

Executive Summary

Claims Committee Meeting, September 8, 2020
Board of Governors Meeting, September 23, 2020

September 8, 2020 Claims Committee Meeting Overview

The Claims Committee met via webinar on September 8, 2020.

Jay Adams, Chief Claims Officer, provided a strategic update and a video demonstration of the Xactimate® Automated Field Inspection, Office Application, and Damage Assessment Automation Project.

Craig Sakraida, Catastrophe Operations Senior Director, provided an update on 2020 catastrophe preparation and readiness with regards to COVID-19, and provided updates on Hurricane Irma and Tropical Storm Isaias.

Elaina Paskalakis, Claims Litigation Vice President, provided an overview of litigation results and trends, fee multiplier awards, and pending lawsuit financials for lawsuits received.

Michael Carver, Claims Director, provided an update on non-weather water claims, Managed Repair Program, and Assignment of Benefits.

There were no Action Items brought before the Claims Committee.