

Audit Committee Meeting

Tuesday, December 15, 2020 • 9am-10.30am (Eastern Time)

Attend via teleconference: 786.635.1003 Participant Code: 942 6219 1003

Attend webinar: Visit www.citizensfla.com

1. Approval of Prior Meeting's Minutes	Chairman Dunbar
▲ September 22, 2020 [Action Item]	
2. Office of the Internal Auditor	Joe Martins
▲ Executive Summary	
▲ Action Item: OIA Strategy & Plan and OIA Budget	
▲ Action Item: ITN 20-0018 Governance Risk and Control Software Services	
▲ Centerpoint Roles Redesign Project	
▲ Claims Payment Platform	
▲ Identity and Access Management Project	
▲ OFAC (Office of Foreign Assets Control)	
▲ Third Party Risk	
3. Chief Financial Officer	Jennifer Montero
▲ 3Q2020 Results of Operations and Financial Position (unaudited)	
▲ 3Q2020 Results of Operations and Financial Position – Commentary	
4. External Auditor Update	Brian Smith
▲ 2020 DHG Audit Plan Summary	Mike Deas
5. Ethics and Compliance Update	Nancy Staff
▲ 2020 Compliance Certification Results	
New Business	Chairman
Adjourn	Chairman