

«Agency_Name»
«Agency_Mailing_Address1»
«Agency_Mailing_City», «Agency_Mailing_State» «Agency_Mailing_Zip»



Property Address:

<Policyholder Name>
<Policyholder Mailing Address 1>
<Policyholder Mailing Address 2>
<Policyholder Mailing City>, < Policyholder Mailing State>
<Policyholder Mailing Zip>

<Policyholder Property Address 1>
<Policyholder Property Address 2>
<Policyholder Property City>, FL
<Policyholder Property Zip>

xx/xx/2021

Policy Number: <Riskid>

A New Agent for Your Policy

Dear Policyholder:

We understand insurance is complex. But local help is on its way. Your policy is currently serviced by Citizens Insurance Services, our in-house agency. To better support your comprehensive insurance needs, you are going to get a local agent to help you with your Citizens Property Insurance policy. Your local agent can review your policy, assist with your insurance needs, provide you with additional insurance options and perhaps place you with a private insurance company, which could save you money in premiums and assessments. There is no cost to you or impact on your current insurance premium.

Citizens can choose an agent for you, or you can choose one. If you choose the agent, you must do so by December 8, 2021. It's easy: Go to our website at www.citizensfla.com, and:

1. Select **Insurance**, and then select **Get a Policy**.
2. Use the *Agent Look-Up* tool on the right side of the screen to enter one or more search terms to choose an agent.
3. Contact the agent and provide them with the enclosed *Agent of Record Transfer* form by December 8, 2021, so they can notify Citizens of your choice.

If you do not choose an agent by December 8, 2021, Citizens will choose <VAR 1> as your agent. You can contact them via <VAR 2>.

Note: You always have the option to do business with a different insurance agent if desired.

If you have questions, call Citizens Customer Care Center, 866.411.2742, or select **Contact Us** on the top menu of Citizens' website, www.citizensfla.com. Select **Agent, Claim and Policy Inquiries** on the *Topic* drop-down list.

Helpful Tip: Registered policyholders also can log into myPolicy (www.citizensfla.com/mypolicy) to report a claim, view claim and policy status, and make payments.

Citizens Property Insurance Corporation

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