

# ATTENTION

## Citizens Policyholders

Call *Citizens First* at **866.411.2742** as soon as you become aware of or suspect damage to your property. Recent policy changes affect payment for emergency measures and permanent repairs following a loss.



# Call Citizens First!

Recent policy changes may affect payment for emergency measures and permanent repairs. Limited coverage is available for reasonable emergency measures made without Citizens' approval, but Citizens must be notified in a timely manner before permanent repairs begin. Contact your agent or review your policy for more information.



**The Citizens Claims Hotline is  
toll-free and available 24/7 at**

**866.411.2742.**