

INFORMATION SYSTEMS ADVISORY COMMITTEE (ISAC) REPORT

ISAC MEETING JUNE 7, 2016

BOARD OF GOVERNORS MEETING JUNE 22, 2016

EXECUTIVE SUMMARY

The ISAC met via teleconference on June 7, 2016. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens' website, www.citizensfla.com, or by hard copy upon request)

Disaster Recovery Strategy Update: Robert Sellers, VP Infrastructure & Operations, briefed the committee on the status of the disaster recovery strategy implementation. The main objective of the strategy implementation is to decouple data center operations from office facility operations, per the approved long term Data Center Strategy.

A Request for Information (RFI) was published to gather information regarding current market offerings and to assist in the assessment of solicitation and/or contracting next steps. Responses to vendor questions were published to the procurement website on 5/6. 21 companies responded to the RFI. The review team is on target to have initially reviewed vendor responses no later than 6/6. Development of procurement (solicitation) requirements for future state disaster recovery data center services is targeted for completion by September 2016.

Enterprise Resource Planning (ERP) Recommendation: Doug Sherwood, Enterprise Program Director, presented the business case for acquiring an Enterprise Resource Planning (ERP) solution. A summarized presentation of the business case is included for Board presentation at the June 22 meeting.

Action Items: The following action item was presented and approved by the Committee to proceed for BOG approval.

- A. ERP Software and Services (ITN No.: 15-0029)

Consent Items: The following consent items were presented and approved by the Committee to proceed for BOG approval.

- B. Code Repository Software (Perforce)
- C. IT Infrastructure – Hardware, Software and Maintenance

Addendum: The following reference information was provided to the committee but is not included in the board documentation:

- Status – IT Open Audit Items

RECOMMENDATIONS

Board of Governor's approval is requested for the recommended Action Item listed below and approved by the Information Systems Advisory Committee:

- A. Action Item: ERP Software and Services (ITN No.: 15-0029)