

CITIZENS PROPERTY INSURANCE CORPORATION
2101 MARYLAND CIRCLE
TALLAHASSEE, FLORIDA 32303-1001

TELEPHONE: (850) 504-4300 FAX: (850) 575-1879



FOR IMMEDIATE RELEASE
JULY 31, 2020

Contact: Michael Peltier
(850) 264-7702 (cell)

Hurricane Isaiás tracking toward Florida. Are you Ready?

TALLAHASSEE - Citizens Property Insurance Corporation is urging policyholders and other Florida residents to protect themselves and their families against Hurricane Isaiás, which threatens much of the state.

Citizens is ramping up its own preparation to respond to claims and is ready to assist customers should Isaiás make landfall or skirt the peninsula over the weekend.

“As Isaiás approaches, our policyholders and all Florida residents need to prepare themselves to take action,” said Barry Gilway, Citizens President/CEO and Executive Director. “Citizens is preparing all of its internal and external resources to help you recover.”

To help our policyholders stay abreast of developments, the Citizens website features a [Storm Tracker feed](#), which delivers real-time [National Hurricane Center](#) updates directly to your desktop and mobile device. Citizens also offers storm preparation and response information through [Facebook](#) and Twitter at [@citizens_fl](#).

Citizens has also partnered with the Florida Public Radio Emergency Network (FPREN) to bring the latest news about catastrophic weather impacting your area. FPREN updates can be heard on local public radio stations and by downloading their free [Florida Storms](#) app.

While keeping in touch with local emergency preparations, policyholders should:

- Review COVID-19 disaster recommendations at the CDC’s [Hurricanes and COVID-19](#) site.
- Verify that Citizens has up-to-date contact and mortgage company information. You can review your information on record with Citizens through [myPolicy](#) (myPolicy) or by contacting your Citizens agent.
- Ensure that all key property and family information (insurance policies, health records, financial records, pet records, identification details, [home inventory](#), etc.) are stored in a safe, waterproof and easy to access location.
- Pack a [disaster supply kit](#), learn your [evacuation route](#) and develop a family communication plan that includes emergency contact information. Don’t forget to [create a plan for your pets](#)! Not all emergency shelters allow pets.

Bo Rivard, Chairman, Bay County • Bette Brown, Monroe County
Blake Capps, Martin County • Marc W. Dunbar, Leon County • Reynolds Henderson, Walton County
James Holton, Pinellas County • William Kastroll, Collier County • Carlos Lopez-Cantera, Miami-Dade County
John Wortman, St. Johns County • Barry Gilway, President/CEO and Executive Director

If you suffer property damage, remember to [Call Citizens First](#) at 866.411.2742 to report a claim. Representatives are available 24/7. You may also file a claim on line through the [myPolicy](#) website. More information can be found on the [Citizens website](#).

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In 2002, the Florida Legislature created Citizens Property Insurance Corporation (Citizens), a not-for-profit alternative insurer, whose public purpose is to provide insurance to, and serve the needs of, property owners who cannot find coverage in the private insurance market.

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