

**John Floridian**

123 Main Street  
Sunny, Florida 12345

Policy: **1234567**  
Effective: 10/01/2015

Annie Agent - Insurance ABC, Inc.  
456 Flamingo Way  
Sunny, Florida 12345  
800-555-1234

**Call Citizens First****Claims — 866.411.2742**

Available 24/7

**Customer Care — 888.685.1555**

Weekdays 8 a.m. - 5:30 p.m. ET

[www.citizensfla.com](http://www.citizensfla.com)

This card does not and is not intended to be evidence of property insurance coverage. To verify coverage, please refer to your policy.



## This is your policy identification card.

Keep this card with you or in a safe place. Notify your agent promptly if your contact information changes, to ensure you receive important policy information and notices.

### Call Citizens First to Report a Claim

*Your safety is Citizens' first priority.* Make sure you and your family are safe and your property is secure. If your property is unsafe, do not try to enter your home.

As soon as you become aware of or suspect damage, call Citizens at our toll-free claims hotline 24 hours a day, seven days a week. You can report a claim to Citizens even before you know the full extent of damage. There is no cost to report a claim. Citizens will work with you to make sure any covered damage is repaired quickly and correctly.

**Claims Hotline — 866.411.2742****Have the following information available when you call**

- Your policy number, which can be found on your Policyholder ID card or the front pages of your policy information package
- Your contact information, including any temporary addresses or phone numbers
- Damage description (example: "A tree limb fell on the roof," "lightning struck the house")
- Mortgage company information (if applicable)

Call even if you are missing some of this information. Citizens will be able to assist you.

### Stay in the Know

To stay current on general information, activities at Citizens or storm tracking, follow us on social media. You can follow Citizens on Twitter @citizens\_flor or Like us on Facebook as Citizens Property Insurance Corporation. Our website, [www.citizensfla.com](http://www.citizensfla.com), also has additional resources and information to help you stay connected.