Executive Summary

Information Systems Advisory Committee Teleconference, September 8, 2020
Board of Governors Meeting, September 23, 2020

ISAC Report

The ISAC met via video conference on September 8, 2020. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens' website, www.citizensfla.com, or by hard copy upon request).

Chief Operating Officer Update: Kelly Booten, Chief Operating Officer, briefed the committee on the status of IT-related audits and the IT Grow Program.

Enterprise Resiliency Program: Robert Sellers, VP – Chief Technology Officer, provided an Enterprise Resiliency Program update.

IT Security & Risk: Robert Sellers and Carlos Rodriguez, Director IT Risk & Security, provided an IT Security & Risk update.

Identity & Access Management: Sarah Harrell, Director Enterprise Programs, provided a status of the Identity & Access Management Program.

Action Item: Kelly Booten presented the Technology Infrastructure, Software, and Professional and Staff Augmentation Services – Part I Action Item for Committee approval.

Recommendation(s)

Approval of the following action item:

The Information Systems Advisory Committee recommends the Citizens' Board of Governors:

a) approve the Technology Infrastructure, Software, and Professional and Staff Augmentation Services – Part 1 Action Item totaling $15,397,676; and,

b) authorize staff to take any appropriate or necessary action consistent with the Action Item.

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