

VENDOR UPDATE

CLAIMS COMMITTEE MEETING MARCH 9, 2016
BOARD OF GOVERNORS MEETING MARCH 16, 2016

EXECUTIVE SUMMARY

Sinkhole Engineering Services

The Sinkhole Engineering Services program is intended to provide a credentialed network of experienced sinkhole geotechnical engineering contractors. While claim volume reduces continuously for sinkhole engineering services, the need to retain a network of contracted and qualified vendors remains to ensure standardization of pricing along with service standards and reporting which translates to increased productivity for Citizens' staff, controlled spend and improved customer service through monitored performance standards.

Citizens' Claims department has completed over 1500 sinkhole assignments through the existing Sinkhole Engineering Services contract, since implementation in 2011.

This program directly supports the 2016 annual plan and public policy goals:

Increase the effectiveness of the investigation, evaluation and resolution of sinkhole claims.
Reduce costs while maintaining and improving current levels of customer service.

Claims Sinkhole Geotechnical Engineering Services will require vendors to provide services for the following:

- Geotechnical Engineering Services
 - Geotechnical Engineering Reports
 - Sinkhole Determination
 - Remediation Plan
 - Soil Sample Retention
 - Stabilization Monitoring Estimate
- Stabilization Monitoring Services
 - Stabilization Plan
 - Post Stabilization Monitoring Report
- Peer Review Services
- Other Related Services
 - Expert Services
 - Training
 - Miscellaneous Services as indicated under the terms and conditions of the contract

A Request for Proposal for Sinkhole Engineering Services, RFP 15-0031 was issued on December 1, 2015 and a Notice of Intent to Award was published on February 22, 2016,

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with an intent to award contracts to seventeen (17) Vendors as listed on the attached notice.

The intended Contracts will have a base term of three (3) years, and at Citizens discretion have one (1) optional two (2) year renewals.

The estimate cost of this contract, including renewals, is not to exceed \$72,000,000.00.

RECOMMENDATION

Staff recommends that Citizens' Claims Committee approve and recommend the Board to:

- a) Approve the recommended award and resulting contracts, including renewal periods for Sinkhole Engineering Services, RFP 15-0031 to the list of attached Vendors as set forth in this Action Item;
- b) Authorize staff to take any appropriate or necessary actions consistent with this Action Item; and
- c) Approve this Action Item not to exceed \$72,000,000.00.

ACTION ITEM

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CONTRACT ID:	Sinkhole Engineering Services RFP 15-0031 MULTIPLE VENDOR AWARD-SEE ATTACHED NOTICE OF INTENT TO AWARD
BUDGETED ITEM:	Yes. Funding for this contract is included in the 2016 Annual Operating Budget and is paid as a Loss Adjusting Expense (LAE).
CONTRACT AMOUNT:	The estimated cost of this contract, including renewals, is not to exceed \$72,000,000.00.
PURPOSE / SCOPE:	<p>The Sinkhole Engineering Services program is intended, to provide a credentialed network of experienced sinkhole geotechnical engineering contractors.</p> <p>Citizens' Claims department has completed over 1500 sinkhole assignments through the existing Sinkhole Engineering Services contract, since implementation in 2011. While claim volume reduces continuously for sinkhole engineering services, the need to retain a network of contracted and qualified vendors remains to ensure standardization of pricing along with service standards and reporting which translates to increased productivity for Citizens' staff, controlled spend and improved customer service through monitored performance standards.</p> <p>Claims Sinkhole Geotechnical Engineering Services will require vendors to provide services for the following:</p> <ul style="list-style-type: none">• Geotechnical Engineering Services<ul style="list-style-type: none">○ Geotechnical Engineering Reports○ Sinkhole Determination○ Remediation Plan○ Soil Sample Retention○ Stabilization Monitoring Estimate• Stabilization Monitoring Services<ul style="list-style-type: none">○ Stabilization Plan○ Post Stabilization Monitoring Report• Peer Review Services• Other Related Services<ul style="list-style-type: none">○ Expert Services○ Training○ Miscellaneous Services as indicated under the terms and conditions of the contract
CONTRACT TERM(S):	The intended Contracts will have a base term of three (3) years, and at Citizens discretion have one (1) optional two (2) year renewals.

ACTION ITEM

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PROCUREMENT METHOD:	A Request for Proposal for Sinkhole Engineering Services, RFP 15-0031 was issued on December 1, 2015 and a Notice of Intent to Award was published on February 22, 2016, with an intent to award contracts to seventeen (17) Vendors as listed on the attached notice.
RECOMMENDATION:	Staff recommends that Citizens' Claims Committee approve and recommend the Board to: <ul style="list-style-type: none">a) Approve the recommended award and resulting contracts, including renewal periods for Sinkhole Engineering Services, RFP 15-0031 to the list of attached Vendors as set forth in this Action Item;b) Authorize staff to take any appropriate or necessary actions consistent with this Action Item; andc) Approve this Action Item not to exceed \$72,000,000.00.
CONTACTS:	Jay Adams, Chief of Claims LaTrice S. Grier, Assistant Director of Claims Vendor Relationship Management



NOTICE OF INTENT TO AWARD
REQUEST FOR PROPOSALS NO. 15-0031
FOR
SINKHOLE ENGINEERING SERVICES

Monday, February 22, 2016

As to the above-mentioned competitive procurement, Citizens Property Insurance Corporation ("Citizens") intends to award a contract to the following Vendors:

1. SDII Global Corp
2. GHD Services
3. Madrid Engineering
4. Universal Engineering
5. ATC Group
6. Arehna Engineering
7. Geohazards Engineering & Geology
8. PT&C Forensics, Inc.
9. Tierra, Inc.
10. Florida Geotechnical Engineering
11. Grindley Williams Engineering
12. Andreyev Engineering
13. Windermere Engineering Services
14. Terracon Consultants, Inc.
15. GSE Engineering & Consulting
16. Geo-Tech, Inc.
17. Hanecki Consulting Engineers