

# Executive Summary

Information Systems Advisory Committee Meeting, September 8, 2021  
**Board of Governors Meeting, September 22, 2021**

## ISAC Report

The ISAC met via Zoom webinar on September 8, 2021. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens’ website, [www.citizensfla.com](http://www.citizensfla.com), or by hard copy upon request).

**Chief Operating Officer Update:** Kelly Booten, Chief Operating Officer, briefed the Committee on the new IT Dashboard requested by Chairman Telemaco.

**IT Security, Risk & Resiliency:** Robert Sellers, CTO, provided an IT Security, Risk and Resiliency update.

**Identity & Access Management (IAM):** Sarah Harrell, Director Enterprise Programs, provided an Identity & Access Management update.

### Action Items:

- A) Aditya Gavvala, Vice President – IT Services & Delivery, presented the Enterprise Integration Platform as a Service (EIPaaS) Action Item for Committee approval.
- B) Kelly Booten, Chief Operating Officer, presented the Technology Infrastructure, Software, and Professional and Staff Augmentation Services (Part 1) [Action Item] for Committee approval.

### Recommendation(s)

Approval of the following two action items:

The Citizens’ Information Systems Advisory Committee approved and recommends the Citizens Board of Governors:

- a) Approve contracts with Oracle America, Inc. and Applied Software Technology LLC for an initial term of five (5) years with optional renewal terms of an additional five (5) years subject to future Board approval, with an initial five (5) year contract amount not to exceed \$3,996,287, as set forth in this Action Item; and
- b) Authorize staff to take any appropriate or necessary action consistent with this Action Item.

and

- a) Approve the Technology Infrastructure, Software, and Professional and Staff Augmentation Services – Part I contract for an amount not to exceed 17,232,557, as set forth in this Action Item; and,
- b) Authorize staff to take any appropriate or necessary action consistent with this Action Item.