

Actuarial and Underwriting Committee Meeting

Tuesday, December 15, 2020 • 1:00 p.m. (Eastern Time)

Public Teleconference Number: 786-635-1003 • Participant Code: # 931 9608 1601

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|---|------------------------------------|
| 1. Approval of Prior Meeting's Minutes | Chairman Kastroll |
| ▲ June 18, 2020 [Action Item] | |
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| 2. Chief Financial Officer Report | Jennifer Montero |
| ▲ Rate Indications | Brian Donovan |
| ● 2021 Rate Filing [Action Item] | |
| ▲ Actuarially Sound Rates for New Business | Christine Ashburn Brian Donovan |
| ▲ Rate Structure Discussion [Action Item] | Board Chair Carlos Beruff |
| ▲ Actuarial Consulting Services [Action Item] | Jennifer Montero |
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| 3. Chief Operating Officer Report | Kelly Booten |
| ▲ 2021 Product Changes [Action Item] | Scott Crozier/ Karen Holt |
| ▲ Property Characteristics Data Services [Action Item] | Scott Crozier |
| ▲ 360Value-Replacement Cost Estimating Services [Action Item] | Scott Crozier |
| ▲ Replacement Cost Estimating Services [Action Item] | Scott Crozier |
| ▲ 2020 A&U Charter – Annual Review | Kelly Booten/ Jennifer Montero |
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| 4. Vice President of Customer Experience Report | Jeremy Pope |
| ▲ BPO Call center Services [Action Item] | |

New Business

Adjourn