

## Claims Committee Meeting

Tuesday, February 23, 2021 • 1:00 p.m. EST (12:00 p.m. CST)

Please visit our website to join via Zoom Webinar: [www.citizensfla.com](http://www.citizensfla.com)

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details to be provided directly to Speakers

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|--|-------------------|
| <b>1. Approval of Prior Claims Committee Meeting Minutes</b> <ul style="list-style-type: none"><li>▲ December 8, 2020 Claims Committee Minutes [Action Item]</li></ul>                               | Chairman Kastroll |
| <b>2. Chief Claims Officer Report</b> <ul style="list-style-type: none"><li>▲ Strategic Update</li><li>▲ Claims Litigation Accomplishments</li></ul>   | Jay Adams         |
| <b>3. Claims Litigation Vice President Report</b> <ul style="list-style-type: none"><li>▲ Litigated Claims Update</li></ul>  | Elaina Paskalakis |
| <b>4. Claims Director Report</b> <ul style="list-style-type: none"><li>▲ Non-Weather Water, Managed Repair Program, and Assignment of Benefits Update</li></ul>                                      | Michael Carver    |
| <b>5. Vendor Update</b> <ul style="list-style-type: none"><li>▲ Water Mitigation and Mold Remediation Estimate Review Services [Action Item]</li><li>▲ Claims Legal Services [Action Item]</li></ul> | Greg Rowe         |
| <b>6. Addendums</b> <ul style="list-style-type: none"><li>▲ Recovery Cases of Interest</li><li>▲ Special Investigations Unit</li></ul>   | For Information   |
| <b>New Business</b>  | Chairman Kastroll |
| <b>Adjourn</b>   |                   |