

Audit Committee Meeting

Tuesday September 22, 2020 • 10:00 – 10.30 am (Eastern Time)

Attend via teleconference: 786.635.1003 • Participant Code: 942 6219 6052#

Attend webinar: Visit www.citizensfla.com

1. Approval of Prior Meeting's Minutes	Chairman Dunbar
▲ June 3, 2020 [Action Item]	
2. Office of the Internal Auditor	Joe Martins
▲ Executive Summary	
▲ CIS Disaster Recovery Exercise	
▲ ELT Recruitment and Selection Advisory	
▲ Policyholder Claims Experience	
▲ RFP 20-005 Audit Report	
▲ Service Organization Controls	
▲ Third Party Access	
▲ Wire Transfer – ACH Audit	
3. Chief Financial Officer	Jennifer Montero
▲ 2Q2020 Results of Operations and Financial Position (unaudited)	
▲ 2Q2020 Results of Operations and Financial Position – Commentary	
New Business	Chairman
Adjourn	Chairman