  
The Alford Inn, 300 East New England, Winter Park, FL 32789

In accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

**1. Chairman's Report** Chairman Beruff

- ▲ Board of Governors Meeting Minutes, March 23, 202 [AI Index A]
  - ▲ Special Board of Governors Meeting Minutes, May 18, 2022 [AI Index B]
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**2. President's Report** Barry Gilway

- ▲ July President's Report
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**3. Chief Financial Officer Report** Jennifer Montero

- ▲ Finance & Investment Committee Report, Chairman Beruff, Chair
    - Risk Transfer Program Update, Layer Charts
  - ▲ **Actuarial & Underwriting** Committee Report, Carlos Beruff, Chair
    - Rate Filing Update, Brian Donovan, Chief Actuary
  - ▲ 1Q2022 Results of Operations and Financial Position (unaudited)
  - ▲ 1Q2022 Results of Operations and Financial Position – Commentary
  - ▲ Audited 2021 Financial Statements for INFO only – Not presenting
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**4. Chief Operating Officer Report** Kelly Booten

- ▲ Information Systems Advisory Committee Report, Nelson Telemaco, Chair
  - ▲ Actuarial & **Underwriting** Committee Report, Carlos Beruff, Chair
    - Product Updates – July 2022 [AI Index C]
  - ▲ Exposure Reduction Committee Report, Nelson Telemaco, Chair
  - ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair
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**5. Chief Communications, Legislative & External Affairs Report** Christine Ashburn

- ▲ Consumer Services Committee Report, Jillian Hasner, Chair
  - ▲ 2022 Special Session D Executive Summary
  - ▲ Legislative Update
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**6. Chief Claims Officer Report** Jay Adams

- ▲ Claims Committee Report, Scott Thomas, Chair
    - Claims Flooring Valuation Services [AI Index D]
  - ▲ Litigation Dashboard (Information Only)
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**7. Chief of Internal Audit Report** Joe Martins

- ▲ Audit Committee Report, Erin Knight, Chair
  - ▲ Executive Summary and OIA Dashboard
  - ▲ Enterprise Risk Management
  - ▲ Internal Control Framework
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**8. Chief Human Resources Officer Report** Violet Bloom

- ▲ Approval of Increases Required by 627.351 Fla Statute [AI Index E]
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## New Business / Adjourn

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Action Index: Items requiring detailed explanation to the Board of Governors

- A. Board of Governors Meeting Minutes, March 23, 2022
- B. Special Board of Governors Meeting Minutes, May 18, 2022
- C. Product Updates
- D. Claims Flooring Valuation Services
- E. Approval of Increases Required by 627.351 Fla Statute

Consent Index: Items not requiring detailed explanation to the Board of Governors. Consents are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

Court Reporting Services  
Claims Legal Services  
Claims Print Management Hardware & Software  
Audit Committee Charter  
Security Officer Services  
Office Supplies Contract  
Citizens Document Fulfillment Services (Print/Mail)

### **Board of Governor's Quarterly Meeting Dates**

September 20-21, 2022, The Renaissance, St. Augustine, FL

December 6-7, 2022, The Alford Inn, Winter Park, FL