Executive Summary

Information Systems Advisory Committee Teleconference, March 10, 2020

Board of Governors Meeting, March 25, 2020

ISAC Report

The ISAC met via teleconference on March 10, 2020. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens' website, www.citizensfla.com, or by hard copy upon request).

Chief Systems & Operations Update: Kelly Booten, Chief Systems and Operations, briefed the committee on the status of IT-related audit findings and Citizens' business continuity actions related to the coronavirus.

ISAC Charter Review: Kelly Booten, Chief Systems and Operations, reviewed the ISAC charter with the Committee who agreed to leave the charter as-is with no action necessary at the Board meeting.

Identity & Access Management Update: Sarah Harrell, Director Enterprise Programs, provided the committee with an Identity & Access Management Program update.

Recommendation(s)

None at this time

