

Citizens Property Insurance Corporation

(An enterprise fund of the State of Florida)

**Financial Statements
and Supplementary Information**
Years Ended December 31, 2016 and 2015

Table of Contents

Independent Auditors' Report	1
Management's Discussion and Analysis	3
Financial Statements:	
Statements of Net Position	13
Statements of Revenues, Expenses and Changes in Net Position	14
Statements of Cash Flows	15
Notes to Financial Statements	17
Supplementary Information:	
Supplemental Combining Statement of Net Position	40
Supplemental Combining Statement of Revenues, Expenses and Changes in Net Position	41
Supplemental Revenues, Expenses and Claim Development Information.....	42
Other Reports:	
Independent Auditors' Report on Internal Control over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements in Accordance with <i>Government Auditing Standards</i>	44



Independent Auditors' Report

Audit Committee
Citizens Property Insurance Corporation
Tallahassee, Florida

We have audited the accompanying financial statement of Citizens Property Insurance Corporation (Citizens), an enterprise fund of the State of Florida, which comprise the statements of net position as of December 31, 2016 and 2015, and the related statements of revenues, expenses, and changes in net position, and cash flows for the years then ended, and the related notes of the financial statements, which collectively comprise the Citizens' basic financial statements as listed in the table of contents.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Citizens as of December 31, 2016 and 2015, and the changes in its financial position and its cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

Basis of Presentation

As discussed in Note 2, the financial statements of Citizens are intended to present the financial position, and the changes in financial position and cash flows of only that portion of the business type activities of the State of Florida that is attributable to the transactions of Citizens. They do not purport to, and do not, present fairly the financial position of the State of Florida as of December 31, 2016 and 2015, and the changes in financial position and its cash flows for the years then ended in conformity with U.S. generally accepted accounting principles. Our opinion is not modified with respect to this matter.

Other Matters

Required Supplementary Information – Management’s Discussion and Analysis and Supplemental Revenues, Expenses and Claim Development Information

Accounting principles generally accepted in the United States of America require that the Management’s Discussion and Analysis on pages 3 to 12 and the Supplement Revenues, Expenses and Claim Development Information on page 43 to 44 be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operation, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management’s responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

Supplementary Information – Supplemental Combining Statements

Our audits were conducted for the purpose of forming an opinion of the financial statements as a whole. The supplemental combining statements of net position and supplemental combining statements of revenues, expenses and changes in net position (Supplemental Combining Statements), on pages 41 through 42 as of and for the year ended December 31, 2016, are presented for purposes of additional analysis and are not a required part of the basic financial statements. The Supplemental Combining Statements are the responsibility of Citizens’ management and were derived from and related directly to the underlying accounting and other records used to prepare the basic financial statements. This information has been subjected to the auditing procedures applied in the audit of the basic financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted by the United States of America. In our opinion, the Supplemental Combining Statements are fairly stated, in all material respects, in relation to the basic financial statement as a whole.

Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report on dated May 26, 2017 on our consideration of Citizens’ internal control over financial reporting and on our tests of its compliance with certain provisions of law, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal controls over financial reporting and compliance, and the results of that testing, and not to provide an opinion on internal controls over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Citizens’ internal control over financial reporting and compliance.

Dixon Hughes Goodman LLP

**Charlotte, North Carolina
May 26, 2017**

Management's Discussion & Analysis

This discussion provides an assessment by management of the current financial position and results of operations for Citizens Property Insurance Corporation (Citizens). Management encourages readers to consider the information presented here in conjunction with additional information included in the accompanying financial statements, notes to the financial statements and supplemental financial information.

1. Financial Highlights

- The assets of Citizens exceeded its liabilities at the close of the most recent year by \$7,308,311.
- Citizens' total net position decreased by \$158,673, primarily due to a reported net loss for the reporting period
- The operating loss of \$128,834 represents a decrease of \$121,744 for 2016 as compared to 2015. This decrease is primarily the result of a decrease of \$135,210 in net earned premiums coupled with an overall increase in losses and loss adjustment expenses (LAE) incurred of \$23,861.
- Operating expenses decreased \$13,466 during 2016 compared to 2015. This decrease is primarily the result of decreases in policy acquisition costs (service company fees, agent commissions, and taxes and fees) of \$31,232, due to the decrease in direct written premiums.
- Nonoperating expense decreased \$1,504 during 2016 compared to 2015 primarily as a result of decreases in interest expense and bond issuance costs of \$22,580 and \$5,292, respectively. These decreases were partially offset by a decrease in assessment income of \$19,037.

Overview of Financial Statements

This discussion and analysis is intended to serve as an introduction to Citizens' basic financial statements, which consist of the statements of net position, statements of revenues, expenses and changes in net position and the statements of cash flows. This report also contains other supplementary information in addition to the basic financial statements.

The *statements of net position* present information on all of Citizens' assets and liabilities, with the difference between the two reported as net position. Over time, increases or decreases in net position may serve as a useful indication of whether the financial position of Citizens is improving or deteriorating.

The *statements of revenues, expenses and changes in net position* present information illustrating changes to Citizens' net position during the most recent fiscal year as well as the prior year. All changes in net position are reported when the underlying events giving rise to the changes occur, regardless of the timing of related cash flows.

The *statements of cash flows* present information concerning cash receipts and cash payments during the year. The statements illustrate the cash effects of operating, noncapital financing, capital financing and investing activities during the fiscal years presented.

The *notes to the financial statements* provide additional information that is essential to a full understanding of the data provided in the financial statements. The notes to the financial statements immediately follow the statements of cash flows.

**Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)**

In addition to the basic financial statements and accompanying notes, this report also presents certain *supplementary information* concerning Citizens' revenues, expenses and claims development information for the last ten policy years and combining financial statements.

Change in Accounting Principle for Ceded Unearned Premiums

On January 1, 2016, Citizens elected to change its reporting for ceded unearned premium balances related to transactions with third-party reinsurers and private market insurers participating in the Citizens' Depopulation Program. The change in reporting is based upon consideration of guidance provided in GASB Statement No. 62, Codification of Accounting and Financial Reporting Guidance Contained in Pre-November 30, 1989 FASB and AICPA Pronouncements, which requires that unearned premiums be reported net of balances related to reinsurance and not gross as reported in years prior to 2016. As a result of this change in accounting principle, Citizens' statements of net position for 2016 report net unearned premiums of \$440,413, which include a reduction for ceded unearned premiums of \$40,558, which under the previous reporting method would have been reported as an asset titled prepaid reinsurance premiums. At December 31, 2015, Citizens reported \$99,180 of ceded unearned premiums as prepaid reinsurance premiums that under the adopted principle would be reported as a reduction of unearned premiums. Comparative financial statements for the prior year 2015 have been adjusted to apply the change in principle retrospectively.

Change in Accounting Principle for Common Reinsurer Balances Receivable (Payable)

On January 1, 2016, Citizens elected to change its reporting for balances due to and from a common reinsurer within the statements of net position. The change in reporting is based upon consideration of guidance provided in GASB Statement No. 62, Codification of Accounting and Financial Reporting Guidance Contained in Pre-November 30, 1989 FASB and AICPA Pronouncements, which requires that balances due to and from a common reinsurer be reported as either a net asset or liability for reinsurance balances. Citizens' previous method reported such balances as gross assets or liabilities within the statements of net position. As a result of this change in accounting principle, premiums receivable from assuming companies and reinsurance premiums payable were reduced by \$1,332 and \$19,700 within the statements of net position for the years ended December 31, 2016 and 2015, respectively. Comparative financial statements for the prior year 2015 have been adjusted to apply the change in principle retrospectively.

Reclassifications

Certain balances in the 2015 financial statements have been reclassified to conform to the 2016 presentation.

Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)

A summary of Citizens' Statements of Net Position is presented below:

	<u>2016</u>	<u>2015</u>	<u>2014</u>	<u>%Change 2016-2015</u>	<u>%Change 2015-2014</u>
Assets					
Current assets	\$ 1,462,021	\$ 1,925,774	\$ 2,073,469	(24.1) %	(7.1) %
Capital assets	8,064	10,121	8,079	(20.3) %	25.3 %
Other noncurrent assets	<u>10,703,899</u>	<u>11,484,684</u>	<u>12,263,861</u>	<u>(6.8) %</u>	<u>(6.4) %</u>
Total assets	<u>\$ 12,173,984</u>	<u>\$ 13,420,579</u>	<u>\$ 14,345,409</u>	<u>(9.3) %</u>	<u>(6.4) %</u>
Liabilities					
Current liabilities	\$ 2,387,617	\$ 2,446,375	\$ 3,568,939	(2.4) %	(31.5) %
Noncurrent liabilities	<u>2,478,056</u>	<u>3,507,220</u>	<u>3,270,719</u>	<u>(29.3) %</u>	<u>7.2 %</u>
Total liabilities	<u>4,865,673</u>	<u>5,953,595</u>	<u>6,839,658</u>	<u>(18.3) %</u>	<u>(12.9) %</u>
Net position					
Invested in capital assets	8,064	10,121	8,079	(20.3) %	25.3 %
Restricted	8,237	20,950	25,348	(60.7) %	(17.4) %
Unrestricted	<u>7,292,010</u>	<u>7,435,913</u>	<u>7,472,324</u>	<u>(1.9) %</u>	<u>(0.5) %</u>
Total net position	<u>7,308,311</u>	<u>7,466,984</u>	<u>7,505,751</u>	<u>(2.1) %</u>	<u>(0.5) %</u>
Total liabilities and net position	<u>\$ 12,173,984</u>	<u>\$ 13,420,579</u>	<u>\$ 14,345,409</u>	<u>(9.3) %</u>	<u>(6.4) %</u>

2. Financial Analysis

Cash and invested assets

Citizens employs an investment policy that focuses on principal preservation, competitive returns, and adequate liquidity in order to meet future claim obligations. Citizens' invested assets are governed by four investment policies, two for taxable operating funds and two for tax-exempt bond proceeds: 1) Liquidity Fund (Taxable) – generally this policy will govern the investment of funds and surplus that, in addition to internally managed cash, will be the first monies used to pay claims after an event, and that can be used to pay operating expenses on an ongoing basis; 2) Liquidity Fund (Tax-exempt) – generally this policy will govern the investment of tax-exempt pre-event bond proceeds and other monies required to be invested in tax-exempt instruments. Citizens will use these monies to pay claims after an event or to pay principal and / or interest payments on an as needed basis; 3) Claims-Paying Fund (Taxable) – generally this policy will govern the investment of funds that will be used to pay post-event claims after Citizens has expended all monies in the Liquidity Fund. Only monies eligible for investment in taxable instruments will be deposited in this fund; 4) Claims-Paying Fund (Tax-exempt) – generally this policy will govern the investment of tax-exempt pre-event bond proceeds and other monies required to be invested in tax-exempt instruments. Citizens will use these monies to pay claims after an event, typically after all funds in the Liquidity Fund have been expended. Citizens' investment policy requires all securities in the portfolio be rated Baa1/BBB+/BBB+ or better by Moody's, S&P and/or Fitch at the time of purchase. Citizens engages independent investment managers to invest bond proceeds and certain operating cash pursuant to its taxable and tax-exempt investment policies. Citizens' investment portfolio consists of high-quality debt instruments such as US Treasury and Agency securities and money market funds, corporate bonds, commercial paper and certificates of deposit, tax-exempt money market funds, taxable municipal bonds, tax-exempt municipal bonds, tax-exempt variable rate demand notes, and prime money market funds.

Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)

Declines in market value of invested assets are continually evaluated to determine whether these declines are temporary or other-than-temporary in nature. In making this determination, Citizens monitors external impairment indicators such as issuer credit ratings as well as the extent and length of the related declines and internal impairment indicators such as Citizens' intent and ability with respect to retention of the impaired securities. These indicators are obtained from both third-party valuation services and internal analyses performed by Citizens.

Cash and the estimated market value of Citizens' invested assets totaled approximately \$11,999,199 at December 31, 2016, marking a decrease of \$1,216,177 from December 31, 2015. The majority of the total decrease, \$1,099,551, was as a result of payments of debt service obligations for pre-event bond issuances outstanding as reported within net cash used in financing activities on the statements of cash flows for the year ended December 31, 2016.

Reserve for losses and loss adjustment expenses

Reserves for unpaid losses and loss adjustment expenses (LAE) are stated at Citizens' estimate of the ultimate cost of settling all incurred but unpaid claims. Incurred losses and LAE represent a combination of payments for loss and LAE as well as changes in reserves that occur during the calendar year.

Activity with respect to reserves for unpaid losses and loss adjustment expenses for the years ended December 31, 2016 and 2015 were as follows:

	<u>2016</u>	<u>2015</u>
Direct loss and loss adjustment expense reserves, beginning of year	\$ 733,899	\$ 1,038,612
Less reinsurance recoverables on reserves	<u>(2,720)</u>	<u>(7,090)</u>
Net loss and loss adjustment expense reserves, beginning of year	<u>731,179</u>	<u>1,031,522</u>
Incurred related to:		
Current accident year	426,236	356,735
Prior accident years	<u>86,678</u>	<u>132,318</u>
Total incurred	<u>512,914</u>	<u>489,053</u>
Paid related to:		
Current accident year	(157,912)	(189,275)
Prior accident years	<u>(366,798)</u>	<u>(600,154)</u>
Total paid	<u>(524,710)</u>	<u>(789,429)</u>
Change in retroactive reinsurance reserves ceded	<u>22</u>	<u>33</u>
Net loss and loss adjustment expense reserves, end of year	719,405	731,179
Add reinsurance recoverables on reserves	<u>995</u>	<u>2,720</u>
Direct loss and loss adjustment expense reserves, end of year	<u>\$ 720,400</u>	<u>\$ 733,899</u>

**Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)**

For the years ended December 31, 2016 and 2015 reserves for unpaid losses, net of amounts ceded under reinsurance contracts, decreased approximately \$23,689 (4.5%) while reserves for unpaid LAE reserves, net of amounts ceded under reinsurance contracts, increased approximately \$11,893 (5.7%). Net unpaid losses and LAE reserves related to the 2004 and 2005 hurricanes, 2008 Tropical Storm Fay, and 2016 Hurricanes Hermine and Matthew increased \$12,618 as a result of 2016 hurricane losses partially offset by the settlement of outstanding hurricane claims incurred in prior years. It is expected that these loss reserves will continue to run-off through 2017 and likely beyond. Net unpaid losses and LAE reserves not related to hurricanes decreased \$24,415 due to an overall reduction in the number of policies in force and settlement of reserve balances from prior years. The estimated cost of loss and loss adjustment expenses attributable to insured events of prior years increased by approximately \$86,678, net of reinsurance, during the year ended December 31, 2016. Such increases are realized as claim settlements occur during the current year and as additional information becomes known in respect to claims reported in years prior to 2016.

Long-term debt

Citizens has issued multiple Senior Secured Bonds for the purpose of funding losses in the event of a future catastrophe to ensure that liquidity demands associated with policyholder obligations can be met. These bonds are secured by pledged revenues which consist of monies and investments held in accounts established under the trust indenture, proceeds from any surcharges, regular and emergency assessments, and/or reimbursements received from the Florida Hurricane Catastrophe Fund (FHCF). During 2016, cash outflows associated with Citizens' Senior Secured Bonds totaled \$923,085 in principal repayments and \$176,465 in interest obligations. Interest obligations included \$34,691 of amortization of debt issuance costs.

Other liabilities

Effective July 1, 2015, Citizens terminated the 2005 Citizens Emergency Assessment that was activated as a result of unprecedented storm activity during 2004 and 2005 during which eight hurricanes made landfall in various southern US states, including Florida. The collection of these assessment funds were used for debt service obligations incurred in connection with the now defeased 2007A post-event bonds that were issued to provide claims paying resources to Citizens. Amounts collected by Citizens in excess of the 2005 Citizens Emergency Assessment levy are held in a reserve account and may be used by Citizens to offset future plan year deficits as approved by Citizens Board of Governors and the Office of Insurance Regulation. At December 31, 2016 and 2015, funds held in this reserve totaled \$143,910 and \$146,095, respectively.

Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)

Operating Revenue

A summary of Citizens Statements of Revenues, Expenses and Changes in Net Position and certain key financial ratios are presented below:

	<u>2016</u>	<u>2015</u>	<u>2014</u>	<u>%Change 2016-2015</u>	<u>%Change 2015-2014</u>
Operating revenue:					
Premiums earned	<u>\$ 625,540</u>	<u>\$ 760,750</u>	<u>\$ 1,377,841</u>	<u>(17.8) %</u>	<u>(44.8) %</u>
Operating expenses:					
Losses and loss adjustment expenses incurred	<u>512,914</u>	<u>489,053</u>	<u>640,090</u>	<u>4.9 %</u>	<u>(23.6) %</u>
Other underwriting expenses	<u>241,460</u>	<u>278,787</u>	<u>374,600</u>	<u>(13.4) %</u>	<u>(25.6) %</u>
Total expenses	<u>754,374</u>	<u>767,840</u>	<u>1,014,690</u>	<u>(1.8) %</u>	<u>(24.3) %</u>
Operating loss	<u>(128,834)</u>	<u>(7,090)</u>	<u>363,151</u>	<u>1,717.1 %</u>	<u>(102.0) %</u>
Non-operating expenses	<u>(30,150)</u>	<u>(31,654)</u>	<u>(33,190)</u>	<u>(4.8) %</u>	<u>(4.6) %</u>
Change in net position	<u>\$ (158,984)</u>	<u>\$ (38,744)</u>	<u>\$ 329,961</u>	<u>310.3 %</u>	<u>(111.7) %</u>
Policies in-force	<u>455,843</u>	<u>503,865</u>	<u>661,161</u>	<u>(9.5) %</u>	<u>(23.8) %</u>
Policies serviced	<u>500,071</u>	<u>776,650</u>	<u>1,077,784</u>	<u>(35.6) %</u>	<u>(27.9) %</u>
Underwriting ratios					
Net loss and LAE ratio (calendar year)	<u>82%</u>	<u>64%</u>	<u>46%</u>	<u>18%</u>	<u>18%</u>
Expense ratio (calculated on net premiums earned)	<u>39%</u>	<u>37%</u>	<u>27%</u>	<u>3%</u>	<u>9%</u>
Combined ratio	<u>121%</u>	<u>100%</u>	<u>73%</u>	<u>21%</u>	<u>8%</u>

Operating loss

For 2016, Citizens incurred an underwriting loss of \$128,834, an increase of \$121,744 from the operating loss reported at December 31, 2015. The operating loss was primarily the result of a continued decline in net earned premiums year over year of \$135,210 or 17.8%, in addition to an overall increase in net loss and LAE of \$23,861 or 4.9% as compared to 2015.

**Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)**

Direct Written Premium

During 2016, consolidated direct written premium decreased \$293,914 (23%). By account, decreases in direct written premium were \$83,555 (15%), \$25,535 (41%), and \$184,894 (28%) within the PLA, CLA, and Coastal Account, respectively. An analysis of observed trends in direct written premium, by account, follows:

Personal Lines Account

Premium trends continue to be generally driven by policy activity occurring within the DP-3 and HO-3 books of business, which comprised approximately 67% of the policy count and 85% of direct written premium while other policy form counts (DP-1, HO-4, HO-6, MDP-1, and MHO-3) comprised the remainder. Relative to 2015, 2016 new business activity decreased roughly 22% and renewal activity decreased roughly 11%. In addition to reductions in new and renewal business activity during 2016, significant reductions in the number of DP-3 and HO-3 policies assumed during 2016 were also observed. During 2016, roughly \$19,396 of premium was assumed through depopulation in contrast to the \$91,793 that was assumed during 2015. Further, during 2016 the renewal rate within the PLA (expressed as the number of policies renewed relative to the number of policies eligible for renewal) increased from 81% (2015) to 83% (2016) staging the potential stabilization or reversal in the recent decline in overall premium activity within the PLA. Also contributing to the year-over-year decline in direct written premium was the 2015 rate filing (effective February 2016) which, for the PLA, generally produced overall rate decreases.

Commercial Lines Account

Historical trends in commercial policies continued in 2016, contributing to a decline in direct written premium of \$25,535, from \$62,673 in 2015 to \$37,138 in 2016. This decline was driven by three continuing trends: a reduction in new policies, a decreasing renewal rate (defined as the number of policies renewed relative to the number of policies eligible for renewal), and continued depopulation. Fewer than 100 new policies were written in 2016 while an 8% decline in the renewal rate from 2015 to 2016 was observed. Additionally, \$4,383 in premium was assumed in the fourth quarter of 2015 and the first half of 2016 rendering these policies ineligible to renew with Citizens during 2016, and further reducing written premium. Certain statutory provisions allow for the removal of commercial residential and non-residential policies whereby Citizens must not renew policies for which a private carrier has made a valid offer of renewal. The impact of these statutory provisions together with the Commercial RUI may contribute to the continued private market interest in certain of Citizens' commercial policies and sustain the persistency of declines in premium volume within the CLA. The 2015 rate filing (effective February 2016) also contributed to the year-over-year declines in direct written premium.

Coastal Account

Direct written premium within the Coastal Account declined by \$184,824, from \$650,948 in 2015 to \$466,124 in 2016, continuing existing trends. Both new and renewal policy counts declined by approximately 30% due to a combination of \$62,556 in premium that was assumed during the last quarter of 2015 and the first half of 2016, and a declining commercial renewal rate. Roughly 83% of eligible commercial policies renewed in 2015, declining by 6 percentage points to 77% in 2016. Commercial business continues to represent a smaller percentage of the total Coastal Account – roughly 27% in 2016, reduced from 29% in 2015 and 30% in 2014. Wind-only business, which includes both commercial and personal lines policies, comprised approximately 68% of direct written premium, marking a slight decline from 2015 (69%) and a marginal increase from 2014 (65%), while HW-2 and DW-2 policies continue to account for 39% of direct written premium. The decrease in direct written premium is partially offset by an overall rate increase as a result of the 2015 rate filing (effective February 2016.)

Across all accounts and lines of business, the 2016 rate filings (effective February 2017) are expected to produce approximate rate increases ranging from 0% to 12% depending on the segment of business.

**Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)**

Losses and LAE incurred

During 2016, Citizens' net loss ratio increased marginally by two percentage points from 53% to 55% while the net LAE ratio increased considerably by 16 percentage points from 11% to 27%. Losses incurred during 2016 were \$345,768, representing a decrease of \$56,747 relative to 2015. Conversely, LAE incurred during 2016 were \$167,146 representing a sizeable increase of \$80,608 relative to 2015.

An analysis of direct loss and LAE activity, by account, follows:

Personal Lines Account

For the year that ended December 31, 2016, the PLA experienced a direct loss and LAE ratio of 80%, up six percentage points from 2015. While hurricanes Matthew and Hermine (mostly Matthew) contributed roughly three percentage points to the 2016 loss/LAE ratio, the primary driver of loss/LAE activity within the PLA continues to be litigated water claims. Litigated water claims from accident year 2015 account for \$65,236 of adverse development in calendar year 2016 and is the result of a revision to the projected number of claims that would ultimately enter into litigation. This revised projection impacted both loss and LAE and comprised over 15 percentage points of the overall loss/LAE ratio. For the most recent accident year (2016) the expectation is that that close to 50% of non-sinkhole/non-catastrophe claims will be litigated, contributing to over 60 percentage points of the overall loss/LAE ratio. The expected percentage of claims entering into litigation (close to 50%) is largely due to the volume of claims reported with an Assignment of Benefit and claims that are reported with representation at First Notice of Loss. Calendar year 2016 marked the first year wherein the amount of premium earned for sinkhole coverage exceeded the amount of sinkhole losses and LAE incurred. Pending claims in Accident Years 2011 and prior (i.e. Accident Years that predated Senate Bill 408) have developed and are settling within expected amounts while relatively few sinkhole claims have been reported in 2016. Modest favorable development on AY 2011 (and prior) claims coupled with a low volume of incurred sinkhole loss in accident 2016 resulted in a negligible impact to the 2016 loss/LAE ratio as respects sinkhole losses.

Commercial Lines Account

Despite substantial declines in premium volume within the CLA, commercial-residential policies continue to represent a majority of the CLA book of business. In 2007, the CLA enjoyed \$597,698 million in direct earned premium for commercial-residential business alone. Since 2007, direct earned premium for commercial-residential business has steadily declined ending at \$38,392 for 2016. The overall 2016 direct loss and LAE ratio of 15% includes approximately five percentage points in losses and LAE related to hurricanes Matthew and Hermine (mostly Matthew). The remaining 10 percentage points were due to non-catastrophe events. The 2015 calendar year loss and LAE ratio was -23% due to \$20,016 of favorable development stemming from the reduction of commercial-residential sinkhole loss reserves from prior accident years. During 2016, no such favorable development occurred which resulted in a seemingly large swing in the year-over-year loss and LAE ratio.

Coastal Account

For the year that ended December 31, 2016, the direct loss and LAE ratio within the Coastal Account was approximately 29%, marking an increase of roughly 11 percentage points. Approximately five percentage points are due to hurricanes Matthew and Hermine (mostly Matthew). The primary driver of loss and LAE activity unrelated to hurricanes is due to litigated water claims and generally parallels loss and LAE activity within the PLA, with similar impacts both to losses and LAE impacted by litigated water claims. Non-sinkhole/non-catastrophe losses on multi-peril homeowners and fire & allied policies within the Coastal Account contributed over eight percentage points to the loss and LAE ratio, however the overall loss and LAE ratio, in comparison to the PLA, is appreciably lower due to the presence of wind-only policies that typically exhibit minimal loss activity. As in the PLA account, the litigated water claims impacts both losses and LAE.

Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)

3. Net investment income and interest expense

Net investment income consists of interest income earned on Citizens' invested assets, net realized capital gains on sales of invested assets, increases (decreases) in the fair value of invested assets, and interest expense incurred on Senior Secured Bonds outstanding. During 2016, Citizens realized a substantial year-over-year increase in net realized gains from the sale of invested assets largely due to the disposition of several legacy assets that resulted in gains of \$9,917. During 2015, net realized gains on sales were principally offset by the defeasance of Citizens' 2007A post-event bonds in which future interest expenses were accelerated and recognized as a loss within net realized gains on sales. The 2016 disposition of legacy assets and 2015 bond defeasance costs impact the comparability of year-over-year activity within reported net realized gains on sales. Increases in interest income earned of \$29,765 million (20%) were primarily the result of investment policy changes approved in 2015 (effective in the first quarter of 2016) that extended the maximum final maturity and maximum dollar weighted average maturity across several portfolios that necessarily improved overall portfolio income returns. Increased exposure to changes in interest rates through the extension in portfolio duration largely contributed to the increase in unrealized losses on invested assets of \$84,291 (170%) relative to unrealized losses experienced in 2015. A majority of the unrealized losses were concentrated in portfolios with invested assets generally reserved for providing claims paying funds in the event of a catastrophe(s) and therefore Citizens' exposure to interest rate changes in longer duration portfolios is mitigated by Citizens' ability to hold these underlying securities until maturity.

Economic Factors

Citizens' management performs an evaluation of pre-event liquidity needs in advance of each hurricane season. As a governmental entity, Citizens has the ability to issue municipal debt on a taxable or tax-exempt basis. Pre-event bond proceeds may be accessed as needed and as permitted by the bond documents.

During 2016, management continued to administer programs designed to reduce the number of policies written by Citizens. Citizens' statutory mission includes providing property insurance to applicants who are in good faith entitled to obtain affordable insurance through the voluntary market but are unable to do so. Citizens' depopulation program is designed to return policies to the voluntary market. The private market has responded by removing policies from all three Citizens accounts; depopulation tends to be most significant for the Personal Lines Account. The following exhibit displays depopulation trends, by account, for the last five years:

	<u>PLA</u>	<u>CLA</u>	<u>Coastal Account</u>
2016	46,087	595	41,318
2015	174,144	1,073	97,568
2014	323,167	2,493	90,963
2013	301,383	-	64,384
2012	252,968	-	24,034

Following a record high level of depopulation during 2015, the private market appetite for remaining policies was cut by more 56,250 policies or 58%. The decrease in depopulation is primarily related to two factors; first that policies remaining with Citizens following the high levels of depopulation in 2014 and 2015 likely aren't as appealing to private market participants in depopulation; secondly the overall market impact shared as respects assignment of benefits (AOB) and litigated water cost, especially within personal multi-peril lines of business. This is especially evident within the PLA where a decrease of 128,057 policies or 74% was observed from 2015 to 2016. Given this effects on depopulation stemming from AOB and litigated water claims, the Coastal Account continues to grow in terms of its contribution to the overall depopulation of Citizens (47% of depopulation for 2016 compared to 36% for 2015).

**Citizens Property Insurance Corporation
Management's Discussion & Analysis
(Dollars in thousands)**

Citizens' enabling legislation and Plan of Operations established a process by which Citizens Board of Governors levies assessments to recover any deficits incurred in a given year. Citizens' determination of the amount of assessment is subject to the verification of the mathematical calculation by the Florida Department of Financial Services, Office of Insurance Regulation. Citizens' ability to assess provides some assurance of its financial stability.

4. Subsequent Events

Citizens has evaluated subsequent events for disclosure and recognition through May 26, 2017, the date on which these financial statements were available to be issued. With the exception of those items noted above, there were no additional events requiring disclosure.

Citizens Property Insurance Corporation
Statements of Net Position
December 31, 2016 and 2015
(Dollars in thousands)

	<u>2016</u>	<u>2015</u>
ASSETS		
Current assets:		
Cash and cash equivalents	\$ 244,860	\$ 1,396,561
Short-term investments	1,042,203	313,181
Restricted cash and cash equivalents	8,237	20,950
Investment income due and accrued	75,183	74,733
Reinsurance recoverable on paid losses and LAE	1,143	2,606
Premiums receivable, net	75,615	89,889
Premiums receivable from assuming companies, net	5,282	12,735
Other current assets	9,498	15,119
Total current assets	<u>1,462,021</u>	<u>1,925,774</u>
Noncurrent assets:		
Long-term investments	10,703,899	11,484,684
Capital assets	8,064	10,121
Total noncurrent assets	<u>10,711,963</u>	<u>11,494,805</u>
Total assets	<u>\$ 12,173,984</u>	<u>\$ 13,420,579</u>
LIABILITIES		
Current liabilities:		
Loss reserves, net	\$ 497,640	\$ 521,307
Loss adjustment expense reserves, net	221,765	209,872
Unearned premiums, net	440,413	513,335
Reinsurance premiums payable	91,867	113,438
Advance premiums and suspended cash	24,244	32,247
Interest payable	12,745	16,592
Current portion of long-term debt	1,027,010	957,807
Other current liabilities	71,933	81,777
Total current liabilities	<u>2,387,617</u>	<u>2,446,375</u>
Noncurrent liabilities:		
Long-term debt	2,334,146	3,361,125
Reserve for future assessments	143,910	146,095
Total noncurrent liabilities	<u>2,478,056</u>	<u>3,507,220</u>
Total liabilities	<u>\$ 4,865,673</u>	<u>\$ 5,953,595</u>
Net position:		
Invested in capital assets	\$ 8,064	\$ 10,121
Restricted	8,237	20,950
Unrestricted	7,292,010	7,435,913
Total net position	<u>\$ 7,308,311</u>	<u>\$ 7,466,984</u>

See accompanying notes.

Citizens Property Insurance Corporation
Statements of Revenues, Expenses and Changes in Net Position
Years Ended December 31, 2016 and 2015
(Dollars in thousands)

	<u>2016</u>	<u>2015</u>
Operating revenue:		
Net premiums earned	<u>\$ 625,540</u>	<u>\$ 760,750</u>
Operating expenses:		
Net losses incurred	345,768	402,515
Net loss adjustment expenses incurred	167,146	86,538
Service company fees	1,743	2,859
Agent commissions	77,139	102,871
Taxes and fees	13,012	17,396
Other underwriting expenses	<u>149,566</u>	<u>155,661</u>
Total operating expenses	<u>754,374</u>	<u>767,840</u>
Operating loss	<u>(128,834)</u>	<u>(7,090)</u>
Nonoperating revenues (expenses):		
Net investment income	103,411	110,555
Net interest expense	(137,928)	(160,508)
Assessment income	2,422	21,459
Bond issuance costs	-	(5,292)
Other income	<u>1,945</u>	<u>2,132</u>
Total nonoperating expense	<u>(30,150)</u>	<u>(31,654)</u>
Change in net position	(158,984)	(38,744)
Net position, beginning of year	7,466,984	7,505,751
Other changes in net position	<u>311</u>	<u>(23)</u>
Net position, end of year	<u>\$ 7,308,311</u>	<u>\$ 7,466,984</u>

See accompanying notes.

Citizens Property Insurance Corporation
Statements of Cash Flows
Years Ended December 31, 2016 and 2015
(Dollars in thousands)

	<u>2016</u>	<u>2015</u>
Cash flows from operating activities:		
Premiums collected, net of reinsurance	\$ 545,301	\$ 580,637
Net losses and loss adjustment expenses paid	(523,247)	(791,112)
Payments to employees for services	(92,301)	(93,421)
Payments for underwriting expenses	(147,602)	(197,827)
Net cash used in operating activities	<u>(217,849)</u>	<u>(501,723)</u>
Cash flows from noncapital financing activities:		
Debt issuance	-	1,088,275
Debt redemption	(923,085)	(1,173,934)
Interest paid	(176,465)	(204,139)
Assessment income received	236	110,050
Net cash used in noncapital financing activities	<u>(1,099,314)</u>	<u>(179,748)</u>
Cash flows from capital and related financing activities:		
Capital assets acquired	(2,633)	(7,246)
Net cash used in capital and related financing activities	<u>(2,633)</u>	<u>(7,246)</u>
Cash flows from investing activities:		
Proceeds from investments sold, matured or repaid	14,488,487	8,345,009
Investment acquisition	(14,616,261)	(7,776,950)
Interest income received	283,156	279,988
Net cash provided by investing activities	<u>155,382</u>	<u>848,047</u>
Net change in cash and cash equivalents	<u>(1,164,414)</u>	<u>159,330</u>
Cash and cash equivalents, beginning of year	<u>1,417,511</u>	<u>1,258,181</u>
Cash and cash equivalents, end of year	<u>\$ 253,097</u>	<u>\$ 1,417,511</u>
Cash and cash equivalents consist of:		
Cash and cash equivalents	\$ 244,860	\$ 1,396,561
Restricted cash and cash equivalents	8,237	20,950
	<u>\$ 253,097</u>	<u>\$ 1,417,511</u>

See accompanying notes.

Citizens Property Insurance Corporation
Statements of Cash Flows
Years Ended December 31, 2016 and 2015
(Dollars in thousands)

(Continued)

	<u>2016</u>	<u>2015</u>
Reconciliation of operating income to net cash used in operating activities:		
Operating (loss) income	\$ (128,834)	\$ (7,090)
Adjustments to reconcile net cash used in operating activities:		
Depreciation expense	4,370	5,171
(Increase) decrease in operating assets:		
Reinsurance recoverable on paid losses and LAE	1,463	(1,683)
Premiums receivable	15,770	28,172
Other assets	7,245	(579)
Increase (decrease) in operating liabilities:		
Loss and loss adjustment expense reserves	(11,774)	(300,343)
Unearned premiums, net	(72,922)	(182,751)
Reinsurance premiums payable	(21,571)	(11,815)
Advance premiums and suspended cash	(8,003)	(16,714)
Other current liabilities	(3,593)	(14,091)
Net cash used in operating activities	<u>\$ (217,849)</u>	<u>\$ (501,723)</u>

See accompanying notes.

Notes to Financial Statements

1. Organization and Description of the Company

Citizens Property Insurance Corporation (Citizens) was established on August 1, 2002, pursuant to Section 627.351(6), Florida Statutes (the Act), to provide certain residential and non-residential property insurance coverage to qualified risks in the State of Florida under circumstances specified in the Act. This legislation was enacted such that property insurance be provided through Citizens to applicants who are in good faith entitled to procure insurance through the voluntary market but are unable to do so. Citizens results from a combination of the Florida Residential Property and Casualty Joint Underwriting Association (the FRPCJUA) and the Florida Windstorm Underwriting Association (the FWUA). The FRPCJUA was renamed Citizens and the FWUA's rights, obligations, assets, liabilities and all insurance policies were transferred to Citizens. Unlike private insurers offering coverage through the admitted market, Citizens is not required to obtain or to hold a certificate of authority issued by the Florida Department of Financial Services, Office of Insurance Regulation (the Office). Likewise, Citizens is not subject to Risk-Based Capital (RBC) requirements or required to have a pledged deposit on file with the State of Florida. For purposes of its tax-exempt status, Citizens is considered a political subdivision and an integral part of the State of Florida. As such, Citizens' operations may be affected by the legislative process.

Citizens operates pursuant to a Plan of Operation (the Plan), under the Act, approved by the Financial Services Commission (the Commission) of the State of Florida. The Commission is composed of the Governor, the Chief Financial Officer, the Attorney General and the Commissioner of Agriculture of the State of Florida.

Citizens is supervised by a Board of Governors (the Board) which consists of nine individuals who reside in the State of Florida. The Governor appoints three members, and the Chief Financial Officer, the President of the Senate and the Speaker of the House of Representatives each appoint two members of the Board. At least one of the two members appointed by each appointing officer must have a demonstrated expertise in the insurance industry. The Chief Financial Officer designates one of the appointees as the Board's chair. All Board members serve at the pleasure of their appointing officers.

Citizens' President and Chief Executive Officer (Executive Director) and senior managers are engaged by and serve at the pleasure of the Board. The Executive Director is subject to confirmation by the Florida Senate.

Pursuant to the Act, all revenues, expenses, assets and liabilities of Citizens shall remain divided into three separate accounts: the Personal Lines Account, the Commercial Lines Account and the Coastal Account (collectively, the Accounts). A brief history of each account follows:

- *Personal Lines Account History* - The FRPCJUA began operations on January 21, 1993, after Hurricane Andrew, pursuant to Section 627.351(6), Florida Statutes, to provide certain residential property insurance coverage to qualified risks in the State of Florida for applicants who were in good faith entitled to procure insurance through the private market but were unable to do so. Residential property coverage consists of the types of coverage provided to homeowners, mobile homeowners, tenants, condominium unit owners, and similar policies.

The policies provide coverage for all perils covered under a standard residential policy, subject to certain underwriting requirements. Such policies may exclude windstorm coverage on property within eligible areas. This portion of the FRPCJUA's activities became the Personal Lines Account (PLA) under Citizens.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

- *Commercial Lines Account History* - The Florida Property and Casualty Joint Underwriting Association (FPCJUA) was activated in early 1994 to provide commercial residential coverage (i.e., coverage for condominium associations, apartment buildings and homeowner associations) to organizations unable to obtain such coverage from a private insurer. During 1995, legislation was enacted to transfer all obligations, rights, assets, and liabilities related to commercial residential coverage from the FPCJUA to the FRPCJUA. The legislation required that the premiums, losses, assets and liabilities be accounted for separately from the FRPCJUA's personal residential business. This portion of the FRPCJUA's activities became the Commercial Lines Account (CLA) under Citizens. In 2006, the FPCJUA was re-activated to provide commercial non-residential wind-only coverage. In 2007, legislation was enacted which resulted in the transfer and assumption of the FPCJUA's commercial non-residential policies by Citizens. These policies were added to the CLA.
- *Coastal Account History* - The FWUA, which was a residual market mechanism for windstorm and hail coverage in select areas of the State of Florida, was created by an act of the Florida Legislature in 1970 pursuant to Section 627.351(2), Florida Statutes. FWUA was a Florida unincorporated association, the members of which were all property insurance companies holding a certificate of authority to provide property insurance coverage in the State of Florida. FWUA provided policies of windstorm insurance for property owners within the eligible areas who were unable to obtain such coverage from private insurers. Insured properties include personal residential, commercial residential and commercial non-residential properties. This portion of the FWUA's activities became the High-Risk Account under Citizens. In 2007, Citizens received authority to issue multi-peril policies in the High-Risk Account. Pursuant to legislative changes during 2011, the High-Risk Account was renamed the Coastal Account.

Criteria for defining the reporting entity are identified and described in the Governmental Accounting Standards Board's Codification of Governmental Accounting and Financial Reporting Standards, Sections 2100 and 2600. Application of these criteria determines potential component units for which the primary government is financially accountable and other organizations for which the nature and significance of their relationship with the primary government are such that exclusion would cause the primary government's financial statements to be misleading or incomplete. Based on the application of these criteria, Citizens is a component unit of the State of Florida, and its financial activity is reported in the state's Comprehensive Annual Financial Report by discrete presentation.

The financial statements presented herein relate solely to the financial position and results of operations of Citizens and are not intended to present the financial position of the State of Florida or the results of its operations or its cash flows.

Citizens has determined that it has no component units that should be included in its separately reported financial statements. However, the Florida Market Assistance Plan (FMAP) is a financially related entity. FMAP is a 501(c)(6) entity created by Section 627.3515, Florida Statutes. FMAP was created for the purpose of assisting in the placement of applicants who are unable to procure property or casualty insurance coverage from authorized insurers when such insurance is otherwise generally available. As provided in FMAP's enabling legislation, each person serving on the Board of Citizens also serves on the Board of FMAP. In addition, Citizens is required to fund any deficit incurred by FMAP in performing its statutory purpose.

2. Summary of Significant Accounting Policies

Basis of Presentation

The accounting policies and practices of Citizens conform to accounting principles generally accepted in the United States (U.S. GAAP) applicable to a proprietary fund of a government unit. The Governmental Accounting Standards Board (GASB) is the accepted standard-setting body for establishing governmental accounting and financial reporting principles.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

GASB Statement No. 34, *Basic Financial Statements - and Management Discussion and Analysis - for State and Local Government*, established standards for financial reporting for all state and local governmental entities, which includes a Statement of Net Position, a Statement of Revenues, Expenses and Changes in Net Position, and a Statement of Cash Flows. It requires net position to be classified and reported in three components: net investment in capital assets; restricted; and unrestricted. These classifications are defined as follows:

- Invested in capital assets - This component of net position consists of capital assets, including restricted capital assets, net of accumulated depreciation and reduced by the outstanding balances of any bonds, mortgages, notes, or other borrowings that are attributable to the acquisition, construction, or improvement of those assets. If there are significant unspent related debt proceeds at year end, the portion of the debt attributable to the unspent proceeds are not included in the calculation of invested in capital assets, net of related debt. Rather, that portion of the debt is included in the same net position component as the unspent proceeds. As of December 31, 2016 and 2015, Citizens did not have any outstanding debt that was attributable to capital assets.
- Restricted - This component of net position includes assets subject to external constraints imposed by creditors (such as through debt covenants), grantors, contributors, laws or regulations of other governments, or constraints imposed by law through constitutional provisions or enabling legislation. Restricted net position on the statements of net position includes funds advanced to Citizens by the Florida Surplus Lines Service Office (FLSO) for obligations under the 2005 Citizens Emergency Assessment.
- Unrestricted - This component of net position consists of assets that do not meet the definition of "restricted" or "Invested in capital assets."

Use of Estimates

The preparation of the financial statements in accordance with U.S GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Measurement Focus

As an enterprise fund, Citizens' financial statements are prepared using the economic resources measurement focus and the accrual basis of accounting. All assets and liabilities associated with the operations of Citizens are included in the statements of net position. The statements of revenues, expenses and changes in net position presents increases (revenues) and decreases (expenses) in total net position. The statements of cash flows provides information about how Citizens finances and meets the cash flow needs of its activities.

Cash, Cash Equivalents, and Investments

Cash and cash equivalents consists of demand deposits held with financial institutions, various highly liquid money market funds, other short-term corporate obligations and agency discount notes. During 2015, Citizens adopted a change in principle under GASB 9, *Reporting Cash Flows of Proprietary and Nonexpendable Trust Funds and Governmental Entities That Use Proprietary Fund Accounting*, to include highly-liquid money market funds as a cash equivalent as these instruments are readily convertible to cash and near their contractual maturity. These money market funds were previously reported as short-term investments within the accompanying statements of net position. Demand deposits and highly liquid investments with original maturities of three months or less at the time of acquisition are considered to be cash and cash equivalents.

Short-term investments consist of commercial paper, short-term municipal securities, short-term corporate bonds and U.S. government agency notes. Short-term investments are classified as all securities with original maturities greater than three months and less than twelve months at the time of acquisition.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

Long-term investments consist solely of debt securities issued by municipal bodies, U.S. Treasury, U.S. government agencies, asset-backed securities, and corporate bonds with an original maturity greater than twelve months at the time of acquisition. Such investments are recorded at fair value, which is generally based on independent quoted market prices. If quoted market prices are not available, broker quotes or an estimation of the current liquidation values is determined through a collaborative process among various pricing experts and sources in the marketplace. Changes in fair value are reflected as a component of net investment income.

When, in the opinion of management, a decline in the estimated fair value of an investment is considered to be other than temporary, the investment is written down to its estimated fair value. The determination of an other than temporary decline in estimated fair value includes, in addition to other relevant factors, consideration of the nature of the investments, the severity of the impairments, including the number of securities impaired, and the duration of the impairment.

Net Investment Income

Net investment income includes interest income, amortization and accretion, changes in unrealized gains and losses based on estimated fair value, and realized gains and losses on sales of investments that are recognized on the specific identification basis. The calculation of realized gains and losses is independent of a calculation of the net change in the fair value of investments. Realized gains and losses on investments that had been held in more than one fiscal year and sold in the current year were included as a change in the fair value of investments reported in the prior year(s) and the current year. Gains and losses from call redemptions and repayments are charged to investment income.

Capital Assets

Capital assets are depreciated using the straight-line method over the assets' estimated useful life. The estimated useful lives, by asset class, are as follows:

Electronic data processing (EDP) equipment:	3 years
Office equipment and automobiles:	5 years
Furniture and equipment:	7 years
Leasehold improvements:	10 years

The cost and accumulated depreciation for capital assets was \$98,303 and \$90,239 at December 31, 2016, and \$100,775 and \$90,654 at December 31, 2015, respectively. Depreciation and amortization expense was \$4,370 and \$5,171 for the years ended December 31, 2016, and 2015, respectively and is included in other underwriting expenses on the accompanying statements of revenues, expenses and changes in net position.

Loss Reserves and Loss Adjustment Expense Reserves

Liabilities for loss reserves and loss adjustment expense (LAE) reserves are estimated based on claims adjusters' evaluations and on actuarial evaluations for incurred but not reported reserves, using Citizens' loss experience and industry statistics. While the ultimate amount of losses and LAE incurred is dependent on future development, in management's opinion, the estimated reserves are adequate to cover the expected future payment of losses. However, the ultimate settlement of losses may vary significantly from the reserves provided. Adjustments to estimates recorded resulting from subsequent actuarial evaluations or ultimate payments will be reflected in operations in the period in which such adjustments are known or estimable. Citizens does not discount liabilities for loss reserves and LAE reserves. The anticipated effect of inflation is implicitly considered when estimating liabilities for losses and LAE. While anticipated price increases due to inflation are considered in estimating the ultimate claim costs, the increase in average severities of claims is caused by a number of factors that vary with the individual type of policy written. Future average severities are projected based on historical trends adjusted for implemented changes in underwriting standards, policy provisions, and general economic trends. Those anticipated trends are monitored based on actual development and the estimated liabilities are modified, if necessary.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

In the event of loss recoveries through reinsurance agreements, loss and LAE reserves are reported net of reinsurance amounts recoverable for unpaid losses and LAE. Losses and LAE incurred and ceded through reinsurance are credited against losses and LAE incurred.

Salvage and subrogation recoveries are not recorded until cash is received.

Premiums

Premiums written are recorded on the effective date of the policy and earned using the daily pro rata basis over the policy period. The portion of premiums not earned at the end of the reporting period are recorded as unearned premiums. Premiums collected prior to the effective date of the policy are recorded as advance premiums. Amounts incurred for ceded reinsurance premiums are deducted from written, earned and unearned premiums. Funds collected that are not readily identifiable with a Citizens policy, primarily as a result of depopulation, are temporarily recorded as suspended cash until such time as the funds can be settled or returned by Citizens.

If anticipated losses and LAE exceed Citizens' recorded unearned premium reserve, a premium deficiency is recognized by recording an additional liability for the deficiency. Citizens anticipates investment income as a factor in the premium deficiency calculation. For purposes of determining premium deficiencies, contracts are grouped in a manner consistent with how Citizens' policies are marketed, serviced, and measured for the profitability of such contracts. Additionally, Citizens' premium deficiency calculation is performed separately for the Accounts. At December 31, 2016 and 2015, management determined that no premium deficiency reserve was required.

Premiums receivable includes amounts due from policyholders for billed premiums. Billings are calculated using estimated annual premiums for each policy and are paid either through an installment plan offered by Citizens or in their entirety at the inception of the policy. An allowance for doubtful accounts is recorded for the estimated uncollectible amounts, and amounted to \$1,496 and \$2,027 at December 31, 2016 and 2015, respectively.

Premium revenues and associated costs for policy fees and inspection fees are recognized in accordance with the rates, rules, and forms as filed with the Office and included within net premiums earned.

Operating Revenues and Expenses

Operating revenues are those revenues that are generated directly from premiums charged to policyholders. Operating expenses include incurred losses, loss adjustment expenses, policy acquisition costs and necessary costs incurred to provide and administer residential and commercial property insurance coverage and to carry out programs for the reduction of new and renewal writings.

Guaranty Fund and Other Assessments

Citizens is subject to assessments by the Florida Insurance Guaranty Association (FIGA). For the property lines of insurance, FIGA collects assessments from solvent insurance companies operating in Florida to cover the costs resulting from insolvency or rehabilitation of other insurance companies. Assessments are charged to expense and a liability is accrued when Citizens is notified that an assessment will be levied. After paying the FIGA assessment, Citizens recoups the assessment from its own insureds. Citizens recognizes revenue for the amount of policy surcharges that are charged to policyholders on subsequent billings to recoup any assessment levied by FIGA.

Citizens is also required to assess insurers and insureds in Florida for deficits incurred by Citizens. Assessments made pursuant to the Act and the Plan are recognized as revenue and recorded as receivable in the period approved by the Board and the Office and levied by Citizens (see Note 14). Assessment receivables are considered to be fully collectible. Under the Plan, amounts collected in excess of the calculated assessment are carried as a liability on the accompanying statements of net position as reserve for future assessments until such time as their permitted use is determined by the Board in accordance with the Plan.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

Reinsurance

Premiums ceded under reinsurance agreements are recorded as a reduction of earned premiums. Reinsurance recoverables on unpaid losses and LAE are recorded as a reduction to loss and LAE reserves. Reinsurance recoverables on paid losses and LAE are recorded as receivables. All catastrophe reinsurance payments are recorded as premiums ceded and are amortized over the life of the hurricane season for which the payments apply, while depopulation premiums ceded are earned pro-rata over the life of the underlying policies. Premiums ceded include both Florida Hurricane Catastrophe Fund (FHCF) and private catastrophic reinsurance purchases and depopulation premiums.

Other receivables under reinsurance contracts represent amounts receivable from reinsurers on depopulation premiums. Reinsurance premiums payable represent amounts due to reinsurers and are presented as a liability. For multi-year treaties, ceded reinsurance is incurred in the treaty year in proportion to the coverage provided and amortized over the life of the hurricane season. Amounts unpaid for the current treaty year are recorded as reinsurance payable under the terms of the treaty.

Income Taxes

Pursuant to a determination letter received from the Internal Revenue Service, Citizens is exempt from federal income tax as a political subdivision and integral part of the State of Florida and as such, is liable for income taxes only on business income unrelated to the purpose for which it is exempt. No federal or state income tax was incurred in 2016 or 2015.

Significant Concentrations of Risks

Citizens has geographic exposure to catastrophic losses. Catastrophes can be caused by various events including, but not limited to, hurricanes, windstorms, hail and fire. The occurrence and severity of catastrophes are inherently unpredictable. Citizens attempts to mitigate its exposure to losses from catastrophes by purchasing catastrophe reinsurance coverage. Catastrophes, depending on their path and severity, could result in losses exceeding Citizens' reinsurance protection, and could have a material adverse effect on Citizens' financial condition and results of operations.

Citizens' exposure to concentrations of credit risk consists primarily of its cash, investments, and reinsurance balances. Citizens minimizes this risk by maintaining cash at highly rated financial institutions, adhering to an investment strategy that emphasizes preservation of principal and contracting with reinsurance companies that meet certain rating criteria and other qualifications. Financial instruments that potentially subject Citizens to concentrations of credit risk consist principally of cash and cash equivalents, and investments. Citizens' cash management and investment policies restrict investments by type, credit and issuer, and Citizens performs periodic evaluations of the credit standing of the financial institutions with which it deals. Deposits with financial institutions are insured by the Federal Deposit Insurance Corporation up to \$250,000 per depositor. Bank deposits at times may exceed federally insured limits. An increased risk of loss occurs as more investments are acquired from one issuer or a group of issuers within one industry which results in a concentration of credit risk. Excluding securities issued by U.S. Government & Agencies, Citizens does not hold any securities from any single issuer that exceeded 5% of the investment portfolio. Citizens' investment strategy focuses primarily on higher quality, fixed income securities. Citizens reviews the credit strength of all entities in which it invests, limits its exposure in any one investment, and monitors portfolio quality, taking into account credit ratings assigned by recognized credit rating organizations. Citizens enters into reinsurance treaties with highly rated reinsurers and obtains a letter of credit from any unauthorized reinsurer and certain certified reinsurers. As of December 31, 2016, management believes Citizens had no significant concentrations of credit risk.

Citizens is exposed to interest rate risk, which is the risk that interest rates will change and cause a decrease in the value of fixed-rate investments. Citizens mitigates this risk by attempting to match the maturity schedule of its assets with the expected payout of its liabilities.

Change in Accounting Principle for Ceded Unearned Premiums

On January 1, 2016, Citizens elected to change its reporting for ceded unearned premium balances related to transactions with third-party reinsurers and private market insurers participating in the Citizens' Depopulation Program. The change in reporting is based upon consideration of guidance provided in GASB Statement No. 62, Codification of Accounting and Financial Reporting Guidance Contained in Pre-November 30, 1989 FASB and AICPA Pronouncements, which requires that unearned premiums be reported net of balances related to reinsurance and not gross as reported in years prior to 2016. As a result of this change in accounting principle, Citizens' statements of net position for 2016 report net unearned premiums of \$440,413, which include a reduction for ceded unearned premiums of \$40,558, which under the previous reporting method would have been reported as an asset titled prepaid reinsurance premiums. At December 31, 2015, Citizens reported \$99,180 of ceded unearned premiums as prepaid reinsurance premiums that under the adopted principle would be reported as a reduction of unearned premiums. Comparative financial statements for the prior year 2015 have been adjusted to apply the change in principle retrospectively.

Change in Accounting Principle for Common Reinsurer Balances Receivable (Payable)

On January 1, 2016, Citizens elected to change its reporting for balances due to and from a common reinsurer within the statements of net position. The change in reporting is based upon consideration of guidance provided in GASB Statement No. 62, Codification of Accounting and Financial Reporting Guidance Contained in Pre-November 30, 1989 FASB and AICPA Pronouncements, which requires that balances due to and from a common reinsurer be reported as either a net asset or liability for reinsurance balances. Citizens' previous method reported such balances as gross assets or liabilities within the statements of net position. As a result of this change in accounting principle, premiums receivable from assuming companies and reinsurance premiums payable were reduced by \$1,332 and \$19,700 within the statements of net position for the years ended December 31, 2016 and 2015, respectively. Comparative financial statements for the prior year 2015 have been adjusted to apply the change in principle retrospectively.

Reclassifications

Certain balances in the 2015 financial statements have been reclassified to conform to the 2016 presentation.

Application of Recent Accounting Pronouncements

The GASB released Statement No. 72 – *Fair Value Measurement and Application*, related to fair value measurements to provide guidance for determining a fair value measurement for financial reporting purpose. The adoption of these changes did not have a material impact on the Citizens' financial statements.

3. Fair Value Measurements

Citizens' estimates of fair value for financial assets and financial liabilities are based on the framework established in the Fair Value Measurements and Disclosures accounting guidance. The framework is based on the inputs used in valuation and requires that observable inputs be used in the valuations when available. The disclosure of fair value estimates in the fair value accounting guidance includes a hierarchy based on whether significant valuation inputs are observable. In determining the level of the hierarchy in which the estimate is disclosed, the highest priority is given to unadjusted quoted prices in active markets and the lowest priority to unobservable inputs that reflect Citizens' significant market assumptions. The three levels of the hierarchy are as follows:

- Level 1: Inputs to the valuation methodology are quoted prices (unadjusted) for identical assets or liabilities traded in active markets.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

The following describes fair value methodologies that may not be indicative of net realizable value or reflective of future fair values. Furthermore, Citizens believes different methodologies or assumptions used to determine fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

Long-term and Short-Term Investments

When available, the estimated fair values are based on quoted prices in active markets that are readily and regularly obtainable. Generally, these investments are classified in Level 1 and are the most liquid of Citizens' securities holdings, and valuation of these securities does not involve management's judgment.

When quoted prices in active markets are not available, the determination of estimated fair value is based on market standard valuation methodologies, giving priority to observable inputs. The significant inputs to the market standard valuation methodologies for certain types of securities with reasonable levels of price transparency are inputs that are observable in the market or which can be derived principally from or corroborated by observable market data. Generally, these investments are classified as Level 2.

When observable inputs are not available, the market standard valuation methodologies for determining the estimated fair value of certain types of securities that trade infrequently, and therefore have little or no price transparency, rely on inputs that are significant to the estimated fair value that are not observable in the market or which cannot be derived principally from or corroborated by observable market data. These unobservable inputs can be based in large part on management's judgment or estimation and cannot be supported by reference or market activity. Generally, these investments are classified as Level 3.

Cash and Cash Equivalents

The estimated fair value of cash and cash equivalents, including restricted cash and cash equivalents, that represent highly liquid deposits generally approximates carrying value and is classified as Level 1. The estimated fair value of investment securities classified as cash equivalents is determined based on significant observable inputs and is generally classified as Level 2.

Investment Income Due and Accrued and Interest Payable

The estimated fair value is determined based on significant observable inputs. These amounts are generally classified as Level 2.

Long-term Debt

Citizens' bonds trade on the bond market. The estimated fair value is based on trading activity and closing market prices on December 31.

At the end of each reporting period, Citizens evaluates whether or not any event has occurred or circumstances have changed that would cause an instrument to be transferred between Levels 1 and 2. This policy also applies to transfers into or out of Level 3.

At December 31, 2015 Citizens analyzed its investment portfolio and determined U.S. treasuries, which were previously classified as Level 2, should be classified as Level 1 based on the inputs used to measure estimated fair value. As such, transfers from Level 2 to Level 1 were \$1,452,097 during the year ended December 31, 2015. During the year ended December 31 2016, Citizens had no transfers into or out of any of the levels.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

4. Investments

Citizens' invested assets are governed by four investment policies, two for taxable operating funds and two for tax-exempt bond proceeds:

- **Liquidity Fund (Taxable):** generally this policy governs the investment of funds and surplus that, in addition to internally managed cash, are the first monies used to pay claims after an event, and that can be used to pay operating expenses on an ongoing basis.
- **Liquidity Fund (Tax-exempt):** generally this policy governs the investment of tax-exempt pre-event bond proceeds and other monies required to be invested in tax-exempt instruments. Citizens uses these monies to pay claims after an event or to pay principal and / or interest payments on an as needed basis.
- **Claims-Paying Fund (Taxable):** generally this policy governs the investment of funds used to pay post-event claims after Citizens has expended all monies in the Liquidity Fund. Only monies eligible for investment in taxable instruments are deposited in this fund.
- **Claims-Paying Fund (Tax-exempt):** generally this policy governs the investment of tax-exempt pre-event bond proceeds and other monies required to be invested in tax-exempt instruments. Citizens uses these monies to pay claims after an event, typically after all funds in the Liquidity Fund have been expended.

Custodial Credit Risk- For an investment, custodial credit risk is the risk that, in the event of the failure of the counterparty, Citizens would not be able to recover the value of its investments or collateral securities that are in the possession of an outside party. Citizens had no investments with custodial credit risk as of December 31, 2016 and 2015, respectively. All investments were held by Citizens or its agent in Citizens' name.

Concentration of Credit Risk - An increased risk of loss occurs as more investments are acquired from one issuer or a group of issuers with one industry which results in a concentration of credit risk. Excluding securities issued by U.S. Government & Agencies, Citizens does not hold any securities from any single issuer that exceeded 5% of the investment portfolio.

Interest Rate Risk - Interest rate risk exists when there is a possibility that changes in interest rates could adversely affect an investment's fair value. Citizens measures this risk by using the weighted average maturity (WAM) method and a set limit on the maximum WAM for each investment policy. Citizens' investment policies require that the WAM of the Liquidity Fund (taxable) and Claims Paying Fund (taxable) portfolios not exceed 548 days and 6 years, respectively, whereas the WAM for the Claims Paying Fund (tax-exempt) portfolios not exceed 3 years and 6 months and 4 years for the Series 2009-2012 and Series 2015 portfolios, respectively. This policy takes interest rate reset dates, primarily related to tax-exempt variable rate demand notes and floating rate notes, into consideration.

Foreign Currency Risk - Citizens had no investments with foreign currency risk at December 31, 2016 and 2015, respectively. All investments are settled in U.S. dollars.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

Credit Risk Disclosure - Credit risk exists when there is a possibility the issuer or other counterparty to an investment may be unable to fulfill its obligations. All long-term and short-term securities held in the investment portfolio are rated by two of the three nationally recognized rating agencies. The following table presents the fair value by rating classification as reported by Moody's at December 31, 2016.

Rating	<u>Estimated Fair Value</u>
A1	\$ 1,282,176
A2	978,510
A3	939,181
Aa1	712,719
Aa2	1,096,327
Aa2e	1,517
Aa3	796,236
Aa3e	9,512
Aaa	4,320,700
Aaae	30,627
AGY	7,407
Ba2	12,856
Baa1	742,587
Baa1e	1,295
Baa2	112,430
WR	3,625
NR	<u>698,397</u>
	<u>\$ 11,746,102</u>

The following tables provide a summary of investments estimated fair value, amortized cost, and net unrealized gain (loss) by type as of December 31, 2016 and 2015.

	<u>2016</u>		
	<u>Estimated Fair Value</u>	<u>Amortized Cost</u>	<u>Net Unrealized Gain (Loss)</u>
Non asset backed securities:			
U.S. treasury and U.S government	\$ 2,269,268	\$ 2,299,974	\$ (30,706)
All other government	67,221	67,797	(576)
States, territories & possessions	440,329	443,422	(3,093)
Political subdivisions	604,221	610,032	(5,811)
Special revenue	2,902,424	2,929,624	(27,200)
Industrial & miscellaneous	5,202,736	5,239,210	(36,474)
Asset backed securities:			
Residential & commercial mortgage backed	258,955	261,497	(2,542)
Industrial & miscellaneous	<u>948</u>	<u>963</u>	<u>(15)</u>
Total	<u>\$ 11,746,102</u>	<u>\$ 11,852,519</u>	<u>\$ (106,417)</u>

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

	2015		
	Estimated Fair Value	Amortized Cost	Net Unrealized Gain (Loss)
Non asset backed securities:			
U.S. treasury and U.S government	\$ 1,429,278	\$ 1,433,448	\$ (4,170)
All other government	67,844	67,948	(104)
States, territories & possessions	728,933	726,886	2,047
Political subdivisions	826,246	823,722	2,524
Special revenue	3,985,368	3,984,273	1,095
Industrial & miscellaneous	4,394,597	4,409,936	(15,339)
Asset backed securities:			
Residential & commercial mortgage backed	234,950	234,694	256
Industrial & miscellaneous	<u>130,649</u>	<u>89,356</u>	<u>41,293</u>
Total	<u>\$ 11,797,865</u>	<u>\$ 11,770,263</u>	<u>\$ 27,602</u>

The following tables summarize unrealized losses on investments by the length of time that the securities have continuously been in unrealized loss positions as of December 31, 2016 and 2015.

	2016					
	Less than 12 months		More than 12 months		Total	
	Fair Value	Unrealized Loss	Fair Value	Unrealized Loss	Fair Value	Unrealized Loss
U.S. treasury and						
U.S government	\$ 1,576,692	\$ (27,583)	\$ 379,767	\$ (4,168)	\$ 1,956,459	\$ (31,751)
All other government	18,890	(612)	25,062	(108)	43,952	(720)
States, territories						
and possessions	256,304	(2,787)	60,814	(481)	317,118	(3,268)
Political subdivisions	415,333	(5,542)	86,049	(534)	501,382	(6,076)
Special revenue	1,768,922	(24,780)	541,902	(3,792)	2,310,824	(28,572)
Industrial						
and miscellaneous	2,137,315	(57,640)	810,762	(4,308)	2,948,077	(61,948)
Mortgage-backed						
securities	<u>132,979</u>	<u>(3,165)</u>	<u>37,217</u>	<u>(117)</u>	<u>170,196</u>	<u>(3,282)</u>
Total	<u>\$ 6,306,435</u>	<u>\$ (122,109)</u>	<u>\$ 1,941,573</u>	<u>\$ (13,508)</u>	<u>\$ 8,248,008</u>	<u>\$ (135,617)</u>

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

	2015					
	Less than 12 months		More than 12 months		Total	
	Fair Value	Unrealized Loss	Fair Value	Unrealized Loss	Fair Value	Unrealized Loss
U.S. treasury and U.S government	\$ 887,181	\$ (4,246)	\$ 253,805	\$ (742)	\$ 1,140,986	\$ (4,988)
All other government States, territories and possessions	17,897	(160)	19,451	(81)	37,348	(241)
Political subdivisions	138,154	(311)	33,474	(163)	171,628	(474)
Special revenue	131,535	(263)	41,514	(101)	173,049	(364)
Industrial and miscellaneous	1,159,461	(3,503)	710,024	(3,630)	1,869,485	(7,133)
Mortgage-backed securities	1,862,484	(12,210)	1,363,729	(8,061)	3,226,213	(20,271)
	<u>88,278</u>	<u>(666)</u>	<u>37,801</u>	<u>(70)</u>	<u>126,079</u>	<u>(736)</u>
Total	<u>\$ 4,284,990</u>	<u>\$ (21,359)</u>	<u>\$ 2,459,798</u>	<u>\$ (12,848)</u>	<u>\$ 6,744,788</u>	<u>\$ (34,207)</u>

Citizens believes there were no fundamental issues such as credit losses or other factors with respect to any of its bond securities that are in an unrealized loss position. The unrealized losses on bonds were primarily caused by interest rate changes. It is expected that the securities would not be settled at a price less than the par value of the bonds. Citizens evaluates U.S. treasury, corporate, and state and municipal bonds based upon factors such as expected cash flows and the financial condition, and near-term and long-term prospects of the issuer, and evaluates mortgage-backed securities and asset-backed securities based on actual and projected cash flows after considering such factors as the quality of the underlying collateral, expected prepayment speeds, current and forecasted severity, consideration of the payment terms of the underlying assets, and payment priority of the security. Because the decline in fair value is attributable to changes in interest rates or market conditions and not credit quality, and because Citizens has the ability and intent to hold its bond securities until a market price recovery or maturity, Citizens does not consider any of its bonds to be other than temporarily impaired at December 31, 2016 and 2015.

The estimated fair value and amortized cost of securities at December 31, 2016, by contractual maturity, are shown below. Actual maturities may differ from contractual maturities because borrowers may have the right to call or repay obligations with or without call or prepayment penalties.

	Estimated Fair Value	Amortized Cost
Maturity:		
In 2017	\$ 1,943,237	\$ 1,936,792
2018-2021	6,936,229	6,987,179
2022-2026	2,273,310	2,340,686
After 2026	333,423	325,402
Mortgage-backed securities	<u>259,903</u>	<u>262,460</u>
Total	<u>\$ 11,746,102</u>	<u>\$ 11,852,519</u>

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

Sources and uses of investment income for the years ended December 31 were as follows:

	<u>2016</u>	<u>2015</u>
Gross interest income earned:		
Bonds	\$ 170,818	\$ 139,881
Cash, cash equivalents, and short-term investments	<u>6,136</u>	<u>7,308</u>
Total gross interest income earned	<u>176,954</u>	<u>147,189</u>
Net realized gains:		
Net realized capital gains on sales		
Bonds	48,979	22,372
Cash, cash equivalents, and short-term investments	<u>17,216</u>	<u>13,022</u>
Total net realized capital gains on sales	66,195	35,394
Loss on defeasance of debt	<u>-</u>	<u>(16,347)</u>
Net realized gains	<u>66,195</u>	<u>19,047</u>
Net decrease in the fair value of investments	<u>(133,867)</u>	<u>(49,576)</u>
Investment expenses	<u>(5,871)</u>	<u>(6,105)</u>
Net investment income	<u>\$ 103,411</u>	<u>\$ 110,555</u>

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

5. Liability for Loss Reserves and Loss Adjustment Expense Reserves

Activity in the net liability for loss and LAE reserves for the years ended December 31, 2016 and 2015, were as follows:

	<u>2016</u>	<u>2015</u>
Direct loss and loss adjustment expense reserves, beginning of year	\$ 733,899	\$ 1,038,612
Less reinsurance recoverables on reserves	<u>(2,720)</u>	<u>(7,090)</u>
Net loss and loss adjustment expense reserves, beginning of year	731,179	1,031,522
Incurred related to:		
Current accident year	426,236	356,735
Prior accident years	<u>86,678</u>	<u>132,318</u>
Total incurred	<u>512,914</u>	<u>489,053</u>
Paid related to:		
Current accident year	(157,912)	(189,275)
Prior accident years	<u>(366,798)</u>	<u>(600,154)</u>
Total paid	<u>(524,710)</u>	<u>(789,429)</u>
Change in retroactive reinsurance reserves ceded	<u>22</u>	<u>33</u>
Net loss and loss adjustment expense reserves, end of year	719,405	731,179
Add reinsurance recoverables on reserves	<u>995</u>	<u>2,720</u>
Direct loss and loss adjustment expense reserves, end of year	<u>\$ 720,400</u>	<u>\$ 733,899</u>

As a result of changes in estimates of insured events in prior years, the provision for loss and LAE reserves increased by \$86,678 and \$132,318, net of reinsurance, in 2016 and 2015, respectively. These adjustments are the result of ongoing analysis of recent loss development trends. Original estimates are increased or decreased as additional information becomes known regarding individual claims. There can be no assurance that the ultimate settlement of losses will not vary significantly from the recorded provision for losses and LAE. However, management believes the provision for losses and LAE is adequate to cover the cost of unpaid claims incurred. During 2016 and 2015, net recoveries with respect to reinsurance recoverable on paid losses and LAE was \$1,463 and (\$1,683), respectively.

For both catastrophic and non-catastrophic claims, the loss adjusting function is performed by Citizens through its employees and through contracted independent adjusting firms. Citizens compensates independent adjusting firms, depending upon the type or nature of the claims, either on a per-day rate or on a graduated fee schedule based on the gross claim amount. Such costs are included as loss adjustment expenses.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

6. Reinsurance Agreements

Citizens has entered into various contracts with reinsurers for the purpose of reducing its net exposure to qualifying losses should such losses occur. These contracts provide for the recovery of amounts above specified retention levels, subject to contractual limits, under per occurrence and aggregate catastrophe excess of loss arrangements. Reinsurance coverage is purchased separately for the Coastal Account and combined for the PLA and CLA. As required by statute, Citizens participates in the FHCF. Coverage provided by and premium ceded to the FHCF as respects the Coastal Account is measured and recognized as though the Coastal Account is a separate participating insurer with its own exposures, reimbursement premium and loss reimbursement. Likewise, the PLA and CLA are considered together as a single, separate participating insurer with its own exposures, reimbursement premium and loss reimbursement. Reinsurance coverage purchased through the FHCF was \$1,684,547 and \$1,032,762 in the Coastal Account and PLA and CLA, respectively, for 2016, and \$2,124,115 and \$1,106,086 in the Coastal Account and PLA and CLA, respectively, for 2015. Reinsurance coverage purchased in the Coastal Account through traditional and capital markets totaled \$2,464,312 and \$3,905,500 for 2016 and 2015, respectively.

The effect of reinsurance on premiums written and earned is as follows:

	2016		2015	
	Written	Earned	Written	Earned
Direct premiums	\$ 973,841	\$ 1,105,385	\$ 1,267,754	\$ 1,660,282
FHCF ceded premiums	(176,392)	(176,392)	(226,435)	(226,435)
Private ceded premiums	(181,399)	(181,399)	(282,609)	(282,609)
Depopulation ceded premiums	(63,432)	(122,054)	(180,711)	(390,488)
Net premiums	<u>\$ 552,618</u>	<u>\$ 625,540</u>	<u>\$ 577,999</u>	<u>\$ 760,750</u>

Ceded premiums include premiums ceded to companies that assume policies pursuant to a depopulation program (see Note 10). Ceded losses and LAE incurred were (\$834) and (\$2,229) during 2016 and 2015, respectively. As a result of a change in accounting principle related to reporting of net unearned premiums, ceded unearned premiums on depopulation contracts of \$40,558 are reported as a reduction of net unearned premiums on the accompanying statements of net position, at December 31, 2016 (see Note 2). For the years ended December 31, 2016 and 2015, ceded unearned premiums of \$40,558 and \$99,180, respectively, are reported as a reduction of net unearned premium on the accompanying statements of net position. There were no ceded unearned premiums on FHCF or traditional and capital markets agreements at December 31, 2016 and 2015.

Amounts recoverable from reinsurers on unpaid losses and LAE are estimated based on the allocation of estimated unpaid losses and LAE among Citizens' coverage lines. Actual amounts recoverable will depend on the ultimate settlement of losses and LAE. Reinsurance contracts do not relieve Citizens from its obligation to policyholders. Citizens remains liable to its policyholders for the portion reinsured to the extent that any reinsurer does not meet the obligations assumed under their reinsurance agreements.

7. Long-Term Debt

Citizens has issued multiple Senior Secured Bonds for the purpose of funding losses in the event of a future catastrophe. Bond proceeds are invested in permitted investments until proceeds are drawn to pay claims, if ever. Citizens investment policy for bond proceeds is at least or more restrictive than the bond documents require. The bonds are secured by pledged revenues which consist of monies and investments held in accounts established under the trust indenture, proceeds from any surcharges, regular, and emergency assessments, and/or reimbursements received from the FHCF.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

The following table provides pertinent information regarding each issuance of the Senior Secured Bonds:

	<u>Issuance Date</u>	<u>Original Face Value</u>	<u>Current Face Value</u>	<u>Current Carrying Value</u>	<u>Stated Interest Rate</u>	<u>Current Year Principal Paid</u>	<u>Current Year Interest Paid</u>
Series 2009A-1 Senior Secured Bonds (Pre-event HRA)	May 7, 2009	\$ 1,021,000	\$ 343,500	\$ 343,440	4.00% - 6.00%	\$ 403,085	\$ 31,071
Series 2010A-1 Senior Secured Bonds (Pre-event HRA)	Apr 6, 2010	1,550,000	525,000	526,130	3.00% - 5.25%	305,000	33,220
Series 2011A-1 Senior Secured Bonds (Pre-event HRA)	Jul 14, 2011	645,000	475,000	479,119	3.00% - 5.00%	90,000	25,581
Series 2012A-1 Senior Secured Bonds (Pre-event PLA/CLA)	Jun 21, 2012	900,000	938,548	1,079,205	3.00% - 5.00%	125,000	48,017
Series 2015A-1 Senior Secured Bonds (Pre-event Coastal)	Jun 2, 2015	700,000	700,000	773,919	3.00% - 5.00%	-	34,800
Series 2015A-2 Senior Secured Bonds (Pre-event Coastal)	Jun 2, 2015	300,000	<u>300,000</u>	<u>300,000</u>	SIFMA + 0.85%-0.95%	-	<u>3,776</u>
Total			<u>\$ 3,243,500</u>	<u>\$ 3,361,156</u>		<u>\$ 923,085</u>	<u>\$ 176,465</u>

Interest expense includes the amortization and accretion of premiums and discounts of \$34,691 and \$37,684 for the years ended December 31, 2016 and 2015, respectively. Citizens recorded a premium of \$93,567 in connection with the issuance of Series 2015A-1 pre-event bonds and accelerated the recognition of \$3,657 premium in connection with the legal defeasance of the 2007A post-event bonds during the year ended December 31, 2015. Net unamortized premium at December 31, 2016 and 2015 was \$117,656 and \$152,347, respectively.

Effective January 27, 2015, Citizens executed a legal defeasance of its 2007A post-event bonds. Authorization for the action was approved by the Board at its September 24, 2014 regular meeting. The defeasance, which is contemplated in the bond agreement, was effected by Citizens transferring \$416,811 to a trustee escrow agent, from which current obligations for bond principal and accrued interest of \$400,464 and future interest of \$16,347 will be made over the contractual bond period. Citizens is no longer legally obligated to make any future principal and interest payments to the bondholders. The recognition of future interest expenses was accelerated and recognized within net investment income within the statements of revenues, expenses and changes in net position for the year ended December 31, 2015. As a result of the defeasance, Citizens recognized \$17,918 in assessment income that was previously reported as unearned assessment income at the time of the defeasance. The unearned assessment income resulted from the issuance of the 2005 Citizens Emergency Assessment and was used to offset bond expenses under the 2007A post-event bonds. The net effect on net position as of December 31, 2015, as a result of the defeasance and recognition of unearned assessment income, was an increase of approximately \$1,571.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

A schedule of bond maturities is as follows:

Years Ending December 31,	<u>2009 Bonds</u>	<u>2010 Bonds</u>	<u>2011 Bonds</u>	<u>2012 Bonds</u>	<u>2015 Bonds</u>	<u>Total</u>
2017	\$ 343,500	\$ 525,000	\$ -	\$ 130,000	\$ -	\$ 998,500
2018	-	-	125,000	130,000	200,000	455,000
2019	-	-	175,000	160,000	-	335,000
2020	-	-	175,000	160,000	300,000	635,000
2021	-	-	-	160,000	-	160,000
After	-	-	-	160,000	500,000	660,000
	<u>\$ 343,500</u>	<u>\$ 525,000</u>	<u>\$ 475,000</u>	<u>\$ 900,000</u>	<u>\$ 1,000,000</u>	<u>\$ 3,243,500</u>

A schedule of debt service requirements, including principal and interest, is as follows:

Years Ended December 31,	<u>Principal</u>	<u>Interest</u>	<u>Total</u>
2017	\$ 998,500	\$ 121,554	\$ 1,120,054
2018	455,000	90,003	545,003
2019	335,000	73,410	408,410
2020	635,000	51,548	686,548
2021	160,000	36,217	196,217
After	<u>660,000</u>	<u>54,951</u>	<u>714,951</u>
	<u>\$ 3,243,500</u>	<u>\$ 427,683</u>	<u>\$ 3,671,183</u>

8. Retirement Plan

Citizens sponsors a 457(b)/401(a) defined contribution employee savings plan for qualified employees (the Savings Plan). The Savings Plan qualifies as a deferred salary arrangement under Section 401(a) of the Internal Revenue Code. Under the Savings Plan, participating eligible employees may defer a portion of their pretax earnings, up to the Internal Revenue Service annual contribution limit. Citizens matches 100% of each employee's contributions, up to a maximum of 8% of the employee's pretax earnings. Citizens' matching contributions to the Savings Plan were \$5,263 and \$4,766 for the years ended December 31, 2016 and 2015, respectively.

9. Agent Commissions and Servicing Company Fees

Citizens has contracted with various insurance agents licensed in the State of Florida. These agreements provide for commissions to be paid to the agents at rates established by the Board and calculated as a percentage of direct written premiums, net of certain surcharges and assessments. Agent commissions were \$77,139 and \$102,871 during 2016 and 2015, respectively.

Additionally, Citizens is a party to an agreement with a servicing company to provide underwriting and policy management services. The agreement provides for monthly compensation to the company based on a "Per Transaction Fee" applied to the number of transactions processed in a monthly cycle. These services are for both Citizens' Commercial Lines and Personal Lines business. The amount per transaction ranges from \$3.50 to \$140.00, depending on the complexity and volume of each transaction. Service company fees incurred were \$1,743 and \$2,859, during 2016 and 2015, respectively.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

10. Depopulation

Pursuant to the Act, Citizens is authorized to adopt one or more programs, subject to approval by the Office, for the reduction of both new and renewal writings. Policies may be removed from Citizens at policy renewal or as part of a bulk assumption. In an assumption, the assuming insurer (Takeout Company) is responsible for losses occurring from the assumption date through the expiration of the Citizens' policy period (the assumption period). Subsequent to the assumption period, the Takeout Company will write the policy directly. In January 2007, Florida law was amended to state that assumed policies are the direct insurance of the Takeout Company, for the purpose of clarifying that FIGA is liable for assumption period losses occurring during the assumption period if a Takeout Company were liquidated and unable to meet its obligation to policyholders.

During 2016 and 2015, Citizens recognized ceded written premiums of \$63,432 and \$180,711, respectively as a result of depopulation.

Citizens provides policy administration services with respect to the assumed policies. All agreements provide for the Takeout Company to adjust losses. While Citizens is not liable to cover claims after the assumption (unless the assumed insured exercises its option to return to Citizens during the assumption period), Citizens continues to service policies for items such as policyholder endorsements or cancellation refunds. Should Citizens process and provide a refund to policyholders, such amount is subsequently collected from the Takeout Company. At December 31, 2016 and 2015, assumed premiums recoverable in the amount of \$5,282 and \$32,435, respectively were due from certain Takeout Companies and are reported as premiums receivable from assuming companies in the statements of net position. In addition, premiums due to Takeout Companies of \$14,952 and \$25,891, at December 31, 2016 and 2015, respectively, are included in reinsurance premiums payable on the accompanying statements of net position. For the year ended December 31, 2016, balances due to and from a common reinsurer are reported net in the accompanying statements of net position (see Note 2).

11. Operating Leases

Citizens leases office space and certain office equipment under various operating leases. Rental expense on operating leases amounted to \$9,332 and \$8,133 for the years ended December 31, 2016 and 2015, respectively. There are no contingent rental payments or unusual renewal options, escalation clauses or restrictions and there have been no early terminations of existing leases. Future minimum payments under operating leases are as follows:

2017	\$	5,827
2018		6,000
2019		5,929
2020		5,094
2021		5,179
2022 - 2026		24,549
2027 - 2031		<u>585</u>
Total	\$	<u>53,163</u>

12. Commitments and Contingencies

Citizens is involved in certain litigation and disputes incidental to its operations. In the opinion of management, after consultation with legal counsel, there are substantial defenses to such litigation and disputes and any ultimate liability, in excess of reserves resulting there from, will not have a material adverse effect on the financial condition or results of operations of Citizens. Citizens is also involved in other potentially significant litigation described below. Due to the preliminary nature of the following litigation, the potential loss, if any, is not determinable at this time.

A summary of potentially significant litigation follows:

Castellanos v. Citizens. This is a 2006 limited class action matter brought on behalf of the unit owners of a 2-story, 66 unit condominium building in Miami Beach for alleged Hurricane Wilma damage. Sunny Isles Resort Developers ("developer") purchased all the units directly from the individual unit owners ("plaintiffs") shortly before Hurricane Wilma. Plaintiffs alleged an assignment from the developer for any future claim benefits. The developer intervened in the lawsuit denying the assignment. In 2009, the trial court assumed a valid assignment existed and granted the class certification while acknowledging the assignment issue required a more thorough consideration during the litigation. Citizens appealed the Class Certification Order to the 3rd District Court of Appeals, but later requested relinquishment of the District Court's jurisdiction in order to argue in the trial court that neither the plaintiff nor the developer received a valid assignment since the Association failed to execute an assignment. The trial court granted a directed verdict for Citizens and found that plaintiffs lacked standing since the assignment was invalid. Plaintiffs appealed to the 3rd District Court of Appeals. On appeal, Citizens argued that order should be affirmed thus eliminating the class action. In 2012, the District Court reversed the trial court's ruling reinstating the class action certification. Citizens' Motions for Rehearing, Rehearing En Banc & Request for Oral Argument were denied. Plaintiffs filed a motion for summary judgment on the developer's "assignment" issue. In January 2015, the trial court denied plaintiffs' motion as procedurally improper. Plaintiffs' filed a Motion for Mistrial. The trial court ordered the parties to mediation which impassed. Citizens filed a motion for involuntary dismissal based on the same rationale as Plaintiffs' Motion for Mistrial. The trial court granted the Plaintiffs' Motion for Mistrial and denied Citizens' motion. However, during the hearing, plaintiffs' counsel alleged the discovery of new documents supporting their position and the court allowed the admission of the new documents into the record. Both parties immediately served extensive discovery relating to the newly submitted documents. In November 2016, the developer filed a Motion for Leave to File a Cross-Complaint. Plaintiffs filed a memo in opposition and defense counsel responded preserving all of Citizens' rights and defenses, including undue delay. The trial court granted the developer's motion. In January 2017, Citizens filed an Answer & Affirmative defenses to the developer's Cross-Complaint. Citizens filed a Motion for Summary Judgment against the developer to dismiss all claims against Citizens, based on factual evidence that the property was not condemned. The court heard Citizens' Motion for Summary Judgement on April 19th, but did not rule on the motion from the bench. The judge gave all parties until May 8th to submit proposed orders.

Frank Catchpole v Citizens. This Leon County Circuit Court class action relates to Citizens' wind mitigation reinspections around the time of 2011-2012. Plaintiff alleges that the Uniform Wind Mitigation Inspection Form (submitted by the insured) which identified wind mitigation features which were eligible for a discount was valid for five years. Therefore, Plaintiff contends Citizens' reinspection of the wind mitigation features of the property and removal of wind mitigation discounts that were not validated was improper. In particular, Plaintiff alleges that Citizens "accepted" the Mitigation Form by applying the discount and then could not subsequently verify the mitigation feature through reinspection. Litigation of this suit, as a class action, will take an extended period of time. Citizens will vigorously defend its actions.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

Multi-Year Reinsurance Treaties

Citizens is party to several aggregate and per occurrence catastrophe excess of loss reinsurance arrangements that provide coverage into 2017. Premiums ceded under multi-year contracts are determined before each contractual reset period and are based upon defined risk parameters within the contracts that may result in increases or decreases to premiums ceded. Such adjustments to premiums ceded are included in the treaty year to which they apply. On May 3, 2017, the multi-year reinsurance arrangement with Everglades Re II that provided coverage of \$300 million was terminated as a result of the early redemption of the Everglades Re II Series 2015-1 bonds. These bonds were redeemed at par and were not subject to a call premium. As of May 3, 2017, Citizens no longer carried reinsurance that provided coverage into the 2017 hurricane season.

Risk Management Programs

In addition to claims under the insurance policies it issues, Citizens is potentially exposed to various risks of loss, including those related to torts; theft of, damage to, and destruction of assets, errors and omissions, injuries to employees, and natural disasters. As a state government entity, Citizens has immunity from certain claims. For the years ending December 31, 2016 and 2015, Citizens had insurance protection in place from various commercial insurance carriers covering various exposures, including workers' compensation, property loss, employee liability, general liability, data-breach liability, and directors' and officers' liability. Management continuously reviews the limits of coverage and believes that current coverage is adequate. There were no significant reductions in insurance coverage from the previous year.

13. Reconciliation of GAAP to SAP

A reconciliation of Citizens' 2016 and 2015 GAAP basis (as determined by the Governmental Accounting Standards Board) change in net position and net position to statutory-basis net income and accumulated surplus, respectively, is as follows:

	<u>2016</u>	<u>2015</u>
Change in net position - GAAP basis	\$ (158,984)	\$ (38,744)
Adjustments:		
Change in allowance for doubtful accounts	462	(2,987)
Change in FIGA assessment income	(2,423)	(2,133)
Change in net unrealized gain on investments	<u>133,867</u>	<u>49,568</u>
Net (loss) income - statutory basis	<u>\$ (27,078)</u>	<u>\$ 5,704</u>
	<u>2016</u>	<u>2015</u>
Net position - GAAP basis	\$ 7,308,311	\$ 7,466,984
Adjustments:		
Nonadmitted assets	(13,812)	(53,010)
Provision for reinsurance	(11)	(11)
FIGA assessment recoverable	907	3,330
Net unrealized gain on investments	<u>106,407</u>	<u>(27,602)</u>
Accumulated surplus - statutory basis	<u>\$ 7,401,802</u>	<u>\$ 7,389,691</u>

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

14. Assessments

Citizens' enabling legislation and the Plan establish a process by which Citizens is required to levy assessments to recover deficits incurred in a given plan year for any of its three accounts. Deficits are calculated separately, and assessments are levied separately, for each of the three accounts. The Plan provides for deficits to be determined in accordance with GASB, adjusted for certain items.

In the event of a Plan Year Deficit in any Account, Citizens must first levy an assessment against the premium of each Citizens policyholder (the Citizens Policyholder Surcharge) in each of Citizens' Accounts, as a uniform percentage of the premium of the policy of up to 15% of such premium. Citizens Policyholder Surcharges are not subject to commissions, fees, or premium taxes; however, failure to pay a Citizens Policyholder Surcharge will be treated as failure to pay premium.

If the Citizens Policyholder Surcharge is insufficient to eliminate a deficit in the Coastal account, Citizens would then levy a Regular Assessment on assessable insurers, as defined in Section 627.351(6), Florida Statutes. The assessment is based upon each assessable insurer's share of direct written premium for the Subject Lines of Business in the State of Florida for the calendar year preceding the year in which the deficit occurred, and is applied as a uniform percentage of up to 2% of subject premiums. The Regular Assessment is not available for deficits within the PLA or CLA.

If the deficit in any year in any account is greater than the amount that may be recovered through Citizens' Policyholder Surcharges and Regular Assessments, Citizens is required to levy any remaining Plan Year Deficit as an Emergency Assessment. An Emergency Assessment is to be collected by all assessable insurers, Surplus Lines Agents, and Citizens from policyholders upon the issuance or renewal of policies for Subject Lines of Business for as many years as necessary to cover the Plan Year Deficit in the account. The primary difference between the assessment base for Regular Assessments and Emergency Assessments is the inclusion of Citizens' direct written premium in the assessment base for Emergency Assessments, in addition to the Regular Assessment being limited to the Coastal account only.

For purposes of Regular Assessments and Emergency Assessments, the "Subject Lines of Business" are all lines of property and casualty insurance, including automobile lines, but excluding accident and health, workers' compensation, and medical malpractice insurance, and also excluding insurance under the National Flood and Federal Crop insurance programs.

In November 2012, Citizens received notice of an assessment from the FIGA totaling \$27,759. Amounts recouped from policyholders relating to this assessment were \$2,423 and \$2,133 during 2016 and 2015, respectively.

Effective March 5, 2015, the 2005 Emergency Assessment was terminated for all policies with effective dates on or after July 1, 2015. The 2005 Emergency Assessment was anticipated to be collected over a ten year period commencing July 1, 2007. As of December 31, 2016 and 2015, collections in excess of the Emergency Assessment were \$143,910 and \$146,095, respectively. These balances are reported as the reserve for future assessments on the accompanying statements of net position until such time as the Board approves a change to direct these excess collections to be used for any lawful purpose available within the Plan.

Citizens Property Insurance Corporation
Notes to Financial Statements
(Dollars in thousands)

15. Restricted Cash

Restricted cash and surplus represents assessments that were, in accordance with the Act, over-collected by the Florida Surplus Lines Servicing Office (FSLSO) from surplus lines insureds with respect to the 2004 Plan Year Deficit. Pursuant to a consent order, the Office, FSLSO and Citizens agreed that \$70,585 would be included in Citizens restricted surplus until such time future regular and emergency assessments would otherwise be payable by surplus lines insureds. As amounts have been approved by FSLSO with respect to regular and emergency assessments for Citizens' 2005 Plan Year deficit, Citizens has transferred these funds to unrestricted surplus. For the years ended December 31, 2016 and 2015 restricted cash and restricted surplus of \$8,237 and \$20,950, respectively, are included within the statements of net position.

16. Subsequent Events

Citizens has evaluated subsequent events for disclosure and recognition through May 26, 2017, the date on which these financial statements were available to be issued. With the exception of those items noted above, there were no additional events requiring disclosure.

Supplementary Information

Citizens Property Insurance Corporation
Supplemental Combining Statement of Net Position
December 31, 2016
(Dollars in thousands)

	<u>Combined</u>	<u>Personal Lines Account</u>	<u>Commercial Lines Account</u>	<u>Coastal Account</u>
ASSETS				
Current assets:				
Cash and cash equivalents	\$ 244,860	\$ 82,578	\$ 55,075	\$ 107,207
Short-term investments	1,042,203	175,667	26,883	839,653
Restricted cash and cash equivalents	8,237	-	-	8,237
Investment income due and accrued	75,183	23,884	10,726	40,573
Reinsurance recoverable on paid losses and LAE	1,143	1,094	-	49
Premiums receivable, net	75,615	36,479	1,570	37,566
Premiums receivable from assuming companies, net	5,282	2,008	99	3,175
Other current assets	9,498	8,968	46	484
Inter-account receivable (payable)	-	11,309	5,403	(16,712)
Total current assets	<u>1,462,021</u>	<u>341,987</u>	<u>99,802</u>	<u>1,020,232</u>
Noncurrent assets:				
Long-term investments	10,703,899	3,660,767	1,818,949	5,224,183
Capital assets	8,064	8,064	-	-
Total noncurrent assets	<u>10,711,963</u>	<u>3,668,831</u>	<u>1,818,949</u>	<u>5,224,183</u>
Total assets	<u>\$ 12,173,984</u>	<u>\$ 4,010,818</u>	<u>\$ 1,918,751</u>	<u>\$ 6,244,415</u>
LIABILITIES				
Current liabilities:				
Loss reserves, net	\$ 497,640	\$ 320,103	\$ 80,009	\$ 97,528
Loss adjustment expense reserves, net	221,765	154,492	19,179	48,094
Unearned premiums	440,413	223,105	15,708	201,600
Reinsurance premiums payable	91,867	10,367	5	81,495
Advance premiums and suspended cash	24,244	11,534	860	11,850
Interest payable	12,745	3,232	511	9,002
Current portion of long-term debt	1,027,010	123,206	19,460	884,344
Other current liabilities	71,933	57,325	1,481	13,127
Total current liabilities	<u>2,387,617</u>	<u>903,364</u>	<u>137,213</u>	<u>1,347,040</u>
Noncurrent liabilities:				
Long-term debt	2,334,146	687,324	108,557	1,538,265
Reserve for future assessments	143,910	-	-	143,910
Total noncurrent liabilities	<u>2,478,056</u>	<u>687,324</u>	<u>108,557</u>	<u>1,682,175</u>
Total liabilities	<u>4,865,673</u>	<u>1,590,688</u>	<u>245,770</u>	<u>3,029,215</u>
Net position:				
Invested in capital assets	8,064	8,064	-	-
Restricted	8,237	-	-	8,237
Unrestricted	7,292,010	2,412,066	1,672,981	3,206,963
Total net position	<u>\$ 7,308,311</u>	<u>\$ 2,420,130</u>	<u>\$ 1,672,981</u>	<u>\$ 3,215,200</u>

Citizens Property Insurance Corporation
Supplemental Combining Statement of Revenues, Expenses and Changes in Net Position
Year Ended December 31, 2016
(Dollars in thousands)

	<u>Combined</u>	<u>Personal Lines Account</u>	<u>Commercial Lines Account</u>	<u>Coastal Account</u>
Operating revenue:				
Net premiums earned	\$ 625,540	\$ 397,639	\$ 40,423	\$ 187,478
Operating expenses:				
Net losses incurred	345,768	251,523	7,030	87,215
Net loss adjustment expenses incurred	167,146	116,336	(264)	51,074
Service company fees	1,743	1,112	-	631
Agent commissions	77,139	33,459	3,956	39,724
Taxes and fees	13,012	6,565	572	5,875
Other underwriting expenses	149,566	72,855	6,966	69,745
Total operating expenses	<u>754,374</u>	<u>481,850</u>	<u>18,260</u>	<u>254,264</u>
Operating income (loss)	<u>(128,834)</u>	<u>(84,211)</u>	<u>22,163</u>	<u>(66,786)</u>
Nonoperating revenues (expenses):				
Net investment income	103,411	43,581	17,950	41,880
Net interest expense	(137,928)	(27,500)	(4,343)	(106,085)
Assessment income	2,422	1,361	33	1,028
Other income	1,945	998	181	766
Total nonoperating income (expense)	<u>(30,150)</u>	<u>18,440</u>	<u>13,821</u>	<u>(62,411)</u>
Change in net position	(158,984)	(65,771)	35,984	(129,197)
Net position, beginning of year	7,466,984	2,485,885	1,636,997	3,344,102
Other changes in net position	<u>311</u>	<u>16</u>	<u>-</u>	<u>295</u>
Net position, end of year	<u>\$ 7,308,311</u>	<u>\$ 2,420,130</u>	<u>\$ 1,672,981</u>	<u>\$ 3,215,200</u>

Citizens Property Insurance Corporation
Supplemental Revenues, Expenses and Claim Development Information
(Unaudited)
(Dollars in thousands)

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Gross earned premiums and investment revenue	\$ 4,041,529	\$ 3,191,122	\$ 2,521,096	\$ 2,509,794	\$ 3,054,678	\$ 3,408,112	\$ 3,066,913	\$ 2,530,077	\$ 1,770,837	\$ 1,208,796
Ceded earned premiums	<u>624,252</u>	<u>922,754</u>	<u>698,869</u>	<u>421,501</u>	<u>601,934</u>	<u>881,571</u>	<u>1,073,819</u>	<u>996,252</u>	<u>899,532</u>	<u>479,845</u>
Net earned premiums and investment revenue	\$ 3,417,277	\$ 2,268,368	\$ 1,822,227	\$ 2,088,293	\$ 2,452,744	\$ 2,526,541	\$ 1,993,094	\$ 1,533,825	\$ 871,305	\$ 728,951
Unallocated expenses	\$ 569,661	\$ 442,570	\$ 342,840	\$ 293,047	\$ 366,109	\$ 507,579	\$ 495,680	\$ 366,261	\$ 278,787	\$ 241,460
Gross incurred claims and claims expenses, as originally reported	\$ 692,583	\$ 839,708	\$ 674,431	\$ 786,223	\$ 1,236,012	\$ 1,049,652	\$ 686,676	\$ 525,725	\$ 356,735	\$ 426,236
Incurred claims and expenses ceded, as originally reported	-	-	-	-	-	5	2,127	-	-	-
Net incurred claims and claims expenses, as originally reported	\$ 692,583	\$ 839,708	\$ 674,431	\$ 786,223	\$ 1,236,012	\$ 1,049,647	\$ 684,549	\$ 525,725	\$ 356,735	\$ 426,236

See accompanying notes.

Citizens Property Insurance Corporation
Supplemental Revenues, Expenses and Claim Development Information
(Unaudited)
(Dollars in thousands)

(Continued)

	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>
Paid (cumulative) as of:										
End of policy year	\$ 353,312	\$ 413,175	\$ 307,072	\$ 330,603	\$ 501,310	\$ 516,059	\$ 352,354	\$ 272,398	\$ 189,275	\$ 157,912
One year later	555,540	622,104	472,476	553,965	799,332	785,930	520,164	431,384	309,997	
Two years later	625,868	675,168	532,779	643,424	965,456	900,022	593,799	477,993		
Three years later	661,758	698,220	553,356	702,357	1,120,696	980,299	621,673			
Four years later	677,041	709,550	566,641	798,270	1,265,008	1,017,004				
Five years later	683,229	732,381	587,168	890,356	1,327,294					
Six years later	688,043	738,610	607,998	927,379						
Seven years later	693,600	744,815	625,002							
Eight years later	700,774	749,146								
Nine years later	704,981									
Re-estimated incurred claims and claims expenses ceded	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 20	\$ 2,245	\$ -	\$ -	\$ -
Re-estimated net incurred claims and expense:										
End of policy year	\$ 692,583	\$ 839,708	\$ 674,431	\$ 786,223	\$ 1,236,012	\$ 1,049,647	\$ 684,549	\$ 525,725	\$ 356,735	\$ 426,236
One year later	678,130	753,244	651,058	876,415	1,237,713	1,068,384	648,934	548,044	447,773	
Two years later	693,332	750,380	624,955	886,308	1,259,076	1,045,511	664,324	544,336		
Three years later	697,792	738,966	622,057	893,876	1,342,169	1,069,951	664,381			
Four years later	701,651	738,733	622,963	962,361	1,384,234	1,066,689				
Five years later	700,302	747,942	634,117	976,708	1,393,538					
Six years later	702,670	749,604	639,930	966,779						
Seven years later	705,898	753,806	643,192							
Eight years later	712,256	753,883								
Nine years later	711,394									
Increase (decrease) in estimated incurred claims and expense from end of policy year	\$ 18,811	\$ (85,825)	\$ (31,239)	\$ 180,556	\$ 157,526	\$ 17,042	\$ (20,168)	\$ 18,611	\$ 91,038	-

See accompanying notes.

Independent Auditor's Report On Internal Control Over Financial Reporting And On Compliance And Other Matters Based On An Audit Of Financial Statements Performed In Accordance With Government Auditing Standards

Audit Committee
Citizens Property Insurance Corporation
Tallahassee, Florida

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States, the financial statements of Citizens Property Insurance Corporation (Citizens), which comprise the statement of net position as of December 31, 2016, and the related statement of revenue, expenses and changes in net position, and cash flows for the year ended and the related notes to the financial statements, which collectively comprise the Citizens' basic financial statements, and have issued our report thereon dated May 26, 2017.

Internal Control over Financial Reporting

In planning and performing our audit of the financial statements, we considered Citizens' internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Citizens' internal control. Accordingly, we do not express an opinion on the effectiveness of the Citizens' internal control

A deficiency in internal control exists when the design or operation of a control does not allow management or employees in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A *material weakness* is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or, significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether Citizens' financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Dixon Hughes Goodman LLP

Charlotte, North Carolina
May 26, 2017