

## Claims Committee Meeting

Thursday, March 10, 2022 • 1:00 p.m. EST (12:00 p.m. CST)

Please visit our website to join via Zoom Webinar: [www.citizensfla.com](http://www.citizensfla.com)

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details are provided directly to the Speakers

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**1. Approval of Prior Claims Committee Meeting Minutes** Chairman Thomas

- ▲ December 2, 2021 Claims Committee Minutes [Action Item]
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**2. Chief Claims Officer Report** Jay Adams

- ▲ Strategic Update
  - ▲ Litigation Dashboard Supplement
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**3. Non-Litigated Claims Vice President Report** Craig Sakraida

- ▲ Non-Litigated Claims Update
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**4. Claims Litigation Vice President Report** Elaina Paskalakis

- ▲ Litigated Claims Update
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**5. Vendor Update** Greg Rowe

- ▲ Fraud Analytics Software [Action Item]
  - ▲ Commercial Adjusting Services [Consent Item]
  - ▲ Special Investigative Services [Consent Item]
  - ▲ Sinkhole Stabilization Services [Consent Item]
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**6. Addendums** For Information

- ▲ Recovery Cases of Interest
  - ▲ Special Investigations Unit
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**New Business** Chairman Thomas

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**Adjourn**

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