

## Takeout Company Contact Information

Takeout Company	Mailing Address	Website	Claims Contact	Depop Contact
American Traditions Insurance Company	P.O. Box 2800, Pinellas Park, FL 33780	www.jergermga.com	Email: aticclaims@westpointuw.com Phone: (866) 270-8430 Fax: (866) 725-5051	Email: contactus@jergermga.com Phone: (866) 561-3433 Fax: (727) 489- 9078
Edison Insurance Company	P.O. Box 21957 Lehigh Valley, PA 18002	www.edisoninsurance.com	Email: csclaims@edisoninsurance.com Phone: (888) 683-7971 Fax: (888) 408-9472	Email: customerservice@Edison.com Phone: (866) 568-8922 Fax: (800) 262-2348
Florida Peninsula Insurance Company	P.O. Box 20207 Lehigh Valley, PA 18002	www.floridapeninsula.com	Email: csclaims@floridapeninsula.com Phone: (866) 549-9672 Fax: (888) 408-9472	Email: customerservice@floridapeninsula.com Phone: (877) 229-2244 Fax: (561) 994-8367
Homeowners Choice	P.O. Box 23177 Tampa, FL 33623	customerservice@hcpci.com	Email: claims@hcpci.com Phone: (866) 324-3138 Fax: (813) 865-0173	Email: customerservice@hcpci.com Phone: (888) 210-5235 Fax: (813) 865-0170
Loggerhead Reciprocal Interinsurance Exchange	P.O. Box 20426 Tampa, FL 33622	www.loggerhead.insurance	Email: claims@loggerhead.insurance Phone: (855) 216-9428	Email: agency.support@loggerhead.insurance Phone: (855) 216-2565
Monarch National Insurance Company	P.O. Box 13239 Tallahassee, FL 32317	www.monarchnational.com	Email: claims@monarchnational.com Phone: (800) 293-2532	Email: feedback@HPManaging.com Phone: (800) 293-2532
Orange Insurance Exchange	P.O. Box 357965, Gainesville, FL 32635	www.orangeinsure.com	Email: help@orangeinsure.com Phone: (866) 303-8970 Fax: (352) 240-0983	Email: help@orangeinsure.com Phone: (352) 224-2824 Fax: (352) 224-2830

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Takeout Company	Mailing Address	Website	Claims Contact	Depop Contact
SafePoint Insurance Company	P.O. Box 292547 Tampa, FL 33687	www.safepointins.com	Email: claims@safepointins.com Phone: (813) 413-1153 Fax: (813) 435-6381	Email: info@safepointins.com Phone: (877) 858-7445 Fax: (813) 435-6381
Slide Insurance Company	4221 W Boy Scout Blvd, Suite 200 Tampa, FL 33607	www.slideinsurance.com	Email: slideclaims@seibels.com Phone: (866) 230-3758 Fax: (866) 229-1470	Email: customerservice@slideins.com Phone: (800) 748-2030 Fax: (800) 828-4672
Southern Oak Insurance Company	P.O. Box 459020 Sunrise, FL 33345	www.southernoak.com	Email: claims@southernoakins.com Phone: (877) 900-2280 Fax: (904) 353-4026	Email: SOIUnderwriting@southernoakins.com Phone: (877) 900-3971 Fax: (904) 353-4026
TypTap Insurance Company	P.O. Box 1120 Ocala, FL 34478	www.typtap.com	Email: fnol@typtap.com Phone: (844) 289-7968 Fax: (352) 533-4073	Email: customerservice@typtap.com Phone: (844) 289-7968 Fax: (352) 533-4073
US Coastal Property & Casualty Insurance Company	301 NW 138 <sup>th</sup> Terrace Jonesville, FL 32635	www.uscoastalpc.com	Email: claims@harborclaims.com Phone: (866) 482-5246 Fax: (350) 240-0983	Email: wecare@cabgen.com Phone: (866) 896-7233 Fax: (352) 224-2830
VYRD Insurance Company	360 Central Avenue, Suite 1225 St Petersburg, FL 33701	www.vyrd.co	Email: claims@vyrd.co Phone: (844) 217-6993 Fax: (844) 973-4732	Email: info@vyrd.co Phone: (888) 806-8973

# Citizens Contact Information

Depopulation Website	Customer Care Center – Agency Services	Customer Care Center – Policyholders
<p>Visit the Depopulation website for details regarding the Depopulation program, sample forms, calendars, statistics, and more.</p> <p><b><a href="http://www.citizensfla.com/depopulation">www.citizensfla.com/depopulation</a></b></p>	<p>Contact Citizens' Customer Care Center for general Depopulation questions, as well as policy specific issues.</p> <p>Phone: (888) 685-1555</p>	<p>Citizens' Customer Care Center for policyholder assistance.</p> <p>Phone: (866) 411-2742</p>

## Additional Resources

### Pre-Assumption

**Tips:**

- Prior to policy selection, all takeout companies are required to establish either full appointments or limited-service agreements (LSA) with agents who service selected policies. If you need a copy of your LSA, please contact the carrier to request a copy.
- Recent changes to Florida legislature, found in Senate Bill 2-A, state that policies are no longer eligible to remain with Citizens if there is an assumption offer with an estimated renewal premium that is not more than 20% greater than the Citizens' estimated renewal premium.
- Citizens will send impacted APs an email with an attached spreadsheet that contains a list of all policies selected for assumption within their agency. In addition to the AP Preferred Policy Selection email, the agent of record will receive an activity on their PolicyCenter Desktop called Depopulation Process Initiated, or Depopulation 20% Rule Process Initiated.
- Citizens and Takeout Company Coverage Worksheets may be found at **<https://www.citizensfla.com/web/public/depopulation-resources>** .
- Agents and/or policyholders will have until the deadline provided in the Depopulation Packet to register a choice. If a choice is not registered by the deadline, the policy will be assigned to the carrier that offered the lowest premium.
- Claims with a date of loss occurring prior to the assumption date should be reported to Citizens at (866) 411-2742.

### Post Assumption

**Tips:**

- All policy processing will continue to be handled by Citizens until the policy expires with Citizens. Premium will not be due to the assuming company until the following term.
- Losses that occur on or after the assumption date should be reported to the assuming carrier.