

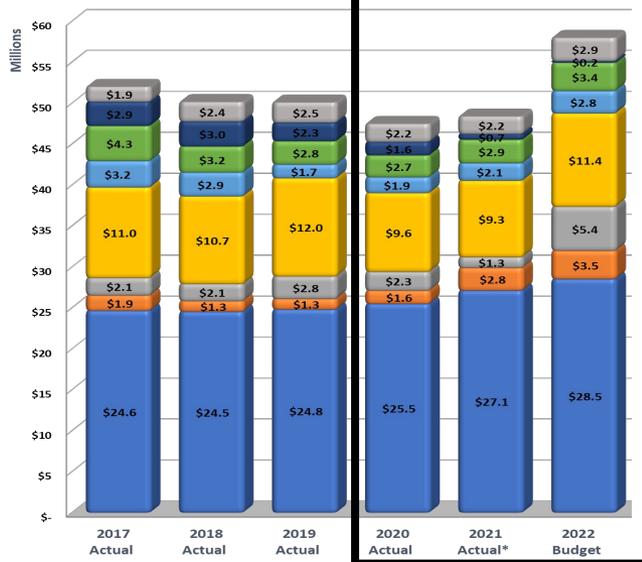
# Chief Operating Officer Update

Kelly Booten  
Chief Operating Officer

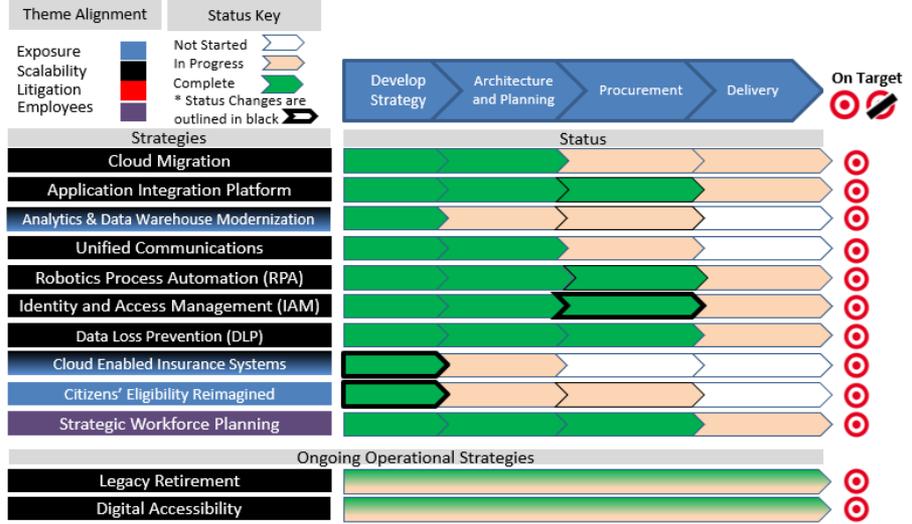


## IT Finance

- Other
- Depreciation
- Telecommunications
- Hardware & Maint
- Software Maint & License
- Professional Services
- Staff Augmentation
- Full Time Staffing Costs



## Top Technology Strategies & Alignment to Themes



## Resiliency

IT Resiliency Readiness & Assurance	Current Readiness State	2022 Readiness Activity				Readiness %	On Target
		Items Tracked	Open Critical*	Open Non-Critical*	Complete		
IT Catastrophe Response Preparedness	100%	155	-	-	48	40%	On Target
IT Infrastructure & Systems Resiliency Preparedness	100%	233	-	-	233	100%	On Target
PIF Increase Scenario Planning	Assessment Phase	280	N/A	N/A	135	53% Complete	On Target

\*Criticality categorization occurs for CAT Response Readiness May 1 as part of management escalation. %'s include items in progress/near completion.

## Risk and Security

IT SECURITY RISK PROFILE			
MITIGATION EFFORTS	RISK LEVEL	RISK CATEGORIES	TREND
On Target	High	0	↔
	Medium	5	↓
	Low	3	↑
Total Number of Risk		8	↔