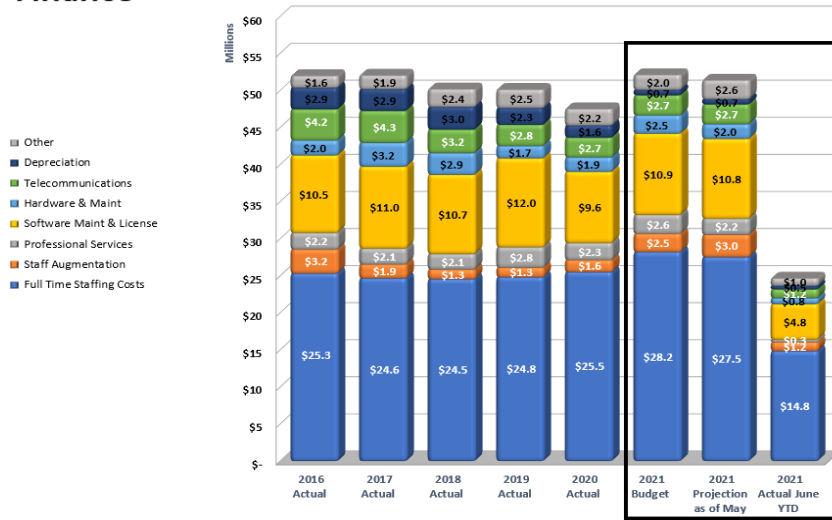




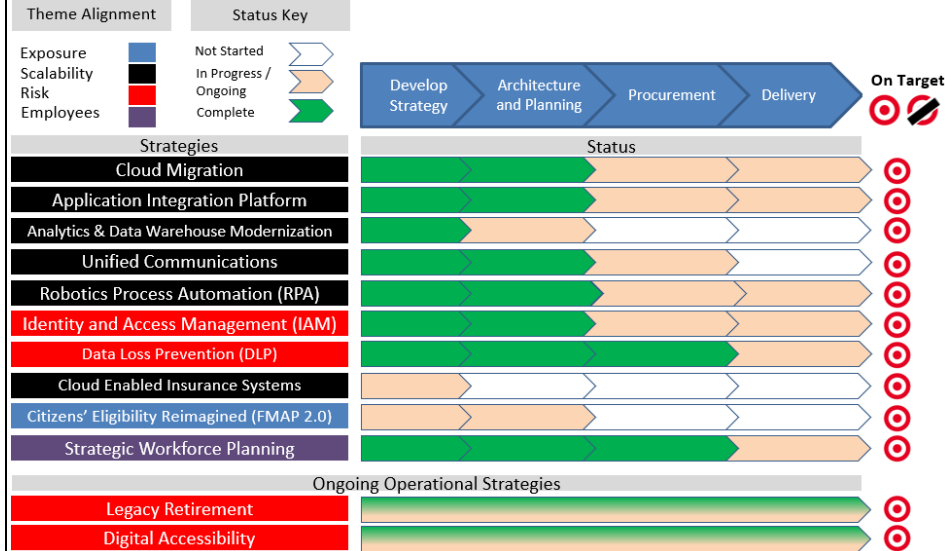
Chief Operating Officer Update

September 8, 2021

IT Finance



Top Technology Strategies & Alignment to Themes



Resiliency

IT Resiliency Readiness & Assurance	Items Tracked	Open Critical	Open Non-Critical	Complete	Readiness %	On Target
IT Catastrophe Response Preparedness	137	0	2	135	99%	On Target
IT Infrastructure & Systems Resiliency Preparedness	233	0	0	233	100%	On Target

Risk and Security

IT SECURITY RISK PROFILE			
MITIGATION EFFORTS	RISK LEVEL	RISK CATEGORIES	TREND
On Target	High	0	↓
	Medium	7	↑
	Low	2	↓
Total Number of Risk		9	↔