

2023 – Agent Personal Lines Depopulation Calendar

| OIR Approval Date | <i>Policyholder Choice Offer</i> Letter sent, and <i>Policy Selected for Assumption</i> Email Sent | Policyholder Choice Deadline | Assumption Date |
|-------------------|-------------------------------------------------------------------------------------------------------|------------------------------|-----------------|
| 11/30/2022 | 12/30/2022 | 2/7/2023 | 2/21/2023 |
| 1/31/2023 | 2/27/2023 | 4/6/2023 | 4/18/2023 |
| 2/28/2023 | 3/28/2023 | 5/5/2023 | 5/23/2023 |
| 3/31/2023 | 4/27/2023 | 6/5/2023 | 6/20/2023 |
| 5/31/2023 | 6/28/2023 | 8/7/2023 | 8/22/2023 |
| 7/31/2023 | 8/28/2023 | 10/5/2023 | 10/17/2023 |
| 8/31/2023 | 9/28/2023 | 11/6/2023 | 11/21/2023 |
| 9/29/2023 | 10/26/2023 | 12/4/2023 | 12/19/2023 |

Notes

- This calendar is for Personal Lines assumptions in the Personal Lines and Coastal accounts only. Personal Lines assumptions are processed in PolicyCenter®.
- The Office of Insurance Regulation (OIR) approves authorized admitted carriers to participate in a specific assumption. The OIR issues approval in the form of a consent order.
- The *Policyholder Choice Offer* letter includes coverage worksheets and estimated premiums for Citizens and all available assumption offers. The preferred policy agent email is generated to the agency principal whose agency's policies are included in the master file. The email includes a .csv file of all offers for policies associated with that particular agency.
- The policyholder preference should be submitted by the agent or the policyholder on or before the deadline. Agents should register only the policyholder preference in PolicyCenter.
- All policyholder choice submissions registered before the deadline will be processed. Policyholders who request to remain with Citizens will receive a *Remain with Citizens Confirmation Notice*. If no choice is registered by the date indicated on the *Policyholder Choice Offer* letter and form, Citizens will assign the policy to one of the takeout companies (TOCs) that selected it. If more than one TOC selected the policy, it will be assigned via an algorithm.
- On the assumption date, Citizens mails the *Notice of Assumption and Nonrenewal* and *Certificate of Assumption* to policyholders whose policies were assumed. The *Unsuccessful Assumption Notice* also is sent to policyholders whose policies were reweighted or otherwise not assumed.
- On the assumption date, the Citizens depopulation (MM/DD/YYYY) assumption email is generated to the agency principal whose agency's policies were successfully assumed. The email includes a .csv file of all policies assumed associated with that particular agency.
- Additional depopulation information is located at <https://www.citizensfla.com/web/public/depopulation-resources>.