

Executive Summary

Claims Committee Meeting, March 12, 2020
Board of Governors Meeting, March 25, 2020

March 12, 2020 Claims Committee Meeting Overview

The Claims Committee met telephonically on March 12, 2020.

Jay Adams provided a strategic update which focused primarily on non-weather water, non-litigated and litigated claims, the Managed Repair Program, and Assignment of Benefits.

Craig Sakraida provided a brief update on the 2020 Catastrophe planning and readiness.

Lisa Walker provided a year-end overview of the Litigation results and trends.

Greg Rowe received approval to move the Court Reporting Services Action Item to the full Board. He explained the Appraisal Services Consent Item, which includes the addition of a flat fee for when appraisers are called on to testify on matters.

Jay Adams discussed Operational Assessment Services. He explained that the Board approved to continue seeking these services through an Invitation to Negotiate, ITN 20-0010. The negotiation process was extended beyond the March 12, 2020 Claims Committee meeting date and is planned to be awarded on March 16, 2020. The Claims Committee approved the motion to move the Operational Assessment Services Action Item to the full Board at the March 25, 2020 meeting.

There was no new business brought before the Claims Committee meeting.