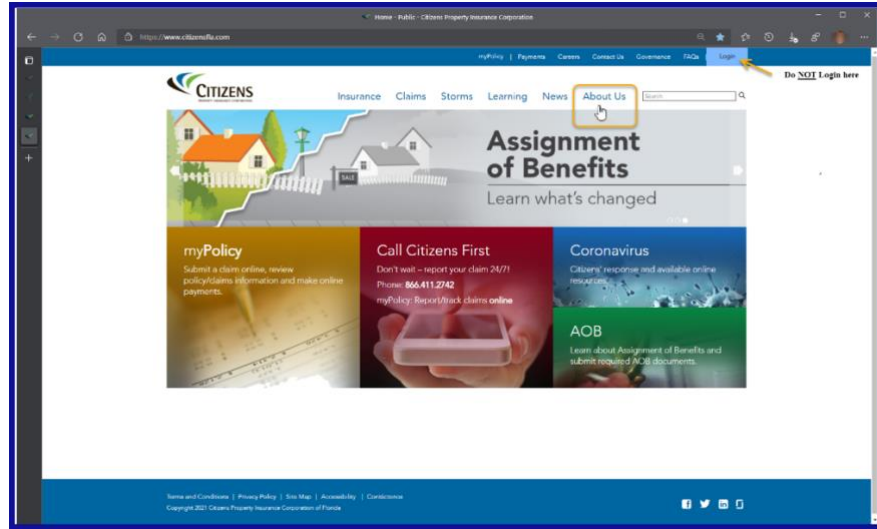
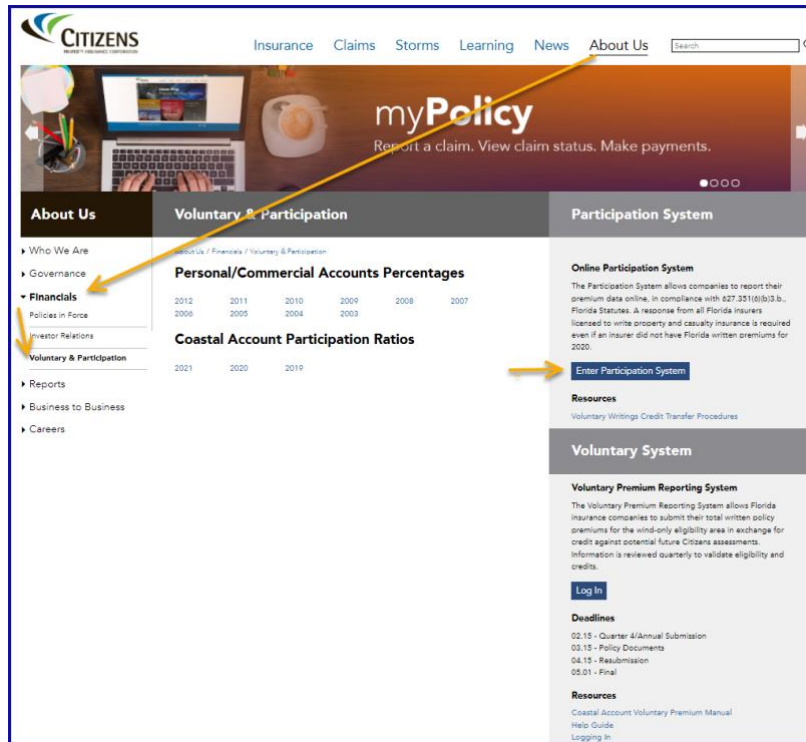


Logging into the Participation System

1. From the Citizens website www.citizensfla.com, select **About Us**.

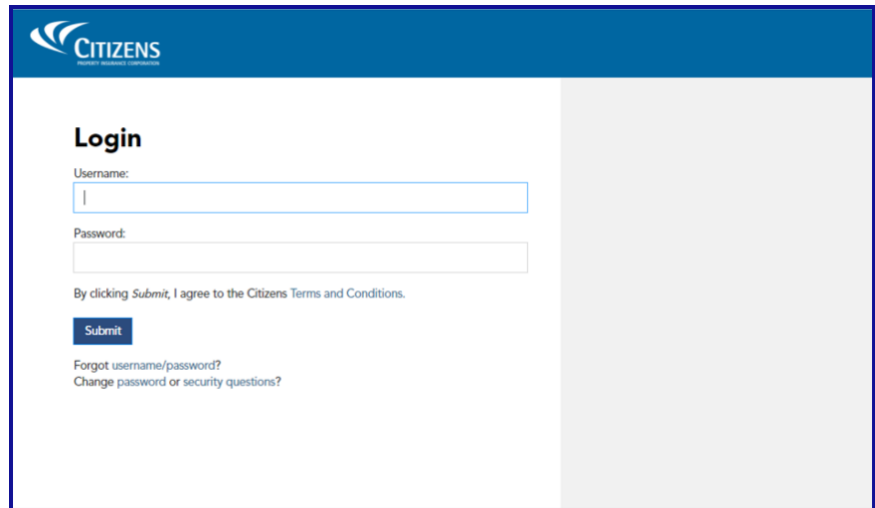


2. Select **Financials**
3. Select **Voluntary & Participation**
4. Select **Enter Participation System**



Login Screen

5. From the Login screen, enter your Username and Password, then select **Submit**.



The screenshot shows the login interface for Citizens. At the top left is the Citizens logo with the tagline "Member. Insured. Connected." Below the logo is the heading "Login". There are two input fields: "Username:" and "Password:". Below the password field is a checkbox area with the text "By clicking *Submit*, I agree to the Citizens Terms and Conditions." and a blue "Submit" button. At the bottom, there are two links: "Forgot username/password?" and "Change password or security questions?". The right side of the page is a grey vertical bar.