IAM PROGRAM UPDATE

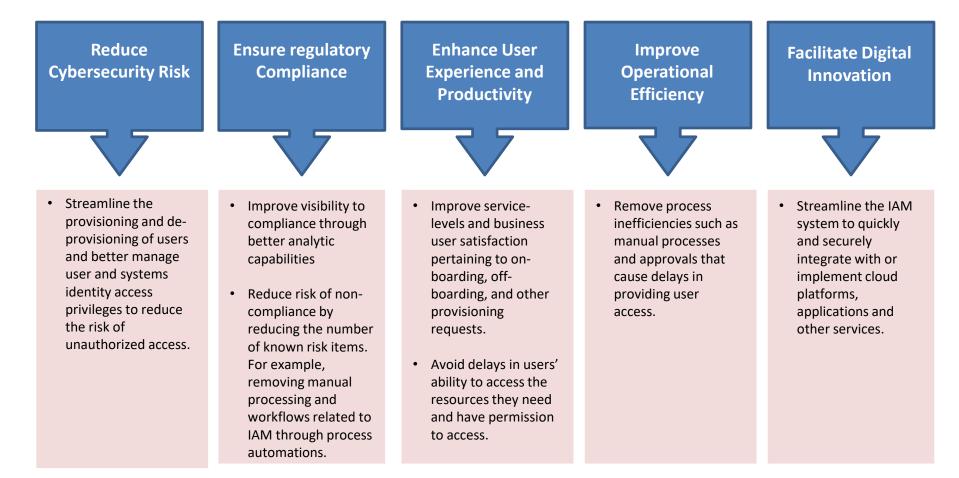
(IDENTITY & ACCESS MANAGEMENT)

ISAC March 10, 2020











PROGRAM OVERVIEW

"Identity is the new perimeter"

IAM is: "Providing the right people with the right access at the right time, PLUS predicting their need for access and detecting and responding if their access is inappropriate"

Users' Identities Normalize and manage Life Cycles	
Users' Access Control and detect interactions with information and other assets	

GARTNER ENGAGEMENT SUMMARY (COMPLETED Q4 2019)

- 12-WEEK ENGAGEMENT; 3 KEY DELIVERABLES: 1) STRATEGY VALIDATION 2) GAP ANALYSIS WITH RECOMMENDATIONS 3) IMPLEMENTATION ROADMAP
- IDENTIFIED 53 FUNCTIONAL GAPS WITH 23 RECOMMENDATIONS IN THE FOLLOWING 3 KEY AREAS:
 - AUTHENTICATION THE ACT OF VALIDATING THAT USERS ARE WHO THEY CLAIM TO BE.
 - ADMINISTRATION MANAGEMENT THE CONTINUOUS MANAGEMENT OF USER IDS AND ROLES THROUGH THEIR LIFECYCLE.
 - ACCESS MANAGEMENT OVERSIGHT OF WHO CAN ACCESS WHAT RESOURCE BASED ON THEIR ROLE AND NEED TO KNOW BASIS.

PHASED EXECUTION OF IMPLEMENTATION ROADMAP INITIATIVES

- KELLY BOOTEN AND ROBERT SELLERS ARE THE PROGRAM SPONSORS; CARLOS RODRIGUEZ IS THE PROGRAM OWNER
- PROJECTS WITHIN THE PROGRAM MAY RUN IN PARALLEL OR OVERLAP, BASED ON DEPENDENCIES OR CONSTRAINTS
- PROGRAM UPDATES WILL BE PROVIDED AT THE QUARTERLY ISAC MEETINGS
- ONGOING CHECKPOINTS OR DECISION POINTS EVERY 12-18 MONTHS DUE TO QUICKLY EVOLVING TOOLS AND LANDSCAPE IN THE IAM SPACE



PROGRAM UPDATE

PURSUANT SECTION 627.352, FLORIDA STATUTES, AND OTHER APPLICABLE LAWS, ADDITIONAL CONFIDENTIAL INFORMATION HAS BEEN PROVIDED TO THE BOARD MEMBERS REGARDING THE IAM PROGRAM'S ROADMAP AND IMPLEMENTATION PROGRESS.



