

Claims Committee Meeting

Wednesday, June 30, 2021 • 1:00 p.m. EDT (12:00 p.m. CDT)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details are provided directly to the Speakers

1. Approval of Prior Claims Committee Meeting Minutes	Chairman Thomas
▲ February 23, 2021 Claims Committee Minutes [Action Item]	
2. Chief Claims Officer Report	Jay Adams
▲ Strategic Update	
○ Citizens Litigation Compared to the Florida Market	
○ E&Y Update	
3. Non-Litigated Claims Vice President Report	Craig Sakraida
▲ 2021 Catastrophe Preparation and Testing Update	
4. Claims Litigation Vice President Report	Elaina Paskalakis
▲ Litigated Claims Update	
▲ Fee Multiplier Addendum	
5. Claims Director Report	Michael Carver
▲ Non-Weather Water, Managed Repair Program, and Assignment of Benefits Update	
6. Vendor Update	Greg Rowe
▲ Integrated Vendor Invoice Submission Software [Action Item]	
7. Special Investigations Unit Senior Director Report	Joseph Theobald
▲ Special Investigations Unit Update	
8. Addendums	For Information
▲ Recovery Cases of Interest	
▲ Special Investigations Unit	
New Business	Chairman Thomas

Adjourn
