

Citizens Property Insurance Board of Governors Meeting Agenda
Wednesday, September 22, 2021 • 8:30 a.m. – 12:00 p.m. (Eastern Daylight Time)
Hyatt Regency, 50 Alhambra Plaza, Coral Gables, FL 33134

In accordance with Citizens Public Comment procedure public comments will be received prior to a vote being taken.

1. **Chairman’s Report** Chairman Beruff
- ▲ September Chairman’s Report
 - ▲ Board of Governors Meeting Minutes, July 14, 2021 [AI Index A]
 - ▲ Board Vice-Chair Nominations/Selection [AI Index B]
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2. **President’s Report** Barry Gilway
- ▲ September President’s Report
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3. **General Board Discussion** Chairman Beruff
- ▲ One-Hour Open Board Dialogue
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4. **Chief Financial Officer Report** Jennifer Montero
- ▲ Finance & Investment Committee Report, Lazaro Fields, Chair
 - Updated 2021 Layer Charts
 - Optional Redemption of Coastal Account Series 2015A-1 Bonds [AI Index C]
 - Investment Analytics Software Services [AI Index D]
 - Reinsurance Advisory and Brokerage Services [AI Index E]
 - ▲ **Actuarial** & Underwriting Committee Report, Carlos Beruff, Chair
 - Catastrophe Modeling Software Services [AI Index F]
 - Rate Filing Update
 - ▲ 2Q2021 Results of Operations and Financial Position (unaudited)
 - ▲ 2Q2021 Results of Operations and Financial Position – Commentary
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5. **Chief Operating Officer Report** Kelly Booten
- ▲ Information Systems Advisory Committee Report, Nelson Telemaco, Chair
 - Enterprise Integration Platform As A Service [AI Index G]
 - Technology Infrastructure, Software, and Professional and Staff Augmentation Services, Part 1 [AI Index H]
 - ▲ Actuarial & **Underwriting** Committee Report, Carlos Beruff, Chair
 - Citizens Document Fulfillment Services (Print/Mail) [AI Index I]
 - Coverage Forms, Insurance Rules and Rating Services Contract Amendment and Renewal [AI Index J]
 - ▲ Exposure Reduction Committee, Nelson Telemaco, Chair
 - ▲ Market Accountability Advisory Committee Report, Dave Newell, Chair
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6. **Chief Communications, Legislative & External Affairs Report** Christine Ashburn
- ▲ Consumer Services Committee Report, Jillian Hasner, Chair
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7. **Chief Claims Officer Report** Jay Adams
- ▲ Claims Committee Report, Scott Thomas, Chair
 - Geospatial Insurance Consortium Program Membership [AI Index K]

8. **Chief Human Resources Officer Report**

Violet Bloom

- ▲ Vision Insurance Coverage [AI Index L]
- ▲ Dental Insurance Coverage [AI Index M]
- ▲ Basic & Voluntary Life, Basic AD&D, Voluntary D&D, Long-Term/Short Term Disability and Family Medical Leave Admin Services [AI Index N]
- ▲ SB-76 Salary Increase Approval Process [AI Index O]

9. **Chief of Internal Audit Report**

Joe Martins

- ▲ Audit Committee Report, Erin Knight, Chair
- ▲ OIA Executive Summary

10. **Chief Legal Officer & General Counsel**

Tim Cerio

- ▲ Cyber Liability Insurance [AI Index P]
- ▲ Directors and Officers Insurance [AI Index Q]
- ▲ Litigation Update
- ▲ Legal Services Agreement [AI Index R]

New Business

- ▲ Property Inspection Services for Underwriting [AI Index S] Kelly Booten and
- ▲ FL Insurance Guaranty Assoc. (FIGA) 2022 Assessment [AI Index T] Jennifer Montero

Adjourn

Action Index: Items requiring detailed explanation to the Board of Governors

- A. Board of Governors Meeting Minutes, July 14, 2021
- B. Board Vice-Chair Nominations/Selection
- C. Optional Redemption of Coastal Account Series 2015A-1 Bonds
- D. Investment Analytics Software Services
- E. Reinsurance Advisory and Brokerage Services
- F. Catastrophe Modeling Software Services
- G. Enterprise Integration Platform As A Service
- H. Technology, Infrastructure, Software, Professional Services and Augmentation, Part 1
- I. Citizens Document Fulfillment Services (Print/Mail)
- J. Coverage Forms, Insurance Rules and Rating Services Contract Amendment and Renewal
- K. Geospatial Insurance Consortium Program Membership
- L. Vision Insurance Coverage
- M. Dental Insurance Coverage
- N. Basic & Voluntary Life, Basic AD&D, Voluntary D&D, Long-Term/Short-Term Disability and Family Medical Leave Administrative Services
- O. SB-76 Salary Increase Approval Process
- P. Cyber Liability Insurance
- Q. Directors and Officers Insurance
- R. Legal Services Agreement
- S. Property Inspection Services for Underwriting
- T. Florida Insurance Guaranty Association (FIGA) 2022 Assessment

Consent Index: Items not requiring detailed explanation to the Board of Governors. Consents are contract extension, amendments, additional spending authorities for items previously approved by the board and/or Action Items qualifying as Consent as day-to-day operational items unanimously passed through committee.

Board of Governor's Quarterly Meeting Dates

December 14-15, 2021
Renaissance Tampa International Plaza Hotel
4200 Jim Walter Blvd. Tampa, FL 33607