

ITN No. 18-0036, Commerical Banking Services
Exhibit III - Citizens' Commercial Bank Monthly Service Volumes
From January 1 - June 30, 2018

Note: Lines 1-30 are to be priced on Attachment I - Price Sheet. During the negotiations phase, Vendors may be requested to provide pricing for all additional Services listed in this Exhibit.

No.	Service Description	Avg. Monthly Volume
1	ACCOUNT MAINTENANCE	35
2	ACH CREDIT ONE DAY ITEM	24,909
3	ACH CREDIT TWO DAY ITEM	3,751
4	ACH RETURN ITEM-ELECTRONIC	94
5	ACH TRANSMISSION CHARGE	112
6	ARP OUTSTANDING ISSUE RECORDS ON FILE-ITEM	80,485
7	ARP FULL RECON-ITEM	20,453
8	ARP MONTHLY BASE - FULL RECON	16
9	BRANCH DEPOSIT	20
10	WEB PORTAL E-STMT SUBSCRIPTION - ACCOUNT	11
11	WEB PORTAL IMAGE VIEW CHECK ITEM	589
12	DDA CHECKS PAID	20,459
13	DDA STATEMENT - PAPER	10
14	DEPOSITED CHECK	645
15	INCOMING ELECTRONIC CREDITS POSTED	821
16	PAID ITEM MICR REJECTS	697
17	OUTGOING TRANSMISSION - PER ITEM	20,063
18	POSITIVE PAY EXCEPTION	54
19	POSITIVE PAY MONTHLY BASE	16
20	RETURN ITEM - CHARGEBACK	97
21	STOP PAYMENT - ONLINE	626
22	SWEEP MUTUAL FND MO BASE	3
23	ELECTRONIC DEPOSIT-ICL DEPOSITED ITEM	34,840
24	ELECTRONIC DEPOSIT-ICL DEPOSITED ITEM ONUS	6,139
25	WIRE BOOK TRANSFER - WEB PORTAL	7
26	WIRE IN - DOMESTIC	9
27	WIRE OUT DOMESTIC - WEB PORTAL	6
28	WIRE OUT INTERNATIONAL USD - WEB PORTAL	3
29	ZERO BALANCE MASTER ACCOUNT MAINT	3
30	ZERO BALANCE ACCOUNT MONTHLY BASE	31
31	ACH AUTHORIZATION INVESTIGATION	4
32	ACH WEB PORTAL FRAUD FILTER REVIEW MO BASE	1
33	ACH WEB PORTAL FILTER STOP - ITEM	5
34	ACH WEB PORTAL FILTER STOP MTHLYBASE	24
35	ACH WEB PORTAL RETURN SUBSCRIPTION - ITEM	1,708
36	ACH WEB PORTAL RETURN SUBSCRIPTION-ACCOUNT	7
37	ACH WEB PORTAL SUBSCRIPTION - ACCOUNT	39
38	ACH WEB PORTAL SUBSCRIPTION - ITEM	21,403
39	ACH EXCEPTION PROCESS-DUPPLICAT FILE	1
40	ACH FILTER STOP MTHLYBASE	3
41	ACH MONTHLY BASE	6
42	ACH NOC - INFO REPORTING ADVICE	4
43	ACH NOC - TRANSMISSION ADVICE	106
44	ACH RECEIVED ITEM	243
45	ACH RETURN ADMIN -ELECTRONIC	373
46	ACH RETURN UNAUTHORIZED -ELECTRONIC	48

ITN No. 18-0036, Commerical Banking Services
Exhibit III - Citizens' Commercial Bank Monthly Service Volumes
From January 1 - June 30, 2018

Note: Lines 1-30 are to be priced on Attachment I - Price Sheet. During the negotiations phase, Vendors may be requested to provide pricing for all additional Services listed in this Exhibit.

No.	Service Description	Avg. Monthly Volume
47	ACH RETURN UNAUTHORIZED QUALITY FEE	48
48	ACH REVERSAL - ITEM	1
49	ACH NOC - TRANS ADVICE	157
50	ACH NOC-INFO REPT ADVIC	2
51	ARP DATA QUERY REPORT MTHLY BASE	16
52	ARP DATA QUERY RPT/RETRIEVED ITM	539,998
53	ARP ITEM PAID NO ISSUE INFO-ITEM	43
54	ARP MONTHLY BASE - PARTIAL	2
55	ARP OPTIONAL REPORTS	217
56	ARP OUTPUT - TRANSMISSION	43
57	ARP STMTS & RPTS (CSV/EXCEL) / ITEM	445,705
58	ARP STMTS & RPTS (CSV/EXCEL) BASE	18
59	CASH DEPOSITED IN BRANCH	68
60	WEB PORTAL ARP STMT & RPTS MONTHLY BASE	18
61	WEB PORTAL CHECK ISSUES-ITEM	-
62	WEB PORTAL CONT DISB SUBSCRIPTION BASE	1
63	WEB PORTAL EDI PMT DETAIL SUBSC MO BASE	1
64	WEB PORTAL E-STMT SUBSCRIPTION - ITEM	12,125
65	WEB PORTAL EVENT MESSAGING SERVICE - EMAIL	409
66	WEB PORTAL INTRADAY REPORTING ITEMS RPTD	208
67	WEB PORTAL INTRADAY REPORTING MAINTENANCE	37
68	WEB PORTAL PREV DAY EXT DETAIL ITEMS RPTD	111
69	WEB PORTAL PREV DAY REPORTING ITEMS LOADED	22,304
70	WEB PORTAL PREV DAY REPORTING MAINTENANCE	37
71	WEB PORTAL RETN ITEM SUBSCRIPTION OPT DETL	1
72	WEB PORTAL RETN ITEM SUBSCRIPTION PER ACCT	37
73	WEB PORTAL RETN ITEM SUBSCRIPTION PER ITEM	22
74	WEB PORTAL RETURN ITEM RETRIEVAL-IMAGE	20
75	WEB PORTAL RETURN ITEM SERVICE MTHLY BASE	36
76	WEB PORTAL SEARCH	1,089
77	WEB PORTAL WIRE TRANSFFR DETAIL US ACCT ITEM	61
78	WEB PORTAL WIRE TRANSFER DETAIL US ACCT MO BASE	35
79	CHECK CASHING THRESHOLD MO BASE	10
80	CHECKS PAY TO INDIV BLOCK MO BASE	7
81	DDA STATEMENT - SPECIAL INSTRUCTION	-
82	DDA STMT W/IMAGE CLASSIC-MTHLY BASE	1
83	DEBITS POSTED	639
84	DEPOSITED CHECK ON CANADIAN BANK	113
85	DEPOSITED CHECKS - ON US	39
86	ELECTRONIC DEPOSIT - DEP ADJUSTMENT	14
87	INFO REPORTING HISTORY STORAGE 120	31,956
88	LOCKBOX WEB PORTAL SUBSCRIPTION MTHLY BASE	1
89	MISCELLANEOUS CREDITS POSTED	55
90	OTC DEBIT BLOCK MONTHLY BASE	8
91	POS PAY CHECKS WITH NO ISSUE RECORD	42
92	POSITIVE PAY EXCEPTION CHECKS RETND	12

ITN No. 18-0036, Commerical Banking Services
Exhibit III - Citizens' Commercial Bank Monthly Service Volumes
From January 1 - June 30, 2018

Note: Lines 1-30 are to be priced on Attachment I - Price Sheet. During the negotiations phase, Vendors may be requested to provide pricing for all additional Services listed in this Exhibit.

No.	Service Description	Avg. Monthly Volume
93	POSITIVE PAY EXCEPTIONS - BASIC	36
94	POSITIVE PAY EXCEPTIONS - ITEM	19
95	PRINTING & SUPPLIES-VENDOR	-
96	PYMT AUTH MAX CHECK MTHLY BASE	8
97	RETURN ITEM REDEPOSITED	8
98	RETURN ITEM SPECIAL INST MTHLY BASE	5
99	RETURN ITEM SPECIAL INSTRUCTIONS	97
100	RETURNED FOREIGN CHECK	2
101	STOP PAYMENT - AUTO RENEWAL	2,650
102	SWEEP ACCOUNT POSITION REPORT	5
103	SWEEP MUTUAL FND US MAIL	3
104	SWEEP MUTUALFND ELECTNIC	2
105	CHK CASHED FOR NONACCT HOLDER	179
106	WIRE ACCOUNT ADD- WEB PORTAL	2
107	WIRE IN DRAWDOWN- DOMESTIC	8
108	WIRE IN VIA CORRESPONDENT BK-USD/FX	1
109	WIRE INTERBANK CLEARING USD	3
110	WIRE MONTHLY DDA BASE - VOICE	3
111	WIRE TEMPLATE STORAGE MONTHLY BASE	1