

## Claims Committee Meeting

Tuesday, December 8, 2020 • 1:00 p.m. – 2:00 p.m. (Eastern Time)

Please visit our website to join via Zoom Webinar: [www.citizensfla.com](http://www.citizensfla.com)

Dial In: 786-635-1003; Code: 985 9321 6531#

Zoom Webinar details to be provided directly to Speakers

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|--|-------------------|
| <b>1. Approval of Prior Claims Committee Meeting Minutes</b>                   | Chairman Kastroll |
| ▲ September 8, 2020 Claims Committee Minutes [Action Item]                     |                   |
| <b>2. Chief Claims Officer Report</b>  | Jay Adams         |
| ▲ Strategic Update   |                   |
| <b>3. Catastrophe Operations Senior Director Report</b>                        | Craig Sakraida    |
| ▲ 2020 Catastrophe Update  |                   |
| <b>4. Claims Litigation Vice President Report</b>                              | Elaina Paskalakis |
| ▲ Litigated Claims Update  |                   |
| <b>5. Claims Director Report</b>   | Michael Carver    |
| ▲ Non-Weather Water, Managed Repair Program, and Assignment of Benefits Update |                   |
| <b>6. Vendor Update</b>  | Greg Rowe         |
| ▲ Appraisal Services [Action Item]   |                   |
| ▲ Sinkhole Engineering Services [Action Item]                                  |                   |
| <b>7. Addendums</b>  | For Information   |
| ▲ Recovery Cases of Interest   |                   |
| ▲ Special Investigations Unit  |                   |
| <b>New Business</b>  | Chairman Kastroll |
| <b>Adjourn</b>   |                   |