



ADDENDUM NO.: 2
REQUEST FOR PROPOSALS NO. 21-0009
MEDICARE REPORTING SOFTWARE
06/22/2021

The purpose of this addendum is to answer questions received prior to the deadline in Section 1.3, Calendar of Events.

ANSWERS TO QUESTIONS:

1. **Question:** How does Citizens Property Insurance handle other areas of Medicare Secondary Payer compliance including conditional payments and Medicare Set Asides (MSA)?

Answer: Citizens retains outside counsel who specialize in handling conditional payment and Medicare Set Aside issues to provide advice and guidance on the proper procedure based on the unique facts of a particular claim.

2. **Question:** Can MEDVAL include pricing for the above mentioned services in the cover letter when responding to this RFP?

Answer: Yes; however, Vendors are expected to and should provide pricing within the Initial Term (years 1-3), and years 4-6 if available. Failure to provide pricing in the Price Sheet may result in a Vendor's Reply being deemed non-responsive.

3. **Question:** Does Citizens have a need for structured settlement services or professional MSA administration?

Answer: Citizens does not have this need at this time.

FAILURE TO FILE A PROTEST WITHIN THE TIME PRESCRIBED IN SECTION 627.351 (6)(e), F.S., CONSTITUTES A WAIVER OF PROCEEDINGS. SEE SECTION III, WHAT ARE THE RULES?, WITHIN THE SOLICITATION DOCUMENT FOR DETAILS REGARDING HOW AND WHERE TO FILE A PROTEST.