Citizens Property Insurance Corporation

Financial Statements

December 31, 2012 and 2011

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Independent Auditors' Report

The Board of Governors and Management Citizens Property Insurance Corporation

We have audited the accompanying financial statements of Citizens Property Insurance Corporation ("Citizens"), a component unit of the State of Florida, as of and for the years ended December 31, 2012 and 2011, as listed in the table of contents.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Citizens as of December 31, 2012 and 2011, and the changes in its financial position and its cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

Other Matters

Required supplementary information

Accounting principles generally accepted in the United States of America require that the management's discussion and analysis on pages 4–12 be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

Accounting principles generally accepted in the United States of America require that supplemental revenues, expenses and claim development information listed on pages 48-50 be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. The schedule is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statement. Such information has been subjected to the auditing procedures applied in the audit of the basic financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the basic financial statements as a whole.

Other Information

Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise Citizens' basic financial statements. The supplemental combining statement of net position and combining statement of revenues, expenses and changes in net position, are presented for purposes of additional analysis and are not a required part of the basic financial statements.

The supplemental combining statement of net position and combining statement of revenues, expenses and changes in net position are the responsibility of management and were derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements. Such information has been subjected to the auditing procedures applied in the audit of the basic financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the basic financial statements as a whole.

Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated May 30, 2013 on our consideration of Citizens Property Insurance Corporation's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Citizens internal control over financial reporting and compliance.

Chuson Jambert LLP

Jacksonville, Florida May 30, 2013

This discussion provides an assessment by management of the current financial position and results of operations for Citizens Property Insurance Corporation (Citizens or the Company). Management encourages readers to consider the information presented here in conjunction with additional information included in the accompanying financial statements and notes to the financial statements.

Financial Highlights

- The assets of Citizens exceeded its liabilities at the close of the most recent year by \$6.8 billion, increasing the net asset position.
- The Company's total net position increased by \$723.1 million. This increase is primarily attributable to net income generated as explained below.
- Operating revenues increased \$3.6 million from 2011 to 2012. This increase is the result of the implementation of the glide path rate increase during 2012 offset by an increase in premiums ceded to both takeout companies and to private reinsurers.
- Operating expenses decreased 8% during 2012 as compared to 2011. This decrease is primarily due to a decrease in losses incurred for the current accident year.
- Nonoperating revenues increased from 2011 to 2012 by 65% due largely to an increase in net investment income.

Overview of Financial Statements

This discussion and analysis is intended to serve as an introduction to Citizens' basic financial statements, which consist of the statements of net position, statements of revenues, expenses and changes in net position and the statements of cash flows. This report also contains other supplementary information in addition to the basic financial statements.

The *statements of net position* present information on all of the Company's assets and liabilities, with the difference between the two reported as net position. Over time, increases or decreases in net position may serve as a useful indicator of whether the financial position of Citizens is improving or deteriorating.

The *statements of revenues, expenses and changes in net position* present information showing how the Company's net position changed during the most recent year. All changes in net position are reported as soon as the underlying events giving rise to the changes occur, regardless of the timing of related cash flows.

Overview of Financial Statements (Continued)

The *statements of cash flows* present information about the cash receipts and cash payments during the year. The statements show the cash effects of operating, investing and financing transactions during a given period.

The *notes to the financial statements* provide additional information that is essential to a full understanding of the data provided in the financial statements. The notes to the financial statements can be found beginning on page 18 of this report.

In addition to the basic financial statements and accompanying notes, this report also presents certain *supplementary information* concerning the Company's revenues, expenses and claims development information for the last ten policy years.

A summary of Citizens' Statements of Net Position is presented below (in thousands):

	2012	2011	% Change
Assets			
Current assets	\$ 3,822,231	\$ 4,128,109	-7%
Capital assets, net	16,505	8,834	87%
Other noncurrent assets	12,303,426	9,787,045	26%
Total assets	\$ 16,142,162	\$ 13,923,988	16%
Liabilities			
Current liabilities	\$ 4,278,138	\$ 3,455,656	24%
Noncurrent liabilities	5,106,099	4,433,540	15%
Total liabilities	9,384,237	7,889,196	19%
Net position			
Invested in capital assets	16,505	8,834	87%
Restricted	11,112	11,726	-5%
Unrestricted	6,730,308	6,014,232	12%
Total net position	6,757,925	6,034,792	12%
Total liabilities and net position	\$ 16,142,162	\$ 13,923,988	16%

Assets

As shown above, total assets increased \$2.2 billion, or 16%, during 2012 primarily due to the increase in cash and invested assets resulting from the \$1.5 billion pre-event bond issuance in June 2012 and a considerable increase in premiums collected, partially offset by the \$106.1 million debt maturity of the 2007A HRA Refunding Bonds in March 2012, the \$106.4 million

Financial Analysis (Continued)

Assets (Continued)

debt maturity of the 2009A HRA Bonds in June 2012 and the \$105.0 million debt maturity of the 2011A HRA Bonds in June 2012. Certain investments, representing less than 1% of the portfolio continue to be in defaulted Structured Investment Vehicles (SIVs) for which the Company continues to receive payments of principal and interest. Declines in market value of invested assets are continually evaluated to determine whether these declines are temporary or other-than-temporary in nature. In making this determination, the Company monitors external impairment indicators such as issuer credit ratings as well as the extent and duration of the related declines and internal impairment indicators such as the Company's intent and ability with respect to retention of the impaired securities. These indicators are obtained from both thirdparty valuation services and internal analyses performed by the Company. No such other-thantemporary declines in market value have been recorded in 2012 or 2011. However, it is noteworthy to mention that \$125.1 million of other-than-temporary impairment has been recovered as of December 2012. During 2011, total assets increased \$1.3 billion, or 10%, primarily due to the increase in cash and invested assets resulting from the \$900 million preevent bond issuance and a considerable increase in premiums collected, partially offset by the \$101 million debt service payment on the 2007A HRA Refunding Bonds in March 2011, the \$500 million debt maturity of the 2010A HRA Bonds in April 2011, and the \$250 million debt maturity on the 2008A-1 HRA Bonds in June 2011.

Current assets include cash, cash equivalents, and short-term investments of \$3.1 billion and \$3.6 billion for the years ended 2012 and 2011. Long-term investments totaled \$12.0 billion and \$9.3 billion for the years ended 2012 and 2011. The increase in invested assets is the result of the \$1.5 billion bond issuance, net cash flows from 2012 operations, the collection of emergency assessment funds and reinsurance reimbursements, partially offset by the \$317.5 million of total debt maturities during the first half of 2012. During 2011, invested assets increased 1.4 billion, or 13%, due to the \$900 million bond issuance, net cash flows from 2011 operations, the collection of emergency assessment funds, and Florida Hurricane Catastrophe Fund (FHCF) reimbursements received during 2011 partially offset by the \$851 million of total debt maturities during the first half of 2011.

Capital assets increased \$7.7 million, or 87%, during 2012. This increase is primarily due to Citizens' Core Project. During 2011, Citizens had no significant capital asset activity.

Liabilities

Total liabilities increased \$1.5 billion, or 19%, during 2012. This increase is due primarily to an increase long-term debt, loss reserves, unearned premiums and reinsurance premiums payable. During 2011, total liabilities increased \$762.2 million, or 11% due primarily to an increase in loss reserves, loss adjustment expense reserves and unearned premiums.

Financial Analysis (Continued)

Liabilities (Continued)

Current liabilities are comprised primarily of loss reserves, loss adjustment expense (LAE) reserves, unearned premium, the current portion of unearned assessment income and the current portion of long-term debt. Loss and LAE reserves increased \$72.5 million, or 5%, from 2011 to 2012. Net loss and LAE reserves related to the 2004 and 2005 hurricanes were \$88.1 million as of December 31, 2012 as compared to \$128.3 million as of December 31, 2011. The decrease in 2012 is largely due to the settlement of outstanding hurricane claims. It is expected that these loss reserves will continue to run-off through 2013 and likely beyond.

Unpaid loss and LAE reserves not related to hurricanes increased from \$1.22 billion as of December 31, 2011 to \$1.33 billion as of December 31, 2012. The increase in both 2012 and 2011 is due largely to increases in overall exposure and of sinkhole, water, fire and theft claims.

Unearned premiums increased \$51.1 million, or 4% from 2011 to 2012, which is primarily due to an increase in premium written. During 2011 unearned premiums increased \$230.7 million, or 19%, primarily due to an increase in premium written.

Unearned assessment income decreased \$48.9 million, or 31% at December 31, 2012 compared to December 31, 2011. This decrease is consistent with the earnings elapsed since 2011. During 2011, unearned assessment decreased \$56.9, or 27%. This decrease is consistent with the earnings elapsed since 2010.

Reinsurance premiums payable increased \$133.9 million, or 240%. This increase is the result of the remaining premium installment of \$189.5 million due for the 2012 private reinsurance program. During 2011, reinsurance premiums payable increased \$55.7 million, or 100%. This increase is the result of the remaining premium installment of \$55.7 million due for the 2011 private reinsurance program. Private reinsurance was not purchased during 2010.

Operating Revenue

A summary of Citizens Statements of Revenues, Expenses and Changes in Net Position and certain key financial ratios are presented below *(in thousands)*:

	2012	2011	% Change
Operating revenue	• • • • • • • • • •	• • • • • • • • • • • • • • • • • • •	0.04
Premiums earned	\$ 2,248,095	\$ 2,251,731	0%
Operating expenses			
Losses and LAE incurred	1,073,617	1,354,836	-21%
Other underwriting expenses	563,288	429,791	31%
Total expenses	1,636,905	1,784,627	-8%
Operating income	611,190	467,104	31%
Nonoperating revenues	112,279	68,136	65%
Change in net position	\$ 723,469	\$ 535,240	35%
Policies in force	1,314,811	1,472,391	-11%
Policies serviced	1,591,813	1,525,968	4%
Underwriting ratios			
Loss and LAE ratio (calendar year)	48%	60%	-12%
Expense ratio	18%	14%	4%
Combined ratio	65%	74%	-9%

Direct written premium increased 3% to \$3.2 billion as of December 31, 2012 compared to \$3.1 billion as of December 31, 2011. This increase is the result of the implementation of the glide path rate increase during 2012, partially offset by an 11% decrease in policies in-force. Net earned premiums decreased to \$2.2 billion at December 31, 2012 as compared to \$2.3 billion at December 31, 2011, a decrease of 3.6 million. This decrease is primarily due to an increase in ceded premiums. Direct written premium increased 18% to \$3.1 billion as of December 31, 2011 compared to \$2.6 billion as of December 31, 2010. This increase is the result of the implementation of the glide path rate increase during 2011 as well as a 15% increase in policies in-force. Net earned premiums increased to \$2.3 billion at December 31, 2011 as compared to \$2.0 billion at December 31, 2011 as compared to \$2.0 billion at December 31, 2010, an increase of 280.1 million, or 14%.

Financial Analysis (Continued)

Operating Revenue (continued)

Historically, Citizens' rates were required to be actuarially sound and not competitive with approved rates charged by authorized insurers. However, during a 2007 special legislative session, the standards that Citizens uses to set rates were changed by removing the requirement that Citizens develop rates that are not competitive with approved rates charged by authorized insurers. The requirement that rates be actuarially sound remains.

Also, the 2007 Special Legislation rescinded the rates for Citizens premiums which took effect January 1, 2007, except for rates which were lowered. Such legislation required Citizens, as of January 1, 2007, to use the lower rates that were in effect on December 31, 2006 and to provide refunds to policyholders who had paid higher rates as a result of that rate filing. This requirement produced a reduction to the homeowner multiperil rates and residential fire/dwelling rates of 11.0% and 17.4% respectively, and decreased residential wind-only rates for the Costal Account 18.2%. Also per the Special Legislation, the rates in effect on December 31, 2006 remained in effect through December 31, 2009.

During the 2009 legislative session, Citizens' statute was amended to require that beginning on July 15, 2009 and each year thereafter, the Corporation must make a recommended actuarially sound rate filing for each personal and commercial line of business it writes, to be effective no earlier than January 1, 2010. In addition, the new law requires that Citizens implement such rate increases so that the rate increase per policyholder does not exceed 10 percent, excluding coverage changes and surcharges.

Under the direction of the new law, Citizens made a series of rate filings beginning in September 2009 for each line of business it writes. The rates were approved by the Florida Office of Insurance Regulation in late 2009, and were implemented in January and February of 2010.

During the 2011 legislative session, Citizens statute was amended to allow Citizens to charge an actuarially sound rate for sinkhole coverage, outside of the 10 percent per policy cap. Additionally, a number of changes were made in the law with respect to coverage provided for sinkhole including statutory definitions of sinkhole loss, sinkhole activity and structural damage. Finally the legislation provided for a claims filing deadline on sinkhole of 2 years and a claims filing deadline of 3 years for a windstorm or hurricane claim.

Premiums ceded to the FHCF totaled \$475.2 million and \$453.1 million during 2012 and 2011, respectively, and are included in net earned premiums. The increase in FHCF premium is attributed primarily to an increase in overall FHCF eligible exposure.

Financial Analysis (Continued)

Operating Revenue (continued)

Ceded premiums to private reinsurers increased \$220.4 million, or 194%, as of December 31, 2012. Citizens entered into catastrophe excess of loss reinsurance treaties with private reinsurers in both 2012 and 2011. The amount of risk transferred in 2011 was \$575 million as compared to the amount of risk transferred in 2012 of \$1.5 billion. As such, the premium ceded was substantially larger for the 2012 hurricane season. The Corporation did not enter into excess of loss reinsurance agreements with private reinsurers 2010.

Ceded premiums to takeout companies as of December 31, 2012 increased \$217.6 million, or 489%, compared to 2011. This increase is the direct result of an increase in the number of policies assumed from takeout companies, most notably with regards to assumption activity in November and December 2012. Ceded premiums to takeout companies as of December 31, 2011 increased \$22.7 million, or 104%, compared to the same period in 2010. Although the number of policies assumed, as well as related premium, decreased from 2010 as compared to 2011, there were a significant number of opt-outs that occurred in 2010 which served to decrease the ceded premium.

Operating Expenses

Losses and LAE incurred decreased \$281.2 million, or 21%, in 2012 as compared to 2011. Although sinkhole losses remain an important issue in 2012, the levels of calendar year losses in 2012 are significantly less than 2011. In addition, the number of sinkhole claims reported in 2012 for accident year 2012 has dropped significantly. Losses and LAE incurred increased \$591.9 million, or 78%, in 2011 as compared to 2010. This increase is largely attributable to an increase in the amount of sinkhole claims being reported in 2011 for both prior accident periods as well as the current accident period; a 71% increase to 4,226 claims in 2011 from 2,465 claims in 2010.

Other underwriting expenses increased \$133.5 million, or 31%, in 2012. Certain underwriting expenses such as agent commissions and premium taxes, are determined based on written premiums and will increase proportionately. During 2012, commission and premium and other tax expenses consisted of 47% and 14% of other underwriting expenses, respectively. During 2011, commission and premium and other tax expenses consisted of 54% and 11% of other underwriting expenses, respectively.

Non-operating Income (Expenses)

Non-operating income/expenses consist mainly of assessment income, net investment income, and interest expense. Non-operating income increased \$44.1 million, or 65% in 2012 as compared to 2011 which corresponds with the increase in net investment income of \$77.4

Financial Analysis (Continued)

Non-operating Income (Expenses) (continued)

million, or 39%. The increase in net investment income is mainly attributed to the increase in allocations to external investment managers and an increase in total asset portfolio. Non-operating income increased \$80.2 million, or 665% in 2011 as compared to 2010 which corresponds with the increase in net investment income of \$84.4 million, or 72%. The increase in net investment income is mainly attributed to the increase in the weighted average of maturity duration in the new investment policy, an increase in allocations to external investment managers and an increase in total asset portfolio. In addition, line of credit fees and note issuance costs decreased \$3.9 million, or 57%, offset by a decrease in assessment income of \$7.6 million, or 12%.

Economic Factors

Citizens' management performs an evaluation of pre-event liquidity needs in advance of each hurricane season. As a governmental entity, Citizens has the ability to issue municipal debt on a taxable or tax-exempt basis. Pre-event bond proceeds may be accessed as needed and as permitted by the bond documents. Bank credit lines may also be a component of the pre-event liquidity program. Subsequent to year end 2007, management determined that its 2004, 2006, and 2007 auction rate securities were no longer an appropriate venue to provide liquidity given the increased interest rates required to be paid as a result of the industry-wide market turmoil of late 2007 and early 2008. These securities were redeemed in 2008. As described in Notes 7 and 10 Citizens issued fixed rate tax-exempt debt in 2012, 2011, 2010, 2009, and 2008 to fulfill its liquidity needs. Bank credit lines were secured in 2009 and 2008 to provide pre-event liquidity for those hurricane seasons.

Citizens' bond ratings are A2 / A+ / A+ from Moody's / Standard & Poor's / Fitch. Citizens' Short-Term ratings are MIG1 / SP-1+ / F1+ from Moody's / Standard & Poor's / Fitch. In 2012, Moody's, Standard & Poor's and Fitch have Stable outlooks on Citizens' credit ratings for all business lines. The ratings reflect only the views of such organizations and any desired explanation of the significance of such ratings should be obtained from the rating agency furnishing the same, at the following addresses: Moody's, 7 World Trade Center at 250 Greenwich Street, New York, New York 10007, Standard &Poor's , 55 Water Street, New York, New York, 10041, and Fitch, Inc. One State Street Plaza, New York, NY 10004. Generally, a rating agency bases its rating on the information and materials furnished to it and on investigations, studies and assumptions of its own. There is no assurance such ratings will continue for any given period of time or that such ratings will not be revised downward or withdrawn entirely by the rating agencies, if in the judgment of such rating agencies, circumstances so warrant.

Financial Analysis (Continued)

Economic Factors (continued)

During 2012, management continued to administer programs designed to reduce the number of polices written by Citizens. Citizens' statutory mission includes providing property insurance to applicants who are in good faith entitled to obtain affordable insurance through the voluntary market but are unable to do so. Citizens' depopulation program is designed to return policies to the voluntary market. The private market has responded by removing policies from the Personal Lines Account, the Commercial Lines Account and the Coastal Account; depopulation tends to be most significant for the Personal Lines Account. During 2012, 252,968 PLA policies and 24,034 Coastal policies were assumed by private insurers, as compared to 45,827 PLA policies and 7,750 Coastal policies assumed during 2011 and 57,561 PLA policies and 2,231 Coastal policies assumed during 2009 and 362,964 PLA policies, 601 CLA policies and 21,519 Coastal policies assumed during 2008. Takeout activity increased in 2012 as compared to 2011 largely due to the elimination of the ceding commission. During the first quarter of 2012, Citizens removed the hold back of ceding commissions on assumptions effective the fourth quarter of 2011.

Citizens' enabling legislation and Plan of operations established a process by which Citizens Board of Governors levies assessments to recover any deficits incurred in a given year. Citizens' determination of the amount of assessment is subject to the verification of the mathematical calculation by the Office of Insurance Regulation. Citizens' ability to assess provides some assurance of its financial stability.

Citizens Property Insurance Corporation Statements of Net Position

	December 31		
	2012	2011	
	(In Tho	usands)	
Assets			
Current assets:			
Cash and cash equivalents	\$ 1,282,987	\$ 1,575,852	
Short-term investments	1,792,078	1,999,099	
Restricted cash and cash equivalents	11,112	11,726	
Deferred policy acquisition costs	144,181	144,947	
Investment income due and accrued	88,286	72,831	
Prepaid reinsurance premiums	215,563	25,889	
Reinsurance recoverable on paid losses and LAE	(4,349)	3,130	
Premiums receivable	178,231	181,018	
Premiums receivable from assuming companies	18,407	874	
Current portion of deferred financing costs	23,296	22,795	
Current portion of assessment receivable	72,439	89,948	
Total current assets	3,822,231	4,128,109	
Noncurrent assets:			
Long-term investments	11,972,344	9,303,068	
Capital assets	16,505	8,834	
Deferred financing costs	67,432	83,785	
Assessment receivable	254,089	391,354	
Other assets	9,561	8,838	
Total noncurrent assets	12,319,931	9,795,879	
Total assets	\$ 16,142,162	\$ 13,923,988	

Citizens Property Insurance Corporation Statements of Net Position (Continued)

	December 31		
	2012 2011		
	(In Tho	usands)	
Liabilities and net position			
Current liabilities:			
Loss reserves	\$ 1,140,377	\$ 1,093,917	
Loss adjustment expense reserves	278,678	252,653	
Unearned premiums	1,488,209	1,437,120	
Current portion of unearned assessment income	40,396	48,881	
Reinsurance premiums payable	189,534	55,684	
Advance premiums and suspended cash	85,824	99,291	
Interest payable	31,772	27,479	
Taxes and fees payable	5,989	6,477	
Current portion of long-term debt	871,530	317,485	
Other current liabilities	145,829	116,669	
Total current liabilities	4,278,138	3,455,656	
Noncurrent liabilities:			
Unearned assessment income	67,313	107,709	
Long-term debt	5,038,786	4,325,831	
Total noncurrent liabilities	5,106,099	4,433,540	
Total liabilities	9,384,237	7,889,196	
Net position:			
Invested in capital assets	16,505	8,834	
Restricted	11,112	11,726	
Unrestricted	6,730,308	6,014,232	
Total net position	6,757,925	6,034,792	
Total liabilities and net position	\$ 16,142,162	\$ 13,923,988	

Citizens Property Insurance Corporation Statements of Revenues, Expenses and Changes in Net Position

	Years Ended December 31 2012 2011		
	(In Thor	ısands)	
Operating revenue:			
Premiums earned	\$ 2,248,095	\$ 2,251,731	
Operating expenses:			
Losses incurred	815,507	1,107,600	
Loss adjustment expenses incurred	258,109	247,236	
Service company fees	10,566	9,317	
Agent commissions	266,353	230,926	
Taxes and fees	79,994	45,419	
Processing and other fees	1,413	1,403	
Other underwriting expenses	205,006	146,980	
Takeout bonus income	(43)	(4,254)	
	1,636,905	1,784,627	
Operating income	611,190	467,104	
Nonoperating revenues (expenses):			
Net investment income	278,446	201,013	
Interest expense	(214,413)	(189,643)	
Assessment income	48,880	56,941	
Line of credit fees and note issuance costs	(7,464)	(6,915)	
Other income	6,830	6,740	
Total nonoperating revenues	112,279	68,136	
Change in net position	723,469	535,240	
Net position, beginning of year	6,034,792	5,499,670	
Other changes in net position	(336)	(118)	
Net position, end of year	\$ 6,757,925	\$ 6,034,792	

Citizens Property Insurance Corporation Statements of Cash Flows

	Years Ended December 31 2012 2011		
	(In Tho	usands)	
Cash flows from operating activities			
Premiums collected, net of reinsurance	\$ 2,088,776	\$ 2,449,744	
Losses and loss adjustment expenses paid	(1,001,131)	(864,531)	
Payments to employees for services	(412,018)	(68,605)	
Payments for underwriting expenses		(294,760)	
Net cash provided by operating activities	675,627	1,221,848	
Cash flows from non-capital financing activities			
Debt issuance	1,500,000	900,000	
Debt redemption	(317,500)	(850,995)	
Interest paid	(125,620)	(199,791)	
Assessment income received	154,773	192,476	
Financing costs paid	8,388	10,713	
Net cash provided by non-capital financing activities	1,220,041	52,403	
Cash flows from capital and related financing activities			
Capital assets acquired	(12,156)	(2,667)	
Net cash used in capital and related financing activities	(12,156)	(2,667)	
Cash flows from investing activities			
Proceeds from investments sold, matured or repaid	8,933,048	9,314,626	
Investments acquired	(11,110,039)	(10,889,927)	
Change in restricted cash	614	1,925	
Net cash used in investing activities	(2,176,377)	(1,573,376)	
Net decrease in cash and cash equivalents	(292,865)	(301,792)	
Cash and cash equivalents:			
Beginning of year	1,575,852	1,877,644	
End of year	\$ 1,282,987	\$ 1,575,852	

Citizens Property Insurance Corporation Statements of Cash Flows (Continued)

	Years Ended December 31				
	2012			2011	
Reconciliation of operating income to net cash provided by operating activities:		(In Thousands)		ls)	
Operating income	\$	611,190	\$	467,104	
Adjustments to reconcile net cash provided by					
operating activities:					
Depreciation expense		4,485		4,642	
(Increase) decrease in operating assets:					
Deferred policy acquisition costs		766		(14,300)	
Prepaid reinsurance premiums		(189,674)		(9,272)	
Reinsurance recoverable	7,479			8,480	
Premiums receivable, net	(14,746)			(25,227)	
Other assets	·			1,517	
Increase (decrease) in operating liabilities:					
Loss and loss adjustment expense reserves		72,485		490,305	
Unearned premiums		51,089		230,677	
Reinsurance premiums payable		133,850		55,684	
Advance premiums and suspended cash		(13,467)		(6,645)	
Taxes and fees payable		(488)		2,160	
Other current liabilities		6,887		16,841	
Other changes in net position		(336)		(118)	
Net cash provided by operating activities	\$	675,627	\$	1,221,848	

NOTE 1 - GENERAL

Citizens Property Insurance Corporation (Citizens or the Corporation) was established on August 1, 2002, pursuant to Section 627.351(6), Florida Statutes (the Act), to provide certain residential and non-residential property insurance coverage to qualified risks in the State of Florida under circumstances specified in the Act. The original intent of the legislation was that property insurance be provided through Citizens to applicants who are in good faith entitled to procure insurance through the voluntary market but are unable to do so. Citizens results from a combination of the Florida Residential Property and Casualty Joint Underwriting Association (the FRPCJUA) and the Florida Windstorm Underwriting Association (the FWUA). The FRPCJUA was renamed Citizens and the FWUA's rights, obligations, assets, liabilities and all insurance policies were transferred to Citizens. Unlike private insurers offering coverage through the admitted market, Citizens is not required to obtain or to hold a certificate of authority issued by the Florida Office of Insurance Regulation (the Office). For purposes of its tax-exempt status, Citizens is considered a political subdivision and an integral part of the State of Florida. As such, Citizens' operations may be affected by the legislative process. In 2007, the Act was amended to recognize Citizens' status as a governmental entity and to add affordability as an element of Citizens' statutory mission.

Citizens operates pursuant to a Plan of Operation (the Plan) approved by the Financial Services Commission (the Commission) of the State of Florida. The Commission is composed of the Governor, the Chief Financial Officer, the Attorney General and the Commissioner of Agriculture of the State.

Citizens is supervised by a Board of Governors (the Board) which consists of eight individuals who reside in the State of Florida. The Governor, the Chief Financial Officer, the President of the Senate and the Speaker of the House of Representatives each appoint two members of the Board. At least one of the two members appointed by each appointing officer must have a demonstrated expertise in the insurance industry. The Chief Financial Officer designates one of the appointees as the Board's chair. All Board members serve at the pleasure of their appointing officers.

Citizens' president (executive director) and senior managers are engaged by and serve at the pleasure of the Board. The president is subject to confirmation by the Florida Senate.

Criteria for defining the reporting entity are identified and described in the Governmental Accounting Standards Board's Codification of Governmental Accounting and Financial Reporting Standards, Sections 2100 and 2600. Application of these criteria determines potential component units for which the primary government is financially accountable and other organizations for which the nature and significance of their relationship with the primary government are such that exclusion would cause the primary government's financial statements to be misleading or incomplete. Based on the application of these criteria, Citizens is a component unit of the State of Florida, and its financial activity is reported in the state's Comprehensive Annual Financial Report by discrete presentation.

NOTE 1 - GENERAL (CONTINUED)

The financial statements presented herein relate solely to the financial position and results of operations of Citizens and are not intended to present the financial position of the State of Florida or the results of its operations or its cash flows.

Citizens has determined that it has no component units that should be included in its separately reported financial statements. However, the Florida Market Assistance Plan (FMAP) is a financially related entity. FMAP is a 501(c)(6) entity created by Section 627.3515, Florida Statutes. FMAP was created for the purpose of assisting in the placement of applicants who are unable to procure property or casualty insurance coverage from authorized insurers when such insurance is otherwise generally available. As provided in FMAP's enabling legislation, each person serving on the Board of Citizens also serves on the Board of FMAP. In addition, Citizens is required to fund any deficit incurred by FMAP in performing its statutory purpose. Citizens is not required to include FMAP as a component unit in its financial statements because FMAP's total assets and total revenue are not significant to Citizens.

Pursuant to the Act, all revenues, expenses, assets and liabilities of Citizens shall remain divided into three separate accounts: the Personal Lines Account, the Commercial Lines Account and the Coastal Account. A brief history of each account follows:

Personal Lines Account History - The Florida Residential Property and Casualty Joint Underwriting Association (FRPCJUA) began operations on January 21, 1993, after Hurricane Andrew, pursuant to Section 627.351(6), Florida Statutes, to provide certain residential property insurance coverage to qualified risks in the State of Florida for applicants who were in good faith entitled to procure insurance through the private market but were unable to do so. Residential property coverage consists of the types of coverage provided to homeowners, mobile homeowners, tenants, condominium unit owners, and similar policies. The policies provide coverage for all perils covered under a standard residential policy, subject to certain underwriting requirements. Such policies may exclude windstorm coverage on property within eligible areas. This portion of the FRPCJUA's activities became the Personal Lines Account under Citizens.

Commercial Lines Account History – The Florida Property and Casualty Joint Underwriting Association (FPCJUA) was activated in early 1994 to provide commercial residential coverage (i.e., coverage for condominium associations, apartment buildings and homeowner associations) to organizations unable to obtain such coverage from a private insurer. During 1995, legislation was enacted to transfer all obligations, rights, assets, and liabilities related to commercial residential coverage from the FPCJUA to the FRPCJUA. The legislation required that the premiums, losses, assets and liabilities be accounted for separately from the FRPCJUA's personal residential business. This portion of the FRPCJUA's activities became the Commercial Lines Account under Citizens. In 2006, the FPCJUA was re-activated to provide commercial non-residential wind-only coverage. In 2007, legislation was enacted which resulted in the transfer and assumption of the FPCJUA's commercial non-residential policies by Citizens. These policies were added to the Commercial Lines Account.

NOTE 1 - GENERAL (CONTINUED)

Coastal Account History – The Florida Windstorm Underwriting Association, which was a residual market mechanism for windstorm and hail coverage in select areas of the State, was created by an act of the Florida Legislature in 1970 pursuant to Section 627.351(2), Florida Statutes. FWUA was a Florida unincorporated association, the members of which were all property insurance companies holding a certificate of authority to provide property insurance coverage in the State. FWUA provided policies of windstorm insurance for property owners within the eligible areas who were unable to obtain such coverage from private insurers. Insured properties include personal residential, commercial residential and commercial non-residential properties. This portion of the FWUA's activities became the High Risk Account under Citizens. In 2007, Citizens received authority to issue multi-peril policies in the High-Risk Account was renamed the Coastal Account.

NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Presentation

The accounting policies and practices of Citizens conform to accounting principles generally accepted in the United States applicable to a proprietary fund of a government unit. The Governmental Accounting Standards Board (GASB) is the accepted standard-setting body for establishing governmental accounting and financial reporting principles. Citizens applies all applicable GASB pronouncements as well as Financial Accounting Standards Board (FASB) statements, interpretations and codification, Accounting Principles Board (APB) Opinions, and Accounting Research Bulletins of the Committee on Accounting Procedure issued on or before November 30, 1989, unless those pronouncements conflict with or contradict GASB pronouncements. Citizens' has also elected to apply all FASB statements and interpretations issued after November 30, 1989 except for those that conflict with or contradict GASB pronouncements.

GASB Statement No. 34 established standards for financial reporting for all state and local governmental entities, which includes a Statement of Net Position, a Statement of Revenues, Expenses, and Changes in Net Position, and a Statement of Cash Flows. It requires net assets to be classified and reported in three components: invested in capital assets, net of related debt; restricted; and unrestricted. These classifications are defined as follows:

• Invested in capital assets, net of related debt – This component of net position consists of capital assets, including restricted capital assets, net of accumulated depreciation and reduced by the outstanding balances of any bonds, mortgages, notes, or other borrowings that are attributable to the acquisition, construction, or improvement of those assets. If there are significant unspent related debt proceeds at year-end, the portion of the debt attributable to the unspent proceeds are not included in the calculation of invested in capital assets, net of related debt. Rather, that portion of the debt is included in the same

Basis of Presentation (Continued)

net position component as the unspent proceeds. As of December 31, 2012 and 2011, Citizens did not have any outstanding debt that was attributable to capital assets.

- Restricted net position This component of net position includes assets subject to external constraints imposed by creditors (such as through debt covenants), grantors, contributors, laws or regulations of other governments, or constraints imposed by law through constitutional provisions or enabling legislation.
- Unrestricted net position This component of net position consists of assets that do not meet the definition of "restricted" or "invested in capital assets, net of related debt."

Use of Estimates

The preparation of the financial statements in accordance with generally accepted accounting principles (GAAP) requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Measurement Focus

The financial statements of proprietary funds are prepared using the economic resources measurement focus and the accrual basis of accounting. All assets and liabilities associated with the operations of Citizens are included in the statements of net position. The Statements of Revenues, Expenses and Changes in Net Position presents increases (revenues) and decreases (expenses) in total net position. The Statements of Cash Flows provides information about how Citizens finances and meets the cash flow needs of its activities.

Cash, Cash Equivalents, and Investments

Cash consists of demand deposits held with financial institutions, various highly liquid money market funds, other short-term corporate obligations and agency discount notes. Highly liquid investments with original maturities of three months or less at the time of acquisition are considered to be cash.

Investments consist of fixed-income securities and amounts on deposit in the Florida State Board of Administration's Florida Prime ("SBA Florida Prime"), formerly known as the Florida State Board of Administration's Local Government Investment Pool. Such investments are recorded at fair value, which is generally based on independent quoted market prices. If quoted market prices are not available, broker quotes or an estimation of the current liquidation values is determined through a collaborative process among various pricing experts and sources in the

Cash, Cash Equivalents, and Investments (Continued)

marketplace. Changes in fair value are reflected as a component of net investment income. Citizens considers all investments with remaining maturities of one year or less to be short-term and all investments with remaining maturities of less than 3 months to be cash equivalents. Cash and short-term investments include amounts on deposit in excess of Federal Depository Insurance Corporation limits. Management does not consider this to represent a significant credit risk to Citizens.

Deferred Policy Acquisition Costs

Costs that are directly related to the successful acquisition of new or renewal policies are deferred and recognized over the term of the related policy. Acquisition costs that are capitalized by Citizens consist of servicing carrier fees, producer commissions, ceding commissions, premium taxes, and other underwriting expenses comprised largely of reinspection fees, geographical data services and ISO fees. Amortization of deferred policy acquisition costs recognized for the years ended December 31, 2012 and 2011 was \$388.2 million and \$304.1 million, respectively.

Deferred Takeout Bonus

Takeout bonuses incurred in connection with the depopulation of Citizens are deferred and amortized over the term of the related agreement under which the policy is removed from Citizens, which is generally a three-year period. Recoveries are recorded as a contra expense once it is determined that the assumed policy is no longer bonus eligible.

Capital Assets

Capital assets are stated at cost less related accumulated depreciation. The capitalization threshold for assets purchased is \$2,500. Depreciation is computed using the straight-line method over the estimated useful lives of three to seven years. Depreciation expense for capital assets was \$4.5 million and \$4.6 million for the years ended December 31, 2012 and 2011, respectively.

Loss Reserves and Loss Adjustment Expense Reserves

Liabilities for loss reserves and loss adjustment expense reserves are estimated based on claims adjusters' evaluations and on actuarial evaluations, using Citizens' loss experience and industry statistics. While the ultimate amount of losses and loss adjustment expenses incurred is dependent on future development, in management's opinion, the estimated reserves are adequate to cover the expected future payment of losses. However, the ultimate settlement of losses may vary significantly from the reserves provided. Adjustments, if any, to estimates recorded resulting from subsequent actuarial evaluations or ultimate payments will be reflected in

Loss Reserves and Loss Adjustment Expense Reserves (Continued)

operations in the period in which such adjustments are known or estimable. Citizens does not discount liabilities for loss reserves and loss adjustment expense reserves.

Premiums

Premiums written are recorded on the effective date of the policy and earned using the daily pro rata basis over the policy period. The portion of premiums not earned at the end of the period are recorded as unearned premiums.

Premiums receivable includes amounts due from policyholders for billed premiums. Billings are calculated using estimated annual premiums for each policy and are paid either through an installment plan offered by Citizens or in their entirety at the inception of the policy. An allowance for doubtful accounts is recorded for the estimated uncollectible amounts, and amounted to \$3.9 million and \$2.5 million at December 31, 2012 and 2011, respectively.

Operating Revenues and Expenses

Operating revenues are those revenues that are generated directly from premiums charged to policyholders. Operating expenses include incurred losses, loss adjustment expenses and necessary costs incurred to provide and administer residential and commercial property insurance coverage and to carryout programs for the reduction of new and renewal writings.

Assessments

Citizens' assessments made pursuant to the Act and the Plan are recognized as revenue and recorded as receivable in the period approved by Citizens' Board and verified by the Office for mathematical accuracy. Assessment receivables are considered to be fully collectible. Unearned assessment income consists of the additional financing costs related to the HRA post-event bond issuance.

Reinsurance

Premiums ceded under reinsurance agreements are recorded as a reduction of earned premiums. Reinsurance recoverables on unpaid losses are recorded as a reduction of losses incurred and loss adjustment expenses incurred. Reinsurance recoverables on paid losses are recorded as receivables. All catastrophe reinsurance payments are recorded as premiums ceded and are amortized over the life of the hurricane season for which the payments apply. Premiums ceded include both FHCF and private catastrophic reinsurance purchases and depopulation premiums.

Note Issuance Costs

Note issuance costs incurred in connection with issuing notes payable are deferred and amortized over the life of the note agreements.

Market Risk

Citizens' underwrites residential and commercial property insurance policies in the State of Florida. Therefore, adverse economic changes or certain changes in the insurance laws of the State of Florida could have a significant impact on Citizens' future financial position and results of operations. Approximately 53% of Citizens' insurance coverage exposure lies in the Southeast Florida counties of Miami-Dade, Broward, Monroe and Palm Beach at December 31, 2012. Approximately 14% of Citizens' insurance coverage lies in Pinellas and Hillsborough counties as of December 31, 2012. Severe storm activity in any of these counties, or throughout the State of Florida, could have a significant impact on Citizens' future financial position and results of operations. Unlike private insurers that are subject to liquidation in the event of insolvency, Citizens is able (and statutorily required) to levy surcharges and assessments in the event of a deficit in any or all of its accounts. (See Note 15)

Concentration of Credit Risk

Financial instruments that potentially subject the Corporation to concentrations of credit risk consist principally of cash and cash equivalents, and investments. The Company's cash management and investment policies restrict investments by type, credit and issuer, and the Company performs periodic evaluations of the credit standing of the financial institutions with which it deals. As of December 31, 2012, management believes the Company had no significant concentrations of credit risk other than those disclosed in Note 3.

Subsequent Events

Citizens has evaluated subsequent events for disclosure and recognition through May 30, 2013, the date on which these financial statements were available to be issued. Effective December 2012 Citizens entered into an agreement with an admitted Florida-domiciled insurance company ("the insurer") for the removal of approximately 31,000 wind-only policies. The removal of these policies by the insurer did not occur until the first and second quarters of 2013. Citizens executed a 100% quota share reinsurance agreement with the insurer effective December 2012 for coverage of all perils originally covered by Citizens on the underlying policies during the intervening period. Coverage provided by the insurer transitions from the quota share agreement to the assumption agreement as the removal of the policies occurs.

NOTE 3 - INVESTMENTS

Citizens' invested assets are governed by four investment policies, two for taxable operating funds and two for tax-exempt bond proceeds:

- Liquidity Fund (Taxable): generally this policy will govern the investment of funds and surplus that, in addition to internally managed cash, will be the first moneys used to pay claims after an event, and that can be used to pay operating expenses on an ongoing basis.
- Liquidity Fund (Tax-Exempt): generally this policy will govern the investment of taxexempt pre-event bond proceeds and other moneys required to be invested in tax-exempt instruments. Citizens will use these monies to pay claims after an event or to pay principal and / or interest payments on as needed basis.
- Claims-Paying Fund (Taxable): generally this policy will govern the investment of funds that will be used to pay post-event claims after Citizens has expended all moneys in the Liquidity Fund. Only moneys eligible for investment in taxable instruments will be deposited in this fund.
- Claims-Paying Fund (Tax-exempt): generally this policy will govern the investment of tax-exempt pre-event bond proceeds and other moneys required to be invested in tax-exempt instruments. Citizens will use these moneys to pay claims after an event, typically after it has spent all funds in the Liquidity Fund.

The Liquidity Fund taxable policy requires a minimum of half of all securities in its portfolio to be U.S. Government or U.S. Government Agency fixed income securities while the remaining half may be corporate fixed income securities rated A3/A-/A- or better by Moody's, S&P or Fitch, respectively, at the time of purchase. The Claims Paying Fund taxable policy requires a minimum of 40% of all securities in its portfolio to be U.S. Government or U.S. Government Agency fixed income securities while the remaining 60% may be corporate fixed income securities rated A3/A-/A- or better by Moody's, S&P and/or Fitch at the time of purchase. The Liquidity Fund and Claims Paying Fund tax-exempt policies require all securities be invested in tax exempt fixed income securities not subject to the federal alternative minimum tax rated A3/A- equivalent or better by Moody's and S&P at the time of purchase. The investment policies provide that a significant portion of Citizens' assets should be in relatively short duration instruments and the majority of Citizens' assets should have a weighted duration consistent with the objectives of maximizing return while minimizing exposure to interest rate risk. Citizens may invest in fixed or variable rate instruments that have minimum ratings as specified in the investment policy by one of the Rating Agencies. Investments in the Liquidity Fund portfolios (taxable and tax-exempt) may have a maximum maturity of 39 months and the weighted average maturity cannot exceed 365 days. Investments in the Claims Paying Fund portfolios (taxable and tax-exempt) may have a maximum maturity of 61 months and the weighted average maturity cannot exceed 3 years. In accordance with Citizens' applicable taxable and tax-exempt investment policies the majority of Citizens' bond proceeds and operating cash are managed by

independent investment management firms engaged by Citizens and in part by Citizens' staff. Permitted investments generally must be rated in one of the two or three highest rating categories of each of the Rating Agencies (Moody's and S&P), depending on the type of investment.

Citizens' short-term investments include shares held in the SBA Florida Prime. The entire \$24.5 million invested in the SBA Florida Prime at December 31, 2012 is invested in Fund B, which has been frozen from investor withdrawals due to that portfolio's investment in distressed illiquid assets. As principal and interest payments are received, Citizens' allocable portion is eligible for withdrawal and such withdrawals have been consistently made. Fund B is accounted for as a fluctuating net asset value pool, which had a market value factor at December 31, 2012 of 0.983. Fund B is not rated by any nationally recognized statistical rating agency. Citizens withdrew \$8.8 million and \$8.5 million, during 2012 and 2011, respectively. Full realization of the principal value of Pool B assets is not readily determinable.

Citizens investment policy for bond proceeds is at least or more restrictive than the bond documents require.

• *Credit Risk Disclosure* - Credit risk exists when there is a possibility the issuer or other counterparty to an investment may be unable to fulfill its obligations. All long-term and short-term securities held in the investment portfolio are rated by two of the three nationally recognized rating agencies. The following table presents the fair value by rating classification as reported by Moody's. (See discussion of rating agencies in "Economic Factors" under "Management's Discussion & Analysis").

	Fair Value	
Rating	(in thousands)	
A1	\$ 1,408,735	
A2	1,414,871	
A3	329,329	
AA1	1,967,409	
AA2	1,685,229	
AA3	1,409,957	
AAA	5,088,276	
BAA	108,356	
MIGI	36,821	
P-1	94,574	
Default	220,074	
Loan backed and structured securities	790	
	\$ 13,764,421	

- *Custodial Risk Credit* For an investment, custodial credit risk is the risk that, in the event of the failure of the counterparty, Citizens would not be able to recover the value of its investments or collateral securities that are in the possession of an outside party. Citizens had no investments with custodial credit risk as of December 31, 2012 and 2011, respectively. All investments were held by Citizens or its agent in Citizens' name.
- Concentration of Credit Risk An increased risk of loss occurs as more investments are acquired from one issuer or a group of insurers with one industry which results in a concentration of credit risk. Excluding securities issued by U.S. Government & Agencies, Citizens does not hold any securities from any single issuer that exceeded 5% of the investment portfolio.
- Interest Rate Risk Interest rate risk exists when there is a possibility that changes in interest rates could adversely affect an investment's fair value. Citizen's measures this risk by using the weighted average maturity method. The Corporation's investment policy requires that the weighted average maturity of the portfolio not exceed 365 days. This policy takes interest rate reset dates, primarily related to tax-exempt variable rate demand notes and floating rate notes, into consideration. The table that follows reflects the weighted average maturity, without consideration of resets, by security type at December 31, 2012 (*in thousands*). By not considering interest rate reset dates, the weighted average maturity below appears longer in duration than it would if reset dates had been considered.

	Ar	nortized Cost	Fair Value	Weighted Average Maturity (<i>in days</i>)
Bonds:				
U.S. Treasury & U.S.				
Government securities	\$	1,169,186	\$ 1,172,565	765
All Other Government		27,488	27,672	752
States, territories &				
possessions		1,158,305	1,171,064	1,049
Political subdivisions		1,197,715	1,208,278	1,166
Special revenue		6,106,770	6,144,019	1,498
Industrial & miscellaneous		3,827,038	3,933,407	955
Loan-Backed and structured securities:				
Mortgage-backed securities		104,962	106,626	1,326
Other loan-backed securities		800	790	694
Total	\$	13,592,264	\$ 13,764,421	1,210

No other types of investments or securities were held during the year that were sold before year-end.

The table that follows reflects the weighted average maturity, without consideration of resets, by security type at December 31, 2011 (*in thousands*). By not considering interest rate reset dates, the weighted average maturity below appears longer in duration than it would if reset dates had been considered.

				Weighted Average Maturity
	Ar	nortized Cost	Fair Value	(in days)
Bonds:				
U.S. Treasury & U.S.				
Government securities	\$	3,711,180	\$ 3,726,681	717
All Other Government		42,327	42,927	949
States, territories &				
possessions		1,006,563	1,020,241	1,006
Political subdivisions		1,015,565	1,026,843	1,048
Special revenue		2,000,839	2,018,087	2,159
Industrial & miscellaneous		3,439,754	3,466,366	824
Loan-Backed and				
structured securities:				
Mortgage-backed securities		-	-	-
Other loan-backed securities		1,049	 1,021	1,060
Total	\$	11,217,277	\$ 11,302,167	1,064

No other types of investments or securities were held during the year that were sold before year-end.

• *Foreign Currency Risk* – Citizens had no investments with foreign currency risk at December 31, 2012 and 2011, respectively. All investments are settled in U.S. dollars.

Sources and uses of investment income for the years ended December 31, 2012 and 2011 were as follows (*in thousands*):

	2012		2011	
Income earned				
U.S. Government bonds	\$	5,166	\$	19,221
Bonds exempt from U.S. Tax		54,181		35,315
Other bonds		71,949		39,062
Cash, cash equivalents and short-term				
investments	_	4,967	_	6,316
Total gross investment income earned		136,263		99,914
Capital gains				
U.S. Government bonds		3,578		6,447
Bonds exempt from U.S. Tax		7,064		2,556
Other bonds		26,284		8,036
Cash, cash equivalents and short-term				
investments		24,367		21,824
Total realized gain on sales		61,293		38,863
Market value adjustment		87,268		67,557
Investment expense		(6,378)		(5,321)
Net investment income	\$	278,446	\$	201,013

Fair Value Measurement

The Corporation's estimates of fair value for financial assets and financial liabilities are based on the framework established in the Fair Value Measurements and Disclosures accounting guidance. The framework is based on the inputs used in valuation and requires that observable inputs be used in the valuations when available. The disclosure of fair value estimates in the fair value accounting guidance includes a hierarchy based on whether significant valuation inputs are observable. In determining the level of the hierarchy in which the estimate is disclosed, the highest priority is given to unadjusted quoted prices in active markets and the lowest priority to unobservable inputs that reflect the Company's significant market assumptions. The three levels of the hierarchy are as follows:

Fair Value Measurement (continued)

Level 1 – Quoted Prices in Active Markets for Identical Assets and Liabilities:

Level 2 – Significant Other Observable Inputs: This category, for items measured are fair value on a recurring basis, includes bonds which are not exchange-traded. The estimated fair values of these items were determined by independent pricing services using observable inputs.

Level 3 – Significant Unobservable Inputs: Citizens has no assets or liabilities measured at fair value in this category.

The following table presents Citizens' investment securities within the fair value hierarchy and the related inputs used to measure those securities at December 31, 2012 and 2011 (*in thousands*):

December 31, 2012	Level 1	Level 2		Level 3		 Total
Bonds:						
U.S. Treasury & Agency	\$ 1,169,071	\$	3,494	\$	-	\$ 1,172,565
All Other Government	-		27,672		-	27,672
States, territories &						
possessions	-		1,171,064		-	1,171,064
Political subdivisions	-		1,208,278		-	1,208,278
Special revenue	-		6,144,019		-	6,144,019
Industrial & miscellaneous	5,198		3,928,209		-	3,933,407
Loan-backed and structured securities:						
Mortgage-backed securities	-		106,626		-	106,626
Other loan-backed securities	-		790	_	-	790
Total	\$ 1,174,269	\$	12,590,152	\$	-	\$ 13,764,421

Fair Value Measurement (continued)

December 31, 2011	Level 1	 Level 2		Level 3	Total		
Bonds:							
U.S. Treasury & Agency	\$ 771,868	\$ 2,954,813	\$	-	\$	3,726,681	
All Other Government	2,739	40,188	·	-		42,927	
States, territories &	,	,				,	
possessions	-	1,020,241		-		1,020,241	
Political subdivisions	-	1,026,844		-		1,026,844	
Special revenue	-	2,018,087		-		2,018,087	
Industrial & miscellaneous	-	3,466,366		-		3,466,366	
Loan-backed and							
structured securities:							
Other loan-backed securities	-	 1,021		-		1,021	
Total	\$ 774,607	\$ 10,527,560	\$	-	\$	11,302,167	

At the end of each reporting period, the Company evaluates whether or not any event has occurred or circumstances have changed that would cause an instrument to be transferred into or out of Level 3. During the current year, no transfers into or out of Level 3 were required. The Company has no assets or liabilities measured at fair value in the Level 3 category.

Bonds carried at fair value categorized as Level 2 are valued using the market approach. The estimated fair values of some of these items were determined by independent pricing services and relevant market data observable inputs. Others were based on broker quotes from markets which were not considered actively traded. Some valuations were determined to be Level 2 valuations as quoted market prices for similar instruments in an active market were utilized. This was accomplished by the use of matrix pricing. Matrix pricing takes quoted prices of bonds with similar features and applies analytic methods to determine the fair value of bonds held. Features that are inputs into the analysis include duration, credit quality, tax status and call and sinking fund features.

NOTE 4 - CAPITAL ASSETS

A summary of changes in capital assets and depreciation for the year ended December 31, 2012 follows (*in thousands*):

	B	eginning			Reductions/		Ending	
	Balance		Additions		Adjustments		E	Balance
Leasehold improvements	\$	7,843	\$	98	\$	-	\$	7,941
Furniture and equipment		37,532		10,706		(2)		48,236
Other capital assets		31,675		1,352				33,027
Totals at historical cost	77,050			12,156		(2)		89,204
Less accumulated depreciation for:								
Leasehold improvements		(3,969)		(755)		-		(4,724)
Furniture and equipment		(32,994)		(3,174)		2		(36,166)
Other capital assets		(31,253)		(556)				(31,809)
		(68,216)		(4,485)		2		(72,699)
	\$	8,834	\$	7,671	\$	-	\$	16,505

A summary of changes in capital assets and depreciation for the year ended December 31, 2011 follows (*in thousands*):

	Beginning			Reductions/		Ending			
	Balance		Additions		Adjustments		Balance		
Leasehold improvements	\$	7,425	\$	418	\$	-	\$	7,843	
Furniture and equipment		35,408		2,124		-		37,532	
Other capital assets		31,550		125		-		31,675	
Totals at historical cost	74,383			2,667				77,050	
Less accumulated depreciation for:									
Leasehold improvements		(3,255)		(714)		-		(3,969)	
Furniture and equipment		(30,168)		(2,826)		-		(32,994)	
Other capital assets		(30,151)		(1,102)		-		(31,253)	
		(63,574)		(4,642)		-		(68,216)	
	\$	10,809	\$	(1,975)	\$	_	\$	8,834	

NOTE 5 - LIABILITY FOR LOSS RESERVES AND LOSS ADJUSTMENT EXPENSE RESERVES

Activity in the net liability for loss reserves and loss adjustment expense reserves for the years ended December 31, 2012 and 2011 were as follows (*in thousands*):

	2012	2011		
Direct loss and loss adjustment expense				
reserves, beginning of year	\$ 1,372,646	\$	954,765	
Less reinsurance recoverables on reserves	(26,076)		(98,500)	
Net loss and loss adjustment expense				
reserves, beginning of year	1,346,570		856,265	
Incurred related to:				
Current year	1,049,646		1,236,012	
Prior years	23,970		118,824	
Total incurred	 1,073,616		1,354,836	
Paid related to:				
Current year	516,058		501,310	
Prior years	 485,073		363,221	
Total paid	1,001,131		864,531	
Net loss and loss adjustment expense				
reserves, end of year	1,419,055		1,346,570	
Add reinsurance recoverable on reserves	15,282		26,076	
Direct loss and loss adjustment expense				
reserves, end of year	\$ 1,434,337	\$	1,372,646	

As a result of changes in estimates of insured events in prior years, primarily due to the estimation of costs relating to prior year litigated and sinkhole claims, the provision for loss and loss adjustment expenses increased by approximately \$24.0 million and \$118.8 million, net of reinsurance, in 2012 and 2011, respectively. Increases or decreases of this nature occur as a result of claim settlements during the current year, and as additional information is received regarding individual claims, causing changes from the original estimates of the cost of these claims. The increase in 2012 loss and LAE reserves is largely due to non-catastrophe claims. Sinkhole continues to dominate the vast majority of the non-catastrophe loss reserves. Additionally, an increase in the number of pending non-catastrophe claims contributed to the increase in reserves. The increase in pending claims is largely due to the peril of water.

For both catastrophic and non-catastrophic claims, the loss adjusting function is performed by Citizens through its employees and through contracted independent adjusting firms. Citizens compensates independent adjusting firms, depending upon the type or nature of the claims, either

NOTE 5 - LIABILITY FOR LOSS RESERVES AND LOSS ADJUSTMENT EXPENSE RESERVES (CONTINUED)

on per-day rate or on a graduated fee schedule based on the gross claim amount, consistent with industry standard methods of compensation. Such costs are included as loss adjustment expenses.

NOTE 6 - REINSURANCE AGREEMENTS

Citizens participates in the Florida Hurricane Catastrophe Fund. The FHCF will reimburse Citizens a specified percentage of losses incurred relating to a hurricane in Florida if a prescribed retention is reached subject to a maximum limit. Premiums ceded to the FHCF, net of refunds received, totaled \$475.2 million and \$453.1 million during 2012 and 2011, respectively. The Coastal Account is treated for all FHCF purposes as if it were a separate participating insurer with its own exposures, reimbursement premium and loss reimbursement. Likewise, the Personal and Commercial Lines Accounts are viewed together for FHCF purposes, as if the two accounts were one and represent a single, separate participating insurer with its own exposures, reimbursement. The FHCF coverages and retention amounts by account are as follows (*in thousands*):

	20	12	2011		
	Coverage Amounts	Retention Amounts	Coverage Amounts	Retention Amounts	
Personal and Commercial					
Lines accounts	\$ 2,940,960	\$ 1,226,892	\$ 2,748,231	\$1,153,515	
Coastal account	3,619,189	1,509,832	3,794,029	1,592,468	

Citizens purchased private reinsurance for the Coastal Account in 2012 and 2011. Private reinsurance will reimburse Citizens a specified percentage of losses incurred relating to hurricanes in Florida if a prescribed retention is reached. Reinsurance is on a per occurrence basis. Premiums ceded to private reinsurers, net of refunds received, totaled \$334.0 million and \$113.6 million during 2012 and 2011, respectively. The private reinsurance coverages and retention amount by account were as follows *(in thousands)*:

	20	12	2011		
	Coverage	Retention	Coverage	Retention	
	Amounts	Amounts	Amounts	Amounts	
Coastal account	\$ 1,500,000	\$ 6,350,000	\$ 575,000	\$ 6,302,000	

NOTE 6 - REINSURANCE AGREEMENTS (CONTINUED)

	20	12	2011			
	Written	Earned	Written	Earned		
Direct	\$ 3,180,755	\$ 3,129,666	\$ 3,084,342	\$ 2,853,665		
Ceded	(1,071,246)	(881,571)	(611,207)	(601,934)		
Net premiums	\$ 2,109,509	\$ 2,248,095	\$ 2,473,135	\$ 2,251,731		

The effect of reinsurance on premiums written and earned is as follows (in thousands):

Premium ceded above also includes premium ceded to companies that assume policies pursuant to a depopulation program (See Note 11), as well as premium ceded to the 100% quota share insurer (See Note 2, Subsequent Events).

During 2011, Citizens entered into a commutation agreement with the FHCF regarding the Hurricane Wilma losses and LAE. Pursuant to the agreement, Citizens received payment of \$41.3 million in exchange for assuming outstanding reserves equal to \$56.2 million. The net effect of the agreement resulted in the recognition of \$14.9 million in additional incurred losses and LAE.

In addition, Citizens is entitled to \$0.25 million in private reinsurance reimbursements in the Coastal Account related to losses incurred and paid as a result of Hurricane Wilma in 2005. Citizens also has \$4.6 million of reinsurance recoverable payable to private reinsurers in the Personal Lines Account related to losses incurred and paid as a result of all four hurricanes (Dennis, Katrina, Rita and Wilma) in 2005. This payable is due to an adjustment in the retention amount of the 2005 PLA treaty. FHCF recoveries of \$1.03 billion and private reinsurance recoveries of \$146.0 million were received as of December 31, 2012.

Amounts recoverable from reinsurers on unpaid losses and loss adjustment expenses are estimated based on the allocation of estimated unpaid losses and loss adjustment expenses among Citizens' coverage lines. Actual amounts recoverable will depend on the ultimate settlement of losses and loss adjustment expenses. Reinsurance contracts do not relieve Citizens from its obligation to policyholders. Citizens remains liable to its policyholders for the portion reinsured to the extent that any reinsurer does not meet the obligations assumed under their reinsurance agreements.

NOTE 7 – LONG-TERM DEBT

Series 2007A Senior Secured Refunding Bonds - On February 26, 2007, Citizens issued \$1.06 billion of tax exempt post event High-Risk Account Senior Secured Refunding Bonds, Series 2007A at a premium of \$60.1 million for the purpose of financing the current refunding and redemption of the outstanding 7.125% Series 1999A Senior Secured Insured Notes due 2019 previously issued by the FWUA. In order to refund these notes Citizens paid a make whole call premium at the time of refunding, amounting to \$181.1 million that was calculated on the current

yield of a 12 year treasury note plus 30 basis points. The 2007A bonds bear interest ranging from 3.75% to 5.00% per annum, payable semi-annually on March 1st and September 1st. The bonds are secured by pledged revenues which consist of monies and investments held in accounts established under the trust indenture, proceeds from any regular assessment and/or reimbursements received from the FHCF. The bond maturity dates range from March 1, 2008 to March 1, 2017. The principal reduction on these notes was \$106.1 million and \$100.9 million during 2012 and 2011, respectively. Outstanding maturities, including unamortized premiums and discounts were \$629.8 million and \$741.7 million, respectively, as of December 31, 2012 and 2011.

Series 2008 Senior Secured Bonds – On June 30, 2008, Citizens issued \$250 million of High-Risk Account tax-exempt senior secured bonds, Series 2008A-1 and \$1.5 billion of High-Risk Account tax-exempt senior secured bonds, Series 2008A-2 (short-term notes) for the purpose of funding losses in the event of a future catastrophe. The bonds bear interest ranging from 4.50% to 5.00% per annum, payable semi-annually on June 1st and December 1st. The bonds are secured by pledged revenues which consist of monies and investments held in accounts established under the trust indenture, proceeds from any regular assessment and/or reimbursements received from the FHCF. The bond maturity dates range from June 1, 2009 to June 1, 2011. The principal reduction on these notes was \$0 and \$250 million during 2012 and 2011, respectively. Outstanding maturities, including unamortized premiums were \$0 and \$0, respectively, as of December 31, 2012 and 2011.

Series 2009 Senior Secured Bonds – On May 7, 2009, Citizens issued \$1.02 billion of High-Risk Account tax-exempt senior secured bonds, Series 2009A-1 and \$625 million of High-Risk Account tax-exempt senior secured bonds, Series 2009A-2 (short-term notes) for the purpose of funding losses in the event of a future catastrophe. The Series 2009A-1 bonds bear interest ranging from 4.00% to 6.00% per annum, payable semi-annually on June 1st and December 1st. The Series 2009A-2 bonds bear interest of 4.50% per annum, payable on May 1, 2010 and on June 1, 2010. The bonds are secured by pledged revenues which consist of monies and investments held in accounts established under the trust indenture, proceeds from any regular assessment and/or reimbursements received from the FHCF. The bond maturity dates range from June 1, 2009 to June 1, 2017. The principal reduction on these notes was \$106.4 million and \$0 during 2012 and 2011, respectively. Outstanding maturities, including unamortized premiums and discounts were \$919.4 million and \$1.03 billion, respectively, as of December 31, 2012 and 2011.

Series 2010 Senior Secured Bonds - On April 6, 2010, Citizens issued \$1.55 billion of High-Risk Account tax-exempt senior secured bonds, Series 2010A-1, \$500 million of High-Risk Account tax-exempt senior secured bonds, Series 2010A-2 (short-term notes) and \$350 million of High-Risk Account tax-exempt senior secured bonds, Series 2010A-3 (Securities Industry and Financial Markets Association (SIFMA) floating rate notes) for the purpose of funding losses in the event of a future catastrophe. The Series 2010A-1 bonds bear interest ranging from 3.00% to 5.00% per annum, payable semi-annually on June 1st and December 1st. The Series 2010A-2 bonds bear interest of 2.00% per annum, payable at their maturity on April 21, 2011. The Series

2010A-3 bonds have a variable interest rate (SIFMA rate plus 1.75%) per annum, payable monthly in arrears on the first day of each calendar month. The bonds are secured by pledged revenues which consist of monies and investments held in accounts established under the trust indenture, proceeds from any regular assessment and/or reimbursements received from the FHCF. The principal reduction on these notes was \$0 and \$500 million during 2012 and 2011, respectively. Outstanding maturities net of unamortized premiums and discounts were \$1.94 billion and \$1.95 billion, as of December 31, 2012 and 2011.

Series 2011 Senior Secured Bonds - On July 14, 2011, Citizens issued \$645 million of Coastal Account tax-exempt senior secured bonds, Series 2011A-1, \$105 million of Coastal Account tax-exempt senior secured bonds, Series 2011A-2 (short-term notes) and \$150 million of Coastal Account tax-exempt senior secured bonds, Series 2011A-3 (SIFMA floating rate notes) for the purpose of funding losses in the event of a future catastrophe. The Series 2011A-1 bonds bear interest ranging from 3.00% to 5.00% per annum, payable semi-annually on June 1st and December 1st. The Series 2011A-2 bonds bear interest of 2.00% per annum, payable at their maturity on June 1, 2012. The Series 2011A-3 bonds bear interest based on the SIFMA rate (initially 0.11%) plus 1.65% per annum, payable monthly in arrears on the first day of each calendar month. The bonds are secured by pledged revenues which consist of monies and investments held in accounts established under the trust indenture, proceeds from any regular assessment and/or reimbursements received from the FHCF. The principal reduction on these notes was \$105 million and \$0 during 2012 and 2011, respectively. Outstanding maturities net of unamortized premiums and discounts were \$813.1 billion and \$922.5 million, as of December 31, 2012 and 2011.

Series 2012 Senior Secured Bonds - On June 21, 2012, Citizens issued \$1.1 billion of PLA/CLA tax-exempt senior secured bonds, Series 2012A-1, \$200 million of PLA/CLA tax-exempt senior secured bonds, Series 2012A-2 (short-term notes) and \$200 million of PLA/CLA tax-exempt senior secured bonds, Series 2012A-3 (SIFMA floating rate notes) for the purpose of funding policyholder claims obligations in the event of a future catastrophe. The Series 2012A-1 bonds bear interest ranging from 3.00% to 5.00% per annum, payable on December 1, 2012 and semi-annually on June 1st and December 1st thereafter. The Series 2012A-2 bonds bear interest of 2.50% per annum, payable at their maturity on June 1, 2013. The Series 2012A-3 bonds bear interest based on the SIFMA rate (initially 0.16%) plus 1.25% per annum, payable monthly in arrears on the first day of each calendar month commencing August 1, 2012. The bonds are secured by pledged revenues which consist of monies and investments held in accounts established under the trust indenture, proceeds from any regular assessment and/or reimbursements received from the FHCF. There were no principal reductions on these notes during 2012. Outstanding maturities net of unamortized premiums were \$1.6 billion as of December 31, 2012.

Year ending	Series 2007	Series 2009	Series 2010	Series 2011	Series 2012	
December 31	Bonds	Bonds	Bonds	Bonds	Bonds	Total
2013	\$ 111,530	\$ -	\$ 560,000	\$ -	\$ 200,000	\$ 871,530
2014	117,220	168,055	100,000	150,000	-	535,275
2015	123,225	-	410,000	80,000	275,000	888,225
2016	129,540	403,085	305,000	90,000	125,000	1,052,625
2017	136,165	343,500	525,000	-	130,000	1,134,665
After				475,000	770,000	1,245,000
Total	\$ 617,680	\$ 914,640	\$1,900,000	\$ 795,000	\$1,500,000	\$ 5,727,320

A schedule of bond maturities is as follows (in thousands):

A schedule of debt service requirements, including principal and interest, is as follows (*in thousands*):

Year ending

December 31	Principal	Interest	Total	
2013	\$ 871,530	\$ 245,364	\$ 1,116,894	
2014	535,275	220,436	755,711	
2015	888,225	189,633	1,077,858	
2016	1,052,625	141,663	1,194,288	
2017	1,134,665	84,491	1,219,156	
After	1,245,000	131,385	1,376,385	
Total	\$ 5,727,320	\$1,012,972	\$ 6,740,292	

Total deferred issuance costs related to all notes was \$90.7 million and \$106.6 million at December 31, 2012 and 2011 and is included in "Deferred financing costs" in the accompanying Statements of Net Position. Total bond premium related to all notes was \$183.0 million and \$98.5 million at December 31, 2012 and 2011 and is also included in "Long-term debt" in the accompanying Statements of Net Position.

A summary of changes in long-term liabilities for the year ended December 31, 2012 follows (*in thousands*):

					Due within
	12/31/2011	Additions	Reductions	12/31/2012	one year
Bonds payable -					
face	\$4,544,805	\$1,500,000	\$ (317,485)	\$5,727,320	\$ 915,278
Premium, net	98,511	123,332	(38,847)	182,996	(43,748)
Bonds payable	\$4,643,316	\$1,623,332	\$ (356,332)	\$5,910,316	\$ 871,530

Sources and uses of investment expense for the years ended December 31, were as follows (*in thousands*):

Interest expense	2012		 2011
2007A Bond Series	\$	(25,889)	\$ (30,031)
2008A Bond Series		-	(4,566)
2009A Bond Series		(51,832)	(54,615)
2010A Bond Series	(67,816)		(70,380)
2011A Bond Series	(30,723)		(14,485)
2012A Bond Series		(21,431)	-
Other prior year interest expense		-	1,155
Change in deferral - loss on			
refunding of 1999 bonds		(16,721)	 (16,721)
Total interest expense	\$	(214,412)	\$ (189,643)

NOTE 8 - AGENT COMMISSIONS AND SERVICING COMPANY FEES

Citizens has contracted with various insurance agents licensed in the State of Florida. These agreements provide for commissions to be paid to the agents at rates established by the Board and calculated as a percentage of direct written premiums, net of certain surcharges and assessments. Agent commissions were \$266.4 million and \$230.9 million during 2012 and 2011, respectively.

Additionally, Citizens entered into an agreement with a servicing company to provide underwriting and policy management services. The agreement provides for monthly compensation to the company based on a "Per Transaction Fee" applied to the number of transactions processed in a monthly cycle. During 2010, Citizens and the servicing company entered a new contract effective October 1, 2010, that continues through September 30, 2013, for services similar to those being performed previously. These services are for both Citizens' Commercial Lines and Personal Lines accounts. The amount per transaction ranges from \$3.50 to \$50.00, depending on the complexity and volume of each transaction. Service company fees were \$10.6 million and \$9.3 million, during 2012 and 2011, respectively.

NOTE 9 - INCOME TAXES

Pursuant to a determination letter received from the Internal Revenue Service, Citizens is exempt from federal income tax as a political subdivision and integral part of the State of Florida and as such, is liable for income taxes only on business income unrelated to the purpose for which it is exempt. No federal or state income tax was incurred in 2012 or 2011.

NOTE 10 - RETIREMENT PLAN

Deferred Compensation Plan

Citizens sponsors a 457(b)/401(a) defined contribution employee savings plan for qualified employees (the Savings Plan). The Savings Plan qualifies as a deferred salary arrangement under Section 401(a) of the Internal Revenue Code. Under the Savings Plan, participating eligible employees may defer a portion of their pretax earnings, up to the Internal Revenue Service annual contribution limit. Citizens matches 100% of each employee's contributions, up to a maximum of 8% of the employee's pretax earnings. Citizens' matching contributions to the Savings Plan were \$3.4 million and \$3.4 million for the years ended December 31, 2012 and 2011 respectively, and are included in "Other underwriting expenses" in the accompanying Statements of Revenues, Expenses and Changes in Net Position.

NOTE 11 - DEPOPULATION

Pursuant to the Act, Citizens is authorized to adopt one or more programs, subject to approval by the Office, for the reduction of both new and renewal writings. Policies may be removed from Citizens at policy renewal or as part of a bulk assumption (Assumption Agreement). In an assumption, the Takeout Company is responsible for losses occurring from the assumption date through the expiration of the Citizens' policy period (the assumption period). Subsequent to the assumption period, the Takeout Company will write the policy directly. In January 2007, Florida law was amended to state that assumed policies are the direct insurance of the Takeout Company, for the purpose of clarifying that FIGA is liable for assumption period losses occurring during the assumption period if a Takeout Company were liquidated and unable to meet its obligation to policyholders.

During 2012 and 2011, Citizens ceded \$262.1 million and \$44.5 million in premiums to Takeout Companies pursuant to Assumption Agreements which is included in "Premiums earned" in the accompanying Statements of Revenues, Expenses and Changes in Net Position.

Citizens provides policy administration services with respect to the assumed policies. All agreements provide for the Takeout Company to adjust losses. The Takeout Company pays a ceding commission to Citizens to compensate Citizens for policy acquisition costs, which includes servicing company fees, agent commissions, and premium taxes. However, during February 2012, Citizens Board of Governors eliminated the ceding commission for all assumption agreements effective after October 1, 2011. While Citizens is not liable to cover claims after the assumption (unless the assumed insured exercises its option to return to Citizens during the assumption period), Citizens continues to service policies for items such as

NOTE 11 – DEPOPULATION (CONTINUED)

policyholder endorsements or cancellation refunds. Should Citizens process and provide a refund to policyholders, such amount is subsequently collected from the Takeout Company. At December 31, 2012 and 2011, assumed premiums recoverable in the amount of \$18.4 million and \$0.9 million were due from certain Takeout Companies.

Certain agreements provide for a policy takeout bonus of up to 25% of annual policy premium to be paid to the Takeout Companies. Such takeout bonuses have been placed into escrow bank accounts pursuant to an escrow agreement. After a specific time period, funds placed in escrow will be released to the Takeout Companies in accordance with the policy takeout agreement.

During 2012 and 2011, Citizens paid \$0 million and \$4.7, respectively, out of escrow (net of certain recoveries related to takeout bonuses). During 2012 and 2011, Citizens paid \$0 into escrow in accordance with the policy takeout agreements for policies removed. Citizens has not had a takeout bonus policy in effect since the 2007 depopulation programs. In 2012 and 2011 respectively, 277,002 and 53,577 policies were removed from Citizens pursuant to its depopulation program.

At the end of the applicable time period, Citizens requires the Takeout Companies to have an independent audit of the policies for which they are claiming a bonus to determine if the policy is properly classified and is eligible for payment of the bonus, if any. Based upon results of that audit, Citizens evaluates the original amounts placed into escrow to determine if the escrow account is over or underfunded. During 2012 and 2011, Citizens recovered \$0.043 million and \$4.3 million for overfunded accounts, respectively. These amounts are included in "Takeout bonus income" in the accompanying Statements of Revenues, Expenses and Changes in Net Position.

NOTE 12 - OPERATING LEASES

Citizens leases office space and certain office equipment under various operating leases. Rental expense on operating leases amounted to \$7.0 million and \$5.8 million for the years ended December 31, 2012 and 2011. At December 31, 2012, future minimum payments under operating leases are as follows (in thousands):

Year	Amount
2013	\$ 5,579
2014	3,707
2015	2,943
2016	1,456
2017	913
After	-
Total	\$ 14,598

NOTE 13 - COMMITMENTS AND CONTINGENCIES

Citizens is involved in certain litigation and disputes incidental to its operations. In the opinion of management, after consultation with legal counsel, there are substantial defenses to such litigation and disputes and any ultimate liability, in excess of reserves resulting there from, will not have a material adverse effect on the financial condition or results of operations of Citizens. Citizens is also involved in other potentially significant litigation described below. Due to the preliminary nature of the following litigation, the potential loss, if any, is not determinable at this time.

A summary of potentially significant litigation follows:

<u>Poe & Associates, L.L.C. (Associates) v. Citizens</u>. This lawsuit relates to Citizens' June 2006 termination of its agent appointment agreement with Associates, thereby preventing Associates from being able to receive future commissions on policies that Citizens issued to former policyholders of insolvent insurance companies affiliated with Associates and owned by Poe Financial Group, Inc. Associates seek significant damages. Its many claims include breach of contract, tortuous interference, and regulatory taking. Citizens believes it will ultimately prevail on all claims presented.

<u>Schirmer v. Citizens</u>. This case was presented as a putative class action where the potential class members are Citizens' policyholders who made wind damage claims. At issue is whether Citizens appropriately calculated and paid overhead and profit policy benefits. On February 15, 2012, the trial court declined to certify a class in this matter. While the 30 day timeframe for the Plaintiff to pursue an interlocutory appeal of the court's decision has passed, the underlying claim of the named Plaintiff is pending. Should the Plaintiff choose to litigate his remaining claim, he could seek appellate review at the conclusion of the matter in its entirety.

NOTE 13 - COMMITMENTS AND CONTINGENCIES (CONTINUED)

<u>Davis & Hernandez v. Citizens</u>. This is a putative class action. The court has not certified the class. Potential class members are Citizens' policyholders who presented a claim for damage to their residential property from April 2006 to present. At issue is whether Citizens appropriately calculated and paid overhead and profit policy benefits.

<u>Citizens v. San Perdido</u>. This matter involves Citizens' sovereign immunity to a cause of action of statutory bad faith pursuant to Section 624.155, Florida Statutes. Due to a conflict between the 1st and 5th District Courts of Appeals (5th DCA issued a favorable opinion in 2009 finding Citizens immune from statutory bad faith), Citizens sought appeal before the Florida Supreme Court (FSC). In November 2012, the FSC declined to address the broader issue of sovereign immunity and limited its opinion only to a narrow legal procedural issue, thus the case was remanded to the trial court. At this time, Citizens maintains its position of immunity to statutory bad faith and is defending this action at the trial court level. A companion case brought on the same theories as *San Perdido* was recently dismissed at the trial court level recognizing Citizens' position on immunity to statutory bad faith actions.

Joe Freitas v. Citizens and Xactware Solutions, Inc. In early 2012, Citizens was served on a lawsuit relating to the Company's use of its replacement cost estimator. The case is currently in the Leon County Circuit Court. At this time, the Company cannot estimate the likelihood of a favorable or unfavorable outcome nor can the Company estimate a potential liability, if any. A Second Amended Complaint filed in May 2012 by an individual plaintiff relates to Citizens' purchase of 360Value, a replacement-cost estimator program, from Xactware Solutions, Inc. ("Xactware"), who is Co-Defendant in this case. It is asserted that Citizens, in concert with Xactware, utilized the 360Value software to intentionally and artificially inflate the replacement-cost value of property, thereby inflating the premiums charged by Citizens. The Second Amended Complaint also asserts that Citizens misrepresented both the replacement costs of properties and the costs of the premiums. Based on the Plaintiff's allegations, Plaintiff has claimed the following causes of action against Citizens and Xactware: (1) Violation of Florida Statute § 627.351(6)(a)(1); (2) Breach of Contract (3) Fraud; (4) Conspiracy; (5) Contractual Unconscionability; and (6) Products Liability. Citizens is actively defending itself against these claims.

<u>Asseff v. Citizens.</u> In March 2013, Citizens was served with a re-inspection related class action lawsuit. The case is currently in Broward County Circuit Court. The complaint includes four causes of action against Citizens: 1) Impairment of contracts; 2) Due process; 3) Taking of private property without full compensation; and 4) Declaratory relief. Citizens will actively defend itself against these claims.

NOTE 13 - COMMITMENTS AND CONTINGENCIES (CONTINUED)

Risk Management Programs

In addition to claims under the insurance policies it issues, Citizens is potentially exposed to various risks of loss, including those related to torts; theft of, damage to, and destruction of assets; errors and omissions; injuries to employees; and natural disasters. As a state government entity, Citizens has immunity from certain claims. As of the end of 2012, Citizens had insurance protection in place from various commercial insurance carriers covering various exposures, including workers' compensation, property loss, employee liability, general liability, and directors and officers' liability. Management continuously reviews the limits of coverage and believes that current coverage is adequate. There were no significant reductions in insurance coverage from the previous year.

NOTE 14 - RECONCILIATION OF SAP TO GAAP

Reconciliation of Citizens' 2012 and 2011 statutory basis net income and accumulated surplus to its GAAP basis (as determined by the Governmental Accounting Standards Board) net assets is as follows (*in thousands*):

	2012	2011
Net income - statutory basis	\$ 664,816	\$ 448,701
Adjustments:		
Deferred policy acquisition costs	(766)	14,300
Line of credit fees and note issuance costs	(15,852)	(17,628)
Allowance for doubtful accounts	(1,456)	690
Unearned assessment income	17,218	21,620
FIGA assessment income	(27,759)	-
Unrealized gain on investments	87,268	67,557
Change in net assets - GAAP basis	\$ 723,469	\$ 535,240
	2012	2011
Accumulated surplus - statutory basis	\$ 6,295,157	\$ 5,588,141
Adjustments:		
Deferred policy acquisition costs	144,181	144,947
Nonadmitted assets	104,071	147,446
Provision for reinsurance	2,047	2,664
Deferred note issuance costs	90,728	106,580
Unearned assessment income	(22,658)	(39,876)
FIGA assessment recoverable	(27,759)	-
Net unrealized gain on investments	172,158	84,890
Total net assets - GAAP basis	\$ 6,757,925	\$ 6,034,792

NOTE 15 - ASSESSMENTS

Citizens' enabling legislation and the Plan establish a process by which Citizens is required to levy assessments to recover deficits incurred in a given plan year for any of its three accounts. Deficits are calculated separately, and assessments are accordingly levied separately, for each of the three accounts. The Plan provides for deficits to be determined in accordance with GAAP, adjusted for certain items.

In the event of a Plan Year Deficit in any Account, Citizens must first levy an assessment against the premium of each Citizens policyholder (the "Citizens Policyholder Surcharge") in each of Citizens' Accounts, as a uniform percentage of the premium of the policy of up to 15% of such premium. Citizens Policyholder Surcharges are not subject to commissions, fees, or premium taxes; however, failure to pay a Citizens Policyholder Surcharge will be treated as failure to pay premium. If the Citizens Policyholder Surcharge is insufficient to eliminate the deficit in an Account, Citizens would then levy a Regular Assessment on Assessable Insurers and Assessable Insureds, each as defined herein. The Regular Assessment is applied as a uniform percentage of the premium of the policy up to 2% of such premium of the Coastal account only. Effective July 1, 2012, the Regular Assessment was eliminated for the PLA and CLA accounts and was reduced from 6% to 2% for the Coastal Account.

Regular Assessments are levied on Assessable Insurers, as defined in Section 627.351(6), Florida Statutes, based upon each Assessable Insurer's share of direct written premium for the subject lines of business in the State of Florida for the calendar year preceding the year in which the deficit occurred. Regular Assessments on Assessable Insureds, collectively, are based on the ratio of the amount being assessed for the Coastal Account to the aggregate statewide direct written premiums for the subject lines of business for the preceding year.

If the deficit in any year in any Account is greater than the amount that may be recovered through Citizens' Policyholder Surcharges and Regular Assessments, Citizens is required to levy any remaining Plan Year Deficit as an Emergency Assessment. An Emergency Assessment is to be collected by all Assessable Insurers, Surplus Lines Agents and Citizens from policyholders upon the issuance or renewal of policies for Subject Lines of Business for as many years as necessary to cover the Plan Year Deficit in the Account. The primary difference between the assessment base for Regular Assessments and Emergency Assessments is the inclusion of Citizens' direct written premium in the assessment base for Emergency Assessments.

For purposes of Regular Assessments and Emergency Assessments, the "Subject Lines of Business" are all lines of property and casualty insurance, including automobile lines, but excluding accident and health, workers' compensation, and medical malpractice insurance, and also excluding insurance under the National Flood and Federal Crop insurance programs. The Regular Assessment base excludes Citizens policies (while the Emergency Assessment base includes Citizens policies). Prior to the enactment of the 2007 Legislation, the Regular Assessment base for each Account included only property lines of business.

NOTE 15 - ASSESSMENTS (CONTINUED)

The Legislature, in Section 44 of 2006 SB 1980, appropriated \$715 million to reduce Citizens' 2005 plan year deficit. The appropriation first eliminated the deficits in the Personal and Commercial Lines Accounts of \$87.2 million and \$4.6 million, respectively. The balance of \$623.2 million then partially reduced the High Risk Account deficit and Regular Assessment. The remaining \$163.1 million High Risk Account Regular Assessment and the \$887.5 million Emergency Assessment were approved in 2006. The Emergency Assessment is being collected over a ten year period, which commenced July 1, 2007.

In November 2012, Citizens received a notice of assessment from the Florida Insurance Guaranty Association (FIGA) amounting to \$27.8 million. In December 2012, Citizens remitted payment for this assessment and submitted an informational filing with the Office of Insurance Regulation for recoupment.

NOTE 16 - RESTRICTED CASH

This restriction of cash surplus represents assessments that were, in accordance with the Act, over-collected by the Florida Surplus Lines Servicing Office (FSLSO) from surplus lines insureds with respect to the 2004 Plan Year Deficit. Pursuant to a consent order, the Office, FSLSO and Citizens agreed that this cash would be included in Citizens restricted surplus until such time future regular and emergency assessments would otherwise be payable by surplus lines insureds. As amounts have been approved by FSLSO with respect to regular and emergency assessments for Citizens' 2005 Plan Year deficit, Citizens has transferred these funds to unrestricted surplus.

Citizens Property Insurance Corporation Supplemental Combining Statement of Net Assets

December 31, 2012

		Personal Lines	Commercial Lines	Coastal
	Combined	Account	Account	Account
		(In Thou		
Assets			·	
Current assets:				
Cash and cash equivalents	\$ 1,282,987	\$ 324,842	\$ 139,546	\$ 818,599
Short-term investments	1,792,078	387,032	246,731	1,158,315
Restricted cash and cash equivalents	11,112	-	-	11,112
Deferred policy acquisition costs	144,181	73,474	12,225	58,482
Investment income due & accrued	88,286	24,225	6,518	57,543
Prepaid reinsurance premiums	215,563	139,681	-	75,882
Reinsurance recoverable on paid losses and LAE	(4,349)	(4,600)	-	251
Premiums receivable	178,231	92,350	6,646	79,235
Premiums receivable from assuming companies	18,407	16,614	-	1,793
Current portion of deferred financing costs	23,296	1,654	198	21,444
Current portion of assessment receivables	72,439	(1,699)	4,385	69,753
Total current assets	3,822,231	1,053,573	416,249	2,352,409
Noncurrent assets:				
Long-term investments	11,972,344	4,459,590	1,418,073	6,094,681
Deferred takeout bonus	-	-	-	-
Capital assets	16,505	16,505	-	-
Deferred financing costs	67,432	4,547	544	62,341
Assessment receivables	254,089	-	-	254,089
Other assets	9,561	9,556	-	5
Inter-account receivable (payable)	-	102,906	(31,298)	(71,608)
Total noncurrent assets	12,319,931	4,593,104	1,387,319	6,339,508
Total assets	\$ 16,142,162	\$ 5,646,677	\$ 1,803,568	\$ 8,691,917
T 1 1 1 1 1 1 1				
Liabilities and net assets				
Current liabilities:	ф. 1.1.40.0 7 7	¢ 0.00 001	ф <u>117.075</u>	¢ 150.101
Loss reserves	\$ 1,140,377	\$ 869,891	\$ 117,365	\$ 153,121
Loss adjustment expense reserves	278,678	213,684	27,358	37,636
Unearned premiums	1,488,209	829,004	92,656	566,549
Current portion of unearned assessment income	40,396	-	-	40,396
Reinsurance premiums payable Advance premiums and suspended cash	189,534	-	- 7 100	189,534
Interest payable	85,824	40,270	7,100	38,454
Taxes and fees payable	31,772	6,644	795 736	24,333
Current portion of long-term debt	5,989 871 520	4,570		683 671 520
Other current liabilities	871,530	178,640 93,003	21,360 4,613	671,530 48,213
Total current liabilities	<u>145,829</u> 4,278,138	2,235,706	271,983	1,770,449
Total current habilities	4,278,138	2,235,700	271,905	1,770,449
Noncurrent liabilities:				
Unearned assessment income	67,313	-	_	67,313
Long-term debt	5,038,786	1,260,945	150,771	3,627,070
Total noncurrent liabilities	5,106,099	1,260,945	150,771	3,694,383
	3,100,077	1,200,915	150,771	5,071,505
Total liabilities	9,384,237	3,496,651	422,754	5,464,832
Net position:				
Invested in capital assets	16,505	16,505	-	-
Restricted	11,112	-	-	11,112
Unrestricted	6,730,308	2,133,521	1,380,814	3,215,973
Total net positions	6,757,925	2,150,026	1,380,814	3,227,085
Total liabilities and net position	\$ 16,142,162	\$ 5,646,677	\$ 1,803,568	\$ 8,691,917

Citizens Property Insurance Corporation Supplemental Combining Statement of Revenues, Expenses, and Changes in Net Position

	Combined	Personal Lines Account (In Those	Commercial Lines <u>Account</u> usands)	Coastal Account	
Operating revenue:					
Premiums earned	\$ 2,248,095	\$ 1,438,120	\$ 171,142	\$ 638,833	
Operating expenses:					
Losses incurred	815,507	686,974	12,286	116,247	
Loss adjustment expenses incurred	258,109	200,359	7,890	49,860	
Service company fees	10,566	7,442	-	3,124	
Agent commissions	266,353	131,837	22,949	111,567	
Taxes and fees	79,994	45,456	5,252	29,286	
Processing and other fees	1,413	-	1,187	226	
Other underwriting expenses	205,006	116,097	11,986	76,923	
Takeout bonus expense (income)	(43)	(43)	-	-	
Total operating expenses	1,636,905	1,188,122	61,550	387,233	
Operating income	611,190	249,998	109,592	251,600	
Nonoperating revenues (expenses):					
Net investment income	278,446	82,452	37,488	158,506	
Interest expense	(214,413)	(19,143)	(2,289)	(192,981)	
Assessment income	48,880	-	-	48,880	
Line of credit fees and note issuance costs	(7,464)	(1,241)	(149)	(6,074)	
Other income	6,830	4,651	571	1,608	
Total nonoperating revenues (expenses)	112,279	66,719	35,621	9,939	
Change in net position	723,469	316,717	145,213	261,539	
Net position, beginning of year	6,034,792	1,833,309	1,235,601	2,965,882	
Other changes in net position	(336)			(336)	
Net position, end of year	\$ 6,757,925	\$ 2,150,026	\$ 1,380,814	\$ 3,227,085	

Year Ended December 31, 2012

Citizens Property Insurance Corporation Supplemental Revenues, Expenses, and Claim Development Information

(in Thousands)

	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Net earned premiums and investment revenue	\$ 929,691	\$ 1,129,092	\$ 1,143,973	\$ 2,289,760	\$ 3,417,277	\$ 2,268,368	\$ 1,822,227	\$ 2,088,293	\$ 2,452,744	\$ 2,526,541
Unallocated expenses	150,578	191,333	227,795	321,522	569,661	442,570	342,840	293,047	366,109	507,579
Estimated incurred claims and expense,										
end of policy year	243,767	2,721,512	2,138,004	339,770	692,583	839,708	674,431	786,223	1,236,012	1,049,647
Paid (cumulative) as of:										
End of policy year	123,943	1,145,602	1,005,020	157,640	353,312	413,175	307,072	330,603	501,310	516,059
One year later	200,635	2,952,024	2,114,174	291,045	555,540	622,104	472,476	553,965	799,332	
Two years later	215,997	3,234,575	2,227,283	326,997	625,868	675,168	532,779	643,424		
Three years later	222,743	3,377,401	2,286,765	341,906	661,758	698,220	553,356			
Four years later	224,527	3,459,449	2,328,746	350,721	677,041	709,550				
Five years later	225,999	3,515,881	2,350,722	355,658	683,229					
Six years later	226,467	3,548,759	2,373,190	357,534						
Seven years later	226,622	3,562,464	2,426,212							
Eight years later	226,750	3,566,951								
Nine years later	226,800									
Reestimated incurred claims and expense:										
End of policy year	243,767	2,721,512	2,138,004	339,770	692,583	839,708	674,431	786,223	1,236,012	1,049,647
One year later	222,519	3,285,721	2,205,877	354,194	678,130	753,244	651,058	876,415	1,237,713	-,,
Two years later	227,916	3,539,287	2,374,726	359,950	693,332	750,380	624,955	886,308	, - · , · -	
Three years later	227,956	3,546,902	2,406,456	358,122	697,792	738,966	622,057			
Four years later	227,454	3,615,254	2,413,674	360,230	701,651	738,733	- ,			
Five years later	228,178	3,588,748	2,406,633	360,996	700,302	,				
Six years later	227,770	3,593,577	2,476,606	360,694	,					
Seven years later	227,200	3,584,632	2,494,017	,						
Eight years later	227,092	3,585,054	, - ,							
Nine years later	226,977	- , ,- 5 -								
Increase (decrease) in estimated incurred										
claims and expense from end of policy year	(115)	422	17,411	(302)	(1,349)	(233)	(2,898)	9,893	1,701	-



REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

The Board of Governors Citizens Property Insurance Corporation

We have audited the basic financial statements of Citizens Property Insurance Corporation (Citizens), a component unit of the State of Florida, as of and for the year ended December 31, 2012 and have issued our report thereon dated May 30, 2013. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States.

Internal Control over Financial Reporting

Management of Citizens Property Insurance Corporation is responsible for establishing and maintaining effective internal control over financial reporting. In planning and performing our audit, we considered Citizens Property Insurance Corporation's internal control over financial reporting as a basis for designing our auditing procedures for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of Citizens Property Insurance Corporation's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of Citizens Property Insurance Corporation's internal control over financial reporting.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A *material weakness* is a deficiency, or combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis.

Our consideration of the internal control over financial reporting was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over financial reporting that might be deficiencies, significant deficiencies, or material weaknesses. We did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses, as defined above.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether Citizens property Insurance Corporation's financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

This report is intended solely for the information and use of management, the Board of Govenors, others within the entity, and Auditor General of the State of Florida and is not intended to be and should not be used by anyone other than these specified parties.

huson Jambert LLP

Jacksonville, Florida May 30, 2013