

Citizens IT Risk & Security

IT Security Strategic Plan

Mitch Brockbank, Director – IT Risk & Security





Purpose of presentation:
Summary overview/discussion of IT Security Strategy

Presented/approved at:
IT Governance Committee – 10/1/15
Risk Committee – 11/9/15
IT Steering Committee – 11/20/15
ELT – 1/25/16 – Final Approval

Implementation plan will be completed during Q1.

Introduction

Over the last several years Citizens has made many improvements to information security such as:

- Creating a Director level position reporting to the CIO.
- Establishing high-level organizational governance through corporate policies.
- Establishing a cross-functional workgroup to coordinate information protection efforts.
 - IT Security
 - Corporate Privacy Office
 - Enterprise Risk
 - Office of Internal Audit
- Addressing tactical issues associated with known risks identified through multiple internal and external audits and risk assessments.
- Approving/Initiating multiple information security initiatives/projects

This strategy supports further implementation of a mature Information Security Program across the organization and is part of the overall IT Strategy. The plan is presented as a set of goals and key initiatives for Program implementation and oversight over the next **3** years.

IT Security Strategy Goals

1. Develop, Approve, and Promote a Comprehensive IT Security Policy Suite.
2. Improve Awareness of IT Security Rules and Responsibilities.
3. Implement the “Critical Security Controls”.
4. Establish an IT Security Council.
5. Establish a Process for Regular Reporting to IT Leadership, Executive Leadership and Relevant Committees/Workgroups.
6. Establish a Defined/Operational IT Security Operations Center.

Strategy Implementation

Initiate Enterprise Project (Include in Security Program)

Identify Milestones

Track/Report Progress and/or Set-backs