

Agenda

Citizens Property Insurance Corporation

Consumer Services Committee (CSC) Meeting

Thursday, December 10, 2020 • 10:00 a.m. – 11:30 a.m. (Eastern Time)

Please visit our website to join via Zoom Webinar: www.citizensfla.com

Public Teleconference Number: 786-635-1003 • Participant Code: 977 8143 2199#

1. Approval of Prior Meeting's Minutes Chairman Brown

- ▲ June 1, 2020 [Action Item]
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2. Vice President of Customer Experience Jeremy Pope

- ▲ Mortgage Self-Service Portal ITN: 20-0019 [Action Item]
 - ▲ Customer Experience Update
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New Business

Chairman Brown

Adjourn
