

## **Consumer Services Committee (CSC) Meeting**

Wednesday, March 2, 2022 • 12:30 p.m. – 1:30 p.m. (Eastern Time)

Please visit our website to join via Zoom Webinar: [www.citizensfla.com](http://www.citizensfla.com)

Public Teleconference Number: 786-635-1003 • Participant Code: 977 8143 2199

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**1. Approval of Prior Meeting's Minutes** Chairman Hasner

- ▲ December 8, 2021 [Action Item]
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**2. Vice President of Customer Experience** Jeremy Pope

- ▲ Consumer & Policy Services Operational Update
  - ▲ Call Center Services (Catastrophe) [Action Item]
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**3. Chief of Communications, Legislative & External Affairs** Christine Ashburn

- ▲ 2022 Legislative Update
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**New Business**

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**Adjourn**

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