

Executive Summary

Information Systems Advisory Committee Meeting, June 22, 2021

Board of Governors Meeting, July 14, 2020

ISAC Report

The ISAC met via Zoom webinar on June 22, 2021. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens' website, www.citizensfla.com, or by hard copy upon request).

Chief Operating Officer Update: Kelly Booten, Chief Operating Officer, briefed the Committee on IT Catastrophe readiness, recent disaster recovery tests, audit findings and IT impact of 2021 legislation.

ISAC Charter Review: The Committee reviewed the ISAC Charter and voted to adopt the charter with no revisions.

IT Strategic Plan: Chris Jobczynski, Director – Enterprise Architecture & IT Strategy, provided an IT Strategic Plan update.

Action Item: Aditya Gavvala, Vice President – IT Services & Delivery, presented the Managed Workplace IT Services Action Item for Committee approval. The Committee voted to approve the action item acknowledging technical corrections noted during the meeting. In addition, the Committee requested a comparison of the primary and secondary vendor, which was provided post-meeting.

Recommendation(s)

Approval of the following action item:

The Information Systems Advisory Committee recommends the Citizens' Board of Governors:

- a) Approve the Managed Workplace IT Services contract with Wipro Limited for a base term of three (3) years with three (3) optional one (1) year renewals, and the contingent contract with Long View Systems Corporation for a base term of three (3) years with three (3) optional one (1) year renewals in the event the contract with Wipro Limited cannot be finalized or is terminated by Citizens, for an amount not to collectively exceed \$9,999,200; and
- b) Authorize staff to take any appropriate or necessary action consistent with this Action Item.