

Consumer Services Committee (CSC) Meeting

Wednesday, February 17, 2021 • 1:00 p.m. – 2:00 p.m. (Eastern Time)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Public Teleconference Number: 786-635-1003 • Participant Code: 977 8143 2199#

1. Approval of Prior Meeting's Minutes

- ▲ December 10, 2020 [Action Item]

Chairman
Henderson

2. Vice President of Customer Experience

- ▲ Consumer & Policy Services Overview

Jeremy Pope

3. Chief of Communications, Legislative & External Affairs

- ▲ Communications & External Affairs Overview

Christine Ashburn

New Business

Chairman
Henderson

Adjourn
