

Takeout Company Contact Information

| Takeout Company | Mailing Address | Website | Claims Contact | Depop Contact |
|---|---|--------------------------|--|---|
| Edison Insurance Company | Post Office Box 21957 Lehigh Valley, PA 18002 | www.edisoninsurance.com | Email: csclaims@edisoninsurance.com Phone: (888) 683-7971 Fax: (888) 408-9472 | Email: customerservice@Edison.com Phone: (866) 568-8922 Fax: (800) 262-2348 |
| Florida Peninsula Insurance Company | Post Office Box 20207 Lehigh Valley, PA 18002 | www.floridapeninsula.com | Email: csclaims@floridapeninsula.com Phone: (866) 549-9672 Fax: (888) 408-9472 | Email: customerservice@floridapeninsula.com Phone: (877) 229-2244 Fax: (561) 994-8367 |
| Loggerhead Reciprocal Interinsurance Exchange | PO Box 20025 Tampa, FL 33622 | www.loggerhead.insurance | Email: claims@loggerhead.insurance Phone: (813) 216-9428 | Email: agency.support@loggerhead.insurance Phone: (813) 216-2565 |
| Monarch National Insurance Company | P.O. Box 13239 Tallahassee, FL 32317 | www.monarchnational.com | Email: claims@monarchnational.com Phone: (800) 293-2532 | Email: feedback@HPManaging.com Phone: (800) 293-2532 |
| SafePoint Insurance Company | P.O. Box 292547 Tampa, FL 33687 | www.safepointins.com | Email: claims@safepointins.com Phone: (813) 413-1153 Fax: (813) 435-6381 | Email: info@safepointins.com Phone: (877) 858-7445 Fax: (813) 435-6381 |
| Slide Insurance Company | 4221 W Boy Scout Blvd, Suite 200 Tampa, FL 33607 | www.slideinsurance.com | Email: slideclaims@seibels.com Phone: (866) 230-3758 Fax: (866) 229-1470 | Email: customerservice@slideins.com Phone: (800) 748-2030 Fax: (800) 828-4672 |
| Southern Oak Insurance Company | P.O. Box 459020 Sunrise, FL 33345 | www.southernoak.com | Email: claims@southernoakins.com Phone: (877) 900-2280 Fax: (904) 353-4026 | Email: SOIUnderwriting@southernoakins.com Phone: (877) 900-3971 Fax: (904) 353-4026 |
| VYRD Insurance Company | 360 Central Avenue Suite 1225 St Petersburg, FL 33701 | www.vyrd.co | Email: claims@vyrd.co Phone: (844) 217-6993 Fax: (844) 973-4732 | Email: info@vyrd.co Phone: (888) 806-8973 |

Revised: 09/08/2023



Citizens Contact Information

| Depopulation Website | Customer Care Center – Agency Services | Customer Care Center – Policyholders |
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| Visit the Depopulation website for details regarding the Depopulation program, sample forms, calendars, statistics, and more. www.citizensfla.com/depopulation | Contact Citizens' Customer Care Center for general Depopulation questions, as well as policy specific issues. Phone: (888) 685-1555 | Citizens' Customer Care Center for policyholder assistance. Phone: (866) 411-2742 |

Additional Resources

| Pre-Assumption | Post Assumption |
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| <p>Tips:</p> <ul style="list-style-type: none"> • Prior to policy selection, all takeout companies are required to establish either full appointments or limited-service agreements (LSA) with agents who service selected policies. If you need a copy of your LSA, please contact the carrier to request a copy. • Recent changes to Florida legislature, found in Senate Bill 2-A, state that policies are no longer eligible to remain with Citizens if there is an assumption offer with an estimated renewal premium that is not more than 20% greater than the Citizens' estimated renewal premium. • Citizens will send impacted APs an email with an attached spreadsheet that contains a list of all policies selected for assumption within their agency. In addition to the AP Preferred Policy Selection email, the agent of record will receive an activity on their PolicyCenter Desktop called Depopulation Process Initiated, or Depopulation 20% Rule Process Initiated. • Citizens and Takeout Company Coverage Worksheets may be found at https://www.citizensfla.com/web/public/depopulation-resources . • Agents and/or policyholders will have until the deadline provided in the Depopulation Packet to register a choice. If a choice is not registered by the deadline, the policy will be assigned to the carrier that offered the lowest premium. • Claims with a date of loss occurring prior to the assumption date should be reported to Citizens at (866) 411-2742. | <p>Tips:</p> <ul style="list-style-type: none"> • All policy processing will continue to be handled by Citizens until the policy expires with Citizens. Premium will not be due to the assuming company until the following term. • Losses that occur on or after the assumption date should be reported to the assuming carrier. |