Chief Operating Officer Update

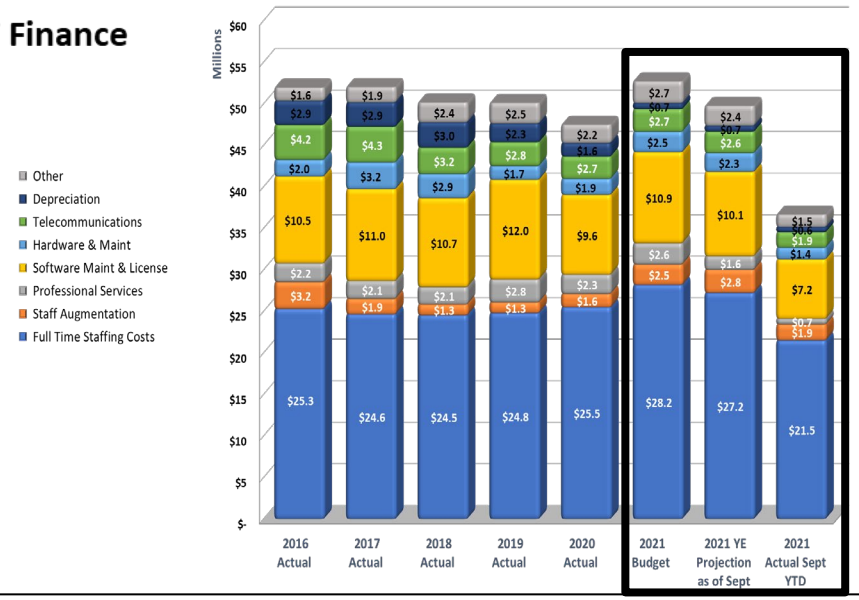
Kelly Booten
Chief Operating Officer

CITIZENS
PROPERTY INSURANCE CORPORATION

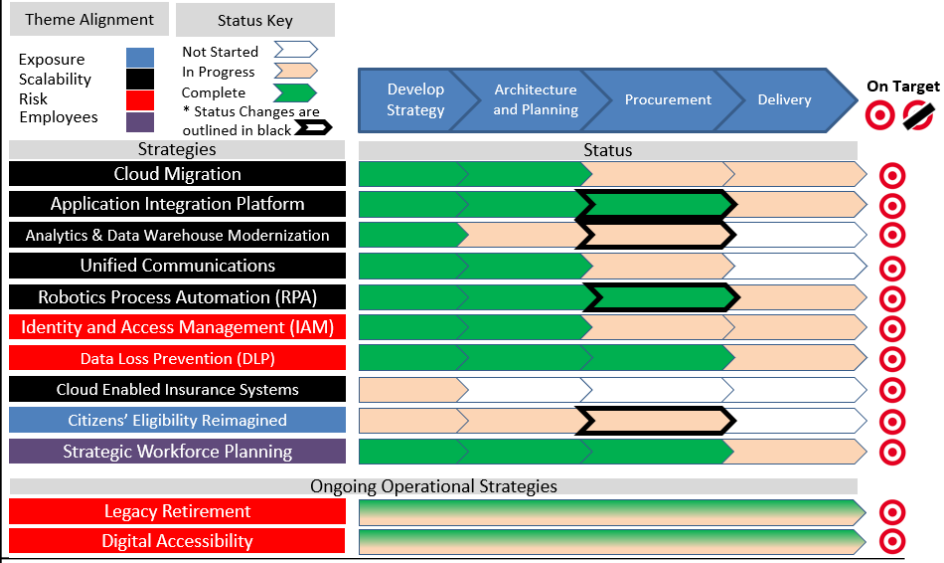
Citizens IT ISAC Dashboard

Updated 11/22/21

IT Finance



Top Technology Strategies & Alignment to Themes



Resiliency

IT Resiliency Readiness & Assurance	Items Tracked	Open Critical	Open Non-Critical	Complete	Readiness %	On Target
IT Catastrophe Response Preparedness	137	0	0	137	100%	◎
IT Infrastructure & Systems Resiliency Preparedness	233	0	0	233	100%	◎

Risk and Security

IT SECURITY RISK PROFILE

MITIGATION EFFORTS	RISK LEVEL	RISK CATEGORIES	TREND
On Target	High	0	⟷
	Medium	6	↓
	Low	2	⟷
Total Number of Risk		8	↓