CITIZENS PROPERTY INSURANCE CORPORATION

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Citizens Releases 2021 Revised Rate Media Kit

TALLAHASSEE, FL – Citizens Property Insurance Corporation's Board of Governors on Tuesday will be asked to approve a 2021 rate package recommendation that reflects input from state insurance regulators to bring Citizens rates more in line with private market insurers.

Board members will consider recommended rates for 2021 that call for a statewide average increase of 7.2 percent for personal lines policyholders – homeowners, condominium unit owners, mobile homeowners, dwelling, and renters. If approved by the Office of Insurance Regulation (OIR), the 2021 rates would go into effect for new and renewal policies after August 1, 2021.

Homeowner policies would increase by an average 6.1 percent. Condo owners would see an average 9.4 percent increase. Renters rates would increase 4 percent on average.

In December, Citizens Board of Governors deferred action on a slate of 2021 rate recommendations that called for an average 3.7 percent increase in personal lines coverage, including a 2.2 percent increase in homeowners coverage. The board directed Citizens actuarial staff to work with OIR to address a growing disparity between Citizens rates and those charged by private insurance companies in many areas of the state.

Citizens is required by law to recommend actuarially sound rates, while complying with a legislative glide path that caps individual rate increases at 10 percent, excluding coverage changes and surcharges. If approved, the recommendations will be submitted to the OIR.

Citizens has prepared a <u>revised 2021 rate kit</u>, which provides members of the media with information about its 2021 rate filing, including <u>county-by-county estimates</u> for specific policy types and frequently asked questions.

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In 2002, the Florida Legislature created Citizens Property Insurance Corporation (Citizens), a not-for-profit alternative insurer, whose public purpose is to provide insurance to, and serve the needs of, property owners who cannot find coverage in the private insurance market.





Citizens 2021 Rates

Frequently Asked Questions

- 1. Are the rates final after the Board of Governor's vote?
- 2. Why are two sets of rates being discussed?
- 3. Will policyholders see rate increases in 2021?
- 4. What drivers affect rates?

1. Are the rates final after the Board of Governor's vote?

No. The Board of Governors will be presented with recommended rates for 2021 new and renewal business. If approved, the recommendations will be filed with the Florida Office of Insurance Regulation (OIR). Following a public hearing, the OIR will determine whether amendments are needed and issue an order setting Citizens' rates for 2021 which take effect on August 1, 2021.

2. Why are two sets of rates being discussed?

Citizens is required by law to submit two sets of rate recommendations to the OIR. The indicated rates reflect actuarily sound rates. The capped rates take into account the statutory glidepath, which limits Citizens' annual rate increases to a maximum of 10 percent for any individual policy.

Top ↑

3. Will policyholders see rate increases in 2021?

Citizens' recommendations call for an average overall rate increase of 2 percent for homeowners multiperil (HO-3) policies. However, 29 percent of HO-3 policyholders will see rate decreases at renewal.

Top ↑

4. What drivers affect rates?

Nonweather water losses, reinsurance costs and litigation are the major determinants of insurance rates. For example, statewide, 54.2 cents of every premium dollar collected in 2019 for noncoastal policies was used to pay claims for nonweather water losses. Nonweather water losses are also the most likely to be litigated, further increasing costs. Although nonweather water losses and litigation expenses have decreased in the wake of the 2019 assignment of benefits reform, costs continue to be higher than historical averages.

Top ↑



Where does my premium dollar go?

#PocketSense 5.3¢ 14.4¢ 1.2¢ All Other Claims/ Hurricane Sinkhole Claims/ Agent Claims Adjusting Costs Loss Claims Adjusting Costs In 2019, Citizens paid an additional 14.6¢ per \$1 of premium from savings reserved for future hurricane losses to DESIGNATION OF THE SECRETARY OF THE PROPERTY O cover rising claims costs BROWN HEAD STRAINES OFFERNIER HIS NOTE IS LEGAL TENDER LL DEBTS, PUBLIC AND PRIVATE F87299 047H 16¢ DN,D.C. 6 Risk Transfer Costs 9047 H ONEDDOMAR 16.5¢ 52.4¢ All Other Water Claims/ www.citizensfla.com Operating Expenses Claims Adjusting Costs *2019 Calendar Year PLA Results

Board of Governors Meeting, January 26, 2021

2021 Rate Filings

As required by statute, Citizens has completed the annual analysis of recommended rates for 2021. The Office of Insurance Regulation uses this information as it establishes Citizens rates to be implemented for policy effective dates beginning August 2021. The analysis developed rate indications that:

- Comply with the requirement in Florida law that Citizens recommend actuarially sound rates. The indications developed are designed to generate the premium needed to cover Citizens' projected losses and expenses during the effective period of the rates.
- Are not excessive, inadequate or unfairly discriminatory, and meet the requirements of U.S. Actuarial Standards of Practice except where Florida law supersedes such standards.
- Comply with the statutory "glide path" that limits Citizens annual rate increases to no more than 10% for any single policy issued. This is an exception to the requirement for actuarially sound rates. It applies to non-sinkhole perils and excludes coverage changes and surcharges.
- Considers the Florida Public Hurricane Model (FPM) results in wind rate recommendations, as required by law. Law changes in 2016 removed the requirement that the FPM results be the "minimum benchmark" for those rates.
- Include an appropriate charge to pass through the Florida Hurricane Catastrophe Fund (FHCF) Rapid Cash Build-Up Factor, as required by law.

Major cost factors in the rate analysis include:

- i) Non-catastrophic losses and loss adjustment expenses (LAE)
- ii) Modeled catastrophic hurricane losses and estimated LAE
- iii) Administrative expenses
- iv) Risk transfer costs
- v) Pre-event liquidity costs

In December, we presented our initial proposed rate to the Actuarial and Underwriting Committee and discussed the results at the Board Meeting. At that time, the average statewide indicated rate change over all personal lines of business was +14.3%. The premium impact after the application of the glide path cap was 3.7%. For commercial lines, the average statewide indicated rate change over all commercial lines of business was +57.1%. The premium impact after the application of the glide path cap was +7.8%. For all lines combined, the uncapped indication was 17.1% with a proposed rate change of 4.0% after the application of the glide path cap.



Board of Governors Meeting, January 26, 2021

Based on direction from Citizens' Board of Governors, due to the large gap between the uncapped indication of 17.1% and the proposed after capping increase of 4.0%, and also due to the threat posed to Citizens' surplus by its growth in policy count, Citizens staff was instructed to revisit the proposed rate changes brought to the board in December.

Three changes to the recommended rates were adopted:

- A risk factor that considers the cost of risk to Citizens' surplus, and ultimately saves additional premium to help prevent the risk of future assessments, which would otherwise increase with Citizens' policy count.
- 2. A hurricane selection that more fully considers the potential adverse development created by Citizens' growth, and also the impact of increased litigation on hurricane losses.
- 3. Per-policy rate changes between 0% and 10%, which both limits any policyholder's rate change to 10% as required by the statutory glide path, but also gives more weight to the requirement for Citizens' overall actuarial soundness.

These three changes increased the wind indication, and the overall after-capping rate change.

With these changes, the average statewide indicated rate change over all personal lines of business is now +25.9%. The premium impact after the application of the glide path cap is 7.2%.

The average statewide indicated rate change over all commercial lines of business is +84.3%. The premium impact after the application of the glide path cap is +8.3%.

Note that each Citizens policyholder pays a premium for an individual policy line that is based on their risk classification; nobody pays exactly the average. The indications vary by account and by product line. See Exhibit 1 for more detail.

The dominant policy forms for personal lines are HO3/HW2, which comprise over 65% of all personal lines premium. Most HO3/HW2 premium pays for wind or water losses. For the peril of water, there continues to be improvement in the litigation rate for non-weather water losses. Because of this, we are recommending a decrease in the water base rates for Dade and Broward Counties. However, despite the improvement in litigation rate for non-weather losses, it is important to note that these losses remain expensive. Currently, close to half of all HO3 premium pays for water losses. In Dade, even with the decrease in water base rates, 55% of the proposed capped premium is for water, while only 36% is for wind. Outside of South Florida, water costs are lower overall, but they show signs of increasing.



Board of Governors Meeting, January 26, 2021

Other items of note that will be discussed in more detail below are reinsurance costs, which have decreased slightly, and sinkhole rates, which we are recommending should decrease for the first time in Citizens' history.

Exhibit 1- Summary of Statewide Rate Indications for each product line. The Uncapped Indication is the selected statewide indication adjusted for the FHCF pass-through. The Proposed Change columns represent the actual premium impact to consumers after the application of the glide path cap to each single policy. At the policy level, all premium changes are limited to 0% to 10% (with the exception of sinkhole). After the application of the cap, the impact of the FHCF pass-through is added.

Determination of Overall Rate Indications by Line of Business

Water Peril

As discussed in the past, increased litigation of non-weather water claims has been a prime driver of Citizens' rate indication, specifically for HO3 policies. While this is still true, we are seeing a reduction in the overall litigation rate for the most current years. This reduction can be at least partially attributed to new policy language that went into effect 8/1/2018 and to the impact of HB 7065, which became effective 7/1/2019. Prior to the implementation of these items, we projected a statewide water litigation rate of 50% which led to an overall HO3/HW2 rate indication of 25.6%. With the current rate indication, we are now projecting a statewide water litigation of 21.4%. Below are the projected litigation rates by accident periods.

End of			
Accident		HO3 Litigation R	Rates
Period	<u>Statewide</u>	South East	Rest of State
3/31/2012	17.3%	21.0%	2.7%
3/31/2013	19.4%	24.5%	3.0%
3/31/2014	29.0%	35.9%	4.1%
3/31/2015	38.2%	46.0%	6.9%
3/31/2016	52.2%	61.6%	12.4%
3/31/2017	47.9%	56.7%	16.3%
3/31/2018	35.7%	42.1%	11.3%
3/31/2019	29.8%	36.9%	12.2%
3/31/2020	21.4%	25.8%	15.1%



Board of Governors Meeting, January 26, 2021

Impact of the Managed Repair Program (MRP) and Emergency Water Repair Service (EWRS)

Beginning with policies effective July 1, 2018, Citizens' implemented new policy language related to the repair of damage due to a non-weather water loss. The claimant can either participate in Citizens' MRP with full coverage limits, or select their own vendor and be subject to a \$10K limit for permanent repairs. Similarly, the claimant can participate in the EWRS program for water mitigation, or select their own vender with a \$3K limit on water mitigation services. The goal of this policy language change was to address the litigation rate. From data through 9/30/2020, early indications are that claims that enter either MRP or EWRS are showing signs of a lower likelihood of litigation. While it will take another year or two to have definitive data on the long-term impact, these early results are very promising.

Emergency Wate Repair Services		AOB Liti	gation Rate*	Total Litigation Rate*		
Accident Year	% Accepted	Accepted	Not Accepted	Accepted	Not Accepted	
2019	28.4%	2.1%	10.1%	9.6%	25.9%	
<u>2020</u>	29.2%	0.5%	1.1%	3.1%	5.9%	

^{*} undeveloped as of 9-30-2020

MRP - Permanent Repair		AOB Liti	gation Rate*	Total Litigation Rate*		
Accident Year	% Accepted	Accepted	Not Accepted	Accepted	Not Accepted	
2019	20.1%	2.9%	11.3%	8.6%	29.7%	
<u>2020</u>	12.4%	0.4%	1.2%	2.0%	5.9%	

^{*} undeveloped as of 9-30-2020

Impact of HB 7065

There is an overlap between the impact of HB 7065 and the offering of the EWRS. HB 7065 was meant to curb the abuse of the assignment of benefits (AOB) while EWRS was meant to provide a vendor directly to the insured to eliminate the need of an AOB. This makes it difficult to quantify their separate impacts on the reduction of claims with an AOB and subsequent litigation of those claims. But we can analyze their combined impact.

	Total Litigation	AOB Litigation	Non-AOB Litigation	AOB and Non-AOB Litigation
3/31/2016	52.2%	6.0%	13.5%	32.0%
3/31/2017	47.9%	9.0%	10.8%	28.1%
3/31/2018	35.7%	7.1%	10.2%	18.4%
3/31/2019	29.8%	6.0%	8.8%	15.0%
3/31/2020	21.4%	1.8%	10.8%	8.9%

The number of AOB suits has experience a substantial reduction in the most recent accident period included in the indication. So similar to MRP and EWRS, the early results are very promising, but it will be several years before the long-term impact can be known for certain.



Board of Governors Meeting, January 26, 2021

Hurricane Peril

Hurricane peril rates drive the overall Citizens premium for many policyholders, particularly in coastal territories. As Florida law requires, projected hurricane losses from accepted scientific simulation models were considered. Citizens used four models accepted by the Florida Commission on Hurricane Loss Projection Methodology: AIR (v17.0.1, Touchstone 7.3.0), RMS (Risklink v18.1), CoreLogic RQE (Florida Hurricane Model v2019a), and the FPM (v7.0). No model results were modified or adjusted. The four distinct models underpinned a range of rate indications for each line of business. These ranges varied by line of business, as models may disagree widely in some territories and products.

As described above we included a risk factor that considers the cost of risk to Citizens' surplus, and ultimately saves additional premium to help prevent the risk of future assessments, which increases with Citizens' policy count. Because the risk factor reflects costs to Citizens and Floridians of supplying insurance, it is an appropriate component of an actuarially sound rate. Our approach is standard and actuarially appropriate. It estimates the cost of the risk to Citizens surplus using the market rate of reinsurance. Note that this is not a provision for reinsurance, which includes the cost of reinsurance that Citizens actually buys. In particular, even after including this risk factor, Citizens expenses will still be smaller than a typical private insurer, which must buy much more reinsurance than Citizens does.

In the past, when determining the statewide and individual territory wind rate indications, we selected the median of the four models. As discussed above, we have now adopted a new approach on the statewide level. We selected between the third and fourth highest hurricane model. This reflected two new realities. The first is that Citizens is now growing, and that this growth potentially brings adverse selection that is not reflected in current data but will worsen the hurricane indication during the effective period of the rates. The second is that increased litigation will tend to make hurricane losses significantly more severe than is expected in the models; this is what happened with Hurricane Irma. Note that we still selected indications closer to the median for mobile home. This is because those indications were nevertheless high and increasing them further did not increase the after-capping rate impact anyway. Like prior indications, we allocate the statewide indication to each territory according to the medial model result in each territory.

Also changed this year is how the RMS model will be presented in the rate filings. RMS is now requiring Citizens to designate their model results as trade secret. This has no bearing on how the RMS results are incorporated into the rate indication. But in the rate filing itself the RMS results will be viewable to the OIR but will not be available to the public.

Impact of Private Reinsurance Costs

The component of Citizens' rates due to reinsurance costs has decreased slightly since 2019 even though the overall cost of reinsurance (rates-on-line) has generally increased for the insurance industry. This is because in 2020 Citizens decided not to replace its expiring CAT



Board of Governors Meeting, January 26, 2021

Bond (2017-1 Aggregate) after pricing on the new bond was deemed irrational. The result is that while Citizens' rate-on-line increased, its overall reinsurance costs decreased slightly. For example, the 2019 provision for reinsurance in the HO3/HW2 rate indication was 5.7%, which means 5.7 cents out of every premium dollar was intended to pay for reinsurance. The 2020 provision is only 5.1%. The downside is that Citizens does not have as much reinsurance coverage going into the 2020 storm season. In 2019, 28% of Citizens' surplus in the Coastal Account was exposed in the event of a 1-in-100 year storm. For 2020, 48% of Citizens' Coastal surplus will be exposed in the event of a 1-in-100 year event. While Citizens did issue a 2020 CAT Bond for the PLA, the PLA's surplus is still more exposed in 2020 than in 2019. In 2019, 58% of the surplus was exposed in a 1-in-100 year event, while in 2020, 62% of the PLA surplus is exposed.

In terms of dollars, for 2020, Citizens transferred \$1.021B of risk to the private reinsurers and capital markets for a net cost of \$55M. "Net cost" refers to the gross expenditure on risk transfer less the expected hurricane losses that would be subject to the agreements. In addition to the transfer of \$1.021B to the private reinsurance market, Citizens transferred an additional 1.88B to the FHCF.

Impact of Pre-Event Liquidity

Pre-event liquidity (debt financing) provides a funding bridge to the point in time and loss levels at which the FHCF begins to pay hurricane reimbursements. It also ensures quick claims-paying capacity for subsequent storms in a season and augments other Citizens claims-paying resources that are not readily available in cash after a storm. This allows for timely payment of claims as well as flexibility in the timing and cost of issuance of post-event debt.

Pre-event debt does impact the cost structure of Citizens, and therefore the rate indications. The impact in Homeowners to the statewide uncapped rate indication is +1.8%.

Impact of Policy Level Capping

Due to the interaction of all actuarial considerations, rate indications vary greatly from policy to policy within Citizens. Large increases as well as large decreases are indicated for various consumers. The glide path established in 2010 requires Citizens to ensure no single policyholder shall be subject to a (non-sinkhole) rate increase greater than 10%.

Typically, in the past, to balance the statutory requirements of actuarial soundness and the glide path, we had recommended that all rate increases be capped at +10%, and all rate decreases at -10%, except for HO-4 forms, which had decreases capped at -15%. With the proposal, as noted above, we are recommending all rate decreases be capped at 0%. In other words, any policy that has an indicated decrease will experience no premium change (except for sinkhole coverage and FHCF premium). This gives greater weight to Citizens' overall actuarial soundness by closing the gap between the uncapped indication and after capping rate increase. This recognizes the increased risk to Citizens' surplus due to growth.



Board of Governors Meeting, January 26, 2021

Per-policy rate changes between 0% and 10% (excluding FHCF BU and sinkhole), which both limits any policyholder's rate change to 10% as required by the statutory glide path, but also considers the requirement for Citizens' overall actuarial soundness.

The difference between the uncapped indicated premium and the proposed rate change is summarized below.

All Personal Lines Combined - Includes sinkhole and Buildup premium									
Rate Change Range	<u>Indicated</u>	<u>Capped</u>	# of Policies	Indicated Premium Need	Realized Premium after capping				
Below -10%	-18.5%	-0.7%	25,369	(\$13,922,797)	(\$538,611)				
-10% to 0%	-4.6%	-0.3%	32,199	(\$3,694,540)	(\$208,425)				
0% to 10%	5.4%	5.4%	51,185	\$6,520,453	\$6,567,553				
<u>Above 10%</u>	<u>39.6%</u>	9.5%	344,882	<u>\$238,920,307</u>	<u>\$57,582,231</u>				
All Combined	25.9%	7.2%	453,635	\$227,823,422	\$63,402,748				

All Commercial Lines Combined - Includes Sinkhole and Buildup premium									
Rate Change Range	<u>Indicated</u>	<u>Capped</u>	# of Policies	Indicated Premium Need	Realized Premium after capping				
Below -10%	0.0%	0.0%	0	\$0	\$0				
-10% to 0%	55.8%	-0.3%	89	\$398,412	(\$1,816)				
0% to 10%	80.5%	7.6%	3,195	\$30,503,962	\$2,870,536				
Above 10%	91.3%	9.8%	2,019	<u>\$20,755,605</u>	<u>\$2,219,859</u>				
All Combined	84.3%	8.3%	5,303	\$51,657,979	\$5,088,579				

All Lines Combined - Includes sinkhole and Buildup premium									
Rate Change Range	Indicated	Capped	# of Policies	Indicated Premium Need	Realized Premium after capping				
Below -10%	-18.5%	-0.7%	25,369	(\$13,922,797)	(\$538,611)				
-10% to 0%	-4.1%	-0.3%	32,288	(\$3,296,128)	(\$210,241)				
0% to 10%	23.2%	5.9%	54,380	\$37,024,415	\$9,438,088				
Above 10%	<u>41.5%</u>	<u>9.6%</u>	<u>346,901</u>	<u>\$259,675,912</u>	<u>\$59,802,091</u>				
All Combined	29.7%	7.3%	458,938	\$279,481,402	\$68,491,327				

Impact of FHCF Buildup Premium

The FHCF is required by law to include a "rapid cash buildup factor" of 25% in its premium. Citizens, in turn, is required by law to pass this cost to the policyholder, outside the 10% glide path cap. This results in higher rate indications and affects the statewide premium impacts as well, raising some lines slightly below 0% and above 10%.



Board of Governors Meeting, January 26, 2021

Sinkhole Indications

It has been over eight years since the sinkhole reform from SB 408 went into effect. All signs indicate that SB 408 has "fixed" the sinkhole issue. The sinkhole indication for HO3 is -11.7%. For the first time in Citizens' history, staff's recommendation is to take the full indication and lower the sinkhole rates by -11.7%. Policyholders with sinkhole coverage in Central West Florida would experience the following average changes:

Average Sinkhole Premium								
<u>County</u>	<u>Current</u>	<u>Proposed</u>	Reduction					
Hernanado	\$2,263	\$1,955	-\$308					
Hillsborough	\$647	\$589	-\$57					
Pasco	\$2,482	\$2,176	-\$306					
<u>Pinnellas</u>	<u>\$238</u>	<u>\$205</u>	<u>-\$32</u>					
Statewide	\$147	\$130	-\$17					

All Rating Factors for HO3/HW2

In addition to updating the territorial base rate changes, with this rate filing we are also recommending an update to all rating factors for the HO3 and HW2 lines of business. This includes rating factors related to wind mitigation credits, coverage amounts, year built, age of home, protection class, etc. While all rating factors are being updated, the change in wind mitigation credits and year built have, by far, the largest impact.

The current mitigation credits are based on a 2002 study by Applied Research Associate that was commissioned by the OIR. These credits have become outdated for Citizens' policies as they do not recognize 2010 building code changes. OIR allows Citizens to file a detailed study of updated wind mitigation credits tailored to Citizens' policies using the FCHLM approved AIR hurricane loss model.



Board of Governors Meeting, January 26, 2021

Rate Analysis Exhibits

Several Exhibits are included with this item. Note that scale differs on some maps, so review the legends carefully when comparing maps. Also, all premium totals are based on policies inforce as of 5/31/2020.

Exhibit 1: Summary of Statewide Indications

- Columns (1) through (3) display the statewide uncapped indication and the proposed capped rate impact for multi-peril lines of business in the Personal Lines Account.
- ➤ Columns (4) through (6) display the statewide uncapped indication and the proposed capped rate impact for multi-peril lines of business in the Coastal Account.
- Columns (7) through (9) display the statewide uncapped indication and the proposed capped rate impact for wind-only lines of business (written only in the Coastal Account).
- ➤ Columns (10) through (12) display the statewide uncapped indication and the proposed capped rate impact for combined multi-peril and wind-only lines of business.

Exhibit 2 – Multi-Peril HO-3 (Homeowners) County Average Premium Impacts Map

- Displays the average proposed premium impact after capping for each county.
- Note that the numbers in this exhibit show the average premium impact for the county.
- ➤ The actual premium impact can vary between 0% and +10% for individual policyholders within each county.

Exhibit 3 – Wind-Only HW-2 (Homeowners) County Average Premium Impacts Map

- Displays the average proposed premium impact after capping for each county.
- > Note that the numbers in this exhibit show the average premium impact for the county.
- > The actual premium impact can vary between 0% and +10% for individual policyholders within each county.

Exhibit 4 – Multi-Peril HO-6 (Condo Unit-Owners) County Average Premium Impacts Map

- Displays the average proposed premium impact after capping for each county.
- > Note that the numbers in this exhibit show the average premium impact for the county.
- ➤ The actual premium impact can vary between 0% and +10% for individual policyholders within each county.



Board of Governors Meeting, January 26, 2021

Exhibit 5 - Wind-Only HW-6 (Condo Unit-Owners) County Average Premium Impacts Map

- Displays the average proposed premium impact after capping for each county.
- Note that the numbers in this exhibit show the average premium impact for the county.
- > The actual premium impact can vary between 0% and +10% for individual policyholders within each county.

Exhibit 6 – Multi-Peril DP-1 and DP-3 (Dwelling Fire) County Average Premium Impacts Map

- > Displays the average proposed premium impact after capping for each county.
- Note that the numbers in this exhibit show the <u>average</u> premium impact for the county.
- ➤ The actual premium impact can vary between 0% and +10% for individual policyholders within each county.

Exhibit 7 - Wind-Only DW-2 (Dwelling Fire) County Average Premium Impacts Map

- > Displays the average proposed premium impact after capping for each county.
- > Note that the numbers in this exhibit show the average premium impact for the county.
- > The actual premium impact can vary between 0% and +10% for individual policyholders within each county.

Exhibit 8 – Multi-Peril MHO-3 and MDP-1 (Mobile Homeowners and Dwelling Fire) County Average Premium Impacts Map

- Displays the average proposed premium impact after capping for each county.
- > Note that the numbers in this exhibit show the average premium impact for the county.
- > The actual premium impact can vary between 0% and +10% for individual policyholders within each county.

Exhibit 9 – Wind-Only MW-2 and MD-1 (Mobile Homeowners and Dwelling Fire) County Average Premium Impacts Map

- Displays the average proposed premium impact after capping for each county.
- > Note that the numbers in this exhibit show the average premium impact for the county.
- ➤ The actual premium impact can vary between 0% and +10% for individual policyholders within each county.



Board of Governors Meeting, January 26, 2021

Exhibit 10 - Multi-Peril Commercial Residential County Average Premium Impacts Map

- ➤ Displays the average proposed premium impact after capping for each of the "Group 2" perils territories (some of which cross several counties)
- Note that the numbers in this exhibit show the <u>average</u> premium impact for the territory.
- ➤ The actual premium impact can vary between 0% and +10% for individual policyholders within each county.

Exhibit 11 - Wind-Only Commercial Residential County Average Premium Impacts Map

Displays the average proposed premium impact after capping for each county.

Exhibit 12 - Multi-Peril Commercial Non-Residential County Average Premium Impacts Map

- > Displays the proposed premium impact after capping for each Group 2 territory.
- > The numbers display the expected premium impact for each policyholder within a territory.

Exhibit 13 - Wind-Only Commercial Non-Residential County Average Premium Impacts Map

Displays the average proposed premium impact after capping for each county.

Exhibit 14 - Distribution of Recommended Rate Impacts by Policy in PLA

- Tabulates the proposed capped premium impacts for personal lines into a histogram showing number and proportion of policyholders in each impact range.
- Includes all personal lines combined.
- Range maybe slightly less than 0% and slightly higher than 10%, due to the impact of the FHCF pass through and sinkhole premium which is not subject to capping.

Exhibit 15 - Distribution of Recommended Rate Impacts by Policy in Coastal Account

- > Tabulates the proposed capped premium impact for personal lines into a histogram showing number and proportion of policyholders in each impact range.
- Includes all personal lines combined.
- ➤ Range maybe slightly less than 0% and slightly higher than 10%, due to the impact of the FHCF pass through and sinkhole premium which is not subject to capping.



Board of Governors Meeting, January 26, 2021

Exhibit 16 – Average Premium by County – HO-3

- Current and proposed average premium by county for multi-peril Homeowners policies.
- ➤ Based on in-force policies as of 5/31/2020

Exhibit 17 – Average Premium by County – HW-2

- > Current and proposed average premium by county for wind-only Homeowners policies.
- ➤ Based on in-force policies as of 5/31/2020

Exhibit 18 – Average Premium by County – HO-6

- Current and proposed average premium by county for multi-peril Condo Unit policies
- ➤ Based on in-force policies as of 5/31/2020

Exhibit 19 – Average Premium by County – HW-6

- Current and proposed average premium by county for multi-peril Condo Unit policies
- ➤ Based on in-force policies as of 5/31/2020



ACTION ITEM

CONTRACT ID:	Annual Recommended Rate Filings – Effective August 1, 2021
BUDGETED ITEM	N/A
CONTRACT AMOUNT	N/A
PURPOSE / SCOPE	Purpose:
	As required by statute, Citizens has completed the annual analysis of recommended rates for 8/1/2021 – 7/30/2022. The purpose of this item is to receive approval from the Board to file these recommended rates with the Florida Office of Insurance Regulation.
	Scope:
	The presented recommended rate changes include all policy types for manually rated personal and commercial lines of business. These recommended rate changes:
	 Comply with the requirement in Florida law that Citizens recommend actuarially sound rates,
	 Are not excessive, inadequate, or unfairly discriminatory, and meet the requirements of U.S. Actuarial Standards of Practice except where Florida law supersedes such standards,
	Comply with the statutory "glide path",Consider the Florida Public Hurricane Model, as required by law, and
	 Include an appropriate charge to pass through the Florida Hurricane Catastrophe Fund Rapid Cash build-up.
	For personal lines, the overall statewide indicated rate change is 25.9%. After the application of the glide-path capping, the recommended rate impact is 7.2%.
	For commercial lines, the overall statewide indicated rate change is 84.3%. After the application of the glide-path capping, the recommended rate impact is 8.3%.
CONTRACT TERM(S)	N/A
PROCUREMENT METHOD	N/A
RECOMMENDATION	Citizens' Staff recommends that Citizens' Board of Governors:
	a) Approve and recommend the 2021 Annual Recommended Rate Filings; and
	b) Upon approval, the presented rate changes will be filed with the Office of Insurance Regulation.
Contacts	Brian Donovan, FCAS, MAAA – Chief Actuary

Exhibit 1 - Summary of Statewide Indications

using Citizens' Risk Factor

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
	Perso	onal Lines Multi-	Peril	Co	oastal Multiper	il		Wind-Only			Total	
	In-Force	Uncapped	Proposed	In-Force	Uncapped	Proposed	In-Force	Uncapped	Proposed	In-Force	Uncapped	Proposed
Product Line - Personal	<u>Premium</u>	<u>Indication</u>	<u>Change</u>	<u>Premium</u>	<u>Indication</u>	<u>Change</u>	<u>Premium</u>	<u>Indication</u>	<u>Change</u>	<u>Premium</u>	<u>Indication</u>	<u>Change</u>
Homeowners	403,020,750	15.9%	5.7%	82,786,047	24.8%	7.3%	97,998,871	44.2%	6.8%	583,805,668	21.9%	6.1%
Renters	728,860	-8.3%	1.7%	812,624	3.3%	5.4%	122,301	17.0%	8.9%	1,663,785	-0.8%	4.0%
Condo Units	16,631,393	33.6%	9.2%	15,164,447	38.5%	9.8%	9,084,658	70.6%	9.3%	40,880,498	43.6%	9.4%
Dwelling -DP3	102,542,669	27.1%	9.5%	34,871,374	41.2%	9.5%	23,731,565	41.5%	8.7%	161,145,609	32.3%	9.4%
Dwelling - DP1	23,093,055	36.2%	9.6%	8,148,459	46.5%	8.9%	n/a	n/a	n/a	31,241,514	38.9%	9.4%
Mobile Homeowners	38,243,380	32.9%	9.5%	4,033,234	28.1%	8.9%	3,271,387	41.0%	9.4%	45,548,001	33.0%	9.4%
Dwelling Mobile Home	<u>14,541,588</u>	<u>15.8%</u>	<u>7.6%</u>	<u>1,407,520</u>	<u>33.7%</u>	<u>9.1%</u>	<u>357,972</u>	40.1%	9.4%	<u>16,307,079</u>	<u>17.9%</u>	<u>7.8%</u>
Total Personal Lines	598,801,695	20.1%	6.9%	147,223,705	31.4%	8.2%	134,566,755	45.4%	7.4%	880,592,155	25.9%	7.2%
	1						1			l		1
	(1)	(2)	(3)				(7)	(8)	(9)	(10)	(11)	(12)
		Multi-Peril						Wind-Only			Total	
	In-Force	Uncapped	Proposed				In-Force	Uncapped	Proposed	In-Force	Uncapped	Proposed
<u>Product Line - Commercial</u>	<u>Premium</u>	<u>Indication</u>	<u>Change</u>				<u>Premium</u>	<u>Indication</u>	<u>Change</u>	<u>Premium</u>	<u>Indication</u>	<u>Change</u>
Commercial Residential	13,710,213	78.8%	6.8%				22,873,118	104.1%	9.0%	36,583,331	94.6%	8.2%
Commercial Non-Residential	<u>968,174</u>	<u>25.9%</u>	<u>10.0%</u>				<u>23,757,469</u>	<u>70.7%</u>	<u>8.4%</u>	24,725,643	<u>69.0%</u>	<u>8.4%</u>
Total Commercial Lines	14,678,387	75.3%	7.1%				46,630,587	87.1%	8.7%	61,308,974	84.3%	8.3%
	l (a)	(2)	(2)				(-)	(0)	(0)	l (40)	(4.4)	(42)
	(1)	(2)	(3)				(7)	(8)	(9)	(10)	(11)	(12)
	l	Multi-Peril						Wind-Only			Total	
B 1	In-Force	Uncapped	Proposed				In-Force	Uncapped	Proposed	In-Force	Uncapped	Proposed
Product Line	<u>Premium</u>	Indication	<u>Change</u>				<u>Premium</u>	Indication	<u>Change</u>	<u>Premium</u>	<u>Indication</u>	<u>Change</u>
Personal	746,025,400	22.4%	7.2%				134,566,755	45.4%	7.4%	880,592,155	25.9%	7.2%
Commercial	<u>14,678,387</u>	<u>75.3%</u>	7.1%				46,630,587	<u>87.1%</u>	8.7%	61,308,974	84.3%	<u>8.3%</u>
Total	760,703,787	23.4%	7.2%				181,197,343	56.1%	7.7%	941,901,130	29.7%	7.3%

Notes:

^{(1), (4), (7)} In-Force Premium at Current Rate Level (includes FHCF Build Up Premium).

^{(2), (5), (8)} Uncapped Rate Indications (includes FHCF Build Up Premium).

^{(3), (6), (9)} Premium Impact after Capping (includes FHCF Build Up Premium).

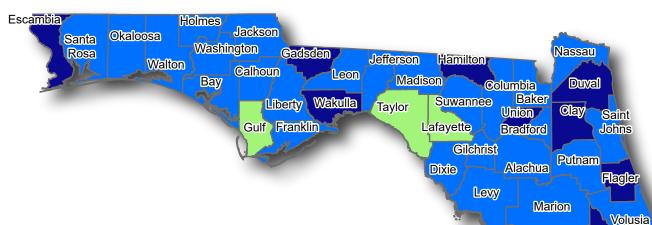
^{(10) = (1) + (4) + (7)}

^{(11) = [(1)*(2) + (4)*(5) + (7)*(8)]/(10)}

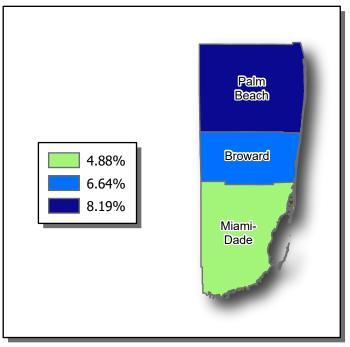
^{(12) = [(1)*(3) + (4)*(6) + (7)*(9)]/(10)}

Page 2



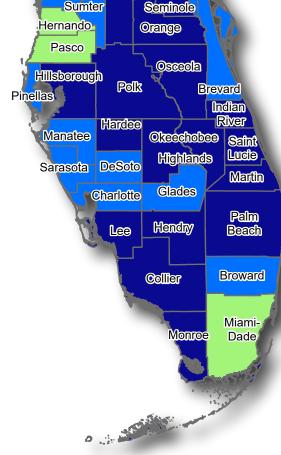


Recommended Rate Change by County (Counties With Change Use Legend Colors) 2.52% to 4.88% 5.46% to 7.46% 7.56% to 9.54%





- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

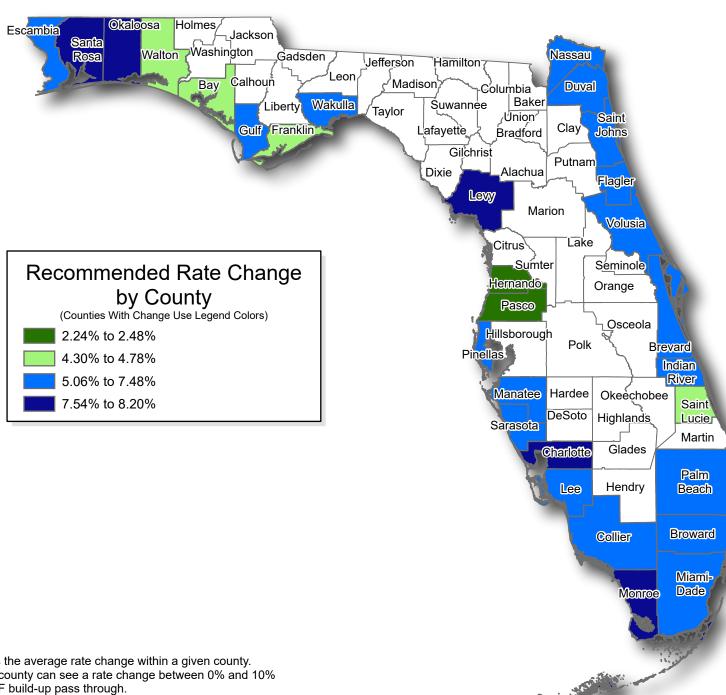


Lake

Citrus

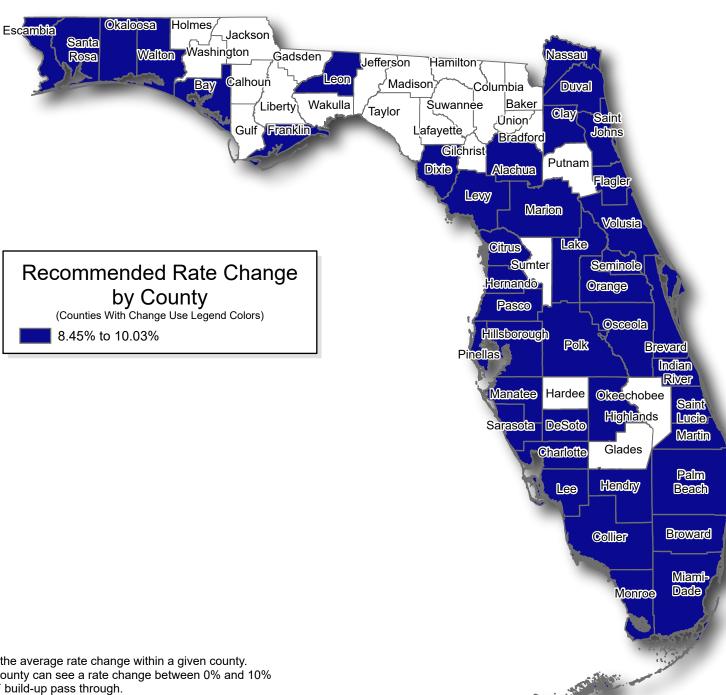
Page 3

Wind-Only HW2 Policies



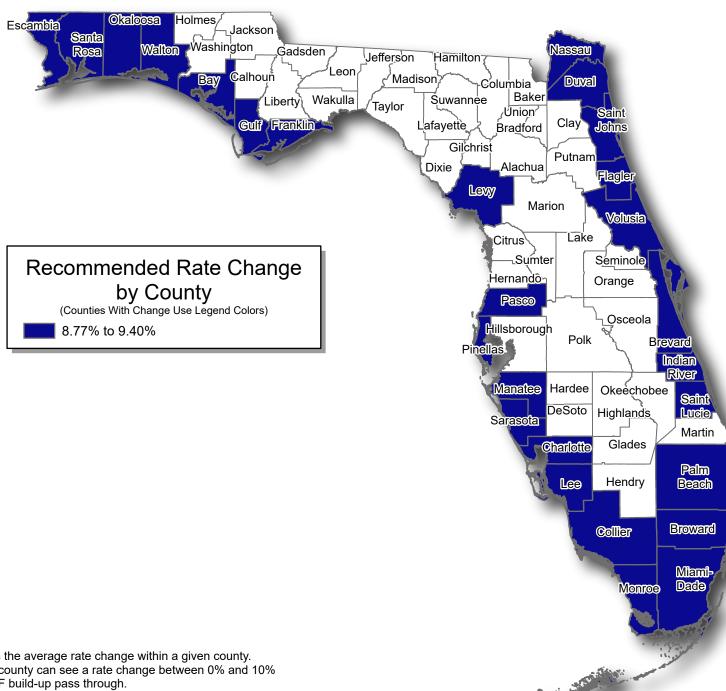
- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Multi-Peril HO6 Policies Page 4



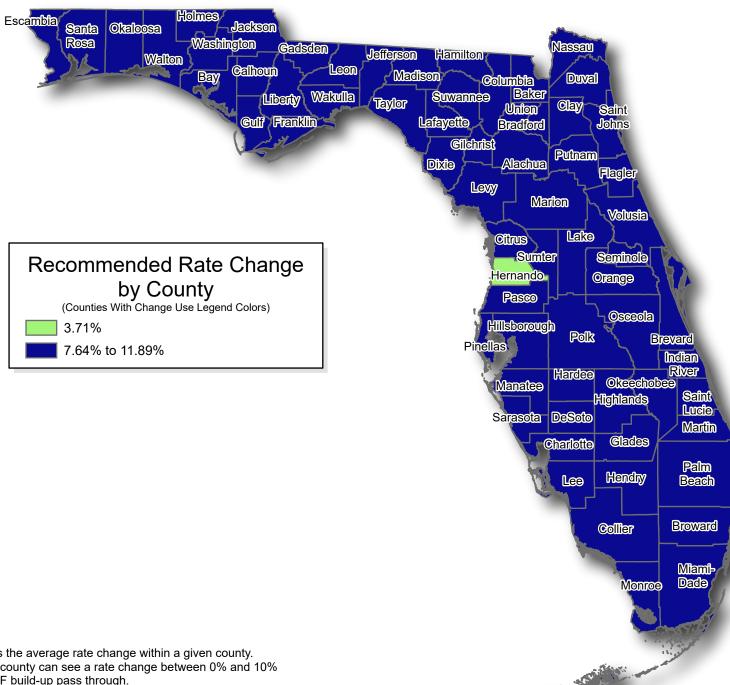
- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Wind-Only HW6 Policies



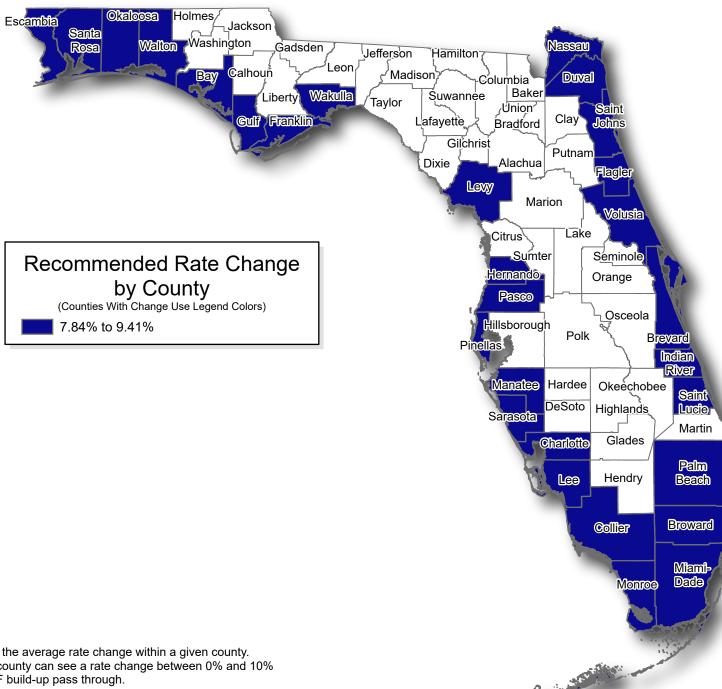
- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Multi-Peril DPI & DP3 Policies



- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

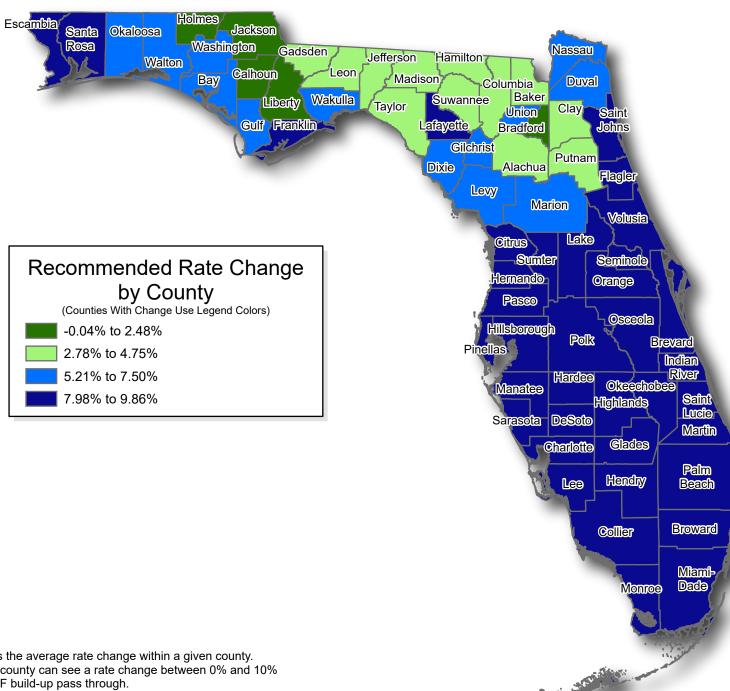
Wind-Only DW2 Policies



- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Exhibit 8 - Percent of 2021 Recommended Rate Change by County

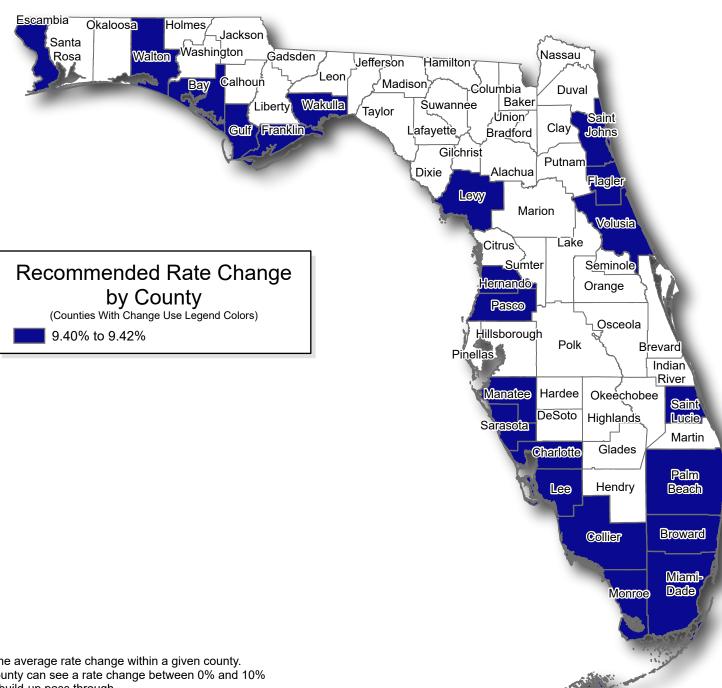
Multi-Peril MHO3 & MDP1 Policies



- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Exhibit 9 - Percent of 2021 Recommended Rate Change by County

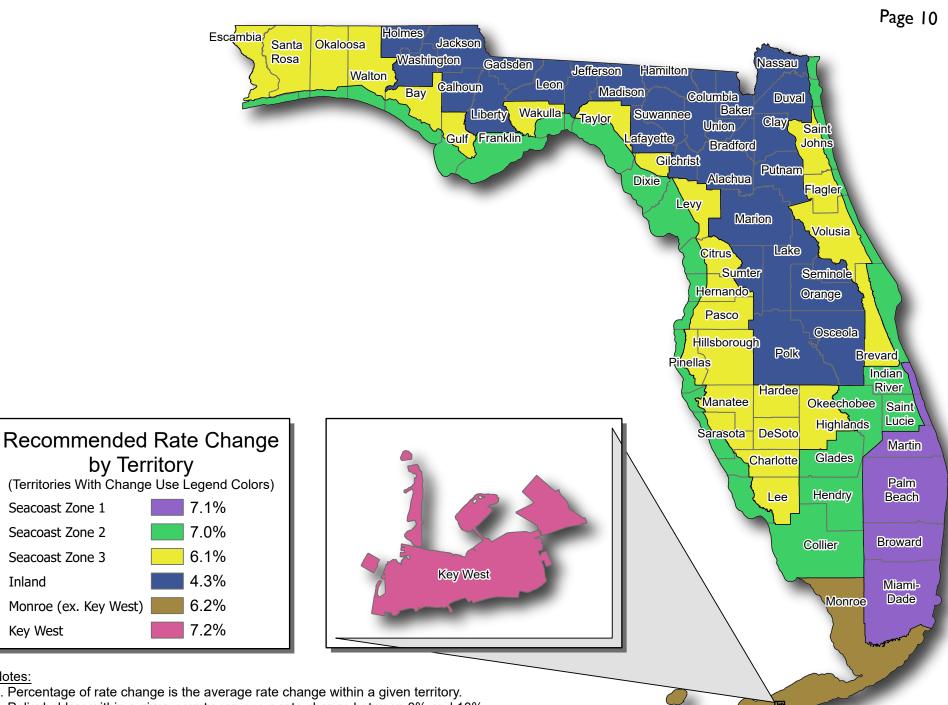
Wind-Only MW2 & MD1 Policies



- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Exhibit 10 - Percent of 2021 Recommended Rate Change by Territory

Multi-Peril Commercial Residential Policies



Notes:

Seacoast Zone 1

Seacoast Zone 2

Seacoast Zone 3

Monroe (ex. Key West)

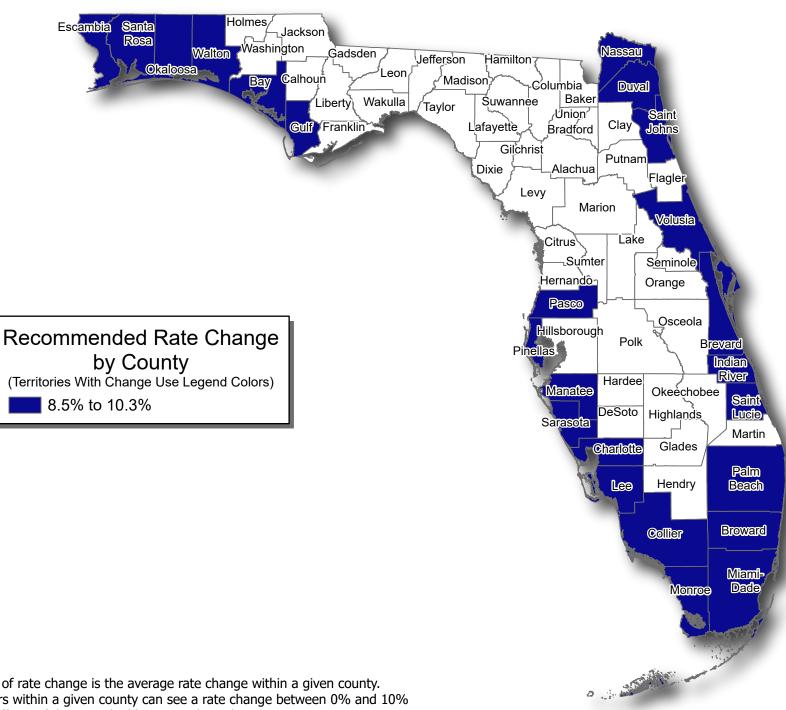
Inland

Key West

- 1. Percentage of rate change is the average rate change within a given territory.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Exhibit 11 - Percent of 2021 Recommended Rate Change by County

Wind-Only Commercial Residential Policies



Notes:

- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Exhibit 12 - Percent of 2021 Recommended Rate Change by Territory

Seacoast Zone 1

Seacoast Zone 2

Seacoast Zone 3

Inland

Notes:

Key West

Multi-Peril Commercial Non-Residential Policies

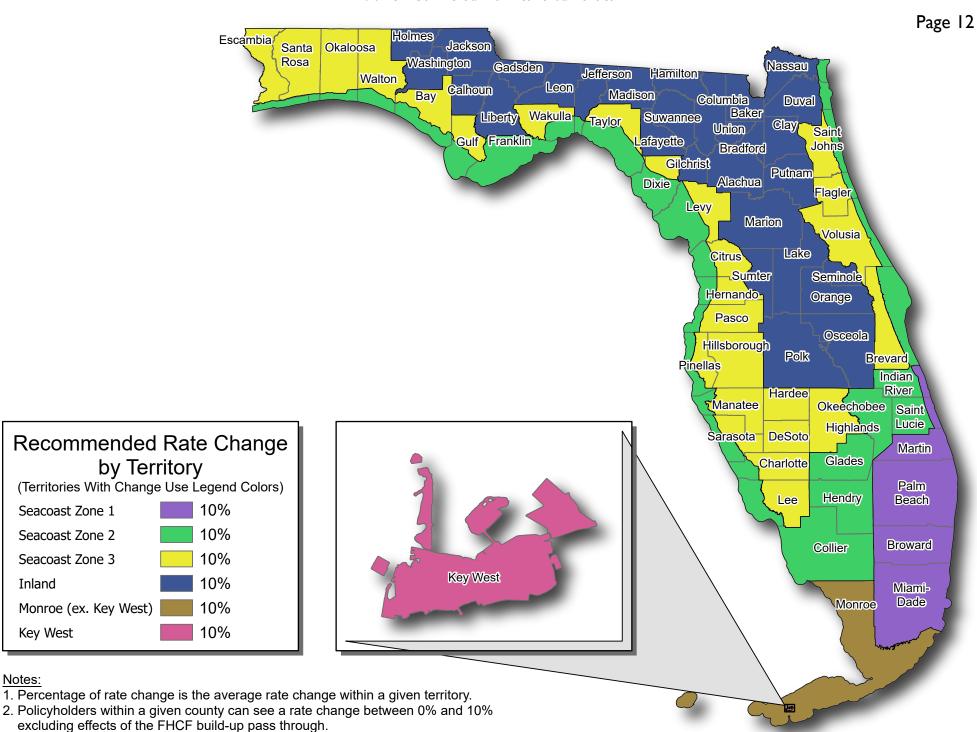
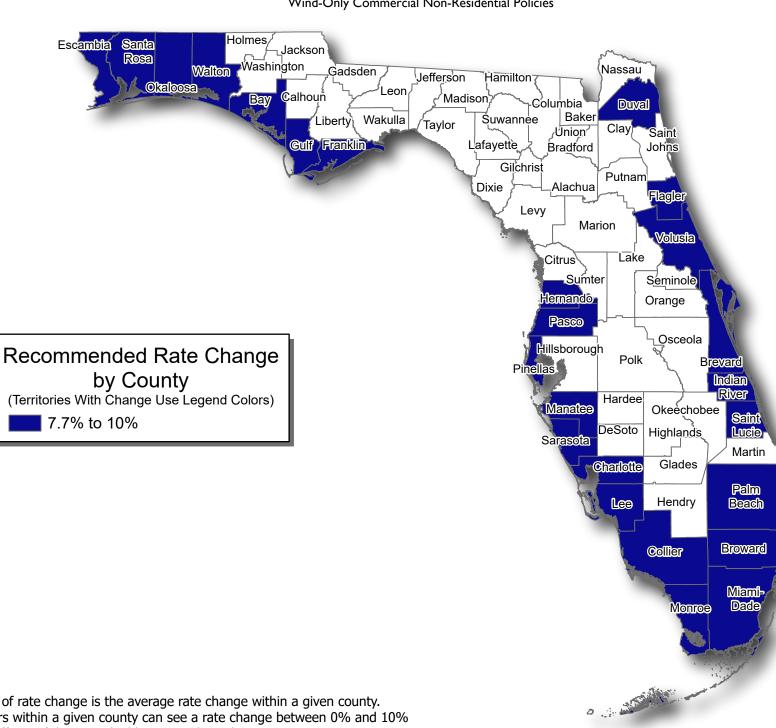


Exhibit 13 - Percent of 2021 Recommended Rate Change by County

Wind-Only Commercial Non-Residential Policies



Notes:

- 1. Percentage of rate change is the average rate change within a given county.
- 2. Policyholders within a given county can see a rate change between 0% and 10% excluding effects of the FHCF build-up pass through.

Exhibit 14
Distribution of Recommended Rate Changes by Policy for the Personal Lines Account

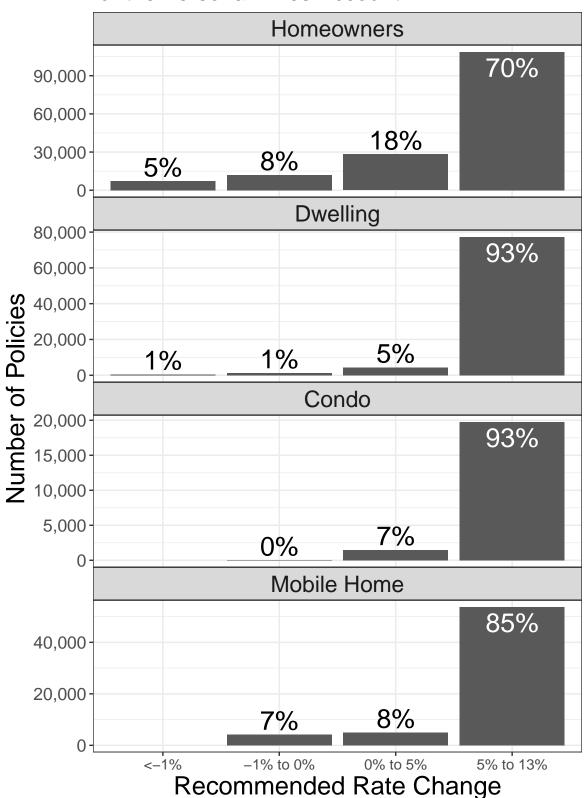


Exhibit 15 Distribution of Recommended Rate Changes by Policy for the Coastal Account

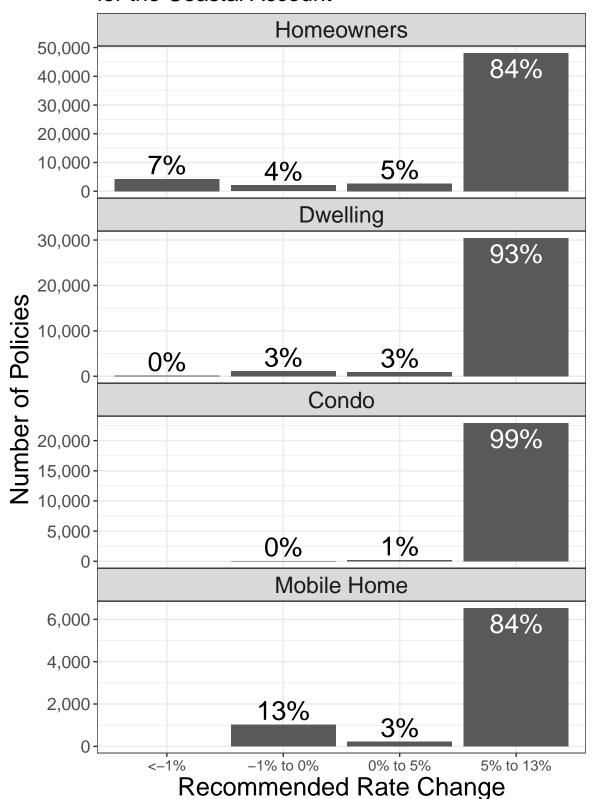
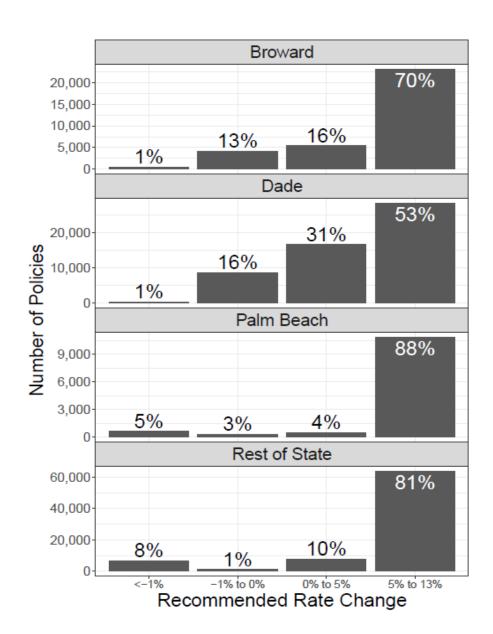


Exhibit 15A
Distribution of Recommended Rate Changes by Policy for Homeowners Multi-Peril



	Current	Recommended
	Average	Average
County	Premium	Premium
Broward	3,472	3,703
Dade	3,701	3,882
Palm Beach	3,034	3,282
Rest of State	1,695	1,806
Statewide	2,723	2,886

Exhibit 16 - MULTIPERIL HO3 Recommended Change by County

	Number	Number of Policies		Recor	nmended
		Rate	Average	Rate	Average
County	Total	Decreases	Premium	Change	Premium
Alachua	135	6	1,333	7.4%	1,432
Baker	10	1	1,555	5.5%	1,640
Bay	252	25	1,904	7.1%	2,040
Bradford	12	1	1,348	7.3%	1,446
Brevard	2,631	386	2,031	6.6%	2,164
Broward	33,164	4,479	3,472	6.6%	3,703
Calhoun	7	1	1,285	6.4%	1,367
Charlotte	1,098	126	1,727	6.9%	1,846
Citrus	588	68	1,355	6.7%	1,446
Clay	147	5	1,107	8.8%	1,204
Collier	594	29	2,223	8.4%	2,409
Columbia	21	1	1,497	6.9%	1,601
Dade	53,816	8,600	3,701	4.9%	3,882
De Soto	29	3	1,927	6.6%	2,054
Dixie	26	4	1,513	6.2%	1,607
Duval	622	6	1,338	9.1%	1,460
Escambia	374	28	2,158	7.9%	2,328
Flagler	82	4	1,628	8.7%	1,769
Franklin	31	2	2,408	7.1%	2,580
Gadsden	125	10	1,231	7.6%	1,325
Gilchrist	19	4	1,332	5.5%	1,405
Glades	18	3	1,510	5.7%	1,596
Gulf	7	2	5,262	2.5%	5,395
Hamilton	4	0	1,539	9.3%	1,682
Hardee	9	1	1,943	7.6%	2,090
Hendry	57	3	1,859	8.3%	2,013
Hernando	9,732	1,971	1,332	3.6%	1,381
Highlands	73	4	1,517	8.2%	1,641
Hillsborough	12,210	5	1,613	7.7%	1,737
Holmes	17	2	1,405	5.9%	1,488
Indian River	330	9	2,118	8.7%	2,304
Jackson	70	8	1,429	7.1%	1,530
Jefferson	7	0	1,285	6.2%	1,365
Lafayette	3	1	1,931	4.8%	2,023
Total	178,401	21,362	2,723	6.0%	2,886

-	Number	of Policies	Current	Recom	mended
		Rate	Average	Rate	Average
County	Total	Decreases	Premium	Change	Premium
Lake	306	13	1,207	8.2%	1,306
Lee	1,095	35	1,969	8.5%	2,135
Leon	155	10	1,119	7.4%	1,202
Levy	62	8	1,676	6.7%	1,789
Liberty	4	0	1,463	6.0%	1,550
Madison	6	1	1,119	6.1%	1,188
Manatee	1,319	209	1,791	6.4%	1,906
Marion	270	21	1,240	7.4%	1,332
Martin	336	14	3,134	8.0%	3,386
Monroe	647	21	3,702	8.3%	4,010
Nassau	84	2	1,899	7.0%	2,032
Okaloosa	187	27	2,090	6.7%	2,231
Okeechobee	38	0	1,722	8.1%	1,862
Orange	1,328	11	1,602	9.2%	1,749
Osceola	586	0	1,461	9.5%	1,599
Palm Beach	12,321	780	3,034	8.2%	3,282
Pasco	8,302	1,669	1,461	4.5%	1,527
Pinellas	29,209	2,303	1,813	6.5%	1,931
Polk	552	30	1,610	7.9%	1,737
Putnam	43	5	1,245	6.3%	1,324
Saint Johns	279	20	1,673	7.5%	1,797
Saint Lucie	806	31	2,093	8.4%	2,269
Santa Rosa	145	16	2,356	6.9%	2,518
Sarasota	2,021	212	1,858	7.0%	1,987
Seminole	544	6	1,556	9.3%	1,701
Sumter	40	3	1,288	7.3%	1,382
Suwannee	10	1	2,135	6.3%	2,270
Taylor	70	14	1,797	4.6%	1,881
Union	1	0	935	9.5%	1,024
Volusia	1,207	93	1,471	7.2%	1,577
Wakulla	34	1	1,780	8.4%	1,930
Walton	50	4	2,772	7.1%	2,969
Washington	24	4	1,709	7.3%	1,834

Exhibit 17 - WIND-ONLY HW2 Recommended Change by County

	Number of Policies		Current	Recommended	
		Rate	Average	Rate	Average
County	Total	Decreases	Premium	Change	Premium
Alachua	0	0	0	N/A	N/A
Baker	0	0	0	N/A	N/A
Bay	192	48	1,999	4.3%	2,085
Bradford	0	0	0	N/A	N/A
Brevard	177	29	2,504	5.2%	2,634
Broward	6,127	723	2,873	6.4%	3,057
Calhoun	0	0	0	N/A	N/A
Charlotte	85	5	2,297	7.5%	2,471
Citrus	0	0	0	N/A	N/A
Clay	0	0	0	N/A	N/A
Collier	342	14	2,915	7.4%	3,130
Columbia	0	0	0	N/A	N/A
Dade	8,181	903	3,031	6.5%	3,228
De Soto	0	0	0	N/A	N/A
Dixie	0	0	0	N/A	N/A
Duval	122	15	1,346	6.5%	1,434
Escambia	1,116	72	2,257	6.8%	2,411
Flagler	178	13	1,258	7.2%	1,349
Franklin	93	21	2,616	4.4%	2,730
Gadsden	0	0	0	N/A	N/A
Gilchrist	0	0	0	N/A	N/A
Glades	0	0	0	N/A	N/A
Gulf	57	4	2,587	6.7%	2,760
Hamilton	0	0	0	N/A	N/A
Hardee	0	0	0	N/A	N/A
Hendry	0	0	0	N/A	N/A
Hernando	45	19	1,363	2.2%	1,393
Highlands	0	0	0	N/A	N/A
Hillsborough	0	0	0	N/A	N/A
Holmes	0	0	0	N/A	N/A
Indian River	77	14	3,857	5.4%	4,066
Jackson	0	0	0	N/A	N/A
Jefferson	0	0	0	N/A	N/A
Lafayette	0	0	0	N/A	N/A
Total	34,881	3,494	2,810	6.8%	3,002

Number		of Policies	Current	Recomi	mended
		Rate	Average	Rate	Average
County	Total	Decreases	Premium	Change	Premium
Lake	0	0	0	N/A	N/A
Lee	869	58	2,486	7.3%	2,669
Leon	0	0	0	N/A	N/A
Levy	59	2	1,392	7.8%	1,500
Liberty	0	0	0	N/A	N/A
Madison	0	0	0	N/A	N/A
Manatee	82	8	2,642	6.5%	2,812
Marion	0	0	0	N/A	N/A
Martin	0	0	0	N/A	N/A
Monroe	7,381	162	3,541	8.2%	3,832
Nassau	58	1	1,019	7.5%	1,095
Okaloosa	42	1	4,147	7.9%	4,475
Okeechobee	0	0	0	N/A	N/A
Orange	0	0	0	N/A	N/A
Osceola	0	0	0	N/A	N/A
Palm Beach	3,643	405	3,078	6.4%	3,275
Pasco	136	53	1,443	2.5%	1,478
Pinellas	993	172	2,573	5.2%	2,706
Polk	0	0	0	N/A	N/A
Putnam	0	0	0	N/A	N/A
Saint Johns	119	6	1,315	7.5%	1,413
Saint Lucie	37	8	2,285	4.4%	2,384
Santa Rosa	221	2	2,990	7.9%	3,225
Sarasota	3,440	542	1,375	5.4%	1,449
Seminole	0	0	0	N/A	N/A
Sumter	0	0	0	N/A	N/A
Suwannee	0	0	0	N/A	N/A
Taylor	0	0	0	N/A	N/A
Union	0	0	0	N/A	N/A
Volusia	675	130	1,169	5.1%	1,229
Wakulla	40	3	1,455	7.3%	1,561
Walton	294	61	2,204	4.8%	2,310
Washington	0	0	0	N/A	N/A

Exhibit 18 - MULTIPERIL HO6 Recommended Change by County

	Number of Policies		Current	Recor	Recommended	
		Rate	Average	Rate	Average	
County	Total	Decreases	Premium	Change	Premium	
Alachua	71	0	422	10.0%	464	
Baker	0	0	0	N/A	N/A	
Bay	47	0	1,119	9.7%	1,228	
Bradford	0	0	0	N/A	N/A	
Brevard	601	0	923	9.8%	1,014	
Broward	11,289	0	887	9.9%	975	
Calhoun	0	0	0	N/A	N/A	
Charlotte	194	0	773	9.8%	849	
Citrus	10	0	860	9.9%	945	
Clay	7	0	387	10.0%	426	
Collier	410	0	1,232	9.8%	1,352	
Columbia	0	0	0	N/A	N/A	
Dade	8,500	0	1,006	8.4%	1,091	
De Soto	5	0	416	9.9%	457	
Dixie	1	0	535	9.9%	589	
Duval	62	0	764	10.0%	840	
Escambia	77	0	1,119	9.7%	1,227	
Flagler	11	0	1,035	9.9%	1,138	
Franklin	4	0	1,114	10.0%	1,226	
Gadsden	0	0	0	N/A	N/A	
Gilchrist	0	0	0	N/A	N/A	
Glades	0	0	0	N/A	N/A	
Gulf	0	0	0	N/A	N/A	
Hamilton	0	0	0	N/A	N/A	
Hardee	0	0	0	N/A	N/A	
Hendry	2	0	550	9.7%	603	
Hernando	31	0	810	10.0%	891	
Highlands	2	0	536	9.8%	588	
Hillsborough	456	0	739	9.8%	811	
Holmes	0	0	0	N/A	N/A	
Indian River	95	0	1,298	9.7%	1,424	
Jackson	0	0	0	N/A	N/A	
Jefferson	0	0	0	N/A	N/A	
Lafayette	0	0	0	N/A	N/A	
Total	34,675	0	917	9.5%	1,004	

	Number	of Policies	Current	Recomr	nended
		Rate	Average	Rate	Average
County	Total	Decreases	Premium	Change	Premium
Lake	8	0	817	10.0%	898
Lee	619	0	820	9.8%	900
Leon	58	0	326	10.0%	358
Levy	3	0	856	9.8%	941
Liberty	0	0	0	N/A	N/A
Madison	0	0	0	N/A	N/A
Manatee	289	0	974	9.8%	1,069
Marion	9	0	770	10.0%	847
Martin	130	0	1,056	9.6%	1,157
Monroe	133	0	1,596	9.7%	1,750
Nassau	6	0	1,066	9.9%	1,172
Okaloosa	59	0	1,038	9.6%	1,138
Okeechobee	0	0	0	N/A	N/A
Orange	164	0	585	10.0%	643
Osceola	50	0	581	10.0%	640
Palm Beach	5,828	0	1,009	9.8%	1,108
Pasco	487	0	565	10.0%	621
Pinellas	4,016	0	707	9.8%	776
Polk	25	0	703	9.9%	773
Putnam	0	0	0	N/A	N/A
Saint Johns	56	0	1,071	9.9%	1,178
Saint Lucie	126	0	1,116	9.8%	1,226
Santa Rosa	12	0	950	9.7%	1,042
Sarasota	298	0	1,264	9.8%	1,388
Seminole	55	0	684	10.0%	752
Sumter	0	0	0	N/A	N/A
Suwannee	0	0	0	N/A	N/A
Taylor	0	0	0	N/A	N/A
Union	0	0	0	N/A	N/A
Volusia	349	0	733	9.9%	805
Wakulla	0	0	0	N/A	N/A
Walton	20	0	1,392	9.7%	1,527
Washington	0	0	0	N/A	N/A

Exhibit 19 - WIND-ONLY HW6 Recommended Change by County

	Number	of Policies	Current	Recor	nmended
		Rate	Average	Rate	Average
County	Total	Decreases	Premium	Change	Premium
Alachua	0	0	0	N/A	N/A
Baker	0	0	0	N/A	N/A
Bay	154	9	593	9.2%	647
Bradford	0	0	0	N/A	N/A
Brevard	137	0	757	9.4%	829
Broward	1,801	0	669	9.4%	732
Calhoun	0	0	0	N/A	N/A
Charlotte	60	0	734	9.4%	802
Citrus	0	0	0	N/A	N/A
Clay	0	0	0	N/A	N/A
Collier	440	0	953	9.4%	1,043
Columbia	0	0	0	N/A	N/A
Dade	1,427	12	1,170	9.2%	1,278
De Soto	0	0	0	N/A	N/A
Dixie	0	0	0	N/A	N/A
Duval	27	0	542	9.4%	593
Escambia	230	0	841	9.4%	920
Flagler	14	0	557	9.4%	609
Franklin	4	0	377	9.4%	412
Gadsden	0	0	0	N/A	N/A
Gilchrist	0	0	0	N/A	N/A
Glades	0	0	0	N/A	N/A
Gulf	1	0	1,654	9.4%	1,810
Hamilton	0	0	0	N/A	N/A
Hardee	0	0	0	N/A	N/A
Hendry	0	0	0	N/A	N/A
Hernando	0	0	0	N/A	N/A
Highlands	0	0	0	N/A	N/A
Hillsborough	0	0	0	N/A	N/A
Holmes	0	0	0	N/A	N/A
Indian River	104	0	1,700	9.4%	1,860
Jackson	0	0	0	N/A	N/A
Jefferson	0	0	0	N/A	N/A
Lafayette	0	0	0	N/A	N/A
Total	9,714	62	935	9.3%	1,023

	Number	of Policies	Current	Recomr	nended
		Rate	Average	Rate	Average
County	Total	Decreases	Premium	Change	Premium
Lake	0	0	0	N/A	N/A
Lee	482	0	1,073	9.4%	1,174
Leon	0	0	0	N/A	N/A
Levy	2	0	219	9.4%	239
Liberty	0	0	0	N/A	N/A
Madison	0	0	0	N/A	N/A
Manatee	113	0	1,031	9.4%	1,127
Marion	0	0	0	N/A	N/A
Martin	0	0	0	N/A	N/A
Monroe	1,156	0	1,238	9.4%	1,354
Nassau	23	0	836	9.4%	915
Okaloosa	117	4	757	9.2%	826
Okeechobee	0	0	0	N/A	N/A
Orange	0	0	0	N/A	N/A
Osceola	0	0	0	N/A	N/A
Palm Beach	1,639	0	974	9.4%	1,066
Pasco	26	0	331	9.4%	362
Pinellas	425	2	784	9.4%	857
Polk	0	0	0	N/A	N/A
Putnam	0	0	0	N/A	N/A
Saint Johns	57	0	831	9.4%	910
Saint Lucie	74	0	629	9.4%	688
Santa Rosa	53	0	777	9.4%	850
Sarasota	741	10	860	9.3%	940
Seminole	0	0	0	N/A	N/A
Sumter	0	0	0	N/A	N/A
Suwannee	0	0	0	N/A	N/A
Taylor	0	0	0	N/A	N/A
Union	0	0	0	N/A	N/A
Volusia	239	25	530	8.8%	576
Wakulla	0	0	0	N/A	N/A
Walton	168	0	867	9.4%	949
Washington	0	0	0	N/A	N/A