

Executive Summary

Consumer Services Committee Meeting, March 19, 2016

Board of Governors Meeting, March 25, 2016

Consumer Services Committee Report

The Consumer Services Committee met via teleconference on Thursday, March 19, 2020. During the meeting the Committee received a review of the 2019 Consumer Complaint Data from Alden Mullins, Director of Insurance Communications.

Additionally, the Committee considered and approved one action item for consideration by the Board of Governors. The item secures a 3-year sponsorship for the Florida Public Media Emergency Response Network with a total cost over the term of \$613,824 and a total value to Citizens of \$1,556,499.