Claims Committee Meeting, December 4, 2019 Board of Governors Meeting, December 11, 2019

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| CONTRACT ID | Roof and Property Reporting Services SS19-2005 Vendor: EagleView Technologies, Inc. |
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| BUDGETED ITEM | Yes |
| CONTRACT AMOUNT | Not to exceed \$4,208,300. |
| Purpose / Scope | This Action Item is requesting approval to enter into a contract with EagleView Technologies for roof and property reporting services. These reports provide for automated measurement and sketching of a roof in Citizens' estimating platform, Xactimate, through integration with the Xactimate product. This time-saving automation is critical in a catastrophe response. |
| | Citizens has previously obtained these services by purchasing Geomni roof and property reports under our property loss estimating services contract with Xactware. However, a federal infringement law suit recently found against Xactware in favor of EagleView Technologies, and by court order, Xactware is no longer able to provide this reporting. In response to the court order, obtaining these reports from EagleView will result in a higher per unit cost to Citizens. Citizens is evaluating its options with respect to the additional costs Citizens may incur. |
| | EagleView Technologies is now the only roof and property reporting vendor with the necessary Xactware integration. Therefore, Citizens conducted a Single Source procurement. |
| CONTRACT TERM(S) | The contract will have a three (3) year term with no renewals. |
| PROCUREMENT METHOD | Single Source SS19-2005 was publically posted, and an opportunity for vendor inquiry and protest was provided in accordance with Citizens' Purchasing Policy and s. 287.057, Florida Statutes. |
| RECOMMENDATION | Citizens Claims Committee approved and recommends the Board of Governors: a) Approve the recommended action to contract with EagleView Technologies for a three (3) year period for roof and property reporting services for an amount not to exceed \$4,208,300; and b) Authorize staff to take any appropriate or necessary action consistent with the Action Item. |
| Contacts | Jay Adams, Chief Claims Officer |