

Executive Summary

Information Systems Advisory Committee Meeting, June 1, 2020

Board of Governors Meeting, June 24, 2020

ORACLE PRODUCTS AND SERVICES

180233-001 ORACLE PRODUCTS AND SERVICES

DLT SOLUTIONS, LLC

Topic

The Information Technology Department within Enterprise Operations is requesting approval to continue purchase of licensing and support services for Oracle middleware products for one year through Contract 180233-001 between the Maricopa County, Arizona and Oracle's authorized reseller DLT Solutions, LLC.

History

Since at least 2015, Citizens has utilized alternate government contract sources to purchase licensing and support services for Oracle middleware products. Most recently Citizens used State of Florida Department of Management Services (DMS) approved contract No. 81112000-US-16-ACS between Maricopa County, Arizona and DLT Solutions, LLC. The Maricopa County contract expired on April 30, 2019.

As a result of the Maricopa County contract expiration, Citizens sought another method to procure the necessary licensing and support services from Oracle. Citizens found a contract dated December 12, 2018, that was competitively procured and entered with the Maricopa County, Arizona and two resellers – DLT Solutions, LLC and Mythics, Inc. Citizens requested quotes from both vendors, with DLT Solutions, LLC providing the lowest price, and then submitted a request to DMS via a Form PUR7102 for approval to utilize the contract. The PUR7102 was approved by DMS on May 15, 2020.

This Action Item would authorize the use of the new DMS-approved contract to extend the purchase of the Oracle middleware products and services currently being used by Citizens. As this was already a planned and budgeted purchase, in December 2019 Citizens sought and received BOG approval to spend \$620,000 for these items via Action Item 05Ac – Technology Infrastructure, Software, and Professional and Staff Augmentation Services. The previous amount spent on these items was \$590,267.81. The quote received by DLT Solutions for the upcoming year is \$613,878.49. As it did in its 2019 Board request, Citizens staff is requesting authorization for \$620,000 to cover any additional unforeseen costs.

The Oracle middleware products and services which are the subject of this Action Item are considered critical and relate to Oracle products that Citizens utilizes as a bridge between networked operating systems, databases, and applications. If these products cannot be repurchased, Citizens would be without support for those products.

Recommendation

- a) Approve use of the Oracle Products and Services Contract 180233-001 in the amount of \$620,000 with DLT Solutions, LLC for a 1-year term, August 31, 2020 – August 30, 2021 using the previously Board approved dollar expenditure for these Services; and,
- b) Authorize staff to take any appropriate or necessary action consistent with this Action Item.

ACTION ITEM

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CONTRACT ID:	ORACLE PRODUCTS AND SERVICES 180233-001 Oracle Products and Services DLT SOLUTIONS, LLC
BUDGETED ITEM	Yes. The Board approved the spend for this purchase on December 11, 2019 in Action Item 05Ac – Technology Infrastructure, Software, and Professional and Staff Augmentation Services. It was included in the 2020 Annual Operating Budget.
CONTRACT AMOUNT	\$620,000. This Action Item is not requesting an increase to the previously approved contract spend. This Action Item is seeking Board approval of the purchase through a substitute alternative contract source approved by the State of Florida Department of Management Services (DMS).
PURPOSE / SCOPE	<p>This Action Item is seeking approval for the purchase of continued licensing and support services for Oracle middleware products for a 1-year term of August 31, 2020 – August 30, 2021. Citizens utilizes the Oracle middleware products as a bridge between networked operating systems, databases, and applications (the “Middleware”). Citizens will purchase the Middleware and support services through Oracle Products and Services Contract 180233-001 between the Maricopa County, Arizona and Oracle reseller (DLT Solutions, LLC), the use of which has been approved by DMS.</p> <p>Citizens anticipated using DMS Contract 81112000-US-16-ACS for this purchase, the use of which the Board approved on December 11, 2019 in Action Item 05Ac – Technology Infrastructure, Software, and Professional and Staff Augmentation Services. DMS Contract 81112000-US-16-ACS expired on April 30, 2019 and DMS has continued to anticipate implementing a successor contract that Citizens could use to timely procure the Middleware and support services no later than the Middleware expiration date of August 30, 2020. However, DMS was unable to do so and the Services were not available for purchase through the other DMS contracts approved by the Board as listed in Action Item 05Ac.</p>
CONTRACT TERM(S)	The contract term is 1-year, August 31, 2020 – August 30, 2021.
PROCUREMENT METHOD	On May 15, 2020, a PUR7102 was approved by DMS authorizing the use of Maricopa County, Arizona Contract 180233-001 for Oracle Products and Services.
RECOMMENDATION	<p>The Information Systems Advisory Committee recommends the Citizens’ Board of Governors:</p> <ul style="list-style-type: none">a) Approve use of the Oracle Products and Services Contract 180233-001 in the amount of \$620,000 with DLT Solutions, LLC for a 1-year term, August 31, 2020 – August 30, 2021 using the previously Board approved dollar expenditure for these Services; and,b) authorize staff to take any appropriate or necessary action consistent with this Action Item.

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CONTACTS	Kelly Booten, Chief Operating Officer Aditya Gavvala, VP, IT Services & Delivery Stephen Guth, VP, Enterprise Services
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