

Consumer Services Committee (CSC) Meeting

Wednesday, June 1, 2022 • 12:30 p.m. – 1:30 p.m. (Eastern Time)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Public Teleconference Number: 786-635-1003 • Participant Code: 977 8143 2199

1.	Approval of Prior Meeting's Minutes	Chairman Hasner
	^ March 2, 2022 [Action Item]	

2.	Chief of Claims	Jay Adams
	^ 2022 Catastrophe Plan Highlights	

3.	Vice President of Customer Experience	Jeremy Pope
	^ 2022 Catastrophe Preparedness: Consumer Response	

4.	Chief of Communications, Legislative & External Affairs	Christine Ashburn
	^ CLEA Catastrophe Presentation	
	^ Legislative Update (pending)	

Adjourn
