

Takeout Company Contact Information

Takeout Company	Mailing Address	Website	Claims Contact	Depop Contact
American Integrity Insurance Company	3000 Bayport Dr, Suite 500 Tampa, FL 33607	www.aii.com	Email: claimsmail@aii.com Phone: (866) 277-9871 Fax: (866) 801-5451	Email: contact@aii.com Phone: (866) 968-8390, option 4 Fax: (813) 884-1144
Apex Star Reciprocal Exchange	P.O. Box 1390 Ocala, FL 34478	www.apexstarins.com	Email: claims@apexstarins.com Phone: (888) 876-8005 Fax: (813) 819-0072	Email: customerservice@apexstarins.com Phone: (888) 876-8005 Fax: (813) 819-0072
Florida Peninsula Insurance Company	P.O. Box 20207 Lehigh Valley, PA 18002	www.floridapeninsula.com	Email: csclaims@floridapeninsula.com Phone: (866) 549-9672 Fax: (888) 408-9472	Email: customerservice@floridapeninsula.com Phone: (877) 229-2244 Fax: (561) 994-8367
Homeowners Choice P & C Insurance Company, Inc.	P.O. Box 23177 Tampa, FL 33623	www.hcpci.com	Email: fnol@hcpci.com Phone: (866) 324-3138 Fax: (813) 865-0173	Email: customerservice@hcpci.com Phone: (888) 210-5235 Fax: (813) 865-0170
Mainsail Insurance Company	177 Madison Avenue, Suite 1004 Morristown, NJ 07960	www.crestwelluw.com	Email: crestwell@ryzeclaims.com Phone: (888) 563-4088	Email: info@crestwelluw.com Phone: (813) 295-6365
Manatee Insurance Exchange	P.O. Box 290959 Tampa, FL 33687	www.manatee-insurance.com	Email: claims@manatee-insurance.com Phone: (866) 347-5131 Fax: (866) 348-7944	PL Email: uw@manatee-insurance.com CL Email: commercial@manatee-insurance.com Phone: (866) 651-4441 Fax: (866) 444-7117
Mangrove Property Insurance Company	P.O. Box 5130 Deptford, NJ 08096	www.mangrove-fl.com	Email: claims@mangrove-fl.com Phone: (877) 700-3727	Email: Info@mangrove-fl.com Phone: (877) 700-3727
Monarch National Insurance Company	P.O. Box 13239 Tallahassee, FL 32317	www.monarchnational.com	Email: claims@monarchnational.com Phone: (800) 293-2532	Email: feedback@HPManaging.com Phone: (800) 293-2532
One Alliance North America Insurance Company fka Universal North America Insurance Company	101 Paramount Drive, Suite 220 Sarasota, FL 34232	onealliancena.com	Email: claims@onealliancena.com Phone: (866) 999-0898	Phone: (941) 378-8851 Fax: (941) 378-8835

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Patriot Select P&C Insurance Company	P.O. Box 40950 St. Petersburg, FL 33743	www.patriotselect.com	Email: psclaims@patriotselect.com Phone: (888) 404-5804	Email: customerservice@patriotselect.com Phone: (888) 404-5804
Praxis Reciprocal Exchange	P.O. Box 1570 Ocala, FL 34478	www.praxisinsures.com	Email: fnol@praxisinsures.com Phone: (833) 937-7272	Email: info@praxisinsures.com Phone: (833) 937-7272 Fax: (813) 852.5766
Security First	1001 Broadway Ave, Ormond Beach, FL 32174	www.securityfirstflorida.com	Email: claims@securityfirstflorida.com Phone: (386) 673-5308 Fax: (386) 523-2330	Email: policyservices@securityfirstflorida.com Phone: (386) 673-5308 Fax: (386) 673-5408
Slide Insurance Company	4221 W Boy Scout Blvd., Suite 200 Tampa, FL 33607	www.slideinsurance.com	Email: claims@slideinsurance.com Phone: (866) 230-3758 Fax: (813) 307-8374	Email: policyservices@slideinsurance.com Phone: (800) 748-2030 Fax: (800) 828-4672
Southern Oak Insurance Company	P.O. Box 459020 Sunrise, FL 33345	www.southernoak.com	Email: claims@southernoakins.com Phone: (877) 900-2280 Fax: (904) 353-4026	Email: SOIUnderwriting@southernoakins.com Phone: (877) 900-3971 Fax: (904) 353-4026
Stand Insurance Exchange	548 Market Street, PMB 70879 San Francisco, CA 94104	www.standinsurance.com	Email: fl_claims@getstand.com Phone: (866) 782-6335	Email: agency services@getstandfl.com Phone: (866) 782-6335
Tailrow Insurance Exchange	P.O. Box 1510 Ocala, FL 34478	www.tailrow.com	Email: FNOL@tailrow.com Phone: (844) 954-1110 Fax: (813) 776-1970	Email: customerservice@tailrow.com Phone: (844) 954-1110 Fax: (813) 776-1970
Trident Reciprocal Exchange (Personal Lines)	P.O. Box 950699 Lake Mary, FL 32795	www.tridentreciprocal.com	Email: claims@tridentreciprocal.com Phone: (877) 368-9144	Email: hello@tridentreciprocal.com Phone: (877) 368-9144
Trident Reciprocal Exchange (Commercial Lines)	2202 N Westshore Blvd., Suite 200 Tampa, FL 33607	www.tridentreciprocal.com	Email: claims@caireinsurance.com	Email: aluis@caireinsurance.com Phone: (855) 224-7348
TyTap Insurance Company	P.O. Box 1120 Ocala, FL 34478	www.typtap.com	Email: fnol@typtap.com Phone: (844) 289-7968 Fax: (352) 533-4073	Email: customerservice@typtap.com Phone: (844) 289-7968 Fax: (352) 533-4073

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Depopulation Website	Customer Care Center – Agency Services	Customer Care Center – Policyholders
Visit the Depopulation website for details regarding the Depopulation program, sample forms, calendars, statistics, and more. www.citizensfla.com/depopulation	Contact Citizens' Customer Care Center for general Depopulation questions, as well as policy specific issues. Phone: (888) 685-1555	Citizens' Customer Care Center for policyholder assistance. Phone: (866) 411-2742

Additional Resources

Pre-Assumption	Post Assumption
Tips: - Prior to policy selection, all takeout companies are required to establish either full appointments or limited-service agreements (LSA) with agents who service selected policies. If you need a copy of your LSA, please contact the carrier to request a copy. - Recent changes to Florida legislature, found in Senate Bill 2-A, state that policies are no longer eligible to remain with Citizens if there is an assumption offer with an estimated renewal premium that is not more than 20% greater than the Citizens' estimated renewal premium. - Citizens will send impacted APs an email with an attached spreadsheet that contains a list of all policies selected for assumption within their agency. In addition to the AP Preferred Policy Selection email, the agent of record will receive an activity on their PolicyCenter Desktop called Depopulation Process Initiated, or Depopulation 20% Rule Process Initiated. - Citizens and Takeout Company Coverage Worksheets may be found at https://www.citizensfla.com/web/public/depopulation-resources. - Agents and/or policyholders will have until the deadline provided in the Depopulation Packet to register a choice. If a choice is not registered by the deadline, the policy will be assigned to the carrier that offered the lowest premium. - Claims with a date of loss occurring prior to the assumption date should be reported to Citizens at (866) 411-2742.	Tips: - All policy processing will continue to be handled by Citizens until the policy expires with Citizens. Premium will not be due to the assuming company until the following term. - Losses that occur on or after the assumption date should be reported to the assuming carrier.