

AGENDA

Citizens Property Insurance Corporation

Consumer Services Committee Meeting

December 5, 2019

Meeting: 10:00 am – 11:30 am (Eastern Time)

Conference Call Dial-in: 1-866-361-7525, Code: 6487811621#, Pin: 1060#

Call Meeting to Order / Roll Call	Chairman Brown
1. Approval of Prior Meeting's Minutes December 6, 2018	Chairman Brown
2. Customer Experience Update	Jeremy Pope
3. Hurricane Claims Update	Jay Adams
4. Florida Specialty Update	Steve Bitar
5. New Business	Chairman Brown
6. Adjourn	Chairman Brown