

# Executive Summary

Information Systems Advisory Committee Teleconference, September 10, 2019

Board of Governors Meeting, September 25, 2019

## ISAC Report

The ISAC met via teleconference on September 10, 2019. Primary agenda items are summarized below. (Note – The committee meeting material is available at Citizens' website, [www.citizensfla.com](http://www.citizensfla.com), or by hard copy upon request).

**Chief Systems & Operations Update:** Kelly Booten, Chief Systems and Operations, briefed the committee on recent IT accomplishments and an overview of progress made resolving open audit findings.

**Identity & Access Management Update:** Robert Sellers, Vice President & CTO, provided the committee with an Identity & Access Management Program update.

**Business Continuity/Disaster Recovery Update:** Robert Sellers, Vice President & CTO, provided the committee with a Business Continuity and Disaster Recovery update.

**Cloud Implementation Update:** Aditya Gavvala, VP - IT Services & Delivery, provided the committee with a Cloud Implementation update.

**Action Item:** Kelly Booten presented the Oracle Products and Services Action Item for which the ISAC recommends BOG approval.

## Recommendation(s)

Approval of the following action item:

The Citizens' Information Systems Advisory Committee recommends the Citizens Board of Governors:

- a) Ratify this contract for Oracle Products and Services, No. 180233-001-ACS with DLT Solutions, LLC for a 1-year term, August 31, 2019 – August 30, 2020 using the previously Board approved dollar expenditure for these Services; and
- b) Authorize staff to take any appropriate or necessary action consistent with this Action Item.